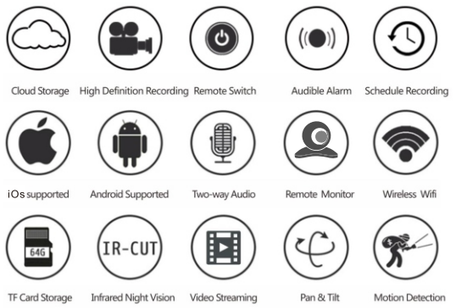
WiFi Camera

N811

Operation Manual



Dear user, welcome to use this product, please read the operation instruction carefully before using this product and keeping this manual for future use.

Dongguan Minghongkai Industry Company

1、How To Download Mobile APP

A: Search and download “MC365” in Apple Store or Android app store.

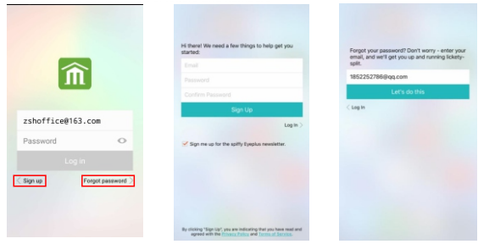
2、How To Use The Mobile APP

1 Regist an account

When you use this app at the first time, you need to use your email to regist an account, click “Sign Up” and set a password according this procedure.

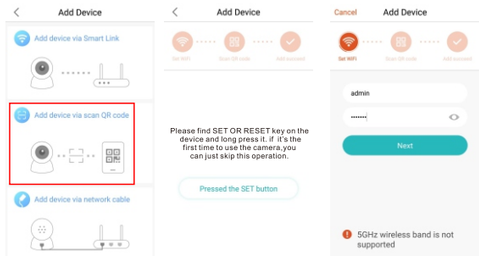
*If you forget your password, you can reset your password, just click "Forgot password" on the login page.

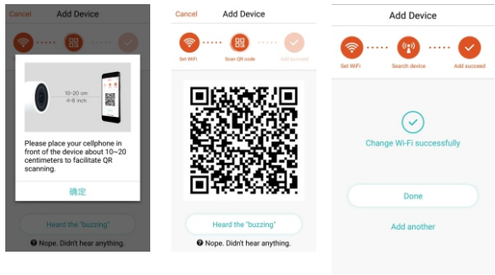
*Password should be at least 6 characters and not longer than 30 characters. It should be a combination of letters and numbers



2 Add The Camera

1、Add device via scan QR code





A、Please make your phone connect to the Wi-Fi and then click “ Add device via scan QR code ”, reset the camera, after hearing the voice “Please use mobile phone for Wi-Fi configuration”, please click the “Pressed the SET button”

B、 Select your own Wi-Fi and login with your password.

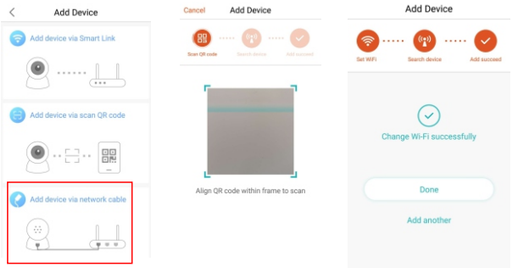
C、Align the QR code on the phone with the camera lens maintain a distance of 4-8 inches and keep QR code stable.

D、Click “Heard the buzzing” after hearing the beep, a few seconds later, you will hear the voice “Internet connected welcome to use cloud camera”

2、Add device via a wired network（Only support Lan port device）

A、 Please connect Ethernet cable between camera and Wi-Fi router.

B、 After your phone connect to the Wi-Fi, Click “Add device ” and “ Add device via network cable ”

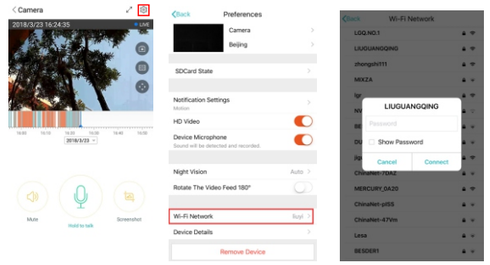


C、Please scan the RQ code on the device and wait for the network connection to succeed.

D、Open the video, click the set icon and enter the setting interface

E、Select “Wi-Fi Network” and choose your Wi-Fi, login with your password, then click “Connect”

F、Plug off the ethernetcable.



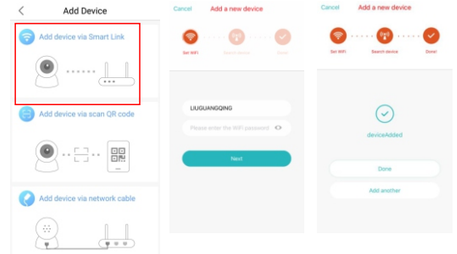
3、Add device via a Wi-Fi network

A、After your phone connect to a Wi-Fi, please click “Add device ” and “Add device via smart Link ”

reset the camera, after hearing the voice “Please use mobile phone for Wi-Fi configuration”, please click the “Pressed the SET button”

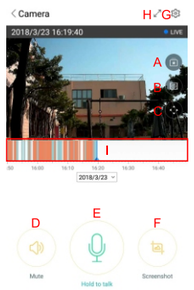
B、Select your Wi-Fi and login with your password.

C、Hear the voice “Internet connected welcome to use cloud camera” and wait for the Wi-Fi connection to succeed.



③ Function Introduction

1、Go to realtime video interface



A : Favorites, save any video you like

B : Message, including the motion alarm and audible alarm

C: Pan & Tilt

D : Mute/Unmute

E : Two way audio.

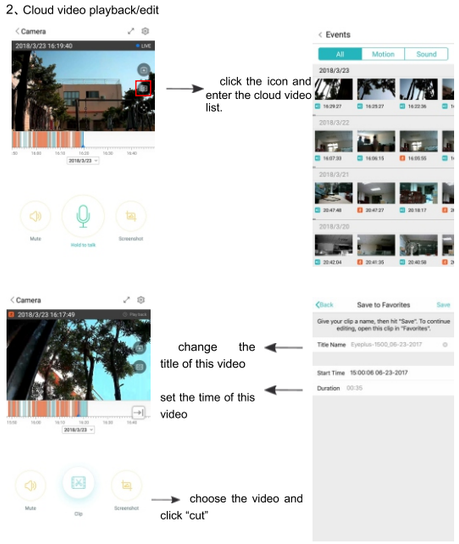
F : Snapshot

G : Parameter Menu

H : Full Screen

I : Cloud video replay, drag to each timeline position to check the record from the video.

2、Cloud video playback/edit



Click save, and the video will be saved to “my videos” Automatically

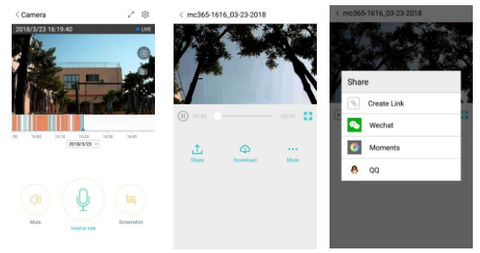
3、Favorites video playback / share

A、Click “Favorites”

B、Choose and play the video

C、Click “Share”, You are share your Video on Facebook and YouTube, you can also share it by link.

D、Select “Download” to save the video to your phone.

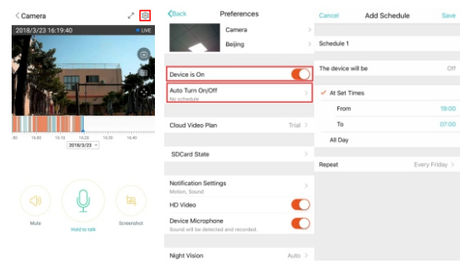


3、Close /Open the camera remotely, set your monitoring plan

A、Click the setting icon, check the parameter menu

B、Click “Device is On” to open or close the camera

C、Click “Auto Turn On/Off” to set your monitoring plan



4、Cloud Storage Service

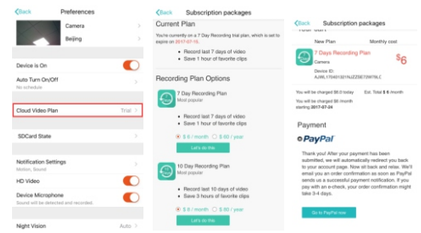
We offer 15-day-long cloud service free, during this period everyone can enjoy service for the cloud storage freely, after that you can choose to pay for the service with a low cost. or not.

A、Select “Cloud Video Plan” and check Subscription packages

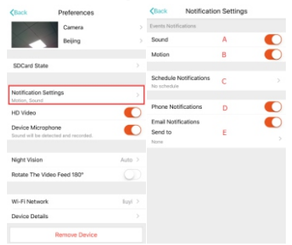
B、There are three kinds of subscription packages for you, you can choose to pay for this service by monthly or yearly.

C、We support PayPal payment system, click “Go to PayPal now” and then finish the payment (please install PayPal app in advance)

Note : The cloud services are supported by Amazon AWS, all the videos and messages are saved to amazon web services , it was authenticated by US-EU Safe Harbor protocol verification , ensuring your safety and privacy are inviolable. Due to the cloud subscription package is binding with the device, if the camera stops working and you need to transfer the subscription package to new device, please contact the seller.



5、Notification Settings



Click Notification Settings, set the notification model.

A、Open audible alarm , get the alarm message and record the video after hearing the voice.

B、Open motion alarm, get the alarm message and record the video after the changes monitored by camera.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

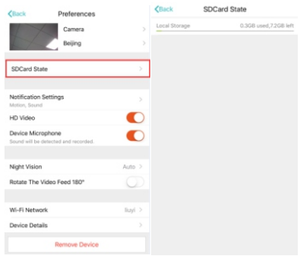
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.
This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

C、schedule notifications.
D、Open/Close mobile phone notifications.
E：Set email notifications.
6、SD card
Insert the SD card into the camera and start the camera (Don't do this while it's working)

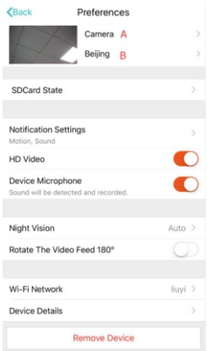


TF card requirements
A:Memory space 8-64G
B:C10 TF card
C:FAT32 format
D:Use after formatting
E:Recommend Kingston/SanDisk/Samsung.

Click "SDCard State" to check it

Note：After the SD card is inserted, the video will be save to the SD card and loop coverage in the future.

7、Other functions setting



A、Device name

B、Time zone.

HD video：switch the quality of pic, HD / SD

Device Microphone：Open / Close the microphone

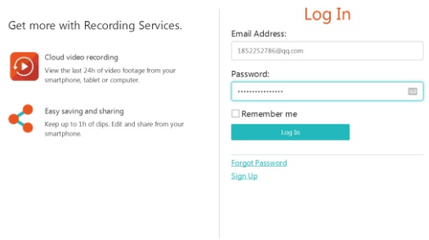
Night Vision：
1、Off, close the night vision
2、On, always open night vision
3、Auto, automatic switchover

Rotate The Video Feed 180?：Flip the picture when the camera is installed under the roof.
Wi-Fi Network: Change the Wi-Fi on the device.

Note: The Wi-Fi must be searchable, if the location changed and the Wi-Fi is different, please reset and connect to a new Wi-Fi again.
Device Details：Check the ID and the number of the software \hardware of the device.
Remove Device：Please remove the camera in your account if you need to use another account to add the camera.

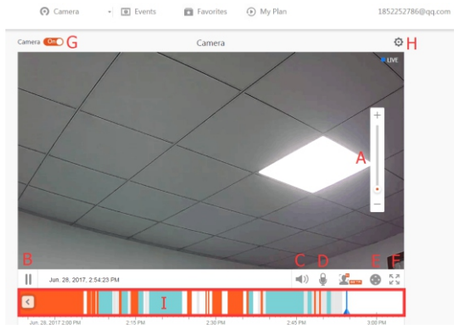
4、 How to check the video on PC

1、Login



Enter your email address and login with your password on https://www.eyeplusiot.com
Note: Don't forget https://

2、Function introduction



A、4x Digital zoom

B、Stop playback

C、Volume setting

D、Talkback key

E、PAN / TILT

F、Full Screen

G、Close / Open Camera

H、Parameter setting, set the quality of picture and notifications.

I、Cloud video replay, drag to each timeline position to check the record from the video.

4、FAQ

1、Can't add the device?

A、Please make sure the camera has been reset. If not press the Reset button until hear the prompt indicate.
B、Device only support 2.4GHZWi-Fi, if your Wi-Fi router is 5GHZ, please switch to 2.4/5GHZ dual mode.
C、Please turn on the GPS service before adding the device on the Android mobile phone . After installation complete, you will be asked to turn on GPS service when you use the app at the first time and please select yet, if you already chose not to turn on the GPS service, please uninstall and install the app again
D、Please confirm the camera wasn't binding by the other account.
There are four voice indications if the camera are promptly added:
（1）"Please use mobile phone for Wi-Fi configuration" after powering on.
（2）Select your Wi-Fi and login with your password, after the device makes a noise like "beep" you will hear this phrase "Please wait for Wi-Ficonnecting".
（3）"Please wait for internet connecting" after getting the Internet IP address.
（4）"Internet connected, welcome to use cloud camera"
A、If you can't go to the second step, please check your Wi-Fi channel is not hidden, and the Wi-Fi router can't be so far from the camera. If this way doesn't work, please scan the QR code to add the camera.
B、If you can't go to the third step, please reduce the number of the Wi-Fi users, and delete the special characters of your Wi-Fi password.
C、If you can't go to the forth step, please try again. If it still doesn't work, please contact the seller.

2、What's the difference of the timeline's colors?

Orange means alarm video recording, blue means audible alarm video recording, gray means no exceptions and TF card video recording, white means no recording.

3、Why does it have a interval while the video is recording to the TF card

The size of the video file is limited. Once the video size close to the critical value, the video file will be created and the next video will continue to be recorded, there is a interval but so short and will not effect the normal usage.

4、The TF card can't be identified?

Please check the TF card if it meets the quality requirements, when the Wi-Fi signal is not good, it also can't be identified.

5、The video recording timeline is blank after the cloud service expired.

The video can't be replayed after cloud service expired, if there is no TF card in the camera, the video can't be recorded.

If the TF card is always working, but the video files disappeared, please check the TF card state, if it is normal in the App but no video has been recorded, please format the TF card. If it still doesn't work, please get a new TF card and try again.

6、Why I can't get the notifications on my phone?

Make sure the App get the message pushing rights, make sure the "Motion Detection" and "Sound Monitor" function are on and it is not on the time period which set not to send notifications. Under normal circumstance, the APP will push a notification to the cell phone when abnormality was caught and the sound and vibration setups of the cell phone will matters.

And when you are watching the real-time video in the App, there is no warning notifications, because it's unnecessary to send notifications when you are watching the video online.

Advanced message push system, the warning notifications won't be pushed to your phone all the time but it will record all the messages and videos.

7、Camera disconnect?

Please check the power and the Internet then restart the camera. If this way doesn't work please remove the camera and add it again in the App.

8、Circle in the video, video runs slowly?

Circle in the video means it's still loading, please check your network environment.

9、How do the other people watch the video?

Share the App account with the other people and the major account can share the video with maximum 10 cell phones. For safety reason, the mobile which shared the camera can watch the video and do some other limited operations.

10、How many people can use the account simultaneously.

There is no theoretical limit.

11、Why adding camera to another account would fail??

One camera is bound to one account, if the other account needs to add the camera, please remove the camera in the current device.

12、How can I get my camera connected to the other Wi-Fi.

Two ways:
A：When you need to change to another Wi-Fi without moving the place.
Parameter setting >> Wi-Fi Network >> select the Wi-Fi
B: When the camera is moved to another place, please start the camera, you will see the
"Device disconnected" on the main page, and then click "TROUBLESHOOT" to connect to the Wi-Fi again.

After sales instruction

1、The product will be updated in real time, if it is updated, it will not be noticed anymore, please visit our official website for reference.
2、Introductions of the basic function of the products are included in the instruction, please read all the information carefully before usage.
3、If any problems occur in the usage of the video camera, please contact the Seller
4、We have made every effort to ensure the completeness and correctness of contents of the instruction, but there may still some deviations between part of the data and the actual situation, if there is some discrepancies, please use the real data as final.
5、Losses caused by operating without following the instruction of the manual book should be assumed by users.
This instruction applies to consume products.
Kindly reminder: ifthe instruction is updated, it will not be noticed any more, dual video recording memory (TF card/cloud storage) is supported by the video camera; to better safeguard safety of video recording, users could select multiple cloud video recording mode for video camera via service channels,choosing for monthly/yearly payment for storage.