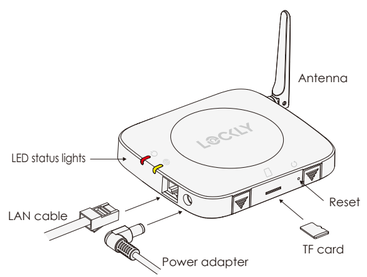
VISION CONNECT HUB

USER MANUAL (PGH123)

OVERVIEW



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Before connecting Vision Connect Hub download the Lockly or LocklyPro app (please check which App is for your lock) on your smartphone. It is required to finish setup and to set the connection between hub and lock.

Download from the app store

Download on the App Store

GET IT ON Google Play

LOCKLY
Scan & Visit Lockly.com/app

LOCKLY GUARD™
Scan & Visit LocklyPro.com/app

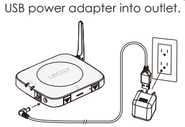
Additionally, you'll need the Activation Card with unique pre-paired QR code to your lock. The card is located in the packaging that your lock came in. This QR code can also be found at the bottom of Vision Connect Hub. Please keep it in a safe place—this QR code is required to complete the setup and will be required if you lose your smartphone or access code.

IMPORTANT: Without the QR code you will not be able to reset your lock

1. Ensure the TF card that comes with Vision Connect is properly inserted.

TF card (included)

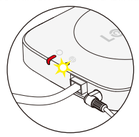
2. Connect power cable and plug USB power adapter into outlet.



3. Connect LAN cable to closest Wi-Fi router to the Lockly Vision™ lock (<100ft).

LAN cable (S) (included)

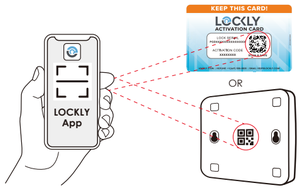
4. Wait 2 minutes for hub to self calibrate. LEDs will turn RED and blinking yellow.



Vision Connect is now ready to connect to your iOS or Android™ device.

See troubleshooting on next page if LEDs do not meet the described conditions.

Launch the **Lockly or LocklyPro App** and select "add a new device", then select the device. You will be prompted to scan the QR code from the Activation Card or Vision Connect Hub (located at the bottom).



IMPORTANT: make sure your Lockly lock has the latest firmware. Allow updates and follow instructions if prompted. For more info, visit: http://www.support.Lockly.com/faq/-firmware-update/

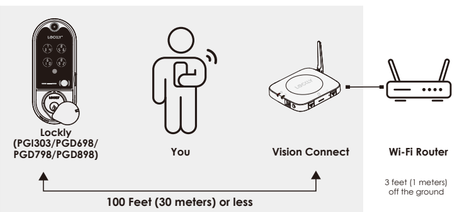
NOTE: Power interruption during firmware update may damage the Vision Connect hub. Do not interrupt or turn the power off while firmware update is in progress.

TIPS:
- Remember to register for warranty.
- Allow your mobile phone to receive push notifications.
- Send in-app feedback if you encounter any issues while using the App.
- If you are having difficulty scanning the QR code, we're here to help. Call our **Lockly customer care team: (669) 500 8835** / visit Lockly.com/help ; contact **LocklyPro Hotline (855) 562-5599** or email prosales@lockly.com for suggestions and troubleshooting tips.

Set up an account by registering your Lockly in the Lockly app. Registration is also mandatory to activate your locks warranty.

After successful registration, select "add a new device" (you can also get to this from the menu in the top left), select VISION CONNECT, and follow the step-by-step on screen instructions. You can also reference these steps on following pages.

The Vision Connect Hub connects directly to your Wi-Fi router using the provided LAN cable. Choose an appropriate location for the hub for optimum performance (see below). For optimum connectivity, it is recommended that the hub be no further away from the lock than 100 feet, placed 3 feet (1 meter) off the ground.



During the setup process position yourself between the lock and the Vision Connect hub—ideally no more than 100 feet (30 meters) apart. Ensure your iOS or Android™ device has both Bluetooth® and Wi-Fi enabled.

TIP: Sometimes distances between hub and lock can vary due to circumstances. If you are having difficulty setting up optimal range of 100/ft or less, we're here to help. Call our customer care team: (669) 500 8835, or visit Lockly.com/help for suggestions and troubleshooting tips.

VISION CONNECT STATUS & TROUBLESHOOTING

	LED INDICATORS	HUB	STATUS
During Setup	Solid red ON	After connecting LAN cable and power adapter, wait for 2mins for Vision Connect to self calibrate.	Power ON/ Successfully paired
	Yellow slow blinking	READY TO CONNECT	Network connected
	If you experience any of the following, power down and disconnect hub, repeat connection process		
	Red slow blinking		Pairing / Network NOT yet connected
	Red fast blinking		Pairing unsuccessful
	Yellow OFF		Router or LAN cable issue NO network connection
	Blinking red goes to blue, then turns OFF		Resetting
During Firmware Update	Blue slow blinking		Update in progress*
	Blue ON		Update Successful
	Blinking from red to blue		Update has failed

* Power interruption during firmware update may damage the Vision Connect hub. Do not interrupt or turn the power off while firmware update is in progress.

FCC Warning:
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Radiation Exposure Statement
Vision Connect complies with FCC radiation exposure limits set forth for an uncontrolled environment. It should be installed and operated with minimum distance 20cm between the radiator & your body.

IC WARNING
This device contains license-exempt transmitter(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:
(1) This device may not cause interference.
(2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

IC Radiation Exposure Statement
This equipment meets the exemption from the routine evaluation limits in section 2.5 of RSS-102. It should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body.

Cet équipement est conforme à l'exemption des limites d'évaluation habituelle de la section 2.5 de lanorme RSS-102. Il doit être installé et utilisé à une distance minimale de 20 cm entre le radiateur et toute partie de votre corps.

WARNING: This product can expose you to chemicals including Lead, which is known to the State of California to cause cancer. For more information go to www.P65Warnings.ca.gov.