tive Solo

WELCOME ABOARD!

This manual includes all the basics for getting started with the Tive Solo™.

SUPPORT@TIVE.CO +1 (617) 631-8483

Getting Started

1. Access the Tive software platform at platform.tive.io and create a Shipment. For help getting started, visit tive.co/start.

2. When you're ready to start a shipment, turn on a tracker and attach it to a scheduled shipment.

   A. **Turn the tracker on:** Press the power button to turn on the tracker. The flashing blue light means it is on.

   B. **Digitally link the tracker to a shipment** on the Tive software platform using the tracker ID.

   C. **Attach the tracker to a package:** Peel off the 3M adhesive backing to mount the Solo to a box or pallet. Alternatively, the Solo can be placed inside an adhesive envelope attached to the package. For best results, attach the tracker with the label side facing out.

3. Monitor the shipment.

   A. Visit platform.tive.io to monitor location and condition data in real time.

   B. If you have any questions, feel free to email us at support@tive.co.

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Tive Solo Operation

Activate the Solo

Press the green power button once to activate the Solo. The flashing blue light means it is on and working properly. It will transmit data for 30 days starting from when it is activated.

If you see a red light, that means the tracker is not working properly and should not be used.

Dispose of the Solo

The Solo is a single-use tracker. After use, the tracker can be disposed of in accordance with environmental regulations for products that contain batteries. Please check with local or state authorities to ensure proper disposal procedures.

Recycle the Solo

The Solo can also be recycled with Tive's rebate program. Just ship used trackers to the following address for recycling:

Rebate Department, Tive Inc.
38 Cameron Ave, Suite 200
Cambridge, MA 02140, USA

Status Lights

Blue
Tracker is charged and working correctly

Red
Tracker is not working correctly

Press the power button at any time to verify that the tracker is on. As long as you see a blue light flashing, the tracker is on and working correctly.

FCC Statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. NOTE: This equipment has been tested and found to comply with the limits for class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designated to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: reorient or relocate the receiving antenna, increase the separation between the equipment and receiver, connect the equipment into an outlet on a circuit different from that to which the receiver is connected or consult the dealer or an experienced radio/TV technician for help.

RF Exposure Statement

SAR tests are conducted using standard operating positions According FCC standards with the device transmitting at its highest certified power level in all tested frequency bands, although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This model product has been tested and meets the FCC RF exposure guidelines with the test distance 0mm for body worn. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC exposure requirements, and should be avoided

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Do Not Dispose with Household Waste