

Saramonic

Sound.Remarkable. 



SR-BH40

True Wireless Stereo Earbuds

真无线蓝牙耳机

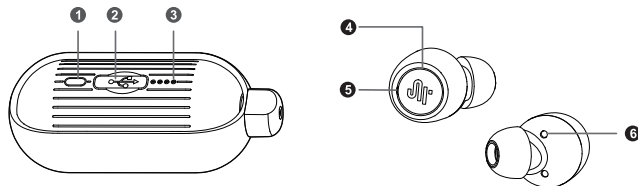
 400-613-1096  www.saramonic.com  info@saramonic.com

This manual is for reference only. Please refer to the actual product for the specific functions and appearance of the product. Please read it carefully before using this product and keep it in a safe place for future reference.

本手册仅供参考，产品具体功能及外观请以实物为准。使用本产品前请先仔细阅读，并妥善保管，以备查阅。

Thank you for purchasing this product!
Please read carefully and strictly follow the instructions and precautions before using this product, and keep it in a safe place for future reference.
Tips: When you receive this product, please tear off the insulating film at the charging contacts of the earbuds.

Product overview



- ① Indicator button
- ③ Battery level indicator
- ⑤ Status indicator/built-in microphone

Earbuds

Bluetooth Name	Saramonic BH40
Bluetooth Version	5.2
Battery Capacity	60mAh
Wireless Range	Approx. 10m
Battery Life	Approx. 10 hours (50% volume)
Weight	4g × 2

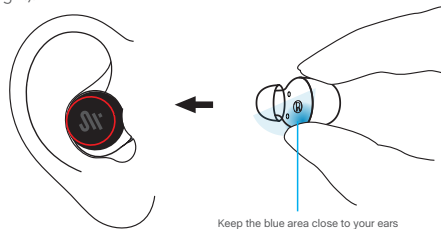
- ② Dust cover of charging port
- ④ Versatile touch panel
- ⑥ Charging contacts

Charging Case

Capacity	320mAh
Battery Life	Approx. 15 hours
Charging Time	Approx. 1.5 hours
Input Voltage	5V --- 300mA
Weight	42g

How to wear

Correctly insert the earbuds into your ears according to the L/R mark (L for the left while R for the right).



Power on/off

1. Power on

- ① With charging case: open the case and take out the earbuds. The earbuds will automatically turn on with voice prompts "Power on".
- ② Without charging case: when earbuds are off, tap and hold the touch panel for about 2.5 seconds, the earbuds will turn on with voice prompts "Power On".

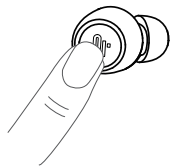
2. Power off

- ① With charging case: put the earbuds back into the charging case, the status indicators will be solid red.
- ② Without charging case: when earbuds are on, tap and hold the touch panel for about 8 seconds, the earbuds will turn off with voice prompts "Power off".

Note: ① When the earbuds are not connected to any device, it will enter pairing mode automatically after power on with voice prompts "Pairing".

- ② If connect successfully, there will be voice prompts "Connected"

Touch control



Play/Pause
Double-tap the touch panel
of L/R earbud



Next
Tap the touch panel of right
earbud 3 times



Previous
Tap the touch panel of left
earbud 3 times



Volume up
Tap and hold the touch panel
of right earbud for 1.5s until
voice prompts "du"



Volume down
Tap and hold the touch panel
of left earbud 1.5s until voice
prompts "du"



Answer/hang up a call
Tap the touch panel of L/R earbud



Reject a call
Tap and hold the touch panel
of L/R earbud for 2s

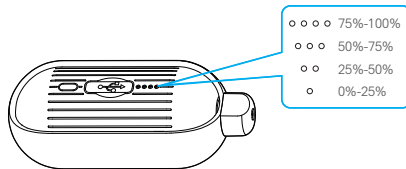


Activate voice assistant
When connected, tap the touch
panel of left earbud 4 times



Enter/exit game mode
Tap the touch panel of right
earbud 4 times
Enter: voice prompts "Game
Mode"
Exit: voice prompts "Bluetooth
Mode"

Charging case



To display battery level:

Put the earbuds into the charging case and press the indicator button. The indicator will display the current battery level of the charging case.

Charging status:

Connect Type-C charging cable to the charging port, the indicator will show the current battery level. When the charging case is fully charged, All four indicators will light up. Remove the charging cable, and all the indicators will be off.

Factory reset

Reset the earbuds in the following situations:

1. The earbuds has been paired with other devices, and Saramonic BH40 cannot be found on your device.
2. Only one earbud work.

Steps: Turn on the earbuds and tap the touch panel 3 times, then tap and hold it for 5s. The status indicator will flash red and blue alternately. Put them back into the charging case and then take out.

Note: The above steps need to be completed within 8 seconds.
After earbuds successfully reset, please always maintain a distance of within 10 cm between the two earbuds.

FAQ

Q: Only one earbud work?

A: Put the earbuds into charging case and take out, if still only one earbud works, restore to factory setting.

Q: Failed to connect devices with earbuds?

A: Delete the pairing record on the devices and reconnect with earbuds.

Q: No sound in the phone call?

A: Select "Saramonic BH60" as your audio input source in your device settings.

Q: Audio delay in video or gameplay?

A: Environment, WiFi, encode/decode speed of other devices and software are all possible factors to cause effect to the audio data transmission speed of the earbuds. For example, most game software set real-time audio transmission as a priority, which is possible to affect the speed.

Q: Why is there stuck / breakpoint?

A: If there are many WiFi routers, 4G signals, high-power electrical appliance and etc when using, it may be stuck or breakpoint. It can be solved by changing the environment or reconnecting.

Safety instruction

1. Please use the original or with safety certification wire harness for charging.
2. When using earbuds, please adjust the volume appropriately to avoid damaging the hearing.
3. Please use the product correctly to avoid falling or heavy extrusion.
4. Children should be accompanied by adults to avoid eating by mistake.
5. Keep away from extreme environments such as high temperatures or humidity.
6. Please do not disassemble this product.

Hazardous substances and their contents in the item



Part name	Hazardous Substances									
	Pb	Hg	Cd	Cr (VI)	PBB	PBDE	DIBP	DEHP	DBP	BBP
Main battery	×	○	○	○	○	○	○	○	○	○
Battery	○	○	○	○	○	○	○	○	○	○
Eartips	○	○	○	○	○	○	○	○	○	○
Accessories	○	○	○	○	○	○	○	○	○	○
Charging cable	×	○	○	○	○	○	○	○	○	○
This form is made by SJ / T 11364 regulation ○: means that hazardous substance content in the homogeneous materials of this part are within the limits of GB / T 26572 regulation ×: means that hazardous substance content in, at least one certain homogeneous material of this part is beyond the limits of GB / T 26572 regulation.										

Service life

As described in this manual, under normal use conditions, the environmental protection service life of this product is 10 years. During this period, the product will not leak any dangerous substances. This product can be recycled and must be disposed according to local regulations.

After-sales and supports

According to the relevant laws and regulations of consumer electronic products and the actual situation of the industry, the following after-sales service regulations are formulated to provide consumers with satisfactory after-sales services:

1. Warranty certificate mainly includes:

warranty card and sales certificate.

2. After-sales service scope:

- During the warranty period of the product, the company will be responsible for providing free maintenance for any failure caused by the quality problem of the product itself under normal use without disassembly and repair;
- For products beyond the warranty period, the warranty certificate shall be issued and the maintenance fee shall be paid. If any spare parts are needed for repair, cost for the spare parts would be born by the purchaser; please avoid repair and replace when the product is not tested by Saramonic after-sales department;
- Once the warranty certificate is altered, the warranty will become invalid immediately;
- The warranty certificate of the product shall be properly kept by the consumer and shall not be supplemented if lost.

3. Warranty Period:

- Within 24 months after purchasing this product, there are quality problems in normal use (non-human damage) without disassembly and repair; 2-year warranty (including all accessories) from the date of issuing the sales certificate;
- Consumers who have quality problems in normal use (non-human damage) within 7 days from the date of purchase, without repair, can enjoy the replacement service;
- The replacement service is limited to products of the same model and color.

4. Regulations on invalidation of the warranty during the warranty period

4.1 In the following cases, the warranty is invalid, but the maintenance service is provided, the labor fee and parts fee are charged:

- ① any damage to accessories caused by improper use, maintenance and storage of consumers;
- ② damage caused by force majeure, such as natural disasters.

4.2 In the following cases, the company will refuse to provide maintenance services or provide charged maintenance services:

- ① It is unable to provide the product warranty card or the content recorded in the warranty card is inconsistent with the product, or the content is altered or illegible;
- ② earbuds that have been removed by any unauthorized person of Shenzhen Jiayz Photo Industrial., Ltd (such as changing wires, removing voice coils, etc.);
- ③ there is no sales voucher or the content of the sales voucher is inconsistent with the product.

5. We will not provide warranty service in the following cases

After our inquiry, if we find that your repair products are not our products, we will refuse to provide warranty service or double the maintenance fee. Please attach the warranty certificate when you send the earbuds to our company for repair. If you don't have any certificate, our company will handle it as parallel imports

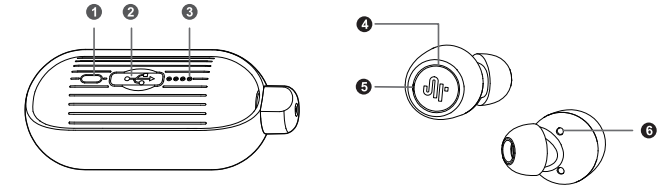
Packing list

1. Changing case
2. L & R earbuds
3. Type-C charging cable
4. Carrying strap
5. Manual
6. Warranty card
7. Commodity certificate

感谢您购买本产品，本产品拥有时尚的外观与高品质的音质，希望能丰富您的生活。使用本产品前请仔细阅读并严格遵循使用说明书和注意事项并妥善保管，以备查阅。

温馨提示：当您收到本产品后，请将耳机触点处的绝缘膜撕掉。

产品图解



- ① 电量显示按键
- ③ 电量指示灯
- ⑤ 耳机指示灯/通话麦克风

耳机配置参数

配对名称	Saramonic BH40
蓝牙版本	5.2
电池容量	60mAh
通讯距离	约10米
续航时间	约10小时（50%音量）
重量	4g × 2

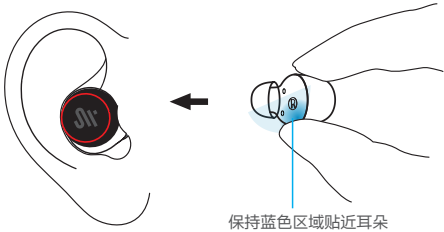
- ② 充电口防尘塞
- ④ 多功能触控键
- ⑥ 充电触点

充电盒配置参数

电池容量	320mAh
续航时间	约15小时
充电时间	约1.5小时
输入电压	5V $\overline{\text{---}}$ 300mA
重量	42g

佩戴方式

将标识L/R的耳机，对应放置左/右耳内，保证麦克风指向嘴部。



操作方式

1. 开机

- ① 滑开充电盒盖，取出耳机自动开机，语音提醒 “Power on”
- ② 耳机关机状态下，触摸触控键约2.5秒，语音提示 “Power on”

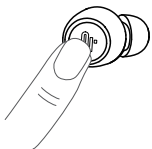
2. 关机

- ① 将耳机放回充电盒，耳机红灯常亮。
- ② 耳机开机状态下，触摸触控键约8秒，语音提示 “Power off”

注：

- ① 首次连接语音提示 “Pairing”
- ② 已连接过的状态下，自动回连，语音提示 “Connected”

触控模式



播放/暂停 音乐
连接状态下, 左/右耳机轻触2次



播放下一曲
音乐状态下, 右耳三击



播放上一曲
音乐状态下, 左耳三击



音量+
连接状态下, 长按右耳机,
1.5s后 “Du” 声后松手



音量-
连接状态下, 长按左耳机,
1.5s后 “Du” 声后松手



接听/挂断电话
来电时, 触摸1下



拒接电话
来电时, 长按2秒

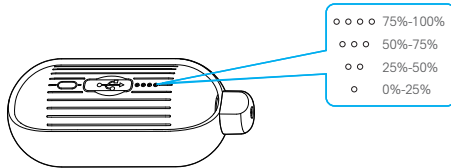


语音助手
连接状态下, 轻触左耳机4下



游戏模式
进入游戏模式, 轻触右耳机4下,
语音提示 “Game play Mode”
退出游戏模式, 轻触右耳机4下,
语音提示 “Bluetooth Mode”

充电盒指示说明



显示电量:

耳机放入充电盒, 短按按键, 充电盒指示灯会显示充电盒电量。

充电盒充电状态:

接入Type-C充电时, 充电盒指示灯显示实时电量, 充满电后, 四个指示灯全亮, 移除充电线后指示灯熄灭。

耳机重置

注: 无下列特殊情况下, 请勿使用重置功能

1. 耳机已配对其他设备, 搜索不到蓝牙名称:

2. 只有单耳发声, 且不能恢复至双耳模式:

步骤: 关机状态下, 长按开机松手, 连续单击3次, 再次长按5秒, 指示灯进入红蓝灯同时快闪, 入仓重新取出开机, 完成耳机重置。

注: 上述动作需在8秒内完成。

双耳完成重置后, TWS组对需在距离10CM内。

常见问题

1. 为什么只有单耳发声？

双耳重新放回充电盒，重新取出双耳连接查看是否恢复双耳模式，如未恢复，重置耳机即可。

2. 蓝牙设备提示无法连接耳机如何解决？

删除蓝牙设备上的配对记录，重新搜索蓝牙设备并连接即可。

3. 为什么听歌/通话耳机没声音？

安卓用户点击手机连接页面右侧设置图标，取消勾选两个音频选项，再进行重新选择；苹果用户在设置页面中的辅助功能一栏，点击进入音频通话模式，选择自动，如果原本就处于自动状态，则更换为其他选项，再选择自动，如未恢复，删除记录，重新配对。

4. 为什么视频/游戏耳机有延迟？

耳机的音频数据的传输会受到环境、网络、其他蓝牙设备解码速度以及软件的影响，例如游戏软件的传输优先级设定。

5. 为什么会出现声音卡顿/断续？

如果使用时有较多的Wi-Fi连接、4G信号、大功率电器，可能会出现卡顿、断续的情况，可选择换个环境或重新配对连接。

注意事项

1. 请使用配送或有安全认证的充电线进行充电。
2. 使用耳机时请适量调整音量以免损伤听觉。
3. 请正确使用产品，避免高空摔落或重度挤压。
4. 儿童请在成人陪同下使用，避免误食。
5. 远离高温或潮湿等极端环境。
6. 请勿自行拆卸本产品。

包装清单

- | | |
|--------------|----------|
| 1. 充电盒 | 2. 左/右耳机 |
| 3. Type-C充电线 | 4. 亲肤颈挂线 |
| 5. 说明书 | 6. 保修卡 |
| 7. 合格证 | |

售后服务

根据消费类电子产品的有关法规以及行业的实际情况，为消费者提供满意的 售后服务，特制定以下售后服务条例：

1. 保修凭证主要包括：

保修卡及销售凭证。

2. 售后服务范围：

- 在产品保修期内，凡属于正常使用情况下，由于产品本身质量问题引起的故障，未经拆修，本公司将负责给予免费维修；
- 超出保修期产品，需出具保修凭证并支付维修费。如需订配件，需支付配件费；订购其他的配件则需把维修的产品寄到我司；经我司专业维修人员检测后维修并更换配件；
- 保修凭证一经涂改，保修即时失效。
- 产品的保修凭证，请消费者妥善保存，遗失不补。

3. 保修期：

- 自开具销售凭证之日起计算，购买本产品2年内，在正常使用情况下（非人为损坏或拆修）出现质量问题，可享受保修服务（包括所有配件）；
- 消费者由购买之日起7天内，在正常使用情况下（非人为损坏）出现质量问题，未经拆修，可享受包换服务；
- 包换服务，仅限于同型号、同颜色的产品。

4. 保修期内保修失效条例:

- 以下情况保修失效，但提供维修服务，收取人工费，配件费:（1）消费者因使用、维护、保管不当造成任何配件的损坏;（2）由不可抗力因素所引致的损坏，如天灾等。
- 在下列情况，本公司将拒绝提供维修服务或提供收费维修服务:（1）不能提供产品保修卡或保修卡所记载的内容与产品不符，或内容经涂改，或模糊不清无法辨认；（2）由任何未经深圳市长丰影像器材有限公司授权人士拆动过的耳机（如：换线，拆卸音圈等）；（3）无销售凭证或销售凭证内容与产品不符。

5. 如下情况我司将不提供保修服务:

经我司查询，如发现您的送修产品不属我司生产品，我司将拒绝提供保修服务，或是加倍收取维修费。请您在把需要维修的耳机寄到我司时，附上保修凭证，如无任何凭证，我司则作水货处理。

FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

FCC ID: 2ARN3-SR-BH40

JIAYZ 长丰 深圳市长丰影像器材有限公司					
产品/零件名称	SR-BH40说明书	比例	1:1	版本	V00
工程图号	SR-BH40说明书	物料描述	105克铜版纸 过油 20P 骑马钉		
物料编号	0000000000	尺寸/用量	105×105mm 1PCS		
是否需要承认书	是	正负公差	0mm		
制图人/日期	贺磊/2021.6.21				

修改名称	版本	变更内容	变更日期	变更担当
	V00		2021.6.21	