

KONKA[®]

U50SR684TC

SMART TV



Quick Start Guide

Please read this manual carefully before TV operation.
Retain it for future reference.



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PREFACE

1. Read this Quick Start Guide before starting Set-up.
2. Then, carefully follow the Instructions, heeding all Warnings.
3. Do Not remove the TV back cover or block the TV ventilation openings.
4. Do Not use the TV near water or a heat Source.
5. Do not pinch or cut the Power Cord.

Note:

The product and illustrations in this user's manual is only for explanation purposes and may vary depending on model.

What You Will Need for Set-up (Not Included)

- Philips Head Screwdriver
- Internet Connection (Needed for Smart TV Streaming)
- Wireless Router (Needed for Smart TV Streaming)
- Computer, Tablet or Smart Phone (Needed for Smart TV Set-Up)
- Tournevis à tête Philips
- Connexion Internet (nécessaire pour la diffusion en continu de smart TV)
- Routeur sans fil (nécessaire pour la diffusion en continu de Smart TV)
- Ordinateur, tablette ou téléphone intelligent (nécessaire pour la configuration de smart TV)

Safety information



WARNING
RISK OF ELECTRIC SHOCK
DO NOT OPEN



AVERTISSEMENT
RISQUE DE CHOC
ELECTRIQUE-NE PAS OUVRIR



- This lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of non-insulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock.
- Cet éclair avec symbole de pointe de flèche dans un triangle équilatéral est destiné à alerter le à la présence d'une " tension dangereuse" non isolée dans l'enceinte du produit qui: peut être d'une ampleur suffisante pour constituer un risque de choc électrique.
- **WARNING:** To reduce the risk of electric shock, do not remove cover (or back). No user service - able parts inside. Refer servicing to qualified service personnel.
- **AVERTISSEMENT:** Pour réduire le risque de choc électrique, ne retirez pas le couvercle (ou le dos). Pas de service d'utilisation-pièces capables à l'intérieur. Diriger les services de service vers du personnel de service qualifié.
- The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance instructions in the literature accompanying the appliance.
- Le point d'exclamation à l'intérieur d'un triangle équilatéral est destiné à alerter l'utilisateur de l' présence d'instructions d'exploitation et d'entretien importantes dans la documentation qui l'accompagne l'appareil.



This symbol indicates important instructions accompanying the product.



This symbol indicates "dangerous voltage" inside the product that presents a risk of electric shock or personal injury.



This equipment is a Class II or double insulated device. It has been designed so that it does not require safety ground connection.

Ce symbole indique important les instructions accompagnant l' produit.

Ce symbole indique « tension dangereuse » à l'intérieur du produit qui présente un risque de choc électrique ou blessures corporelles.

Cet engin est de classe II ou à double isolation appareil. Il a été conçu de manière à ce qu'il ne le soit pas exiger un raccordement au sol de sécurité.

WARNING

To reduce the risk of fire or electric shock, do not expose this product to rain or moisture. The apparatus must not be exposed to dripping or splashing. Objects filled with liquids, such as vases or drinking glasses, must never be placed on the apparatus.

AVERTISSEMENT

Pour réduire le risque d'incendie ou de choc électrique, n'exposez pas ce produit à la pluie ou à l'humidité. L'appareil ne doit pas être exposé à des gouttes ou à des éclaboussures. Les objets remplis de liquides, tels que vases ou verres à boire, ne doivent jamais être placés sur l'appareil.

Operating ambient temperature: 0 - 40°C;

Storage and transportation ambient temperature: -10 - 50°C;

Température ambiante de fonctionnement: 0 - 40 °C;

Température ambiante de stockage et de transport: - 10 - 50°C;

IMPORTANT SAFETY INSTRUCTIONS

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong is provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11. Only use attachments/accessories specified by the manufacturer.
12. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
13. Unplug this apparatus during lightning storms or when unused for long periods of time.
14. Refer all servicing to qualified service personnel.
Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled over objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
15. This product may contain lead and mercury. Disposal of these materials may be regulated due to environmental considerations. For disposal or recycling information, please contact your local authorities or the Electronic Industries Alliance (www.eiae.org).



16. Minimum 5cm around the apparatus for sufficient ventilation;
17. Battery should be recycled or disposed as per state and local guidelines;
The batteries (battery pack or batteries installed) shall not be exposed to excessive heat such as sunshine, fire or the like.
18. The ventilation should not be impeded by covering the ventilation openings with items, such as newspapers, table-cloths, curtains, etc.;
19. No naked flame sources, such as lighted candles, should be placed on the apparatus.
20. The plug or appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.

Instructional safeguard for Stability of equipment

WARNING:

Stability Hazard

The television set may fall, causing serious personal injury or death.

A television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- ALWAYS use cabinets or stands or mounting methods recommended by the manufacturer of the television set.
- ALWAYS use furniture that can safely support the television set.
- ALWAYS ensure the television set is not overhanging the edge of the supporting furniture.
- ALWAYS educate children about the dangers of climbing on furniture to reach the television set or its controls.
- ALWAYS route cords and cables connected to your television so they cannot be tripped over, pulled or grabbed.
- NEVER place a television set in an unstable location.
- NEVER place the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television set to a suitable support.
- NEVER place the television set on cloth or other materials that may be located between the television set and supporting furniture.
- NEVER place items that might tempt children to climb, such as toys and remote controls, on the top of the television or furniture on which the television is placed.

If the existing television set is going to be retained and relocated, the same considerations as above should be applied.

Garantie guidée de la stabilité de l'équipement

Avertissement:

Danger de stabilité

Le téléviseur peut tomber, causant des blessures graves ou la mort.

Le téléviseur peut tomber, causant des blessures graves ou la mort. De nombreuses blessures, en particulier chez les enfants, peuvent être évitées en prenant des précautions simples, telles que:

- Utilisez toujours une armoire ou un support ou une méthode de montage recommandée par le fabricant du téléviseur.
- Utilisez toujours des meubles qui peuvent soutenir votre téléviseur en toute sécurité.
- Assurez - vous toujours que le téléviseur ne surplombe pas les bords qui soutiennent les meubles.
- Toujours éduquer les enfants sur les dangers de l'escalade des meubles pour atteindre le téléviseur ou ses commandes.
- Assurez - vous de câbler les fils et les câbles connectés à votre téléviseur afin qu'ils ne puissent pas trébucher, tirer ou attraper.
- Ne placez jamais votre téléviseur dans un endroit instable.
- Ne placez jamais votre téléviseur sur un meuble surélevé (par exemple, une armoire ou une bibliothèque) sans fixer les meubles et le téléviseur sur un support approprié.
- Ne placez jamais votre téléviseur sur un chiffon ou un autre matériau qui pourrait se trouver entre le téléviseur et le meuble correspondant.
- Ne placez jamais d'objets tels que des jouets et des télécommandes qui pourraient inciter les enfants à grimper sur le téléviseur ou les meubles sur lesquels le téléviseur est placé.

Si un téléviseur existant doit être conservé et déplacé, les mêmes considérations que ci - dessus doivent être appliquées.

FCC STATEMENT

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

2. any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna. Increase the separation between the equipment and receiver. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

DÉCLARATION DE LA FCC

1. Cet appareil est conforme à la partie 15 des règles de la FCC. L'exploitation est soumise aux deux conditions suivantes :

(1) Cet appareil ne peut pas causer d'interférences nuisibles, et (2) Cet appareil doit accepter tout le brouillage reçu, y compris le brouillage qui peut causer un fonctionnement indésirable.

2. Tout changement ou modification non expressément approuvé par la partie responsable de la conformité pourrait annuler le pouvoir de l'utilisateur d'utiliser l'équipement.

REMARQUE : Cet équipement a été testé et déclaré conforme aux limites d'un numérique de classe B conformément à la partie 15 des règles de la FCC.

Ces limites sont conçues pour fournir une protection raisonnable contre les interférences préjudiciables dans un installation résidentielle.

Cet équipement génère, utilise et peut émettre de l'énergie radiofréquence et, s'il n'est pas installé et utilisé conformément aux instructions, peut provoquer des interférences nuisibles aux communications radio.

Cependant, il n'y a aucune garantie que des interférences ne se produiront pas dans une installation particulière.

Si cet équipement provoque des interférences nuisibles à la réception de la radio ou de la télévision, ce qui peut être déterminé en éteignant et en rallumant l'équipement, l'utilisateur est encouragé à essayer de corriger le l'interférence d'une ou de plusieurs des mesures suivantes :

Réorientez ou déplacez l'antenne de réception. Augmenter la distance entre l'équipement et récepteur. Branchez l'équipement sur une prise sur un circuit différent de celui auquel le récepteur est connectée. Consultez le revendeur ou un technicien radio/TV expérimenté pour obtenir de l'aide.

Déclaration d'exposition aux rayonnements de la FCC

Cet équipement est conforme aux limites d'exposition aux rayonnements de la FCC établies pour un environnement.

ISED Statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

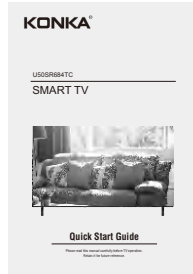
Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

L'appareil a été évalué pour répondre aux exigences générales d'exposition aux RF. L'appareil peut être utilisé dans des conditions d'exposition portable sans restriction.

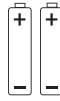
Package Contents



TV x 1pcs



Quick Start Guide x 1pcs



AAA Batteries for
Remote x 2 pcs



Remote Control x 1pcs

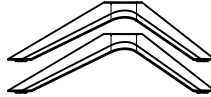
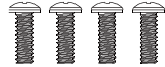


Table Stands x 2 pcs



Screws for Table Stands

Attach the Table Stands

How to assemble the stand

If you need to remove or assemble the stand please read the following instructions.

-Before attaching/detaching the stand, make sure to turn off the TV.

-Before performing work, spread cushioning over the base area to lay the LED TV on. This will prevent it from being damaged.

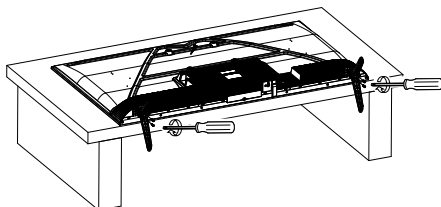
Assembling instruction:

Put the television on the table, fix the stands with screws given in the carton.

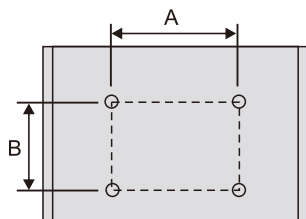
Step1: Fasten the base assembly with screws given in the carton.

Step2: Insert the assembled base into the hole, take out screws provided with TV set and tighten them into screw holes.

- To disconnect the stand from the TV, perform the above steps in reverse order.



Wallmounting Installation (Optional)



Inches	Specifications VESA (A*B)	Standard screw (C*D)	Quantity
50"	200 x 200 mm	M6*L12	4

Note: "D" is the effective length of the screw in the mounting hole.

Before installing the wall-mounted bracket, please screw the 4 wall-mounted adapter studs into the 4 wall-mounted nuts of the metal back.

The figures and illustrations in this manual are provided for reference only and may differ from their actual appearance. The product design and specifications may change without notice.

Note:

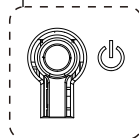
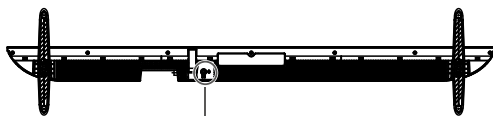
- 1.The bracket fixed on the wall is an optional part.
2. When assembling the TV, there should be no other articles around it and please keep it distant from other articles.
3. When assembling the TV, please ask the professional worker to fix it in order to avoid danger.
4. The fixing picture is only for reference.
5. Please follow the user's manual about bracket assemble to fix the TV.
6. Attach the mounting bracket with the VESA compatible wall mounting kit.

Front panel

The buttons on the lower panel control your TV's basic features, including the on-screen menu. To use the more advanced features, you must use the remote control.



Remote Control Sensor



POWER(In the standby mode, press to turn on the TV.
In the boot state, short press to shut down.)

Specifications

Model		U50SR684TC
Display size		50" Diagonal (max.)
LED panel resolution		3840x2160
Speaker output power		≥5Wx2
Power supply		100-240V~, 50/60Hz
Power consumption		110W
Standby consumption		≤1W
Antenna input		75 ohms
Controller power		DC 3V (Two AAA size batteries)
Dimensions (LxWxH)	TV with stand	1111x242.5x709.2mm
	TV without stand	1111x78.2x640.4mm
Weight (Net weight)	TV with stand	7.1kg
	TV without stand	7kg

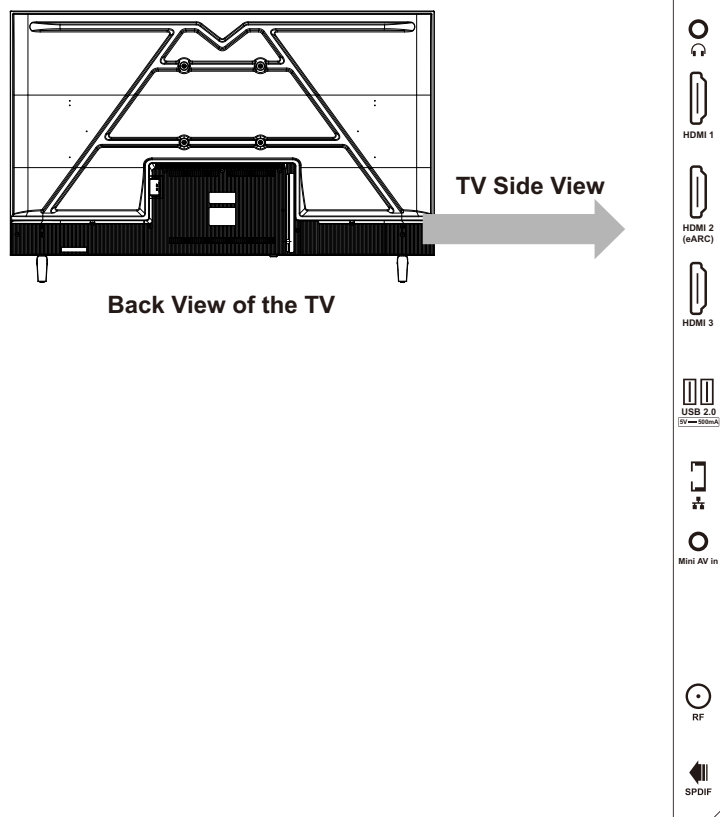
NOTES:

- Design and specifications are subject to change without notice.
- Weight and Dimension shown are approximate.

Connect The TV

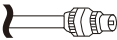
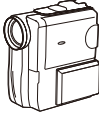
1. Insert the female end of the Power Cord into the back of the TV.
Then carefully plug the standard AC plug end into a 100-240V AC outlet.
2. If you are connecting other devices to the TV, utilize the appropriate optional cables and connect to the appropriate ports on the back or side of the TV.

Location of Connections



Note:

The product and illustrations in this user's manual is only for explanation purposes and may vary depending on model.

TV label		Cable	External Equipment
ANT/CABLE			 VHF/UHF Antenna  Cable ANT OUT
HDMI			VIDEO EQUIPMENT   Camcorder
AV IN	VIDEO	 Yellow	
	L	 White	
	R	 Red	
USB			
SPDIF			 Audio Receiver
HEADPHONE			
LAN			

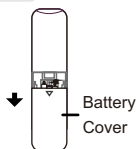
The TV can be connected to the following devices: Cable Box, Satellite Box, Antenna, Video Game, Stereo System, Sound Bar, Headphones, Blu-ray Player, DVD Player, VCR, Streaming Box or Stick, Camcorder, etc.

Prepare The Remote Control

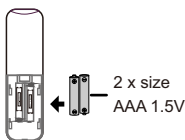
Remove the battery cover and insert the provided batteries. Then replace the battery cover.

Installing Batteries

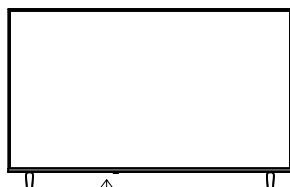
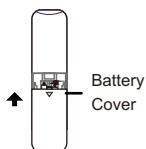
- 1** Open the battery compartment cover on the back side.



- 2** Insert two 1.5V AAA size batteries in correct polarity. Don't mix old or used batteries with new ones.



- 3** Closed the cover.



- ✦ The remote control needs to be used within a range of 8 meters in a straight line and 6 meters in a controlled angle.
- ✦ Put the used batteries into the recycling bin since they can negatively affect the environment.
- ✦ Do not place anything (such as soundbar) near remote sensor to avoid interference.

Note:

- 1) Batteries should last approximately one year under normal use (actual use will vary).
- 2) If the TV will remain inactive for an extended period of time, remove the batteries from the remote control to avoid possible damage due to leakage.
- 3) Do not mix old and new batteries or different types of batteries.
- 4) Do not throw batteries into fire or water.
- 5) The batteries (battery pack or batteries installed) should not be exposed to excessive heat such as sunshine, fire or the like.

WARNING:

- Replacement of a battery with an incorrect type may defeat a safeguard;
- Disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, may result in an explosion;
- Leaving a battery in an extremely high temperature surrounding environment, such as sunshine, fire, or hot surface may result in an explosion or the leakage of flammable liquid or gas;
- A battery subjected to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas.

Avertissement:

- Le remplacement de la batterie par un type incorrect peut compromettre les mesures de sécurité;
- Mettre les piles au feu ou les manipuler dans un four chaud, ou les écraser ou les couper mécaniquement, éventuellement Provoquer une explosion;
- Laisser la batterie dans un environnement avec des températures extrêmement élevées telles que la lumière du soleil, Un incendie ou une surface chaude peut provoquer une explosion ou une fuite de liquide ou de gaz inflammables;
- L'exposition de la batterie à une pression d'air extrêmement faible peut provoquer une explosion ou une fuite Liquides ou gaz inflammables.

CAUTION

Risk of fire or explosion if the battery is replaced by an incorrect type!

ATTENTION

Si le type de batterie remplacée est incorrect, il y a un risque d'incendie ou d'explosion!

Remote Buttons

1. **INPUT:** Press to open the input source list.
2. **POWER:** Turn the TV on and off.
3. **Profile:** Switch profile.
4. **Google Assistant:** Open Google Assistant.
5. **Settings:** Access the settings (direct or through the dashboard in GTV) from any place in the system.
6. **Arrow buttons** ▲▼◀▶: Use to select on-screen menu items and change menu values.
7. **OK:** Confirms selection.
8. **BACK:** Return to the previous menu.
9. **Guide:** Open Live TV EPG.
10. **HOME:** Display the HOME page.
11. **.... Button:** Press to open virtual keyboard in DTV source.
12. **LIST:** Press to display the channel list.
13. **INFO:** Press to display the channel information.
14. **VOL+/-** : Press these buttons to adjust the volume.
15. **MUTE:** Press this button to cut off the sound of the TV set temporarily, press again to resume.
16. **CH ^/v** : Press these buttons to change channel upward or downward.
17. **NETFLIX:** If network connects, press this key to view NETFLIX directly.
18. **YouTube:** If network connects, press this key to view YouTube.
19. **YouTube Music:** If network connects, press this key to view YouTube Music.
20. **Prime Video:** If network connects, press this key to view Prime Video.



SET-UP THE TV (Using the Remote Control)

Initial Setup

1. Press the Power Button at the Top of the Remote.
Note: TV Controls on the TV are located on the bottom or on the side of the TV.
(If the TV is in Boot State, a long press on the Power Button under the TV might be necessary.)
2. You will need to Pair the Remote with the TV firstly. After the code is successful, you can use the Bluetooth remote control to operate the TV.
3. Press ▲/▼ to select the system language and press OK to confirm the language.
4. Press ▲/▼ to set up Google TV which need to sign in google account for Google service, or basic TV which not need to sign in google account.
5. Scan setup code to download Google home app on your phone to set up or press ▲/▼ to set up on TV.
6. Press ▲/▼ to select the wifi to connect, press OK and enter the password to confirm the connection is successful.
7. By accepting the Google Terms of Service to improve the product experience, select "Accept" to accept this condition.
8. Once the Set-up is finished, to exit Google TV and access another component such as a Cable Box, press the Input button.

Navigating the ON-SCREEN MENU

In the HOME interface, press the ▲/▼/◀/▶ key to select the icon of the circular settings menu, and press OK to adjust.

After finishing your adjustment, press BACK button to return to the previous menu.

Trouble Shooting

Having trouble?

Don't worry, it's usually an easy fix.

After Auto Tuning only some channels are available	Check your area is covered by Digital Video Broadcasts. Try re-tuning or manually tuning missing channels. Check that you are using the correct antenna type.
Channel cannot be selected	Check if the channel has been blocked in the main menu settings.
USB not playing	Please check connecting USB cable and power supply is connected. Hard drive has not been formatted. Please make sure USB disk is compatible and the multimedia data formats are supported.
Picture is distorted, macroblock, small block, dots, pixelization, etc	Compression of video contents may cause distortion especially on fast moving pictures such as sports and action movies.
Noise from speaker	Check cable connections, make sure a video cable is not connected to an audio input. Low signal level may cause sound distortion.
TV turns off automatically	Check if the Off Timer is set to On in the Setup menu. Sleep Timer may have been enabled. If there is no signal for about 10 minutes from an input, the TV will turn off.
TV turns on automatically	Check if the On Timer is set to On in the Setup menu.
Picture is not shown in full screen	Black bars on each side will be shown on HD channels when displaying SD (4:3) contents. Black bars on Top & Bottom will be shown on movies that have aspect ratios different from your TV. Adjust picture size option on your external device or TV to full screen.

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