



Sport True Wireless Earphones with Digital Display Charging Case



12 Hours
Total
Playtime*



4 Hours
of Playtime Per
Charge



Charging
Case with
2x Charge



Digital
Display

User's Manual
Item: INCA1100



SAFETY PRECAUTIONS

When using your earphones, basic safety precautions should always be followed, including:

1. READ ALL INSTRUCTIONS BEFORE USING YOUR EARPHONES.
2. Never expose your earphones to high temperatures, extreme cold, or high humidity. Do not submerge in water.
3. To avoid the risk of electric shock, never attempt to open or repair your earphones without the assistance of certified professionals.
4. Your earphones are not to be used by children or the infirm without suitable adult supervision.
5. Always press all buttons carefully. Do not manhandle your earphones.
6. Do not use your earphones at temperatures under 32°F (0°C) or over 104°F (40°C).
7. Do not drop your earphones, throw them, or subject them to strong impacts or physical trauma.
8. Contact the manufacturer for support if you detect any abnormalities when using your earphones. In addition, do not continue to use your earphones if you detect any smoke or fire.
9. Unplug your earphones when not in use for extended periods of time.
10. When plugged in, do not place your earphones on flammable materials such as rugs, carpets, or bedding.
11. Please recycle or dispose of your earphones properly according to your municipality's laws and rules. Contact local recycling facilities and/or the manufacturer for further information.
12. Clean your earphones and charging case using a soft cloth or paper towel. Do not use harsh chemicals when cleaning your earphones, and never submerge your earphones in water.

BATTERY WARNING:
-The device is equipped with an integrated lithium ion battery. The battery cannot be replaced. Do not attempt to remove the battery from the device.
-Do not dispose of in fire or expose to excessive heat.
-Do not crush, puncture, incinerate, or short circuit external contacts.
-Please recycle or dispose of the battery properly. Contact your local recycling facilities and/or the manufacturer for further information.

INTRODUCTION

Thank you for purchasing the Incipio Sport True Wireless Earphones, item INCA1100. To get the most out of your device, please read this user's manual thoroughly before use.

PACKAGE CONTENTS

- True Wireless Earphones with Charging Case
- USB-C Charging Cable
- User's Manual With Warranty Information

FEATURES

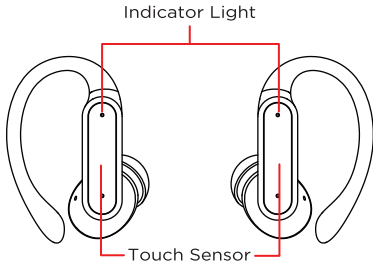
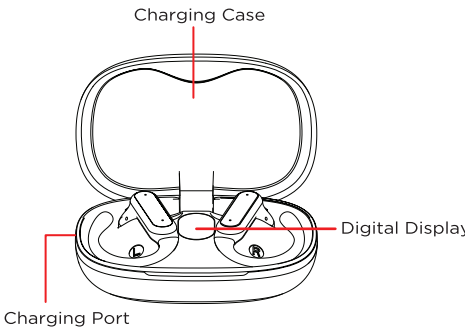
- 12 Hours Total Playtime*
- 4 Hours Playtime per Charge*
- Charging Case With 2x Charge
- Digital Display

*Applicable at 50% of maximum volume. Results will lower with increased volume.

SPECIFICATIONS

- Bluetooth Range: Up to 33 Feet (10 Meters)

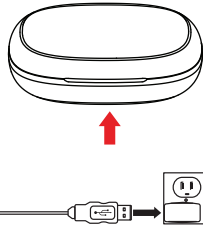
A CLOSER LOOK



CHARGING

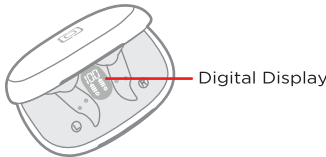
Charging The Case

Insert one end of the included USB-C charging cable into the charging port on your case.



Insert the other end of the USB cable into a suitable USB charging adapter.

When charging, track the current charge using the digital display located inside of the charging case.



Charging The Earphones

Place the earphones in the charging case to charge. Make sure the charging points make contact between the case and earphones. While charging, the earphone's indicator light will illuminate red until fully charged.

Charging can take approximately 1-2 hours.



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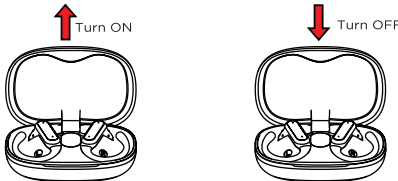
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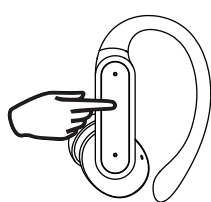
POWERING ON/OFF

When first using your earphones, place them into the case. To turn the earphones ON, remove them from the case. To turn the earphones OFF, put them back into the case.

Note: It is recommended that the earphones be fully charged before use.



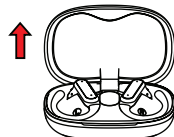
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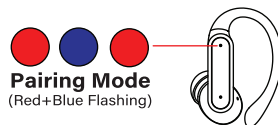
Press and hold the touch sensor on the earphones for five seconds to power ON or OFF.

BLUETOOTH PAIRING

When you remove your earphones from the case, they will power ON and go into pairing mode. Both earphones will automatically sync together when removed from the case.



The indicator lights on the earphones will flash red and blue in pairing mode.



Go to the Bluetooth settings menu on your phone. Make sure that Bluetooth is ON. Connect to the device listed as "INCA1100"



After connecting the earphones, their indicator lights will turn OFF.

USING YOUR EARPHONES



LEFT EARPHONE

- Decrease Volume: Press Three Times
- Previous Track: Press Twice
- Play/Pause: Press Once
- Answer Call: Press Once
- Hang Up Call: Press Once
- Decline Call: Press and Hold for 2 Seconds
- Voice Assistant: Press and Hold for 2 Seconds

RIGHT EARPHONE

- Increase Volume: Press Three Times
- Next Track: Press Twice
- Play/Pause: Press Once
- Answer Call: Press Once
- Hang Up Call: Press Once
- Decline Call: Press and Hold for 2 Seconds
- Voice Assistant: Press and Hold for 2 Seconds



Warning

To prevent possible hearing damage, do not listen at high volume levels for long periods. For your own safety, please be aware of your surroundings when using these earphones.

RESET

If the earphones have any technical problems without visible physical damage, please first attempt a soft reset. A soft reset does not remove previous pairing information.

Soft Reset

Place the earphones into the case. Let the earphones sit for approximately five seconds before taking out.

If a soft reset does not work, attempt a hard reset. A hard reset will remove all pairing information.

Hard Reset

1. Disconnect the earphones from Bluetooth and place them into the charging case.
2. Take one earphone out and press the touch area four times.
3. Repeat step 2 to the second earphone.

MAINTENANCE AND CARE

-Use a soft cloth or paper towel to clean your earphones and charging case. Never use any harsh chemicals or detergents for cleaning. Make sure your earphones are dry before charging.

-When your earphones are unused, they should be stored in a cool, dry place.

-Never tug or yank on a cable connected to your earphones or charging case. Connect and disconnect cables as carefully as possible.

-Never expose your earphones to high temperatures or extreme cold.

FCC STATEMENT

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement:
The device has been evaluated to meet general RF exposure requirement. The device can be used in the portable exposure condition without restriction.

FCC ID: 2AS3I-INCIPIO-TWS

ONE YEAR WARRANTY

This warranty covers the original consumer purchaser only and is not transferable.

This warranty covers products that fail to function properly UNDER NORMAL USAGE, due to defects in material or workmanship. Your product will be repaired or replaced at no charge for parts or labor for a period of one year.

What Is Not Covered by Warranty
Damages or malfunctions not resulting from defects in material or workmanship and damages or malfunctions from other than normal use, including but limited to, repair by unauthorized parties, tampering, modification or accident.

To Obtain Warranty Service and Troubleshooting Information:
Call 1-800-592-9541 or visit our website at www.incipio.com.

To receive Warranty service along with the name and address of an authorized product service center, the original consumer purchaser must contact us for problem determination and service procedures. Proof of purchase in the form of a bill of sale or receipted invoice, evidencing that the product is within the applicable Warranty period(s), MUST be presented in order to obtain the requested service. It is your responsibility to properly package and send any defective products along with a dated copy of proof of purchase, a written explanation of the problem, and a valid return address to the authorized service center at your expense. Do not include any other items or accessories with the defective product. Any products received by the authorized service center that are not covered by warranty will be returned unrepaid.