

USING YOUR KIT ONLINE CLIENT CONSOLE



For further questions or support, please contact customer service on:

when purchased through Find-me Technologies
+61 7 3252 9929 or
admin@findmetech.com.au

or contact your distributor

LOGGING IN & MAKING CHANGES

LOGGING IN

- To update settings on your K.I.T or to view wearer activities, visit K.I.T login at www.findmetech.com.au or go to kitfindmelogin.com.au.
- Log in with your unique Username and Password provided to you at purchase.
- For fast reference, place your username, password, IMEI and phone number of your K.I.T below.

Username

Password

K.I.T number (this is the SIM card number in your watch)

IMEI

MAKING CHANGES to your K.I.T



IMPORTANT

When making **any** changes to the Online Client Console, the K.I.T you are making the changes to **must be switched on** and **have network connectivity** in order for the changes to be accepted. You **must press** the 'set' or 'T' button on **each change** and wait for confirmation notification for your changes to take effect.

Once K.I.T has accepted the command, a notification will pop up confirming the changes you made have been actioned.

LOCATING WEARER

LOCATION MAP

From this main page you can quickly view and locate K.I.T you have selected in the top centre panel of the horizontal bar.

Keep in touch with:



Locate

This will be the person you are locating as well as making changes for in the settings page.

On the top left of the horizontal bar you will find the Locate icon. Click this and you will send a request for your K.I.T to report its last known location.

The last known location will be displayed as a location pin the map.

Clicking on this location pin will provide you with additional information such as date and time of the last location, remaining battery life, last known activity, speed, status and the option to show the address.

GPS LOCATE FREQUENCY

Your K.I.T reports its GPS location a minimum of every one minute (depending on your settings). In an emergency, the Online Client Console can be changed to monitor 'Real Time' location tracking, to override all other settings and provide a more frequent, location update by clicking the autofrefresh button.

This is perfect for emergency situations and for people who need close monitoring.

Keep in mind that (like your mobile phone) using constant GPS tracking will limit the usable hours of the device and therefore require more frequent charging.

NAVIGATING

GETTING TO KNOW ME

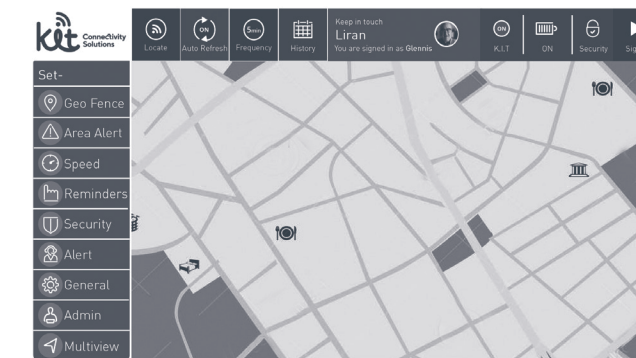
All customised settings for the chosen K.I.T can be accessed and changed from the General Settings page.

The top horizontal bar allows you to locate the wearer, see the GPS sync time, switch to view the history for the wearer. This bar also displays a dashboard of whether the selected K.I.T is on, if it is on the charger, and if it is in Security Mode.

Firstly, make sure that the main panel in the horizontal bar is displaying the K.I.T that you wish to change. You can include a photo for this K.I.T and select the colour in the General Tab of the collapsible Settings Menu. If you manage multiple K.I.T units you can select the one you wish to make changes to from this panel.

All of the settings for your K.I.T are completely customisable to suit the wearers needs and can change as their needs change. Expand the settings menu by hovering over the K.I.T icon in the left corner of the horizontal bar. Spend some time navigating the tabs. Please read the Features part of this guide to understand more about the various features available to you.

Note: The expandable settings menu may look different depending on your level of authority. This level of authority is often used if an organisation is managing many K.I.T's. You may not see the General Tab, nor the Administrator Tab however, they are shown in this guide to provide a complete understanding of the full capability for all users.



TOP HORIZONTAL INFORMATION BAR



Locate

Sends a command to your K.I.T to request the last location.



Auto refresh

This will auto refresh the view of your map in line with your selected time in admin settings.



GPS locate

Toggle between Standard Time and Real Time location.



History

Allows you to view your K.I.T location and activity history for the past 60 days.



K.I.T Status

Non action Icon that allows you to quickly view if the selected K.I.T is turned on or off.



Charger Status

Non action Icon that allows you to quickly view if your K.I.T is on or off the charger.



Security Status

Non action Icon that allows you to quickly view if your K.I.T Security Mode is on or off.



Sign out

This allows you to sign out of your device and the portal.

FEATURES

SETTINGS MENU

GEO FENCE

If you would like the extra safety of being notified when the wearer leaves an area by setting up a geo-fence you create a 'safe zone'. Safe zone alerts can notify up to five authorised contacts. This can be set as a radius from an address location or a polygon using five points and will be triggered if the wearer is located outside of that zone.

AREA ALERT

Your emergency contacts can be notified once you enter an area. This can be used to advise them that you have arrived at that area safely (eg: shops, doctors or an appointment), or be used to notify of them if you have entered an area that is unsafe (eg: lake, railway or bushland).

SPEED ALERT

If an alert has been triggered, it can be helpful to know if the wearer is walking, or in a moving vehicle. Use this setting tab to set the speed limit that will trigger an alert to your emergency contacts.

REMINDERS

At those important times for the wearer to take their medication, have a drink, or to have something to eat, the device will let the wearer know by displaying an icon on their K.I.T as well as an audible reminder for their type of alert.

A transport reminder can also be set that will notify the wearer 15 minutes before their transport is expected to arrive.

In this section, you can also decide if you would like the wearer to acknowledge that they have seen or heard the alert by selecting "user seen alerts on". The wearer can acknowledge the alert by pressing the bottom silver button

on their K.I.T. This will send an acknowledgment to the emergency contacts that have opted in to receiving this kind of alert.

All reminders in this tab allow the flexibility to have the reminders only set for certain days of the week, or to have the reminders carried across for all days.

SECURITY

Your K.I.T has the ability to operate in Security Mode. This is designed for those that are working alone or in vulnerable situations.

By operating in Security Mode, when the black SOS button is pressed it will call the SOS number in one-way communication. This allows the receiver of the call to hear what is happening, but not to inflame the situation. There is also the option to have the device vibrate as added confirmation.

CHECK-IN / CHECK OUT

The security tab also allows you to set a Check In and Check Out time. If this option is set, when the wearer enters a location they will need to press the bottom silver button twice to Check In. If they have not hit the bottom silver button twice by the time that is set to Check Out, the Emergency Contacts can be set to receive a call, an SMS and/or email providing their location and that they may need assistance. There is a 5 minute vibrate reminder before the checkout time elapses that you can extend the time by pressing the bottom silver button once.

ALERT CONTACTS

This tab allows you to manage who and how each emergency contact will receive an alert. The top section is who your SOS call will go to when you press the SOS button.

You can choose a family member or friend, an organisational

representative or our 24/7 monitoring centre. Whomever you choose, please make sure that they are available for you when you need assistance.

You can also choose to set the SOS button to be enabled or disabled. You may wish to disable it if the wearer has a condition that makes them prone to pushing buttons, resulting in a high level of false alerts.

The section below the emergency contact allows you to choose who will receive an alert via SMS, email or both and the type of alerts that you wish to receive.

You can easily turn off when you wish to receive the alerts (eg: a manager or care worker with two days off can opt not to receive the alerts and when back on shift quickly opt back in).

GENERAL SETTINGS

This is the hub of how you want your K.I.T to act and who you would like the two silver (non emergency) buttons to call. Remember it is important after each change to hit set and see the pop up notification advising that your K.I.T has accepted that change before making the next change.

Upload a photo of the wearer to make it easier to see who you are making the change for next time you are logged in. It is also helpful to assign the wearer a unique colour for their pin. This is helpful if you are managing multiple units and using the multi view feature.

You can choose if you would like your K.I.T to accept all calls, or reject all calls. If you select reject all calls, your K.I.T will reject all calls except from your VIP numbers that are entered. Your K.I.T will recognise these VIP numbers and auto answer when they ring.

For Wi-Fi settings please use the Wi-Fi that your K.I.T will be based at. This is usually your home or workplace.

Use this tab to enable your fall sensor and adjust the fall sensitivity of your K.I.T.

You can also use this tab to enable the non-movement sensor which can be handy to determine if someone has removed their K.I.T and not placed it on the charger.

Please revert to this tab often and check if there are any software updates for your K.I.T. Your K.I.T will need to be in their approved Wifi zone, turned on and on the charger to apply the update.

Night View is an option if you prefer to see your Client Console in a darker colour scheme.

Time setting is located on this page allowing change to and from 12 to 24 hour format.

VIBRATION

Vibration can be enabled or disabled via the Vibration Option tab.

ADMINISTRATOR*

The administrator feature is designed so you can quickly adjust and view the frequency your K.I.T is locating the wearer as well as find important information such as the IMEI number (International Mobile Equipment Identity). You can also request a report of settings you have set so you can quickly view the options you selected for the wearer.

MULTIVIEW*

When you are managing multiple watches you will have access to a multiview page. Use this page to create groups of people you would like to see all at once on the location map to make it easier to manage.

*Not all K.I.T users will have access to these features.

Note: You can use Google translate found on the bottom left corner to change the language of the portal.

QUICK START GUIDE



IMPORTANT

WHAT'S INCLUDED

GETTING STARTED

USING YOUR K.I.T

REMINDERS

SOS CALLS

MAKING CALLS

FALL ALERT / MAN DOWN

BATTERY & SAFETY

1.

Unlike a standard mobile phone, your K.I.T is not supplied with automatic support for emergency numbers (000, 112,111,999 etc). K.I.T is designed to contact your pre-set emergency contacts in the event of an alert being triggered.

2.

To operate your K.I.T, it must be connected to a mobile phone network. The unit will connect through the 3G Mobile Phone Network.

3.

When GPS is available your K.I.T will update position details at the frequency which you set in the Online Client Console. If 3G is not available, your K.I.T switches back to SMS operation, with limited functionality. This only responds to text commands from the Authorised Emergency Contact.

4.

Your K.I.T should only be used in areas which have 3G mobile phone coverage. It assists to locate people using GPS technology, which works best when outdoors.

5.

Your K.I.T (K1000) is not a life saving device. It is a locator unit that functions off mobile network activity as outlined in this manual.

6.

Find-me Technologies does not accept responsibility or liability for a unit being unable to be located due to and not limited to events such as network coverage, GPS unavailability, unit malfunction, battery life, submersion in water and user misuse.

7.

Acceptance of these terms is a condition of its use. Images displayed in this manual are for illustration purposes only and may differ from actual product.

8.

As your K.I.T is a mobile transmitting device, it must be turned off at airports and on any aircraft in accordance with civil aviation laws.
- TECHNICAL DETAILS

Weight	51 Grams
Dimensions	46 mm diameter 15 mm thickness
Battery specifications	280 mAh
Battery life	2 years +
OLED Display	Monochrome 33.02 mm display at 128x64 pixels, White
Material specifications	Glass - Corning gorilla glass Body - PC Strap - Silicon
Device class	Cellular personal emergency response system
Device communication	Voice / data / SMS / Wi-Fi
Software updates	Charging cradle or OTA
Frequency	850, 900, 1900 and 2100 Mhz
Connectivity	3G Network
Water resistance	IP67
Standards	Refer to findmetech.com.au

K.I.T

Power Adapter Plug

Quick Start Guide

Strap options

Long 12.5 cms
Short 10.5 cms

Charging Cradle

1.5 meters

Pendant

Locking Strap

Additional Straps

Available in pink and grey

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Patented: NZ #599156 · AU #2010300097 · UK #2486146
- CHARGING THE BATTERY
- Simply place your K.I.T onto the supplied charging cradle and power adapter and plug into an electrical power point and turn on at the wall. The Device face will display the level of battery charge.
- When your K.I.T is turned on the small battery icon will flash until it is fully charged. When the icon stops flashing, your K.I.T is ready to use.
- When your K.I.T is turned off the below icons will be displayed when on the charging cradle.
- DURING CHARGE

FULLY CHARGED
- Allow between one and two hours for the battery to fully charge using the supplied power adapter.
- TURNING YOUR K.I.T ON
- Press and hold the top silver button for 3 seconds and your K.I.T will switch on with the power on sound.
- You will need to establish a GPS location when you first turn on your new Device. All GPS technology requires direct line of sight to the sky to obtain an accurate location.
- Place your device next to a window and arrange to have the location checked on the Online Client Console.
- This ICON shows there is no SIM card in the Device. Contact your place of purchase if this icon appears.
- TOP SILVER BUTTON

GPS COVERAGE

FINDING LOCATION

WIFI CONNECTED

BATTERY CHARGE STATUS

12:34

BLACK SOS BUTTON

BOTTOM SILVER BUTTON
- ABOUT YOUR K.I.T
- Your K.I.T is a mobile emergency response system offering direct two-way communication. It can assist to locate people using GPS technology.
- Your K.I.T can make calls to your contacts and send your location to your preset emergency contacts via SMS and email.
- Before using, your K.I.T needs to be customised to suit your needs by using the Online Client Console. Details on how to do this can be found on the other side of this guide.
- To turn your K.I.T on press and hold the top silver button for 3 seconds.
- To turn your K.I.T off press and hold the top silver button for 10 seconds. The shut down icon will appear.
- REMINDERS
- Your K.I.T can be programmed using the Online Client Console to show reminders at set times. Your K.I.T provides you the option to acknowledge that you have heard or seen the alert. To acknowledge the alert press the bottom silver button to let your chosen contact know.
- MEDICATION REMINDER

Please take your prescribed medication

DRINK REMINDER

Please have something to drink now

FOOD REMINDER

Please have something to eat now

TRANSPORT REMINDER

Your transport will arrive soon
- CHECK IN/OUT
- You can program your check-in time using the Online Client Console. When you arrive at your location press the top silver button to check in. When you have finished safely press the bottom silver button to check out. You will have the option of extending the time within 5 minutes of your Check-out time by pressing the bottom silver button when prompted. If you have not checked out in time your K.I.T will alert your check-in check-out contact via SMS and/or email.
- DISPLAYS CHECK IN

DISPLAYS CHECK OUT
- SOS CALLS
- EMERGENCY CALL IN NORMAL MODE
- Press the black SOS button for two seconds. You will see the Icon below and hear 'Find-me alert, your emergency contact number is being called now'. Your K.I.T will connect you via a two way handsfree phone call to your preset SOS number or a 24/7 monitoring centre and send your location via SMS and/or email to your emergency contacts.
- If possible, hold the Device 10-15cm from your mouth while talking.

SOS SECURITY MODE INDICATOR

BLACK SOS BUTTON

12:34
- EMERGENCY CALL IN SECURITY MODE (SILENT)
- Press the black SOS button for two seconds. A small line will appear under the first number of the time, alerting you that the call has been activated. When the line extends across the screen, it confirms that the call has been connected to your preset SOS contact or 24/7 monitoring centre. If enabled your K.I.T will also vibrate providing additional confirmation.
- This duress (security) alert is designed to protect you without further inflaming a situation by operating the call in a unidirectional/one way mode (no sound will come from your K.I.T).
- Do not draw attention to your K.I.T by bringing it closer to your mouth, as the unit is designed to broadcast what is happening around you.
- MAKING CALLS
- CALL FIRST NUMBER

END CALLS

ANSWER CALLS

CALL SECOND NUMBER

12:34
- Your K.I.T can use the two silver buttons to make calls to two preset numbers. The numbers can be preset to each button by using the Online Client Console.
- To make a call, press the silver button for one second make the call. You will see the animated icon shown left to display that the call is going though.
- If you see this icon, no number has been set to that button in the Online User Console.
- The two silver buttons will respond the same if in normal mode and security mode. They will simply make a hands free two way call and will not send any alerts to your emergency contacts.
- ANSWERING AND ENDING CALLS
- Press the bottom silver button briefly to answer an incoming call. Press the top silver button on to end a call or to reject an incoming call.
- FALL ALERT / MAN DOWN
- NORMAL MODE
- In the case of a fall being detected, the fall alert will automatically be activated and call your nominated contact or a 24/7 monitoring centre as well as send your emergency contacts your location via SMS and/or email.
- Your K.I.T will notify you of this alert by saying 'fall alert activated' and the animated fall icon will be displayed on your screen.
- To deactivate the fall alert: Press the Top Silver Button for one second and your K.I.T will say 'fall alert cancelled'.
- The icon above will be displayed on your K.I.T, confirming that the call function of the fall alert was cancelled.
- Your emergency contacts will still receive an SMS and email should they wish to follow up on the false event.
- The Fall Alert feature is an option that can be turned on or off from the Online Client Console where you can also adjust the sensitivity.
- SECURITY MODE
- If you have Security mode selected and have the Fall Alert option on, this will act as a 'Man Down' feature. If activated your K.I.T will contact your preset SOS contact in "One Way" duress mode as well as sending your location via SMS and/or email.
- BATTERY ALERTS
- When your battery is running low you will hear an audible alert* as well as see an icon on your screen and your emergency contacts may also opt in to receive the low battery alert via SMS and/or email.
- BATTERY LOW

Please charge your K.I.T as soon as possible

BATTERY VERY LOW

Please charge your K.I.T now.

BATTERY SHUT DOWN

Your K.I.T is now shutting down. Please place it on the charger immediately.
- CHARGING SAFETY
- Please ensure your charger is plugged into an electrical power outlet where it cannot come into contact with water or other liquids.
- To get the most out of your K.I.T, ensure you only use the certified power adaptor and charger supplied with your K.I.T.
- Do not leave your K.I.T on the charger longer than 72 hours at a time.
- *Note that the audible alert is not active if set to Security Mode.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

- Consult the dealer or an experienced radio/TV technician for help.

To assure continued compliance, any changes or modifications not expressly approved by the party.

Responsible for compliance could void the user's authority to operate this equipment. (Example- use only shielded interface cables when connecting to computer or peripheral devices).

This equipment complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and

- (2) This device must accept any interference received, including interference that may cause undesired operation.

This device is in compliance with Specific Absorption Rate (SAR) for general population/uncontrolled exposure limits (1.6 W/kg for 1g) for Next – to Mouth Exposure – Flat/Front (10mm) and Extremity Exposure limit (4.0W/Kg for 10g) specified in FCC 47 CFR part 2 (2.1093) and ANSI/IEEE C95.1-2005, and had been tested in accordance with the measurement methods and procedures specified in IEEE 1528-2013.

The device complies with the RF specifications when the device is used near your ear or at a distance of 0 mm from your body. Ensure that the device accessories

such as a device case and a device holster are not composed of metal components. Keep your device 0 mm away from your body to meet the requirement earlier mentioned.

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 0 mm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna.