

X19

English User Guide

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1 Foreword

Thank you for choosing this mobile phone – you have made a wise choice, congratulations!

Our cellular phones are approved for GSM networks and meet stringent European standards. Your phone may be used internationally with various networks depending on your roaming arrangements with your service provider.

To use this phone you must subscribe to a GSM service from a provider. We have included many features in this device but their function depends on the features available with your subscribed wireless network.

Please contact your service provider for more information.

This User Manual is published by the manufacturer without any warranty. Revisions and improvements resulting from typographical errors, inaccuracy of current information, and improvements to the device or software may be done without any prior notification, but will be incorporated into newer editions. More information and help on your phone may be available at the manufacturer's website. The manufacturer reserves all rights to the contents herein.

Copyrights and trade marks mentioned in this document remain with their respective owner, Reproduction, transfer, storage, or distribution in whole or in part of copyrighted materials without prior written permission is expressly prohibited. We strongly recommend you carefully read and understand this manual before using your phone in order to keep it under best conditions for your effective usage and utmost satisfaction.

2 Safety

Never attempt to disassemble your phone. You alone are responsible for how you use your phone and any consequences of its use.

As a general rule, always switch off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

Do not use your phone in damp areas (bathroom, swimming pool...). Protect it from liquids and other moisture.

Do not expose your phone to extreme temperatures lower than - 10°C and higher than + 55°C.

The physicochemical processes created by chargers impose temperature limits when charging the battery. Your phone automatically protects the batteries in extreme temperatures.

Do not leave your phone within the reach of small children (certain removable parts may be accidentally ingested).

Electrical safety

Only use the chargers listed in the manufacturer's catalogue. Using any other charger may be dangerous; it would also invalidate your warranty. Line voltage must be exactly the one indicated on the charger's serial plate.

Aircraft safety

When traveling by plane, you will need to switch your phone off when so instructed by the cabin crew or the warning signs.

Using a mobile phone may be dangerous to the operation of the aircraft and may disrupt the phone network.

Its use is illegal and you could be prosecuted or banned from using cellular networks in the future if you do not abide by these regulations.

Explosive materials

Please comply with warning signs at petrol station asking you to switch your phone off. You will need to comply with radio equipment usage restrictions in

places such as chemical plants, fuel depots and at any location where blasting operations are under way.

Electronic equipment

To avoid the risk of demagnetization, do not let electronic devices close to your phone for a long time.

Electronic medical equipment

Your phone is a radio transmitter which may interfere with electronic medical equipment or implants, such as hearing aids, pacemakers, insulin pumps, etc. It is recommended that a minimum separation of 15 cm be maintained between the phone and an implant. Your doctor or the manufacturers of such equipment will be able to give you any advice you may need in this area.

Hospitals

Always make sure that your phone is switched off in hospitals when so instructed by warning signs or by medical staff.

Road safety

Do not use your phone when driving. In order to give your full attention to driving, stop and park safely before making a call. You must comply with any current legislation.

FCC warning

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the

instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Specific Absorption Rate (SAR) information:

SAR tests are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands, although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. Before a new model phone is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the exposure limit established by the FCC, tests for each phone are performed in positions and locations as required by the FCC.

For body worn operation, this model phone has been tested and meets the FCC RF exposure guidelines when used with an accessory designated for this product or when used with an accessory that contains no metal and that positions the handset a minimum of 5mm from the body. Non-compliance with the above restrictions may result in violation of RF exposure guidelines

3 Knowing the Keys

1. Left soft key/Right soft key: Implement the functions shown in the lower left /right hand corner.

2. Call/Answer (Green) Key

Press after dialing to connect.

Press if there is an incoming call to answer.

Press from standby to go to call records list.

3. End/Power key: Long press to switch phone on/off; Press to end, reject call; or to exit a menu.

4. OK key: Confirm or accept selection in Main menu.

5. Navigator keys: Press the up/down/left/right direction in menu to scroll, browse or in edit page to move cursor. In idle mode, press the up/down/left/right direction keys to select the shortcut function showed on the top of the screen, and then press the OK key to confirm.

6. 0-9 alphanumeric keys: Press corresponding keys to input numbers when dialing or numbers and characters when editing.

From Standby: “0”key to torch

“1”key to Voice mailbox

Long press “2” to “9” key to Speed dial numbers (as defined in the menu.

7. * (Star) Key: “*” key to “*+pw”

8. # (Pound) Key: Press in standby to input “#” symbol. long press from standby to activate or deactivate silent mode.

4Preparing Your Phone

4.1 Installing SIM Card

Please keep your SIM card away from reach of children.

Scratches and bends can easily damage the SIM card. Please be extra careful when installing, removing, handling or storing your SIM card.

Before installing or removing the SIM card, make sure the phone is switched off, and remove the back cover and battery.

Note: Find SIM card's groove in the back of phone and slide it completely there. During installation, please make sure that the chip is facing downwards and pay attention to slot direction.

4.2 Installing Memory Card

This phone supports the memory card function. Please ensure the memory card is inserted correctly before using.

Note that when the phone is shook, the memory card is likely to slide from its groove, so please do not warp and scratch the memory card, or make it contact static electricity, dust or immerse in water.

Find memory card's groove in the back of phone, make the chip face to back of the phone and pay attention to the slot direction, slide the memory card as shown in the figure until it is entirely inserted into its groove.

Note that the phone doesn't support U-disk function. If you need store the audio and image files into the memory card, you must copy the files to the memory card by the card reader or the other device.

Please be careful when using the memory card, especially when inserting and removing it. Some memory cards must be formatted in PC before it is used for the first time.

Please regularly backup information in the cards on other equipment when

you use cards like T-flash!

Improper use or other uncertain factors may cause the damage or loss to the content in the cards.

4.3 Installing Battery

1. Align the battery chip with the metallic salient point in battery jar, insert the battery and press top of the battery downwards as per the arrow direction until it is inserted into the battery jar.
2. Slide battery cover into back of the phone until it is locked.

4.4 Removing Battery

First switch off the phone and make it face downwards, push the battery cover to top of the phone, get its top and remove it.

Note: All settings or information stored in SIM card and the phone may be lost when the battery is removed.

Please remove the battery when the phone is switched off, because it may suffer from abnormality if you remove the battery when it is switched on.

4.5 Charging Battery

Unclose dustproof soft gum of attachment mode on the bottom of the phone; insert one end of the charger, i.e., the charging plug into attachment mode and the other end into electrical outlet. If the phone is switched on and the battery power icon stripes in right hand of the screen are rolling, then it is charging; if the stripes are full and have stopped rolling, it is fully charged. If the phone is switched off when charging, a large charging sign will display in screen. After charging is finished, just pull out the plug.

5 Menu functions

5.1 Call center

5.1.1 Call history

- Missed/Dialed/ Received/All calls

Display list of all/missed/dialed/received calls.

- Delete call logs

Delete dialed / missed / received / all calls

Once on the call records list, press **the Call/Answer (Green) Key** to make a call; press **the OK key** to view the details, press **the Left soft key** [Options] to make the following options:

- **View:** View the details of the call.
- **Call:** Dial the number of the other party.
- **Send text message:** Compose and send a SMS to the other party.
- **Save to phonebook:** Save the call records to phonebook.
- **Add to Blacklist:** Add contacts to the blacklist
- **Delete:** Delete the current call record.

-Call timers

Record all calls timers.

5.1.2Call settings

- SIM1/SIM2 call settings

You can select SIM1 or SIM2 to set the call settings options as below.

- **Call waiting (supported by the network):** You can switch on and off or checking for the call waiting function.

Switch on call waiting, and you will hear warning alert tone if there is a new incoming call during a call, with a phone number of another call on the screen.

- **Call divert (supported by the network):** Divert your incoming calls to

voicemail or other numbers. There are three diverting ways, each of which can be set to divert to voice Mail or to the other number, off or check status.

- **Call barring** : Restrict to answer or dial the call in any situation. You need to apply to the network operator for opening the international long-distance function and get network restricting code for barring setups. Any item of call barring can be set to on, off or check status. Call barring includes:

- **Line switching***: Some SIM cards and operators may support two lines; this function allows you to switch between the lines. It will be indicated by an icon on your standby screen status bar. Please inquire with your service provider for more details.

- **Advance settings**

- **Blacklist**: Mobile phone blacklist is a prevent themselves from being harassed, intercepting harassing messages, phone function, when you don't want someone or some people relate to their own time, can put his mobile phone number set to black list.

- **Auto redial**: Switch on or off auto redialing function. When switched on, if the receiver does not answer in dialing, the phone will automatically redial the number. The maximum redial times are 10. And during this period, the subscriber cannot dial any other number. Press **the End/Power key** or **the Right soft key** [Cancel] to end auto redial.

- **Call time reminder**: To have your phone alert you with a beep for every fixed time intervals (Periodic) or once (Single) during a call, press **the OK key** and select either Off; Single; or Periodic; if selected to activate, press **the OK key** again and input time interval in number of seconds (1-3000 for single; 30 – 60 for periodic) and then press **the OK key** again to confirm.

- **Auto Call Record** :Automatic call recording

- **Connect notice:** Call connect notification.
- **Answer mode:** use **the OK key** or **the Left soft key** to turn any key on or off, if activated, you can answer incoming calls just by any key except the Red key and the Right soft key.

5.2Contacts

- **Add new contact**

This menu allows you to add the new record to the SIM card or the Phone. Enter the phone number directly in standby mode, then press **the OK key** to save the phone number in the SIM card or the Phone.

First you need to select storage: To SIM or To Phone.

- **To SIM:** Select this option, press **the OK key** or press **the Left Soft key** [Edit] to enter name input interface and input the corresponding name, then press **the OK key** or press **the Left soft key** [Options] to select 'Done' and confirm.

Press the Navigator key to switch to number column, enter the phone number directly and confirm, finally press **the OK key** or **the Left soft key** [OK] and confirm to save, adding records to the SIM card will be done.

- **View:** Display details of the currently recorded.
- **Send text message:** Send a text message to the currently recorded.
- **Call:** Dial the currently selected phone number..
- **Edit:** Modify the currently selected contactor record.
- **Delete:** Delete the currently selected record.
- **Copy:** Copy this record to SIM card if it is saved in phone and vice versa.
- **Add to Blacklist:** Add a contact to a blacklist
- **Phonebook settings**

5.3 Profiles

Customize alert preferences.

You can customize your alert profiles for different events and environments. Follow the above path and scroll to either: General, Silent, Meeting, Outdoor profile, press **the Left soft key** [Options] and select 'Activate' to use the profile. Select 'Customize' to set the following:

- **Alert type:** press **the OK key** to set alert type.
- **Ring type:** Scroll to Beep once (Only a sound), Repeat (play ring tone repeatedly until you have acted on the event).
- **Ringtone:** Set alert tones of Ringtone.
- **Ringtone volume:** Use the Up and Down navigator keys to adjust ring tone and keypad tone volumes.
- **message:** Set alert tones of Message tone.
- **message volume:** Use the Up and Down navigator keys to adjust message ring tone.
- **Keypad:** Set alert tones of Keypad tone.
- **Key tone volume:** Use the Up and Down navigator keys to adjust Keypad tone volume.
- **System alert:** activate or deactivate system alert.

5.4 Multimedia

5.4.1 Image viewer

Entering this option, you can conveniently view photo list saved in album, press **the OK key** to view the selected photo, press **the Left soft key** [Options] to make the following operations:

- **View:** View the currently selected photo.
- **Send:** Send the photo via the Bluetooth.
- **Use as:** Be used as Wallpaper/Screen saver/power on display/power off display
- **Rename:** Change the name of the photo.
- **Delete:** Delete the current photo.
- **Storage:** Select [Phone] or [Memory card] as photos' saving position.
- **Image information:** Display the information of the selected photo.

5.4.2 Video recorder

Enter video preview interface by selecting this option, press **the Left soft key** [Options] to make the following operations:

- **Switch to camera:** Enter photo preview interface by selecting.
- **Camcorder settings:** press the left/right navigator to set the following options, including operational content like, EV, Night mode and Anti-flicker.
- **Video settings:** set image quality.
- **Storage:** select [Phone] or [Memory card] as videos' saving position.

5.4.3 Video player

This menu allows you to playback videos stored in your phone or memory card.

Note: the phone supported to play the video with .avi/.mp4/.3gp format.

Enter video preview interface, press **the OK key** or **the Left soft key** [Options] to make the following operations:

- **Play:** play this video. You need to repress **the OK key** to start playing when screen displays start interface.
- **Send:** send the video through MMS, Bluetooth.
- **Rename:** change the name of the video.
- **Delete:** delete this video.
- **Storage:** select [Phone] or [Memory card] as videos' saving position.

5.4.4 Music Player

Play the audio files saved in the phone or memory card.

In playing interface, press **ok keys** to select ►/|| ‘play/pause’, ■ ‘stop’, press **4/6 keys** to select ◀/▶ ‘previous/next’ ; press the Up soft key and the Down soft key to adjust player volume.

Press **the Left soft key** [List] to enter playing list interface, press **the Left soft key** [Options] to access the operation menu of MP3 player.

5.4.5 Sound recorder

Your phone can record phone conversations made and record non-call sounds in AMR, WAV or AWB format.

Select ‘Record’ option, use **the Left soft key** to start or pause recording, use **the Right soft key** to stop recording, select ‘Yes’ to store the recorded audio.

Once that you have recorded audios, scrolling to the file and press **the Left soft key** [Options] will make following options available:

- **New Record:** record a new audio.
- **Play:** play the current audio.
- **List:** showing all the record of sound..
- **Settings:** use the left or right navigator key to choose the storage, file format or audio quality.

Select a recording and press **the Left soft key** [Options] will make following options available:

- **Play:** play the current audio.
- **Rename:** change the name of the audio.
- **Delete:** Delete the current audio.
- **Use as:** use as user profiles.
- **Send:** use the audio file as ring tone in the user profile or send it via the MMS, Bluetooth.

- **Details:** Explain sound recorder details.

5.5 Messages

5.5.1 Write message

- Text message

Function: Compose a new message, save and/or send it to the recipient.

Note: to send SMS, you need to set the correct SMS service center number which can be obtained from network provider.

While composing, press the # key to change input method, a text message can be up to 160 characters in length and may contain pictures and ring tones (EMS).

Press **the Left Soft key** [Options] to select options when editing:

- **Send to:** Send the composed message, input the recipient's number using the keypad or select a contact from Phonebook.
- **Insert template:** Choose preset SMS.
- **Advanced:** Select the option want to insert number, name, contact and expressing symbol.
- **Save:** Save the message to drafts.

Note: 1. to send SMS, you need to set the correct SMS service center number which can be obtained from network provider.

2. If [SMS settings/Common settings/Save sent message] is [On], the sent successfully/unsuccessfully SMS will be both saved to Outbox; otherwise the SMS will not be saved.

5.5.2 Inbox

Received SMS messages can be stored either in phone or in SIM memory, and are accessed here.

When you have received a message, the tones or vibration (as defined in the

menu [**User profiles/Profile options/Customize/Tone setup/Message tone**]) to alert you and message mark will also be shown on the screen. Press **the Left soft key** [Read] or **the OK key** to read the new message, press **the Right soft key** [Back] to return, and you can access the inbox to read the new message.

If the message memory is full, the indication “Memory full” and the message icon will be shown on the screen and flashed. Before you can receive new messages, delete some of your old messages in the inbox folder. If the capacity of new messages is beyond the capacity of the inbox, the information will be lost and incomplete.

In message list, press **the OK key** or **the Left soft key** [Options] to make the following menu:

- **Reply:** Reply to the SMS sender directly.
- **Call sender:** Call the message sender directly.
- **Forward:** Forward the message to someone else.
- **Delete:** Delete the messages.
- **Advanced:** you can choose copy to phone and Move to phone etc function.
- **Save to Phonebook:** Save the numbers to phonebook

5.5.3 Drafts

Incompletely composed and saved messages can be organized and accessed here.

5.5.4 Outbox

If [Save and send] option is selected when sending the message, the sent SMS will be saved to Outbox.

In sent message list, press **the OK key** or **the left key** to read the selected message.

5.5.5 Sent messages

If message is sent successfully, the sent SMS will be saved to Outbox.

5.5.6 SMS templates

5.5.7 SMS Settings

Sets and save SMS service parameters of SIM card.

5.6 Settings

5.6.1 Dual SIM settings

You can choose to set different SIM card

5.6.2 Phone settings

- Time and date

- **Set time/date:** use the left or right navigator key to move the cursor to position and use numeric key pad to enter value and the up or down navigator key to select between setting time and setting date fields, press **the OK key** when done to save.

- **Set format:** Set the format of the time and date.

- **Update with time zone**

- **Auto update time:** Automatic updates the network time.

- Schedule power on/off

Timer switch setting.

- Language

You can select the operation language of the phone.

- Pref. input method

Set phone's default input method every time it enters edit mode according to your usage habit.

- Display

Personalize your display according to your preference.

- **Wallpaper:** Select wallpaper from the preset wallpaper (System) or file manager (User defined) for your phone; it is the background image on your

standby screen. Select [Wallpaper Slide*] option, you can select the folder which stored the pictures from preset wallpaper or file manager for your phone, if activated; the wallpaper can be switched automatically by pressing the End/Power key in idle mode.

- **Screen auto lock:** Standby interface does not operate the phone, after a period of time, the mobile phone is automatically locked.

- **Shortcuts**

After setting this menu on the shortcut key, you can enter any submenu in this menu by the shortcut key.

- **Dedicated keys**

Set and customize functions of the four navigator keys when pressed in standby.

The up/down/left/right navigator keys may serve as shortcut keys to access specific functions from standby, these function assignments may be altered here according to your usage preference and habits. Scroll to the key that you want to change and press **the OK key** to get the available functional selections, scroll to the desired function and press **the OK key**.

- **Flight mode**

Active or deactive .

- **Misc. setting**

LCD backlight: Set the backlight of the time.

5.6.3Network settings

You can set up to the network data transmission.

5.6.4Security settings

You can set security options of the phone under this menu so that the phone or the SIM card cannot be illegally used.

5.6.5Connectivity

Bluetooth: Through Bluetooth, you can send files to another cell phone.

5.6.6 Restore settings

To return your phone's settings to their original values as when it came out of the factory, enter the phone password, select [Yes] to reset and reboot (power off and on again the phone).

5.7 Services

Internet surfing using the phone is based on Wireless Application Protocol (WAP). WAP translates the internet language into WML and HTML languages understandable by your phone. It requires only the phone and a WAP server support to surf the net. Your network will need to support this feature for you to surf the internet using your phone.

5.8 Extras

This option provides some practical function: Flashlight, Calculator, Calendar, Alarm, Text Reader.

5.9 File Manager

The currently available memory locations are shown in the file manager interface (Phone or memory card), the Total and Free memory are shown on top.

Press **the Left soft key** [Options] for:

—Open

Scroll to a file (file types not supported will have an icon with question mark) and press **the Left soft key** [Options] for following options (in addition to the folder options above):

- **Open:** enter or open the selected drive.
- **New folder:** create a folder in the currently selected drive.

- **Rename:** modify the name of the folder (file, if on file options).
- **Delete:** delete the current folder.

—Format

delete all the folder.

—Details

Details of the file

5.10 Camera

the **Left soft key** in a pop-up menu:

- **Switch to video record:** Enter video preview interface by selecting.
- **Image Viewer:** Enter the album function.
- **Camera settings:** Use **the Left/Right navigator keys** to adjust the Shutter sound, EV, contrast, Anti-flicker, delay time or cont. shot, please press **the OK key** or **the Left Soft key** to confirm current position.
- **Image settings:** Select image quality and size.
- **Effect settings;** Negative effect settings.
- **Storage:** Select [Phone] or [Memory card] as photos' saving position.
- **Restore default:** Restore default settings.

5.11 FM radio

FM radio is supported by the phone. Access the function only when you plug the earphone.

In FM radio interface, Press **the Left/Right navigator keys** to forward/backward the channel auto search, unless a channel is found. Press **the Up/Down navigator keys** can decrease/increase by 0.1MHz.

Use **the */# key** to adjust the volume.

Press **the OK soft key** can pause the FM playback, Press **the Left soft key**

[Options] to access the following menu: Channel list, Manual input, Auto search and Settings.

5.12 Fun & Games

You can play snake game or some other paid games.

6Accessories

Use only batteries, chargers, and accessories approved by the manufacturer with this device. Use of any other types will invalidate the warranty and may be dangerous. Check with your dealer for available accessories. You may opt to buy:

Extra Battery

Extra batteries of various capacities are available from our company or through your dealer.

Charger Plug, charger cable

Charger plug used to connect with the charger cable for charging on wall outlets. Also you can use the charger cable to connect with the other devices such as the personal computers to charge the phone.

Charging time is about 2 to 3 hours. The charging condition is displayed on screen. You may use your phone while charging.

Earphone

A mini, practical, hands-free device; you can use its button to answer and end calls. Some models may also come with a volume control knob.

Do not plug or unplug the earphone when connecting dialed or incoming calls.

Please to adjust the incoming call alert volume to the felicitousness before you plug in the earphone.

7Caring for Battery

This phone uses a rechargeable battery as power source, when the charge is weak, recharge immediately to protect the batter life. It is best to drain the battery charge first.

When not using the charger, unplug it from the power source and the phone. Over charging will shorten the battery life. Not leave the charger connected to the unit or battery for more than a week.

Temperature affects battery charge capacity.

Your battery may need to be warm up or cool down before charging. If the battery temperature is lower than 0°C and higher than + 45°C, it will not recharge.

Use the battery as it is originally intended. Do not short circuit the battery by connecting the positive and negative terminals with a conductor.

Do not use a damaged battery.

The battery will not perform properly and its life will be shortened if exposed to extreme temperatures.

Do not place the battery in fire, follow local laws and ordinances in disposing used battery.