Warranty Policy

Wi-Fi Smart Remote Control's after-sales services are strictly subject to Law of the People's Republic of China on the Protection of Consumer Rights and Interests and Law of the People's Republic of China on Product Quality, with after-sales three guarantees as follows:

1. If this product has any performance fault within 7 days after you have signed for the reception of the product, you are eligible for free return or exchange services.
2. If this product has any performance faults within 8 to 15 days after you have signed for the reception of the product, you are eligible for free exchange or repair services.
3. If this product has any performance faults within 12 months after you have signed for the reception of the product, you are eligible for free repair services.

Non-warranty Policy

1. Unauthorized repair, misuse, collision, negligence, abuse, liquid inlet, incident, modification, and incorrect use, third-party accessories, tearing or altering label or anti-fake label;
2. The term of validity for three guarantees has expired;
3. Damages caused by force majeure;
4. Other damages or faults due to design, technology, production, or quality issues that are not the product's own fault.

Third-Party Control

- Click the " ··· " button on the top right corner of the device's control page to view supported third-party control;
- Connect to Wi-Fi Smart Remote Control by referring to the configuration of the control platform.
- Third-party control currently supported:
  (Constantly updated)

amazon alexa · works with the Google Assistant · 天猫精灵 TMALL GENIE · Rokid · DUER OS · 腾讯云 · 京东微联

Infrared remote controller
UFO-R1

Product Manual and Three Guarantees Card

Tuya Smart, Creating A Home of Smart Life

FCC Note

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: 1) this device may not cause harmful interference, and 2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

--Reorient or relocate the receiving antenna.

--Increase the separation between the equipment and receiver.

--Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

--Consult the dealer or an experienced radio/TV technician for help.

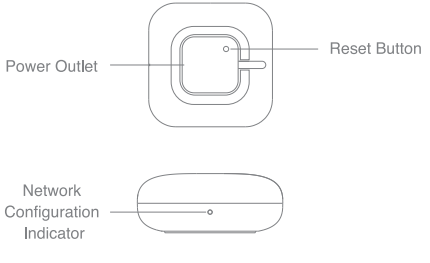
Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Radiation Exposure Statement

This device complies with RF radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Product Introduction

Users can design and achieve intelligent application scenes for common appliances with Wi-Fi Smart Remote Control.



Preparation for Use

1. Connect the device to the power supply and make sure that the phone is connected to a 2.4GHz Wi-Fi network.

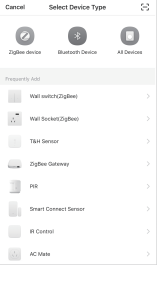
2. Download and open the App

   Search for "Tuya Smart" in the App store or scan the QR code on the outer package or in the manual to download and install the App.

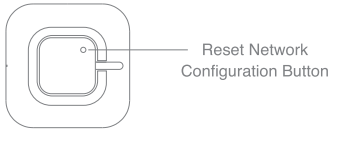
   Press the "Register" button to register an account if this is your first time use; if you already have an account, press the "Login" button.

Network Access Setting

- Open "My family" page in Tuya Smart App, click "+" button in the top right corner;
- Select "Wi-Fi Smart Remote Control" under "Frequently Add";



- Press and hold the reset button for at least 5 seconds until the network configuration indicator blinks. Follow the App instructions to add device;



- When added, the device can be found on the "My family" list.