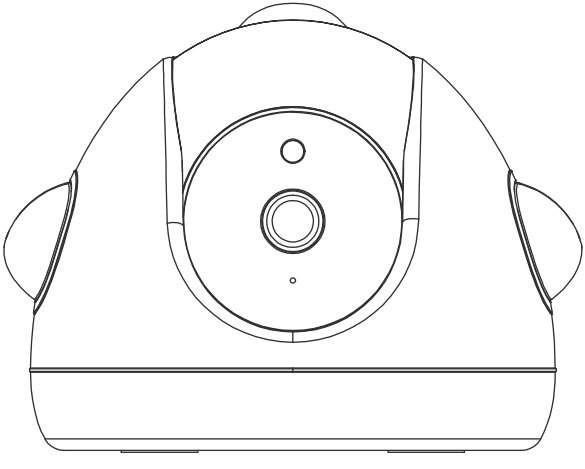
Simshine

SimCam Baby Monitor

User Guide



Last updated: 2020-09-22

About the guide

This user guide offers basic instructions about how to setup and install the product. There are more detailed in-APP instructions that can guide every step of the way.

Need help from our support team? Email to :
support@simshine.ai

https://www.simshine.ai/support

EN Download the latest user manual at the above address.

AR قم بتنزيل أحدث دليل مستخدم على العنوان أعلاه.

FR Téléchargez le dernier manuel d'utilisation à l'adresse ci-dessus.

DE Laden Sie das neueste Benutzerhandbuch unter der oben angegebenen Adresse herunter.

ES Descargue el último manual de usuario en la dirección anterior.

JP 上記のアドレスで最新のユーザーマニュアルをダウンロードしてください。

KR 위 주소에서 최신 사용자 설명서를 다운로드하십시오.

IT Scarica l'ultimo manuale dell'utente all'indirizzo sopra indicato.

RU Загрузите последнюю версию руководства пользователя по указанному выше адресу.

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Step 1 - Learn about the product

Product profile

SimCam Baby is a smart video baby monitor that uses on-device AI to track your baby's safety and health.

Key features

• Sleep tracking - alerts when your baby falls asleep and wakes up.

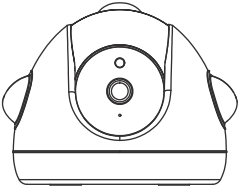
• Virtual fencing - alerts when your baby is getting out of the virtual fence which you've setup on the APP.

• Crying detection & automatic soothing - alerts when your baby is crying. Includes an automated, a gentle lullaby and soft glowing night lights to soothe the little one.

• 1080P invisible night vision - Get a clearer view of your little one in more details day and night.

• Memory journal - Automatically take a snapshot upon the detection of your baby's face.

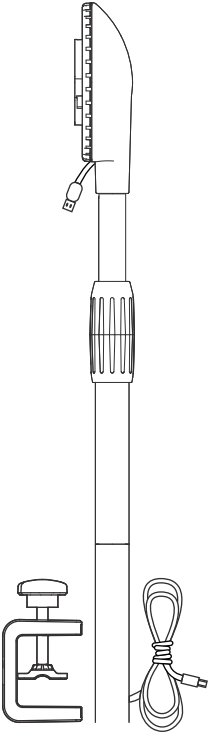
What’s in the box



SimCam Baby monitor x 1

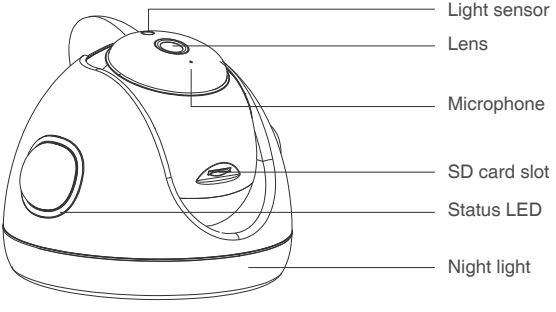
Power adapter x 1

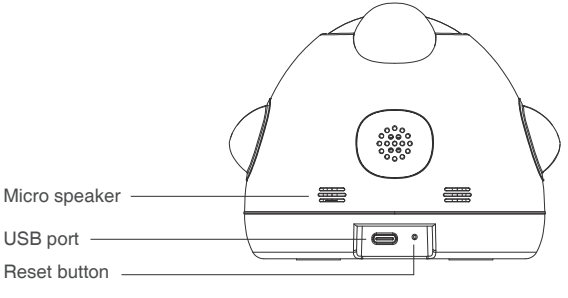
User guide x 1



Crib holder with USB power cable x 1

Meet the SimCam Baby



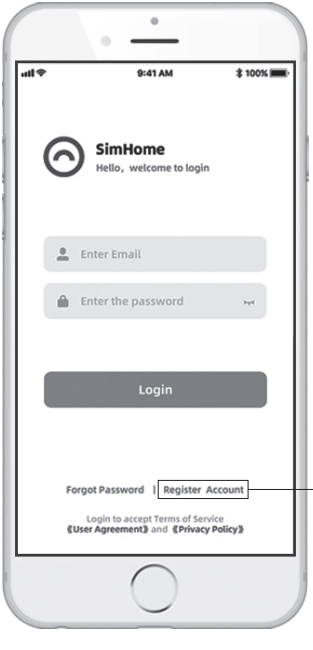


Step 2 - Setup the WiFi

Download and install the SimHome APP

1. Please search for “SimHome” in Google Play or IOS App Store and download the SimHome APP to your mobile device.

2. Tap “register account” to create an account with your email address.



Tap to create an account

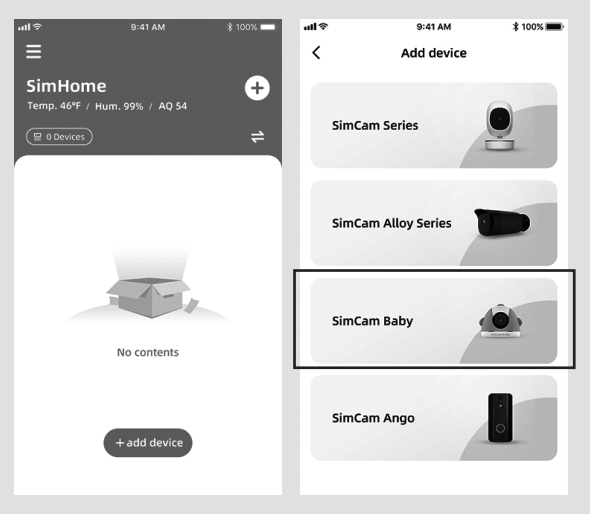
Pair and WiFi setup

1. Sign in to your account.

2. Add a new device to the APP.

3. Select the SimCam Baby as the device.

4. Please follow the in-APP instructions to setup the WiFi.



Tip:
WiFi name and password accepts English characters, symbols and numbers only. If you want to connect the baby monitor to a new WiFi network, please press and hold the reset button for more than 5 seconds to reset the baby monitor.

Step 3 - Install the SimCam Baby Monitor

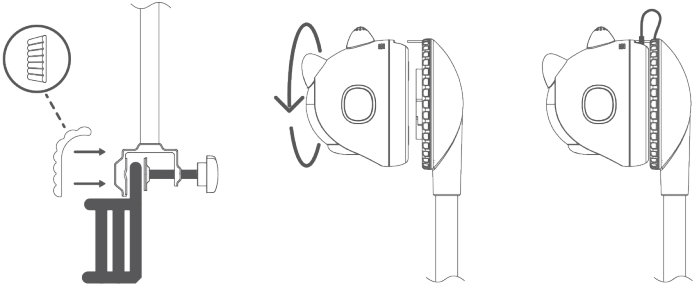
SimCam Baby can be placed on a flat surface or mounted on the edge of a crib.

- Install here for a better field of view.

Attach the c-clamp on the holder to the crib and tighten with the knob. Stick the anti-collision sticker onto the c-clamp.

Align the camera using the notch holes at the base of the holder and rotate until it snaps in place. Plug the USB power cable into the camera.

You can extend the holder to your desired height and tighten it using the knob.



Warning:

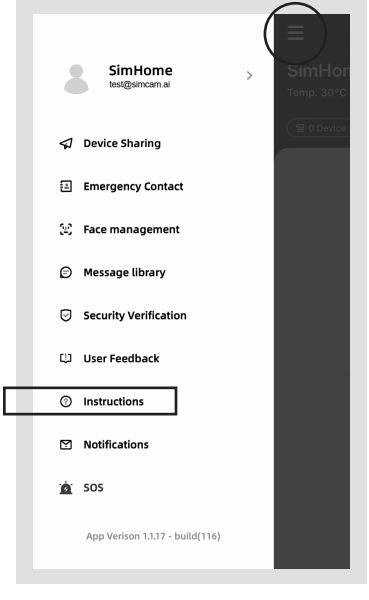
- Install the crib holder to a sturdy, square piece of furniture. We do not recommend mounting it on a round object.
- Do not shake the holder. Don't allow the baby to play with it.
- After installation, test its stability regularly. We will not take responsibilities for any damage or injuries due to inappropriate installation.

Status LED guide

Status light color	Camera's status
Blinking red	The camera is not connected to WiFi.
Blinking blue	The camera is attempting to connect to WiFi.
Blinking blue off	The camera is connected to WiFi.
Solid red	The camera is connected to WiFi, but not connected to the Internet.
Solid yellow	The camera is updating the firmware.
Blinking yellow	The camera suffered a system error.

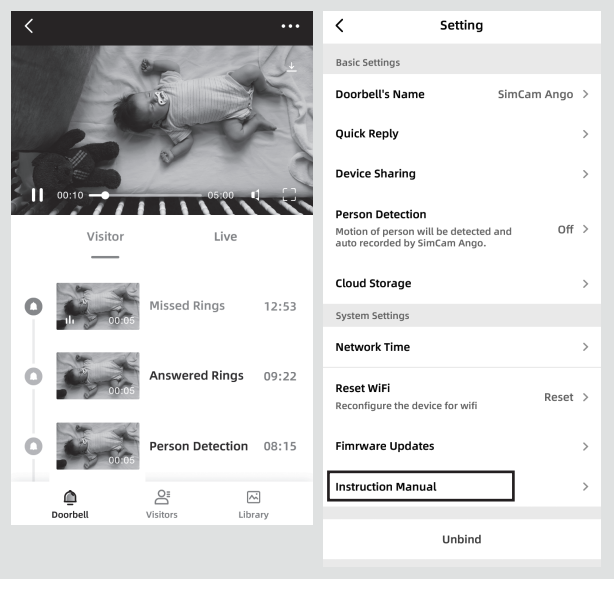
Additional information
- More help in the APP

Tap the menu icon on the top left of your APP display to find more APP settings in addition to troubleshooting assistance.



Additional information
- More help in the APP

Tap the three-dot icon on the upper-left of the live streaming video to access settings of each device and in-APP instructions.



Warranty

What does this warranty cover?

Simshine warrants that each Simshine's product you purchase is free from any defects in material or workmanship under normal use during the Warranty Period. The warranty period for a Simshine product is twelve (12) months from the day when the product is delivered to the first end-user. During the Warranty Period, SimShine will repair or replace, at no charge, products or parts of a product that proves defective because of improper material or workmanship, under normal use and maintenance.

What is not covered by this warranty?

Defects caused by incorrect use or improper installation and not following the product manual instructions;

Defects caused by unauthorized modification, repairs, disassembly or use with third-party components or product;

The serial number has been removed or defaced from the Simshine product;

Damages caused by lightning, fire, earthquake, tornado, or other events of force majeure;

Consumables parts, including but not limited to batteries, unless damage is due to defects in material or workmanship of the product;

Simshine products purchased from an unauthorized reseller;

Damage caused by third-party service providers who are not

authorized by Simshine;

Failure to provide proof of purchase that you are the authorized user of the product;

Any non-Simshine branded products, such as batteries, SD card and cables, even if sold or shipped with Simshine products;

Products marked as “Sample” or “Not for Sale”, or sold “AS IS”;

This warranty cannot be transferred from the original end-user to others;

Any indirect or consequential damages or losses resulting from the product failure such as loss of data and loss of business.

Return & Refund

If customers are not completely satisfied with the Simshine product, they can return it within 30 days after the receipt of the product.

To be eligible for a return, the product must be unused and returned in the same condition that you received it. It must also be in the original packaging. Products that show any signs of wear, or that are not packaged like new with all accessories and manuals will not be accepted under this return policy. To complete your return, we require a receipt or proof of purchase and the serial number. Customers will have to pay all the return shipping costs. No restocking fee will be charged for the return of a product.

Once your returned product is received and inspected, we will

email you a notification of receipt. We will also notify you of the approval or rejection of your refund. If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days. Please note shipping charges are non-refundable.

How to obtain warranty service?

Contact the Simshine support team by email support@simshine.ai or Simshine authorized resellers/repair centers and describe the product issues. They will attempt to identify and resolve the problem and offer you tips and advice, software, or firmware updates.

If the problem cannot be identified or resolved through remote assistance or software updates, you will be requested to return the product to the address provided by Simshine or authorized resellers.

Simshine will examine the returned product to identify the problem, if Simshine determines that the problem in question is not covered by this warranty, you will have to apply for paid-repair-service.

Warranty card

If you want to claim warranty service, please fill out the warranty card below and return it with the product.

Customer's Name:_____

Email:_____

Phone:_____

Address:_____

_____

Dealer's name:_____

Dealer's address:_____

_____

Date of purchase(DD/MM/YY):_____

Order number:_____

Serial Number:_____

Type of services: ☐ Repair ☐ Exchange ☐ Return

Description of issues:_____

_____

_____

The serial number can usually be found on the bottom of the product.

FCC Statement

This device comply with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device does not cause harmful interference.

- This device must accept any interference received, including interference that may cause undesired operation.

  If this device is modified without authorization from Wuhan Simshine Intelligent Technology Co.,Ltd. the device may no longer comply with FCC requirements for Class B digital devices. In that a case, your right to use the device may be limited by FCC regulations. Moreover, you may be required to correct any i nterference to radio or television communications at your own expense. This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.This device generates, uses and radiates radio frequency energy. If it is not installed and used in accordance with the instructions, it may cause harmful interference to radio communications.However, there is no guarantee that interference will not occur in a particular installation. If this device does cause harmful interference to radio or television reception, which can be determined by turning the device off and on, the user may take one or more of the following measures.

- Reorient or relocate the receiving antenna.

- Reinforce the separation between the device and receiver.

- Connect the device into an outlet on a circuit different from that to which the receiver is connected.

- Consult the dealer or an experienced radio or TV technician for assistance.

FCC Radiation Exposure Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

Simshine

Simshine Intelligent Technology Co.,Ltd.
www.simshine.ai