Lucia | Mobile Phone

QUICK START **GUIDE**

Welcome to the world of

Lucia

Mobile phone for individuals who are blind, visually impaired or hard of hearing, and for seniors.

www.luciaphone.com

LUCIA MOBILE PHONE

Additional Support

Please visit www.luciaphone.com/support for additional information, including:

- A downloadable PDF version of the LUCIA Quick Start Guide
- A downloadable PDF version of the LUCIA User Guide
- Tutorial videos
- Frequently Asked Questions

Customer Support

If you have any questions, you may also contact Customer Support:

- Web chat: www.luciaphone.com/support
- Email: service@luciaphone.com
- Phone: +41 41 51 00 800

Included with your LUCIA phone:

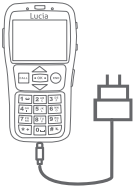
LUCIA mobile phone	Battery	USB Type-C Cable	Wall charger	Quick start guide

BEFORE YOU START

Insert the battery and SIM card. Please follow instructions on page 8.
You must fully charge your device before using it for the first time.
Plug your LUCIA phone into a wall outlet using the wall charger and USB Type-C cable included with your phone.
You can use the phone while it charges.
Turn ON the phone.To turn the phone ON, slide the slider up and keep in that position for at least 3 seconds. You will feel a vibration letting you know that the phone is starting the activation process. After the vibration you can release the slider. Few seconds after the vibration, LUCIA will begin to speak.

CHARGING LUCIA

Plug the cable into the phone to charge the battery. The charger is supplied in two pieces: a wall charger and a USB Type-C cable. Insert the larger of the two ends into the USB port of the wall charger. You're now ready to plug in and charge your phone.



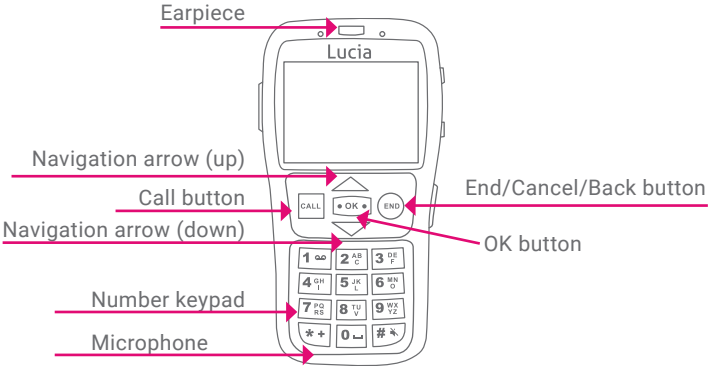
GENERAL DESCRIPTION

Let the LUCIA Mobile Phone read to you with its built-in voice guide. On-screen information is spoken aloud. Scroll through your contact list and hear the names read out or open a text message and LUCIA will read it to you. Writing text messages is just as easy. As you type, each letter and completed words are read aloud. The LUCIA mobile phone has a simple menu and tactile, colour-coded buttons. You'll also like the number keypad with the large and well-spaced tactile buttons, ensuring you'll hit the right button every time.

- Speaks the date, time, wireless provider, signal strength and remaining battery charge
- Chooses from available languages and voices
- Announces the names stored in Contacts for incoming calls
- Adjusts the speech speed between 50 and 250% in increments of 10%
- Allows to find what you're looking for quickly with its simple menu system
- SOS button
- Sound Boost providing an additional 25 dB
- Compatible for use with hearing aids (HAC)
- Unlocked for compatible GSM networks

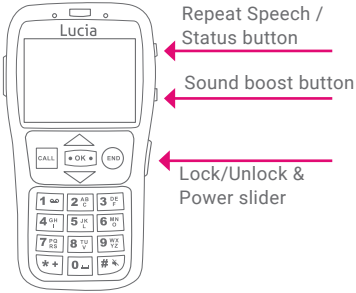
ORIENTATION - FRONT

This section will assume that you have the phone laid flat on a table with the buttons closest to you.



The front face of the phone has five buttons underneath the screen. On the left is the square CALL button (green) and on the right is the round END/Cancel button (red). Between these buttons are the up/down navigation buttons. Between the navigation arrows is the smaller, rectangular OK button (blue).
Directly above the screen, in the centre, is the earpiece. The number keypad is in the lower part of the phone. It is laid out in the standard four rows of three buttons with the first row, from left to right, containing one, two and three. The second row has four, five and six. The third row contains seven, eight and nine. The last row has the star, zero and pound (the phone refers to the pound button as a “hash”).

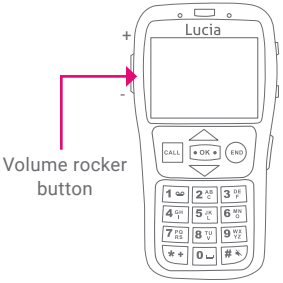
ORIENTATION - EDGES



Right Edge
There are three buttons on this edge. From top to bottom they are as follows: the Repeat Speech button, Sound Boost button, and Lock/Unlock & Power slider. The Repeat Speech button also serves as the phone status button and as the Voice Guide ON/OFF button.

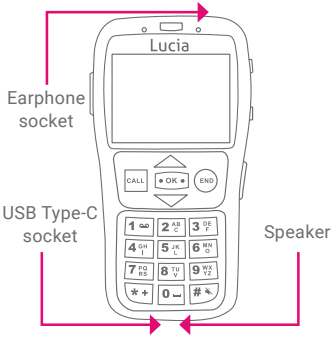
Left Edge

On the left edge, near the top of the phone is the volume rocker button. Push the top of the button to increase volume, and the bottom to lower it.



This rocker button adjusts the volume of the speech when not in a call and the earpiece volume when in a call.
Please note: if you turn the speech below its minimum volume the speech features are essentially turned off and LUCIA will no longer speak.

ORIENTATION - TOP, BOTTOM & BACK



Top Edge

On the top edge, near the right end of the phone there is a small round hole which is the earphone socket. It is a standard socket for a 3.5 mm plug.

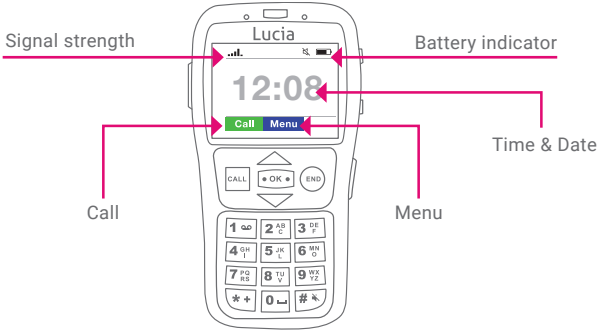
Bottom Edge

On the bottom edge, on the left there is the USB Type-C port used for charging. On the right are small openings for the speaker.

Back

The back is a solid, one-piece cover with a recessed SOS button in the top centre. The back also serves as the battery cover and is attached by clip on the inside. It can be opened by accessing a small recess on the right side of the bottom edge.

DISPLAY SCREEN



- The home screen has several icons arranged around the screen. On the top left is the signal strength indicator. In the centre is the Voice Guide/text-to-speech indicator. If crossed out, the Voice Guide is turned off and LUCIA will not speak. On the right is the battery indicator. The icon shows a battery. When the battery is full, the icon will also show as full. As the remaining charge in the battery decreases, the battery icon will be displayed as only partially full.
- In the default setting, the time is displayed in the centre of the screen.
- Assuming the keypad is unlocked (see Turning the Phone on and off), along the bottom of the screen you will find the words “Menu” and “Call” in blue and green, respectively. To access the “Menu”, press the blue OK button in the centre. To use “Call”, press the green CALL button to place a call after dialling a number or selecting a phone number from Contacts.
- To hear the phone status, including date and time, battery level and carrier, simply press the Repeat Speech button on the right edge of the phone (when on the home screen).

GETTING STARTED

Fitting the SIM Card and Battery

Below are instructions on how to remove the battery and insert or remove a SIM card. Note that LUCIA is an unlocked GSM mobile phone that works on any GSM network.

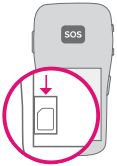
Removing the Battery Cover

Turn off the phone before you remove the battery. Turn it over so the screen faces down, with the buttons closest to you. The LUCIA phone battery cover is a one-piece cover across the back of the phone. There is a recess in the bottom left corner. Begin lifting the cover from this corner to safely release the other clip.

Removing the Battery

To remove the battery, simply start lifting it from the bottom.

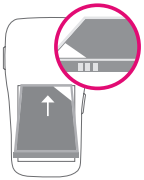
Inserting/Removing the SIM Card



If you need to remove or install a SIM card, simply follow these directions: the SIM tray is located in the bottom left corner of the battery compartment underneath the battery. The SIM card lies with the metal contacts face down and the cut-off corner at the top left. The SIM tray is covered by a metal bridge. Remove the SIM card from its holder, orientate the SIM so that the metal contacts are facing down, and the cut-off corner is at the top left. Slide the SIM card into the SIM tray under the bridge as indicated. The LUCIA phone uses standard SIM cards.

To the right of the SIM card is a micro-SD card slot. In case a micro-SD card is inserted in your phone, the micro-SD card will store additional voices for the phone and must not be removed as this will stop your phone from working properly.

Inserting/Replacing Batteries

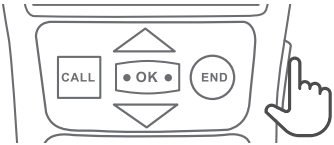


The battery will only fit into the compartment one way. Please do not force it as this may damage your phone. The battery has gold contacts on one of its edges, line these up with the contacts in the top right of the battery compartment and insert the battery first onto the contacts then lay the battery flat into the compartment.
Additionally, there is a black triangle in the top right corner of the battery compartment and a white one on the battery, indicating the correct battery position.

Fitting the Battery Cover

Place the battery cover on to the back of the phone and press around the edges until the clip, positioned around the edges of the phone, lock.

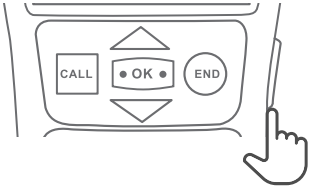
TURNING THE PHONE ON AND OFF

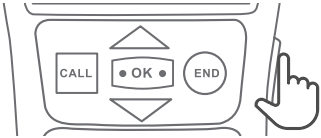


To turn the phone on, push up the slider and hold it in that position for at least 3 seconds. Your phone will vibrate, letting you know that the phone is starting the activation process. After it vibrates, release the slider. Within a few seconds, LUCIA will begin to speak.

The first time you turn on your phone, you will be prompted to select the language and voice, and to set the date and time. Use the arrows to select the desired language. LUCIA will repeat it back to you. To confirm your selection, press OK. Use the arrows to select the current year. LUCIA will repeat it back to you. Press OK to move onto the month. Use the arrows to select the current month and press OK, then select the day and press OK. LUCIA will then read back the full date you have set before asking you to enter the time. Follow the same process to set the time. You can adjust the time and date at any time.

When the phone isn't used for a period of time, the keypad lock is automatically activated. You can unlock the keypad by sliding up the lock/unlock slider located on the right edge of the phone. You can also lock the phone by sliding up the lock/unlock slider.

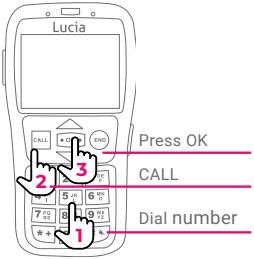




To turn off the phone, ensure the keypad lock is not active and that you are on the home screen. Push up the slider and hold it for at least 3 seconds until you hear a prompt informing you that the phone is turning off.

MAKING A CALL & ANSWERING A CALL

When on the home screen, you can make a call simply by typing in the number using the keypad and pressing the green, square CALL button followed by the blue OK button or the CALL button again. Press the round, red END button to delete any incorrect button presses. You do not need to wait for LUCIA to read out each number.



Press the repeat speech button on the right edge of the phone at any time to hear the numbers you have typed. The number you are dialling will also be repeated once you press the CALL button.

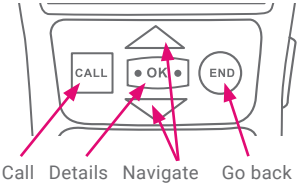
To call a contact, either press the down navigation arrow while on the home screen or press OK to enter the main menu and navigate down to contacts. When you enter your contact list, your first contact will be read aloud to you. Your contacts are listed alphabetically. Use the navigation arrows to highlight the contact you wish to call. Then, select the contact's number you wish to dial (work, home or mobile) and press the CALL button. Or, press the OK button - you will then be asked to confirm that you want to call the contact. Press OK to confirm or the round END button to go back.
To hang-up a call, simply press the round END button.
To answer a call, simply press the square CALL button.

CALL LOG

Your call log allows you to access your dialled numbers, received calls and missed calls. Navigate to the Call Log from the home screen by pressing the OK button. Use the navigation arrows to select Call Log and press the OK button to confirm.

There are three submenus in Call Log. These are Dialled Numbers, Received Calls and Missed Calls. You can view each submenu by using the navigation arrows to highlight the submenu you wish to view and pressing the OK button to confirm. Each submenu will list the calls by name if they are in your contact list or by number if not. It will also detail the number of calls after the name or number is announced.

Use the navigation arrows to move through the list. Press the square CALL button to call the entry or press the OK button to hear more details of that call. The phone number, call date and time will then be read out. Press the square CALL button to dial or the round END button to go back to the list of calls.



ADDING A CONTACT

Add new contacts from the Contacts submenu by selecting Add Contact and pressing the blue OK button. You will now be asked to enter the contact's name. Enter the name using the keypad. The number keypad uses the standard text entry method for number keypads. Simply press the relevant button the correct number of times without pausing to enter the corresponding letter. Press the pound key to switch between capitals, lower case and numbers.

Once you have entered the name, press the blue OK button to continue entering the contact's details. You will then be asked to enter the contact's number. Press OK again to save the contact. Then, select the identifier for the contact's phone number – work, home or mobile. Press the blue OK button to confirm or the red END/Cancel button to go back and change any details, using the red END/Cancel button to

delete any errors. LUCIA will then confirm that contact's number has been successfully saved. New contacts will be automatically assigned the default ringtone.
You can also add a number to your Contacts from the Call Log or from Messages. When in a call log list, highlight the number you wish to save in your contacts, and then press the ZERO button. LUCIA will then ask you to enter a name. Complete this step by following the same process as when adding a contact manually.
To add a number from your messages, go to the Inbox in the Messages submenu and press OK. Highlight the number you wish to save to your contacts, and press OK, and then select "Save number". The remaining steps to add the number to your contacts are the same as from the Call Log.

SETTINGS

To access "Settings" from the home screen, press the OK button, and use the navigation arrows to highlight "Settings". Press OK. Use the navigation arrows to highlight the setting item you wish to access and press OK.
Date and Time: The date and time settings option can be found in "Date and Time", under the category "General" in "Settings". Enter the year, month and day by using the navigation arrows, scrolling up or down until you reach the desired year, month and day. After verifying your selection, press the OK button. You can enter the time by following the same process.
Language: The "Language" settings option can be found under the category "General" in "Settings". There are several language and voice options from which you can choose. Use the navigation arrows to highlight the language and press the OK button to select. This will change the menu and voice guide to the selected language.
After that, you need to choose the voice you would like to apply from the available voice names by using the up or down navigation arrows. Press OK to save your selection. There will be a delay of approximately five seconds after which LUCIA will confirm your selection.

Voice Guide: The “Voice Guide” settings option can be found under the category “Sound” in Settings. Use the up or down navigation arrows to highlight Sound and press OK. Highlight Voice Guide, highlight desired voice name. Press OK to confirm.
There will be a delay of approximately five seconds after which LUCIA will confirm your selection.
Voice Speed: The “Voice Speed” option can be found under the category “Sound” in “Settings”. Use the up or down navigation arrows to increase or decrease the speed of the speech and press OK to confirm. Adjust the speed between 50% and 250% in increments of 10%.
Colour Scheme: The “Colour Scheme” settings option can be found under the “Display” category in Settings. Highlight “Colour Scheme” and press OK to confirm. Change how menus appear on the screen. They can appear in various colour combinations. Use the navigation arrows to select the preferred colour combination and press the OK button to save.
Brightness: The “Brightness” settings option can be found under the category “Display” in “Settings”. The screen brightness can be adjusted between 0 and 100. Use the up and down navigation arrows to change the brightness in 5% increments and press the OK button to save.
Ringtones: The “Ringtones” settings option can be found under the category “Sound” in “Settings”. There is a choice of different ringtones. Whenever you add a new contact it will automatically use the default ringtone.
SOS: For peace of mind, you can set up emergency contact numbers that will automatically be called when you press the SOS button on the back of the phone for three seconds or more. You can set up a maximum of five numbers for the SOS feature. The phone will try to call each number in turn starting with SOS 1 until one of the numbers is answered. LUCIA will start vibrating, the SOS button and keypad will start flashing and LUCIA will announce by voice and on the screen that SOS calling is in progress. The person you are calling will hear a message saying that this is an emergency call prompting them to press any digit on their phone to accept the call. This process helps to ignore calls that are not answered by a human such as calls answered by answering machines.
Once the emergency call is accepted, the LUCIA speakerphone will be

activated allowing the LUCIA user to use the phone in hands-free mode. To cancel the SOS calling process, press the END button.
Please note: The SOS call function will only work if you have an active wireless service. In an emergency, however, you will always be able to call emergency services, whether or not you have a positive balance, using the usual 112 number in most European countries (United Kingdom > 999 / USA, Canada and Mexico > 911).
You can also set 112 as your last SOS number to ensure you are able to reach help in case calls to other numbers from your SOS aren't answered.
WARNING: The SOS feature is not an alternative to dialling 112. If you require emergency assistance from police, ambulance or fire departments, dial 112 (United Kingdom > 999 / USA, Canada and Mexico > 911). We make no warranties or guarantees as to whether and how the SOS feature will function. Neither Antarus SA nor any of its officers, agents or distributors can be held liable for any claim, damage or loss resulting from the malfunction of the SOS feature.
Vibrate: The Vibrate settings option can be found under the category "Sound" in "Settings". To alert you that you have an incoming call, you can turn the vibrate function on so that you feel it vibrate when you receive a call. There are three choices: Always, Never and Silent Mode.

SOUND BOOST

WARNING: Be very careful when using the Sound Boost option. This option is intended for users who are hard of hearing and can cause hearing damage for people who do not have existing problems.
Sound Boost amplifies the audio volume of the LUCIA phone in the ear speaker and earphones (if connected to audio jack). The amplification is 25 dB.
Activating Sound Boost: Press and hold the Sound Boost button on the right edge of the phone during a phone call to activate Sound Boost, which will amplify the audio. The amplification will remain active until the end of the call and will be switched off automatically after the end of the call. Alternatively, Sound Boost can be deactivated by pressing the Sound Boost button again.

Customer Support:
www.luciaphone.com/support
service@luciaphone.com

+41 41 51 00 800

Lucia | Mobile Phone

Antarus SA, Switzerland
www.luciaphone.com

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CE RoHS FC

FFC ID: 2ARJFLUCIA1

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FCC Caution:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.

Specific Absorption Rate (SAR) information

SAR tests are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands, although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value, in general, the closer you are to a wireless base station antenna, the lower the power output.

Before a new model phone is a available for sale to the public, it must be tested and certified to the FCC that it does not exceed the exposure limit established by the FCC, Tests for each phone are performed in positions and locations (e.g. at the ear and worn on the body)as required by the FCC.

For body worn operation, this model phone has been tested and meets the FCC RF exposure guidelines when used with an accessory designated for this product or when used with an accessory that Contains no metal and that positions the handset a minimum of 5mm from the body.

Non-compliance with the above restrictions may result in violation of RF exposure guidelines.

IC Warning :

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

(1) this device may not cause interference, and

(2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne
doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement

Radio apparatus containing digital circuitry which can function separately from the operation of a transmitter or an associated transmitter, shall comply with ICES-003. In such cases, the labelling requirements of the applicable RSS apply, rather than the labelling requirements in ICES-003.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.