LOCKLY **LUX COMPACT**
MORTISE EDITION

USER MANUAL

LOCKLY
Enjoy the freedom™

PGD688F | PGD688FC

Table of Contents

Section 1 - Product Highlights

1.1	Product Features	1

Section 2 - Product Overview

2.1	Product Overview - Exterior	2
2.2	Product Overview - Interior	3
2.3	Understanding Your New Lock	4
2.4	Reset Button	5
2.5	Keypad Display Switch	5
2.6	Rebooting Your Lock	6
2.7	Low Battery	7
2.8	Changing The Battery	8

Section 3 - Using Your Smart Lock

3.1	Configuring Access	9
3.2	Programming Mode	10
3.3	Adding an Access Code	11
3.4	Deleting an Access Code	13
3.5	Checking the Access Code	15
3.6	Adding a Fingerprint	16
3.7	Fingerprint Scanning Directions	19
3.8	Fingerprint Scanning Tips & Troubleshooting	21
3.9	Deleting Stored Fingerprints	22
3.10	Adding an RFID card*	23
3.11	Deleting RFID card*	24
3.12	Adding Secure Link	25

Section 4 - Locking and Unlocking

4.1	Unlocking using Access Codes	26
4.2	Unlocking Lockly using Fingerprints	27
4.3	Locking/Unlocking using App	28
4.4	Unlocking using RFID*	29
4.5	Locking/Unlocking using Physical Key	29
4.6	Unlock with QR Code	30
4.7	Locking/Unlocking using Door Handle	30
4.8	Locking/Unlocking using Voice Assistants	31
4.9	Safe Mode	32
4.10	Rain Mode	34
4.11	Shine Mode	35
4.12	Welcome Mode	35

Section 5 - Advanced Features

5.1	Offline Access Code™ (OAC)	36
5.2	Sub-Admin Access	37

Section 6 - Re-keying

6.1	Re-keying	37

Section 7 - Important Notes

7.1	Important Notes	38

Section 8 - Maintenance and Cleaning

8.1	Cleaning	39
8.2	Calibrating the Lock	39

Section 9 - Safety Precautions

9.1	Safety Precautions	40

*only available on 688FC

For additional support, visit https://www.support.lockly.com
or email help@Lockly.com

1.1 Product Features

Patented Peek-Proof PIN Genie Keypad
Digits are randomly displayed on the keypad ensuring access codes to be undetectable to intruders after repeated use. Numbers are randomly distributed across 4 buttons, with 3 numbers in each button. Users can press any button showing their number. Location of the numbers are always different everytime someone uses the keypad, making it hard for prying eyes to guess the correct code.

Multiple Access Codes & Monitoring
Store up to 33 Access Codes for family, friends and guests, as well as monitor entry and exit records.

RFID Card Access
Supports up of 99 MIFARE RFID cards for quick and easy access. (only available on 688FC)

Advanced 3D Fingerprint Recognition
Biometric Fingerprint Recognition protocol allows up to 99 registered fingerprints to be used and accepts only actual fingerprints - preventing lifted prints from being used.

Live Monitoring and Voice Assistant Control
Through your smartphone, monitor door access from anywhere in the world and securely control who comes and goes with the Secure Link Wi-Fi Hub (Sold separately - Product number PGH200). With Secure Link Wi-Fi Hub installed, you can also control your Lockly smart lock using your voice with or Google Assistant -enabled devices.

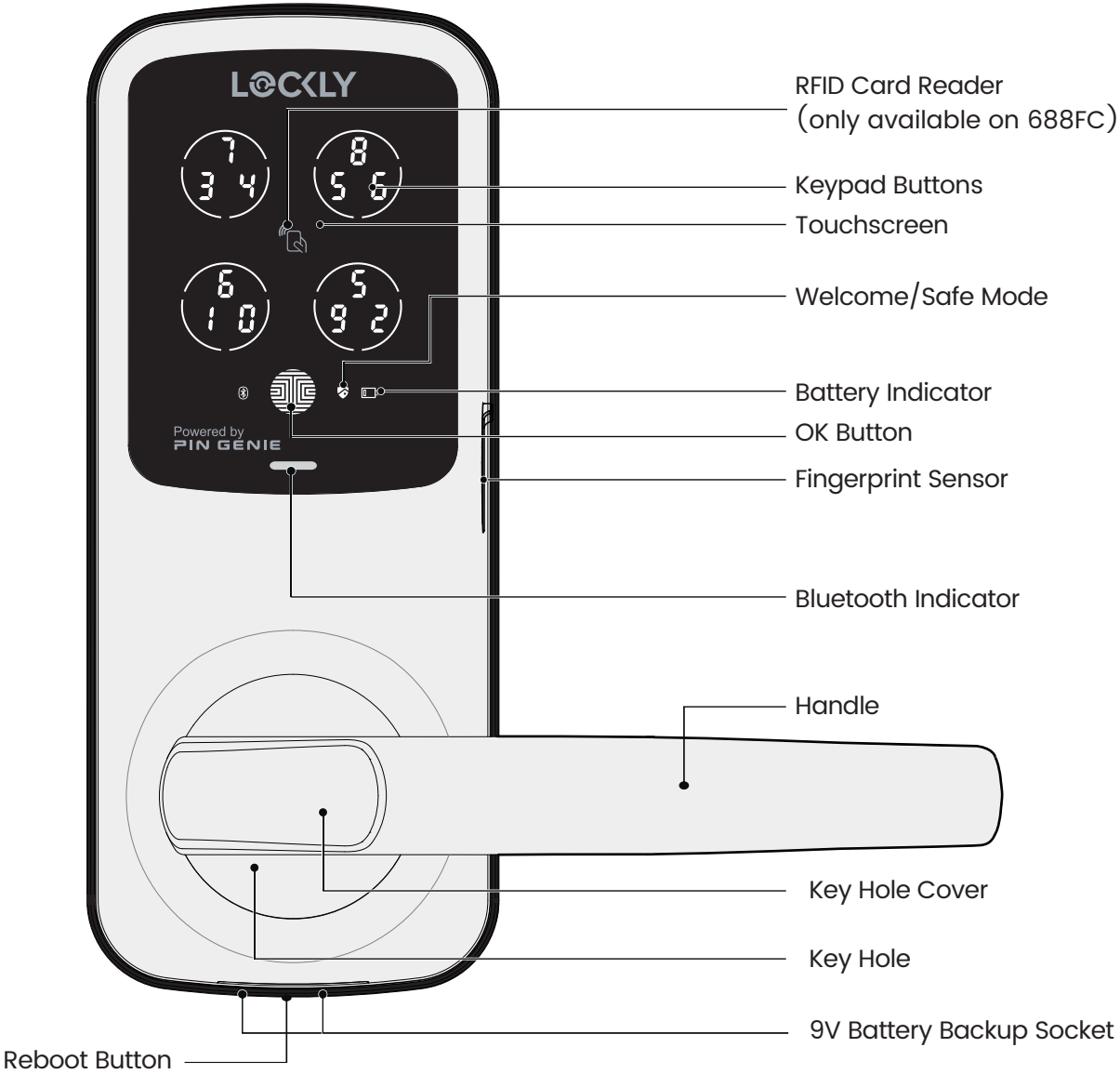
Complete Privacy
The exterior displayed keypad can be locked and switched off using the simple ON/OFF toggle from the inside panel. The owner can prevent others trying to input the passcode from the outside and entering the home

Offline Access Code™ (OAC)
The offline access code can allow owners to issue access codes, set the allowed access duration, all without Lockly ever connecting to the internet, so in case of power outage, you can still magically and remotely issue Access Codes without any connection to the web.

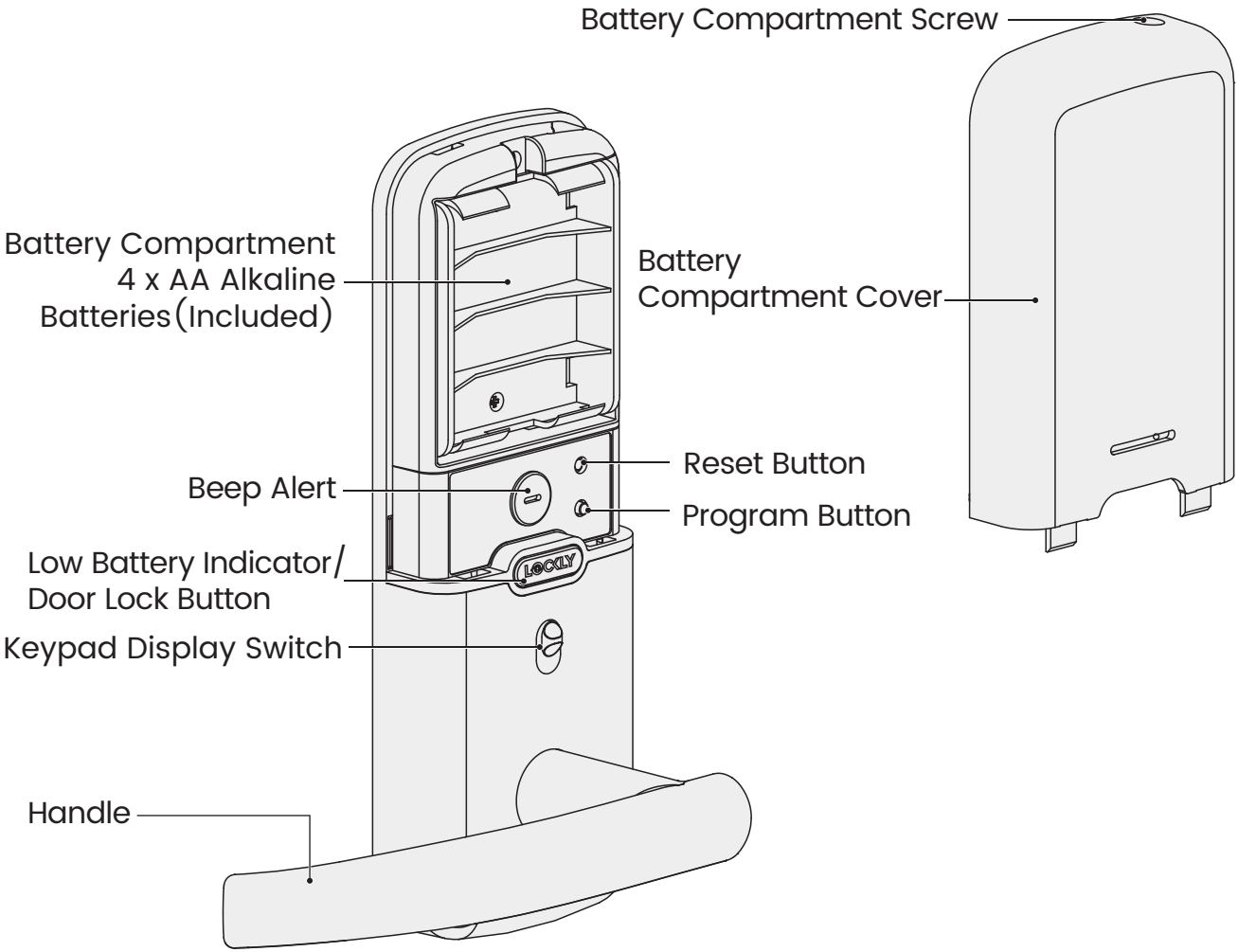
Auto-Lock
Users no longer have to worry about forgetting to lock the door. With Auto Lock enabled, Lockly will automatically auto-lock the door based on your customized timing set between 5-300 seconds.

Backup Keys and 9V Battery Socket
The door can be opened with physical backup keys. There is also a 9V battery connection socket for emergency power backup to access the keypad in case your smart lock runs out of battery.

2.1 Product Overview - Exterior



2.2 Product Overview - Inside



2.3 Understanding Your New Lock

After the installation of your new Lockly, understanding some key functions of operating your smart lock is important. The following guides will walk you through resetting a lock, adding Access Codes, deleting Access Codes, adding and deleting fingerprints, adding and deleting RFID cards, and also how to configure your OAC (Offline Access Code™).

For any questions you can always visit support.Lockly.com for assistance.

Don't forget that Lockly Lux Compact works best with our iOS and Android™ app. Please download the app by visiting the link below.

Download on the App Store

GET IT ON Google Play

Scan or visit Lockly.com/app

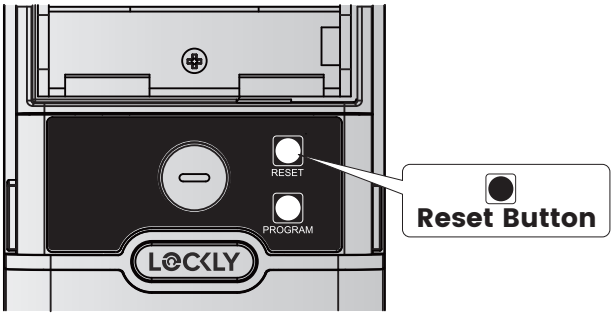
2.4 Reset Button

If you need to reset, you must have your Activation Code available. The Activation Code can be found on the Activation Code Card that came with your smart lock. Once the smart lock has been reset, all the data previously stored will be deleted. See below which Reset procedure applies for you.

Never Connected to App
Press Reset Button for 3 seconds, and the smart lock will restart and reset.

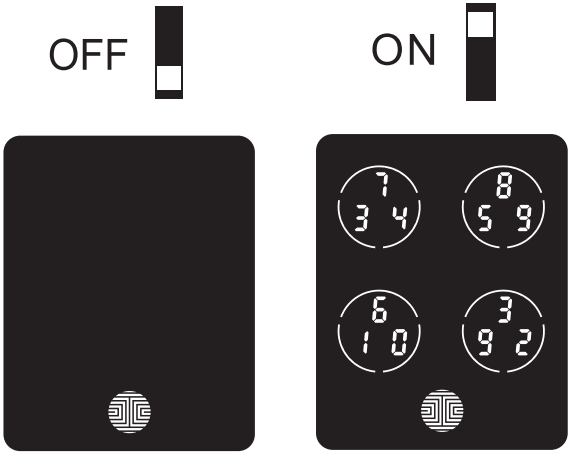
Connected to App
In the Settings menu of the App, select Perform Factory Reset. The smart lock will restart and reset. After reset, you'll need the Activation Code to reconnect the App.

Note: If you replace a new smartphone device, log in your existing Lockly account on the smartphone and reconnect to the smart lock according to the APP prompts.



2.5 Keypad Display Switch

The exterior keypad screen can be locked and turned off by using the **ON/OFF** switch at the back panel (interior) of the smart lock. When it is switched off, people who are outside cannot enter any access codes to unlock the door.



2.6 Rebooting Your Lock

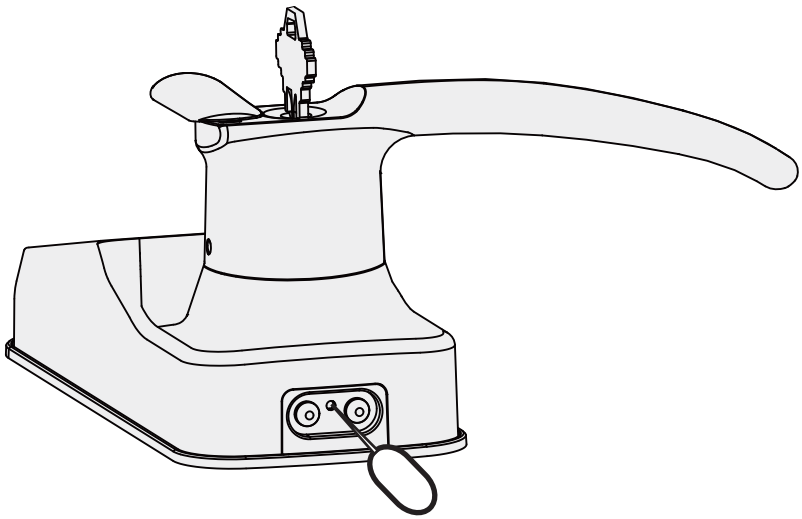
QUICK TIP

Reboot Lockly in case of dead battery or malfunction. No settings will be changed and all Access Codes will still be stored within Lockly.

Press and release the reboot button when you want to reboot the lock. Your Lockly will beep once after reboot. Only reboot when necessary.

To reboot, find the reboot button located on the bottom of the exterior side of Lockly lock. The reboot button is located in the middle of the two 9V battery backup sockets.

You will need something small such as a paperclip, to press the reboot button. Insert the paperclip and press down firmly and let go. Your screen should restart and the lock should reboot automatically.



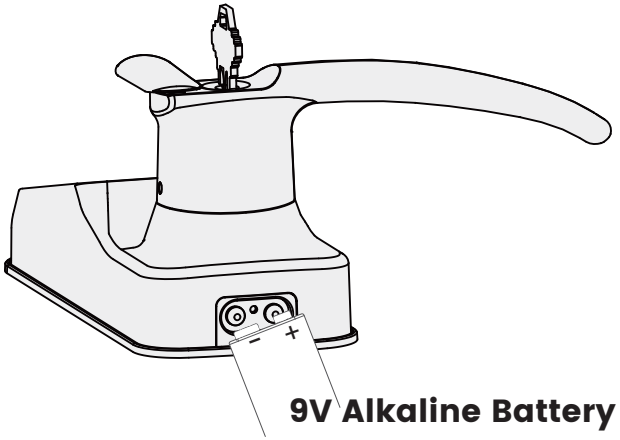
Reboot Button

2.7 Low Battery

When the battery is in seriously low condition, Lockly will make continuous beeping sounds in addition to the flashing low battery icon on the touch screen. You should replace batteries **immediately** to avoid your smart lock from **shutting down.**

When your smart lock low-battery warning alert finally dies, you will have 3 chances to unlock your smart lock either by a password, APP or fingerprint. If the unlock was successful, the low-battery warning alert will be on for 1 minute. After which, the smart lock will go to dead-battery mode and will lock auto lock in 5 seconds and the screen will display a low-battery icon.

Condition	Indicator	Solution
Low Battery	Battery Icon on the display keypad will light up to indicate low battery . At the same time, Lockly logo on the interior pane will flash red to reminder users that battery is low.	Replace batteries immediately to avoid battery failure. Lockly Secure can still operate up to 300 cycles in low battery condition.
Dead Battery	When there is no display and sounds; and screen is non-functional.	Replace batteries immediately. Supplied physical backup keys can be used to unlock the door. Alternatively, use a 9V battery as shown below to temporarily activate the lock.

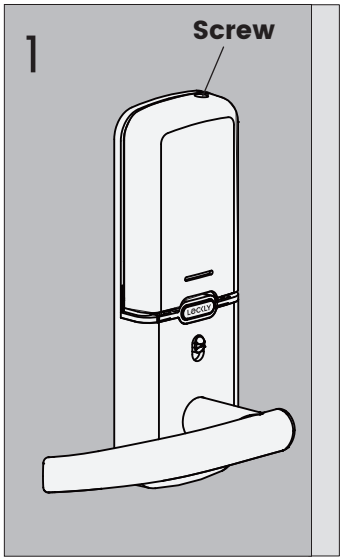


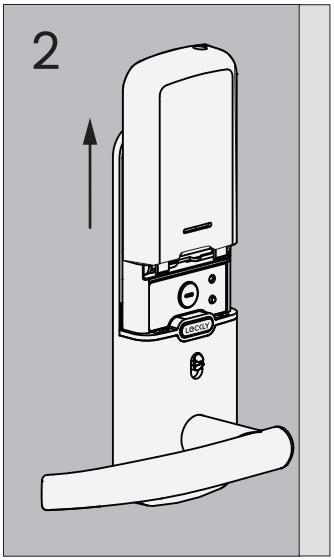
Your Lockly will automatically detect battery polarity. So hold your 9V battery lead in place against bottom of the Lockly to **temporarily** activate the screen to enter your **Access Code**. Be sure to hold the 9V battery against the contact points located at the bottom of the lock until you have successfully unlocked your door with your **Access Code**. Once unlocked, batteries should be replaced immediately.

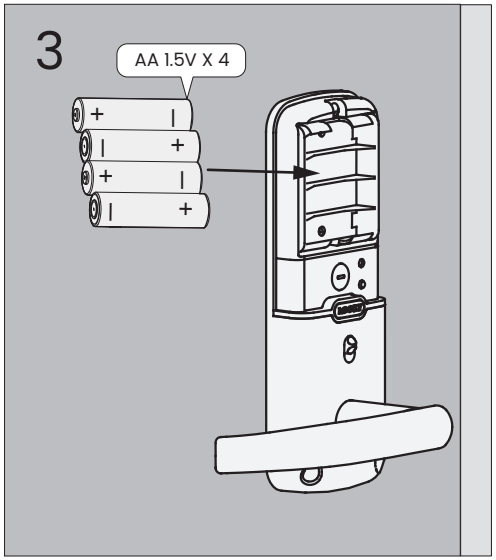
2.8 Changing The Battery

Under normal use, the Lockly battery will last up to a year. Please check battery levels **regularly** and change your batteries when the low battery notification is issued. For best practice, always use **new batteries** by a major brand.

Open the battery compartment cover and insert **four (4)** new **AA alkaline** batteries as shown. Be sure to unscrew the screw located on the top of the cover first by unscrewing counterclockwise before sliding the cover up.







- Make sure the batteries are oriented correctly by matching the orientation displayed.
- Replacing the batteries do not reset stored **Access Codes.**
- To see a list of recommended brands, please visit http://Lockly.com/battery

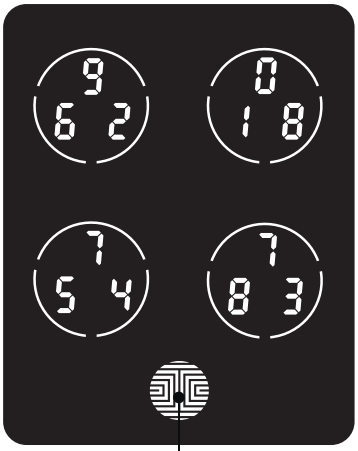
QUICK TIP

Whenever batteries are replaced, reconnecting the smart lock to your smartphone App is required.

If you have not yet downloaded the app, visit: Lockly.com/app

3.1 Configuring Access

We recommend pairing your lock to your smart phone to manage your access codes. Section 3.1 - 3.11 refers to locks not paired with a smart phone. Once paired with a smart phone, the Program button will be disabled.



OK Button

How to Use the Keypad

There are a total of **five (5) buttons** on the keypad as shown in the example image to the left. The numbers in each button may differ than what is shown on your device than what is displayed here.

To enter your required digit, just simply press the circle where your number is shown. You do not need to press the actual number as anywhere within the circle will suffice.

The button on the bottom is the **OK** button. You will be pressing this button when you are done entering your **Access Code.**

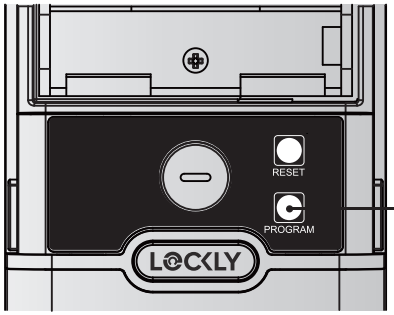
QUICK TIP

The Default Access Code is 1 2 3 4 5 6

Your new Lockly **Access Code** can be any combination of **6 to 8 digits.** Once a new Access Code is entered, the **Default Access Code** of **123456** would be deleted. A maximum of 33 sets of Access Codes can be stored for use at any given time. To add more than 33 sets of Access Codes, you must delete an existing Access Code before adding a new code.

There are different types of Access Codes that can be generated using the Lockly app. Each type of access code have different levels of permission you can select for your guests, tenants, deliveries, helpers, etc., Get the latest updates on access codes, visit: support.lockly.com/faq/accesscodes/

3.2 Entering Programming Mode



Program Button

To enter **Programming Mode,** remove the battery compartment cover on the interior side of the Secure to expose the **Reset** and **Program** buttons.

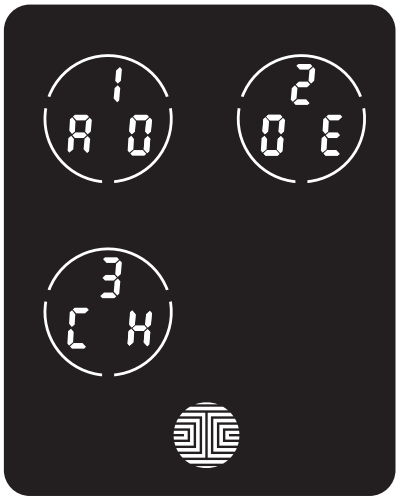
Simply press the **Program** button to enter programming mode.

Note: Program button will be disabled once synced to a smart phone. Configure all settings via synced smart phone. Access Codes previously added by Programming mode will be cleared.

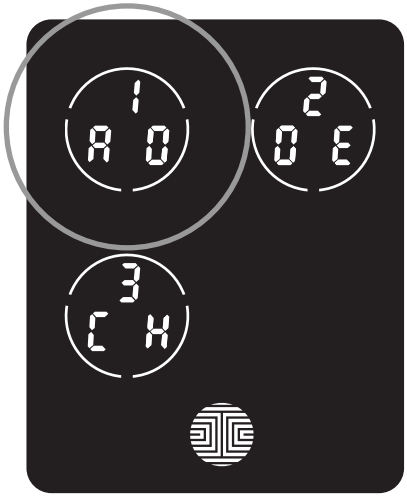
To end **Programming Mode,** press the **Program** button anytime.
Programming Mode will automatically exit if the keypad is inactive for more than thirty (30) seconds.

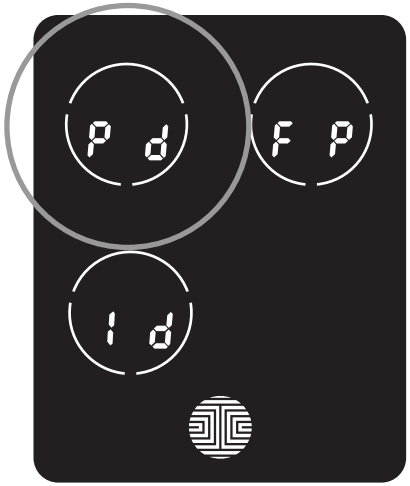
Number		Mode
1	A0	Add Access Code, Fingerprint or RFID Card
2	0E	Delete Access Code, Fingerprint or RFID Card
3	CH	View Access Code

After entering **Programming Mode,** you should see the screen as displayed to the right on your Lockly keypad. Follow the following steps to add, delete, or check your **Access Codes.**



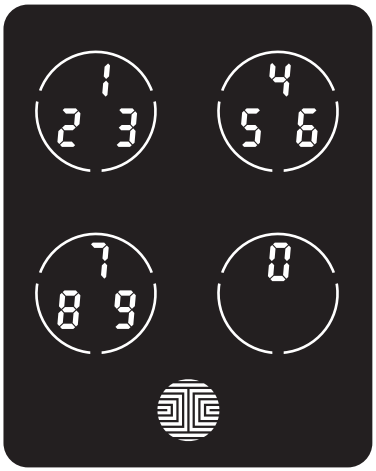
3.3 Adding an Access Code





While in **Programming Mode,** select **"1AD"** to add an **Access Code.** If you are not in **Programming Mode,** please see **Section 3.2** to enter **Programming Mode.**

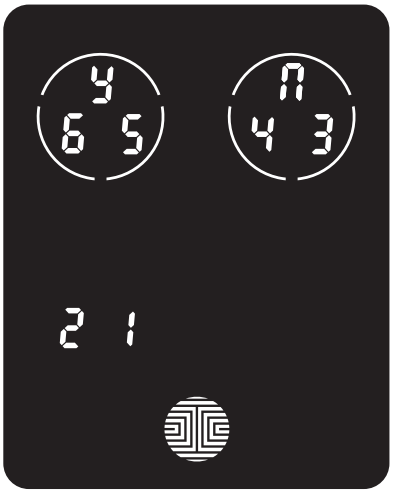
After pressing **"1AD"** press **"Pd"** to add an **Access Code.**



Enter your new **6 - 8 digit Access Code** and press when you are finished. You will then re-enter the code to confirm your new **Access Code**.

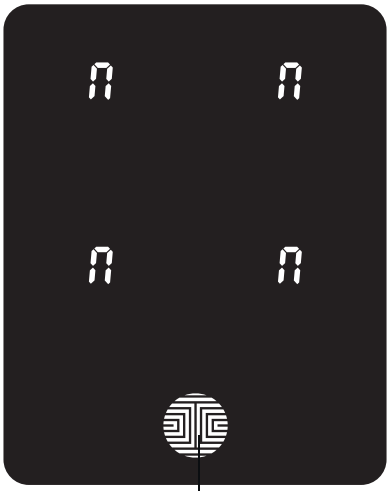
Remember, just touch the digit you need within the circle around each 3 numbers. There is no need to touch the exact location of the number. For example, based on the example image to the left, if you need **"1",** you can touch the **upper left** button. For **"6",** you would touch the **upper right** button.

3.3 Adding an Access Code (Continued)



If you have successfully entered your new **Access Code** twice, you will see the new code displayed here. In this example, we chose **654321.** Press Y to Confirm or n to cancel.

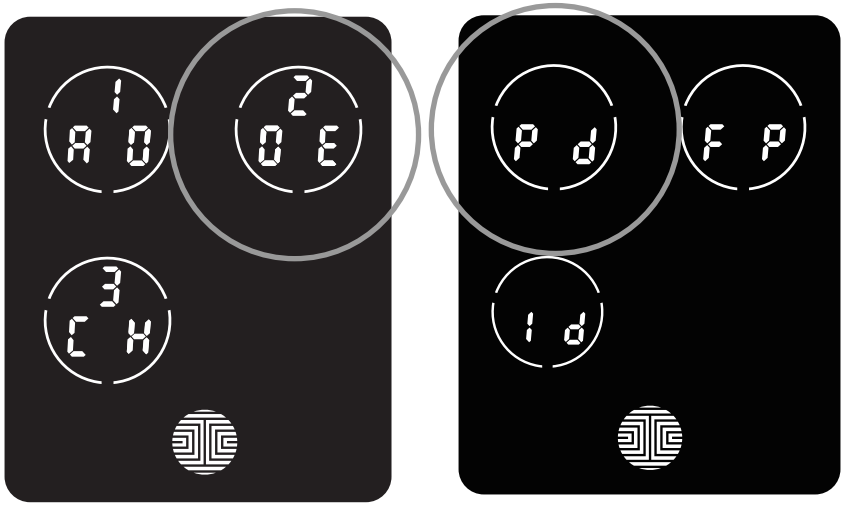
To exit or cancel, you can always press n or



OK Button

If the two (2) **Access Codes** you entered does not match, an error message will appear on the screen (As shown to the left). Press **OK** to return to the **Programming Screen** and try again. See **Section 3.3**

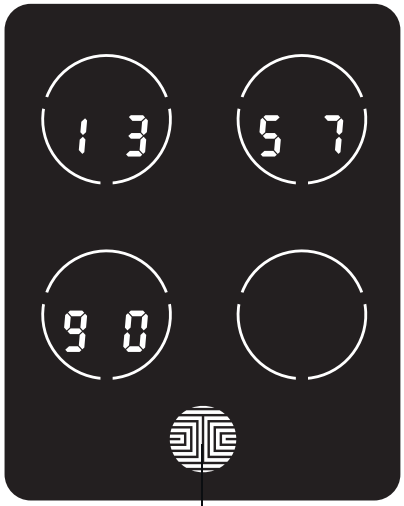
3.4 Deleting an Access Code



While in **Programming Mode,** select **"2DE"** to delete an **Access Code.** If you are not in **Programming Mode,** please see **Section 3.2** to enter **Programming Mode.**

After pressing **"2DE"** press **"Pd"** to delete an **Access Code.**

Example Only

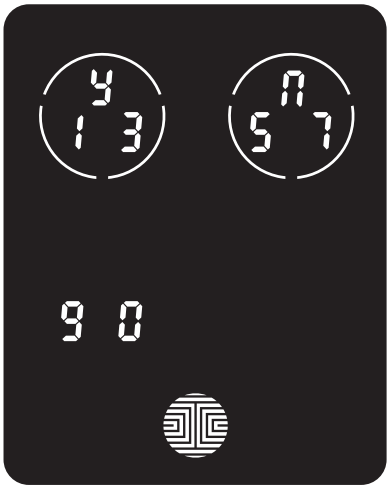


OK Button

Active **Access Codes** will then be displayed on the screen in sequence from **left to right, top to bottom.** In the example shown on the left, the **Access Code** displayed is **1 3 5 7 9 0 .**

Rotate through different **Access Codes** shown by touching **any number** on the screen. If you find the **Access Code** you want to **delete,** simply **hold** the **OK** button for **2 seconds.** **(Continue on next page)**

3.4 Deleting an Access Code (Continued)



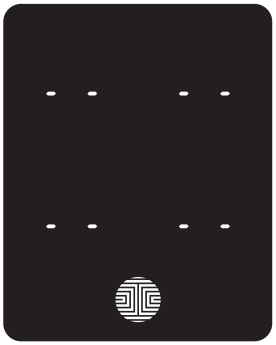
Once you have selected the **Access Code** you want to delete, Lockly will ask you to confirm deletion by showing you the **Access Code** you are deleting, in this example, **1 3 5 7 9 0.**

Press Y to **delete,** or N to cancel.

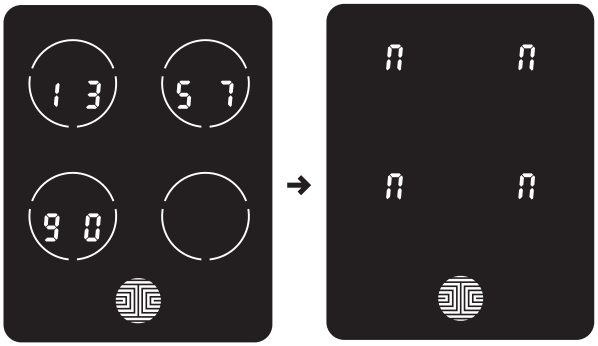
NOTE There are two incidents where your **Access Code cannot be deleted.**

There are no **Access Codes** set. The factory default **Access Code** cannot be deleted.

There is only one (1) **Access Code** saved in the smart lock. At least one code must be registered. Please add another **Access Code** before attempting to delete the existing code.

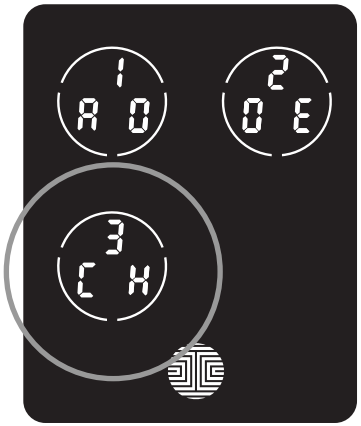


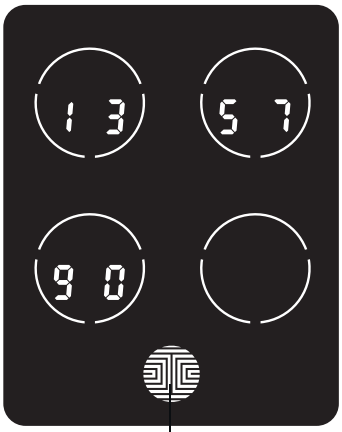
No Access Codes Set



Only One Active Access Code

3.5 Checking the Access Codes



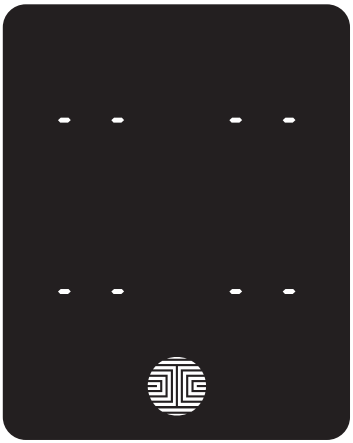


OK Button

While in **Programming Mode,** select **"3CH"** to check registered **Access Codes.** If you are not in **Programming Mode,** please see Section 3.2 to enter **Programming Mode.**

Active **Access Codes** will then be displayed on the screen in sequence from **left to right, top to bottom.** In the example shown on the left, the **Access Code** displayed is **1 3 5 7 9 0 .**

Rotate through the different **Access Codes** by touching **any number** on the screen.
To exit **Check Access Code** screen, simply press the **OK** button.



If there are no **Access Codes** registered in your smart lock, **Check Access Code** mode will be invalid. The default **Access Code** will not be shown on the display keypad, and you will see the following screen shown to the left instead.

3.6 Adding a Fingerprint

In this section, you will learn how to register a fingerprint to your new smart lock.

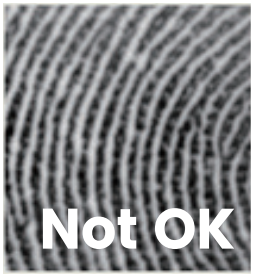
We are using an advanced biometric sensor, providing the most secure fingerprint authentication. For security reasons, Lockly will only accept fingerprint patterns that consist of cross intersection points. Patterns with no cross intersection points will not be acceptable.

Please check your fingers before registration to make sure the finger you want to register will be acceptable by our system. Otherwise, use an alternative finger to ensure successful registration.

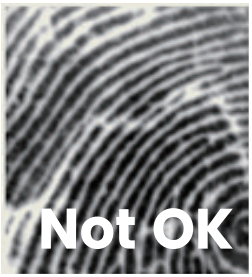
The following examples show which types of fingerprint patterns will be acceptable. It is highly recommended to enroll at least one finger from each hand in case the hand you are using is unavailable, such as, in instances like if you are holding items in that hand or have sustained an injury.

Fingerprint Pattern with Cross Intersection Lines

Concentric or Parallel Pattern with no Cross Intersection Lines

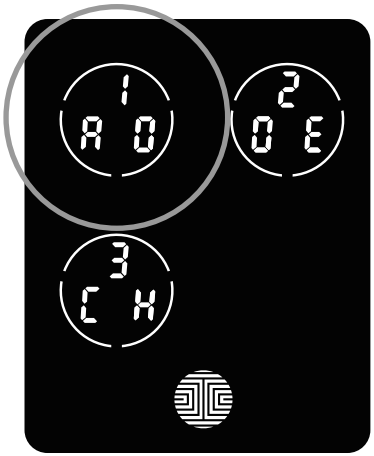


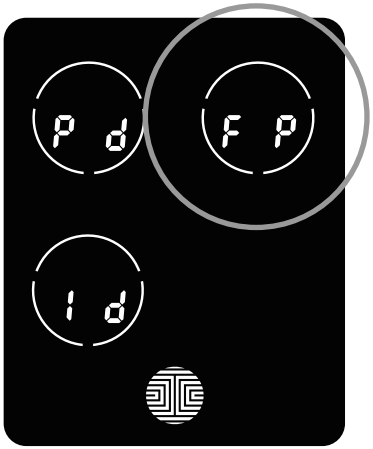
Fingerprint with Scars or Worn Out Ridges



Your smart lock can register up to ninety-nine (99) fingerprints. Please read the following sections if you want to add or delete fingerprints. We recommend using your app to add fingerprints, however, the following section can show you how to add and remove fingerprints if you did not pair your lock with a smart phone.

3.6 Adding a Fingerprint (Continued)

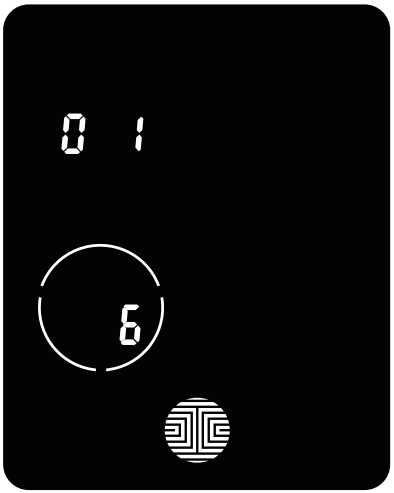




While in **Programming Mode,** select **"1AD"** to add an **Access Code.** If you are not in **Programming Mode,** please see **Section 3.2** to enter **Programming Mode.**

After pressing **"1AD"** press **"FP"** to register a **Fingerprint.**

Upon pressing **"FP",** you will enter **Fingerprint Registration Mode** and you will see a green LED ring light up on the fingerprint panel on the exterior side of Lockly **.**



Once you're in **Fingerprint Registration Mode** you will see two numbers displayed on keypad. The top number is your **Fingerprint Registration** number, in this example to the left, **"1".** The bottom number will always start with a **"6".**

You must successfully scan your fingerprint six (6) times for it to properly register. Every time you scan your fingerprint, the number on the bottom will change, starting from 6 - then 5, 4, 3, 2, 1, until the fingerprint is successfully registered.

Note: For reference, please keep a record of your **fingerprint registration number** to distinguish whom it was registered to.

3.6 Adding a Fingerprint (Continued)

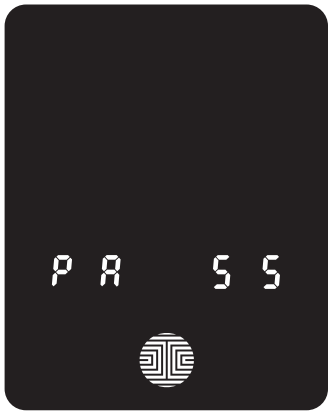
QUICK TIP

Please make sure your fingers are clean from dirt and oils before scanning your fingerprint. Make sure the sensor is also clean by taking a soft cloth and wiping the surface.

Scan your finger by lightly placing your designated finger on the sensor until you hear a beep. Lift your finger and repeat the process slowly until the digit **"6"** shown on the screen becomes **"1".** If you have successfully scanned and registered your fingerprint, you will hear a long beep, and the Bluetooth icon will **flash green.**

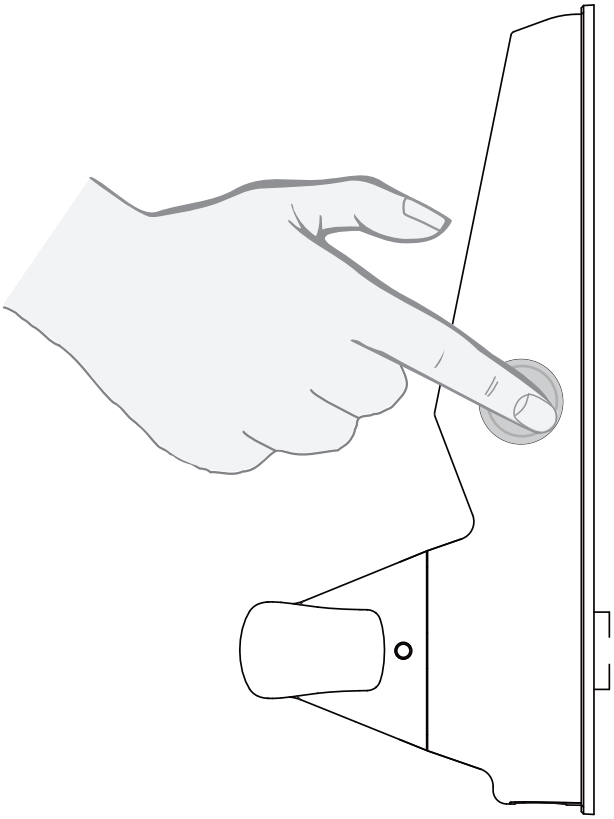
PASS will show on the keypad and press **OK** to exit. If you did not successfully register your fingerprint, **FAIL** will show on the keypad. If **FAIL** is displayed, press **OK** to return to the previous screen to rescan your finger.

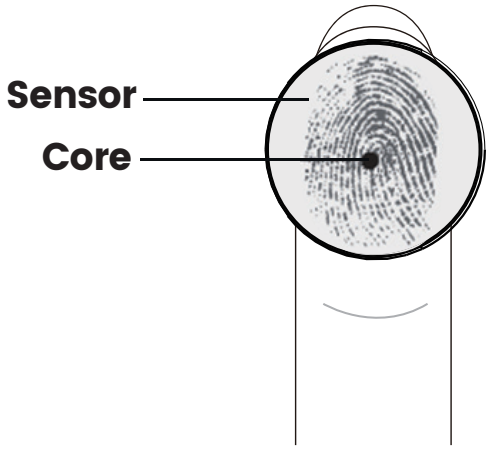
For instructions on scanning an optimal fingerprint, please proceed to **Section 3.7.**



3.7 Fingerprint Scanning Directions

The **fingerprint sensor** equipped in your smart lock is loaded with powerful fingerprint algorithms to extract quality features from fingers, even in poor conditions. Placing your finger on the sensor correctly helps consistency in fingerprint recognition. The following directions and tips will guide you on how to scan an optimal fingerprint image.

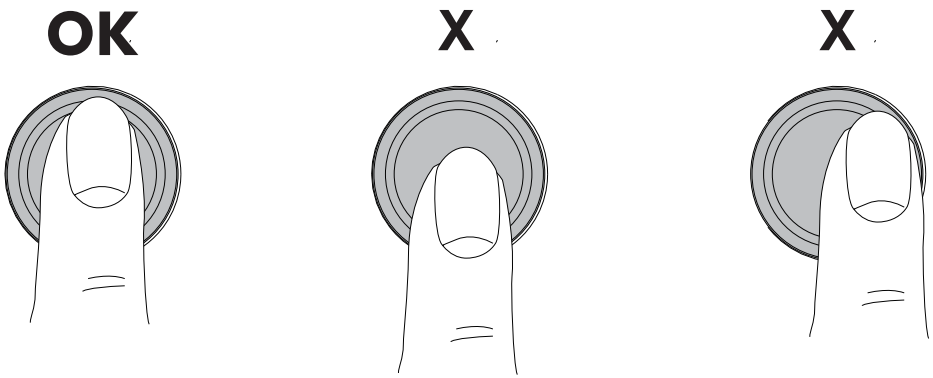




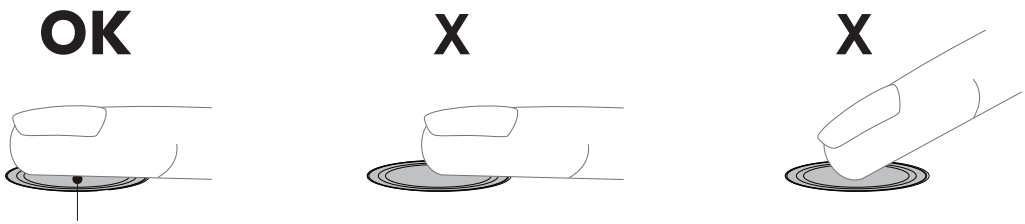
Position your finger on the **center** of the sensor

3.7 Fingerprint Scanning Directions (Continued)

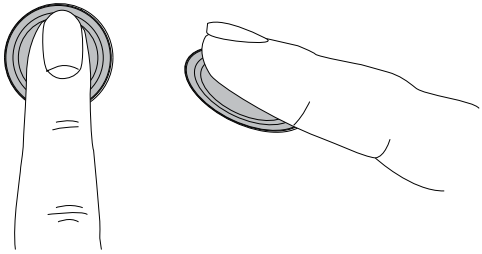
Top View



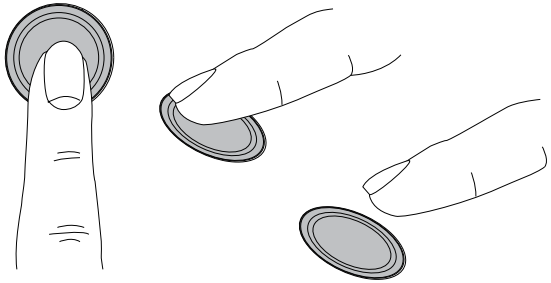
Side View



Correct



Incorrect



3.8 Fingerprint Scanning Tips & Troubleshoot

Tips for Fingerprint Enrollment and Recognition

- Place your finger to completely cover the sensor with maximum contact surface.
- Position the center of your finger (core) to the center of the sensor.
- Hold your finger still for more than a second until you hear a beep.
- Scan a finger that is clean and free from dirt.
- Children ages 12 and under are not recommended to use fingerprint access due to the constant changes of their fingers during growth.
- Elderly with fading fingerprints may have difficulty in recognition.
- If your finger has a cut, scar, or cracked skin due to dryness, try another finger.
- If your fingerprint reader is having issues recognizing your fingerprint to unlock due to varying physical and weather conditions such as moist, sweaty, cold or dry; please add an extra scanning of the finger in such condition. This will improve the fingerprint reader's speed and recognition.

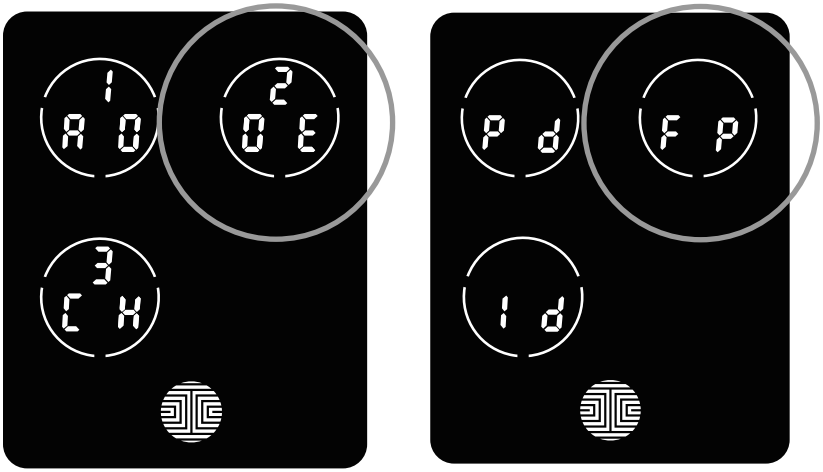
Troubleshooting Fingerprints

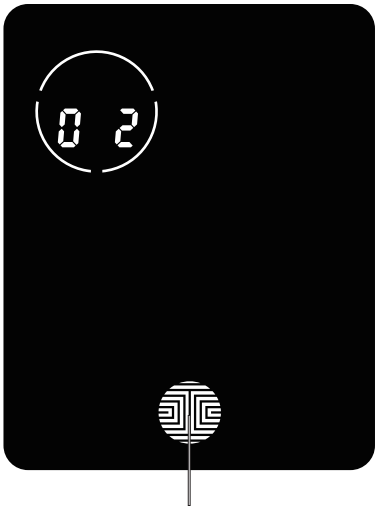
In case of poor fingerprint conditions

- If wet - wipe excess moisure from finger before scanning
- If dirty - wipe stains and dirt off from finger before scanning
- Make sure the sensor is clean from dirt or smudges - wipe sensor with soft cloth regularly

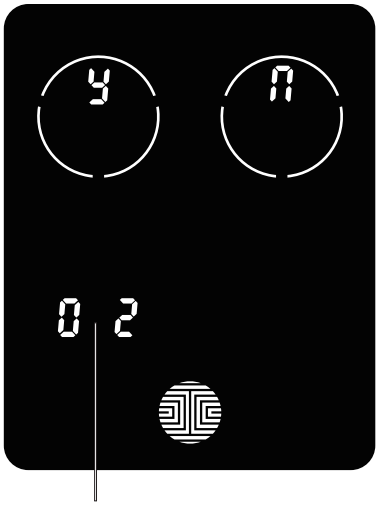
For more troubleshooting help, visit support.Lockly.com

3.9 Deleting Stored Fingerprints*





OK Button



Fingerprint ID Number

While in **Programming Mode**, select **"2DE"** to delete a **Fingerprint**. If you are not in **Programming Mode**, please see **Section 3.2** to enter **Programming Mode**.

After pressing **"2DE"** to delete, press **"FP"** to delete a **fingerprint**.

Your registered **fingerprint** numbers will be displayed on the screen. Tap number to rotate to the next registered **fingerprint**. When you have found the **fingerprint ID** you want to **delete**, **press** and **hold** the **OK** button for **3 seconds** to **delete**. (Example shown - "02")

You will then see a confirmation page displaying Y and n with the **fingerprint** number you are deleting displayed in the **lower left**. Select **Y** to **delete** or **N** to **cancel**.

Alternatively, while on **Programming Mode,** select **2DE,** then press **FP** and place the registered **fingerprint** you want to delete on the **fingerprint** sensor. Your smart lock will identify the fingerprint and jump to confirmation page displaying **Y** and **N.** Select **Y** to **delete** or **N** to **cancel.**

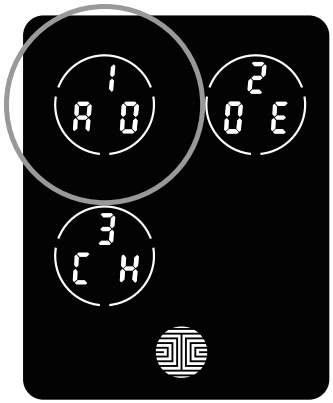
*Only works when lock is not paired with a smart phone device. If paired to a device please delete your fingerprints from the administrative device paired to your lock.

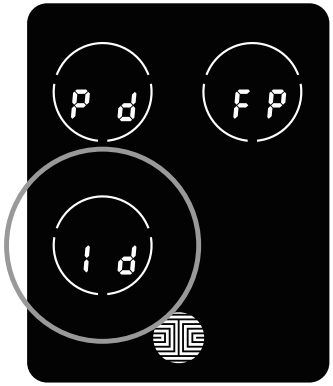
3.10 Adding an RFID card*

RFID registration is only available on **PGD688FC**.

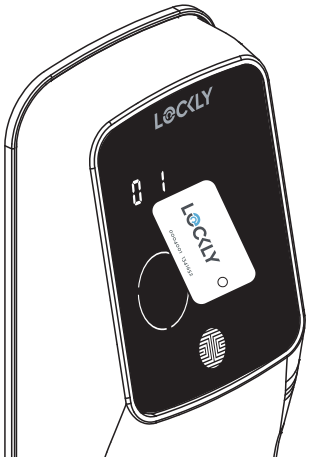
While in **Programming Mode,** select **"1AD"** to add an **RFID** card. If you are not in **Programming Mode,** please see Section 3.2 to enter **Programming Mode.**

After pressing **"1AD"** press **"Id"** to add an **RFID** card.

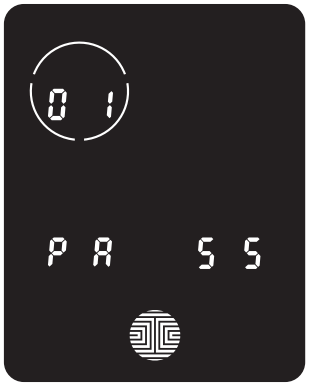




Place the **RFID card** to the screen where the **RFID card** sensor is embedded.



PASS will show on the keypad once card is registered successfully.

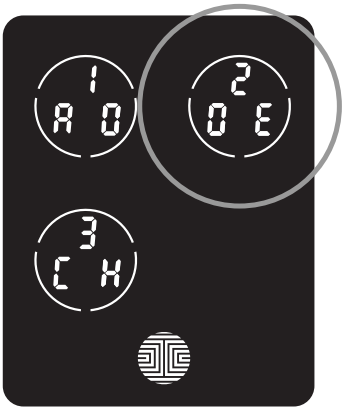


*only available on **PGD688FC**

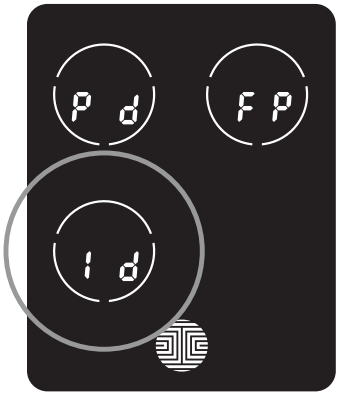
3.11 Deleting RFID Card*

While in **Programming Mode,** select **"2DE"** to delete an **RFID card.** If you are not in **Programming Mode,** please see **Section 3.2** to enter **Programming Mode.**

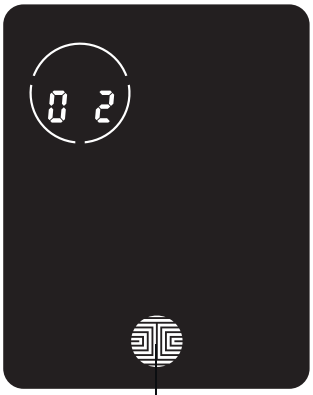
After pressing **"2DE"** press **"Id"** to delete an **RFID card.**



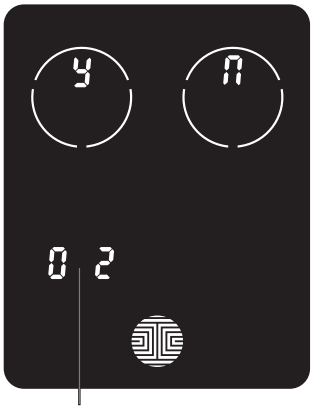
Your registered **RFID card** will be displayed on the screen. Tap the screen to show the next registered RFID. When you have found the **RFID card** you want to delete, press and hold the **OK** button for **3 seconds to delete.**



You will then see a confirmation page displaying **Y** and N with **RFID card number** you are deleting displayed in the l**ower left.** Select **Y** to delete or **N** to **cancel.**



OK Button



Fingerprint ID Number

*only available on **PGD688FC**

3.12 Adding Secure Link

Lockly Secure Link[1] adds live status monitoring and voice control capabilities to your Lockly Smart Lock. The Secure Link can be purchased and added anytime.

To set up the Lockly Lux Compact smart lock with Secure Link Wi-Fi Hub and Door Sensors, launch the Lockly App on your iOS or Android™ device. From the main menu drop down located on the upper left of the screen, select **"Add New Device"** then select **"Secure Link".** Follow the in-app instructions to set up your Secure Link.

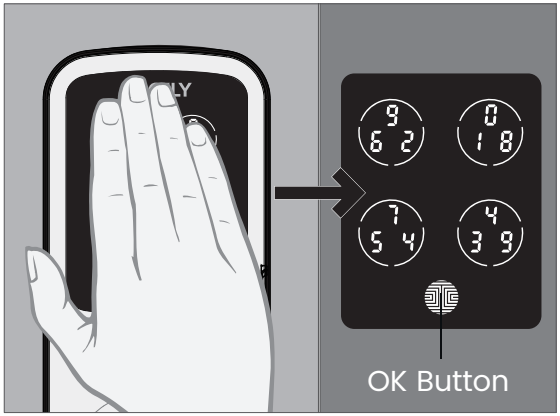
To activate voice commands, you will need Hey Google. Make sure you enable the Lockly Action on Google Skill before you can configure your voice to perform voice commands.

[1] Sold separately. Visit the link below to purchase:

https://lockly.com/products/secure-link-wifi-hub

4.1 Unlocking using Access Codes

Lockly Smart Lock can be unlocked using multiple ways - via your stored **Access Code, registered fingerprint, smartphone** with **Bluetooth,** the **physical key** supplied with your lock, or voice (Secure Pro only or Secure Plus with Secure Link Wi-Fi Hub installed)



Slide your hand across the screen to activate the keypad.

Enter your **6 to 8 digit Access Code** followed by the **OK** button. Press **OK** anytime to reset if you entered the wrong digit.

If the **Access Code** entered is correct, the door will unlock. If the **Access Code** entered is incorrect, Lockly will beep twice.

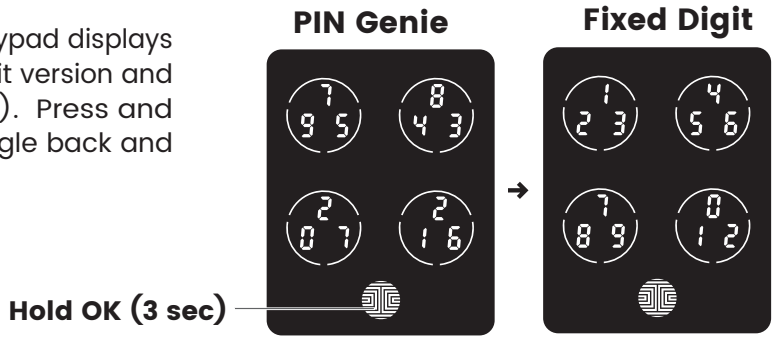
QUICK TIP

Five consecutive wrong attempts will put Lockly in "Safe Mode". (See Section 4.9)

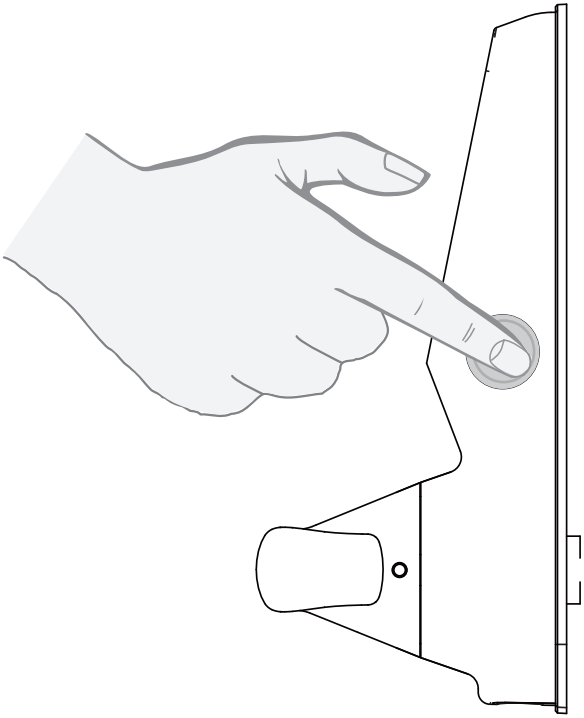
Lock your Lockly by pressing the OK Button or by brushing your hand across the screen anytime when the door is closed. The smart lock will also auto-lock after unlocking based on your set auto-lock settings.

You may toggle between two types of keypad displays to enter your Access Code. The fixed digit version and the PIN Genie version (Recommended). Press and hold the OK Button for 3 seconds to toggle back and forth between the two keypads.

(Sample display shown only)



4.2 Unlocking Lockly using Fingerprints



Unlocking

Place a registered finger to the **fingerprint scanner** located on the **exterior side** of the lock to the right.

To register a **fingerprint**, please see **Section 3.6**.

If your fingerprint is **registered** and acknowledged, you will hear a “beep” sound and a **Green LED** will light up on the **fingerprint scanner**. You can then push down the handle and open the door.

If you see a **Red LED**, it means your fingerprint is not recognized. Try again or use another registered fingerprint.

For best fingerprint scanning practices, see **Section 3.7**.

Locking

To lock your smart lock, Swipe your hand across touchscreen The lock should close (lock). If the touchscreen is ON, touch , the lock should lock as well.

4.3 Locking/Unlocking using App

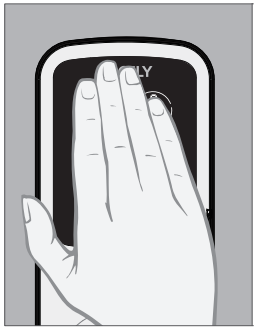
You must have the Lockly iOS or Android™ app installed in order to lock and unlock with smartphone and connect with your Google Assistant-enabled devices. Please download the app by visiting the link below or search “Lockly” from the correct app store.

Scan or visit Lockly.com/app

Download on the App Store

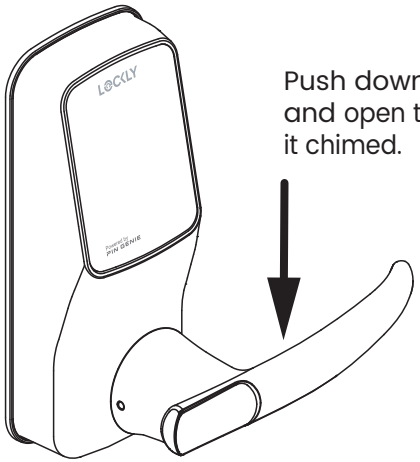
GET IT ON Google Play

4.4 Unlocking using RFID*



Light up the screen by touching the keypad.

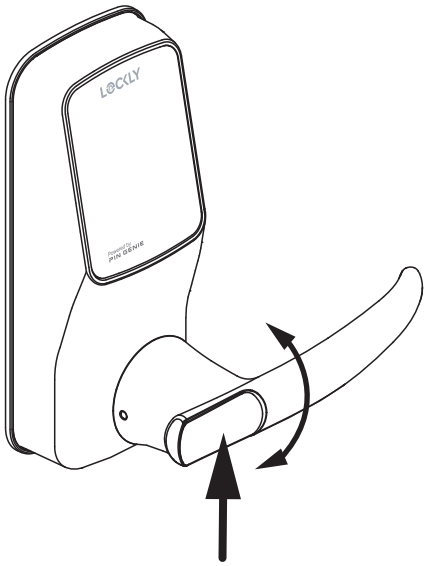
Place your **RFID card** closer to the panel.

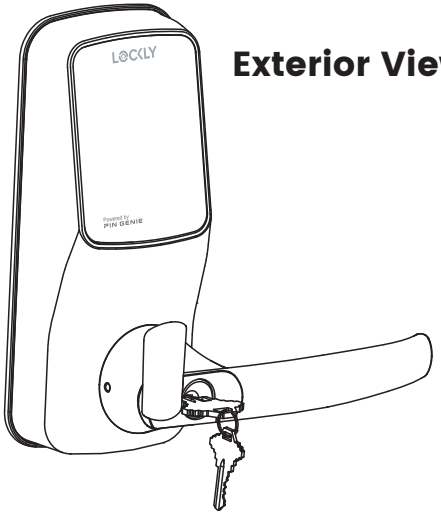


Push down the handle and open the door after it chimed.

*only available on **PGD688FC**

4.5 Locking/Unlocking using Physical Key





Exterior View

To **unlock** your lock using the **physical key (included),** open the key cover on the handle by turning the cover to reveal the **keyhole.**

Insert your key and turn **clockwise** or **counter clockwise** to lock or unlock the door.

4.6 Unlock with QR Code

If you have multiple Lockly door locks, you can use the Lockly app code scanner to unlock.

A QR code sticker (blue color) comes together with your lock. Open the Lockly app and scan it to unlock. You may also generate a unique QR code via Lockly app for your smart lock.

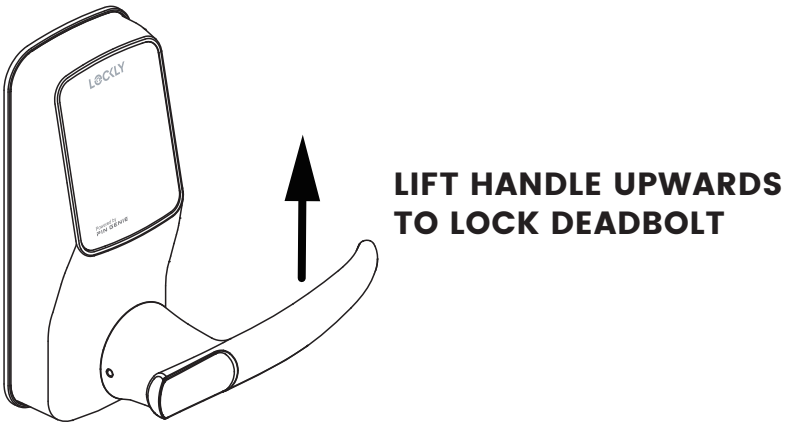
You can generate QR code, print according to the size you want and stick it next to your door.

4.7 Locking/Unlocking using Door Handle

This smart lock is built with an anti-friction latch throw and a heavy steel deadbolt throw for added security. The latch throw can be setup to auto lock based on your customized timing through the Lockly app.

The deadbolt throw is connected to the door handle. To UNLOCK pull the handle downwards and push door to open. This action is necessary to open your door whenever you access by keypad, fingerprint, smartphone App or RFID card.

To LOCK from the inside or outside, pull the handle upwards. Ensure your deadbolt throw is always locked following this action.



Follow instructions on Lockly APP on handle configuration to ensure the lock correctly detects whether the door is lock or unlock.

4.8 Locking/Unlocking using Voice Assistants

Once your Lockly Smart Lock and Secure Link[1] Wi-Fi Hub has been installed and configured correctly, make sure you enable the Lockly Action on Google Skill before you can configure your voice to perform voice commands.

You can ask your questions such as door status or request for your door to be locked or unlocked

works with Hey Google

- “Hey Google, unlock the Back Door”
- “Hey Google, is the Back Door locked?”
- “Hey Google, lock the Back Door”
- “Hey Google, is the Back Door unlocked?”

Pre-setup is required in the Google Home app in order for these queries to work. The user would need to the name the lock "Back Door" or as appropriate.

*Unlock requests will require additional voice security codes.
You may configure it in the settings page.

[1] Sold separately. To purchase, visit: https://lockly.com/products/secure-link-wifi-hub

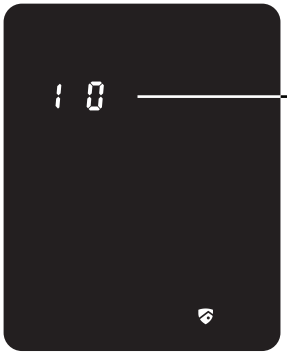
Google, Android, Google Play and Google Home are trademarks of Google LLC.

4.9 Safe Mode - Overview

Lockly will enter **Safe Mode** when five (5) consecutive wrong **Access Codes** are entered within 5 minutes. When in **Safe Mode,** the lock status icon will start to flash.

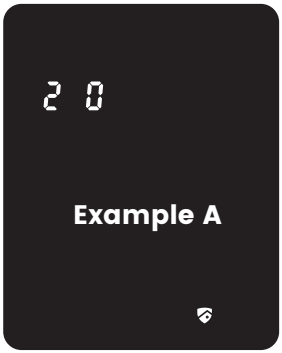
To disable **Safe Mode,** you may unlock the door entering the correct **Access Code** twice in a row.

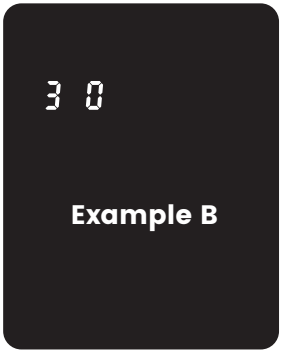
If you enter the wrong code, the keypad will then be disabled for **10 minutes.**



Countdown Prompt (Displayed in Minutes)

Will start with 10 and countdown until 0.





You will see a **"10"** on the screen, notifying the number of minutes that the keypad is disabled for. After **10 minutes,** you may attempt to enter the correct **Access Code** to unlock the door. After the second incorrect attempt to unlock the lock with the wrong **Access Code,** Lockly will disable the keypad for **20 minutes,** displaying a **"20"** on the screen. After the third wrong attempt to unlock the door with the correct **Access Code,** the screen will be disabled for **30 minutes.** *(Example A and Example B above).*

Note: In order to conserve power, the countdown prompt will only be displayed for 3 seconds. You can reactivate the screen by sliding your hand across the screen.

4.9 Disabling Safe Mode

There are five (5) ways to disable Safe Mode.

Option 1 - Entering Correct Access Code

Activate the keypad by pressing and holding for 3 seconds.
Enter the correct **Access Code** twice (2) when the keypad is available, pressing after every time the **Access Code** is entered.

Option 2 - Lockly Bluetooth App

Use the app that is synced to your Lockly to disable **Safe Mode** by unlocking the door. If you have not downloaded the app to use with your smart lock, you won't be able to use this option to disable **Safe Mode.**

Option 3 - Physical Key

There is a pair of keys included with your new lock. You may use the keys to manually **unlock** the door. To learn how to use your physical keys, see **Section 4.5**.
To reactive the screen, use the **Keypad Display Switch** by toggling it OFF and ON.

Option 4 - Registered Fingerprint

Use any registered fingerprint to reactivate the keypad. The door will unlock and reactivate the keypad once a registered fingerprint is used.

Option 5 - Registered RFID card (only available on **PGD688FC)**

Use any registered RFID card to reactivate the keypad. The door will unlock and reactivate the keypad once a registered RFID card is used.

4.10 Rain Mode

Like other digital electronic products water can trigger to activate the touchscreen and fingerprint sensor which may cause the batteries to drain. To protect the lock and extend battery life, you can setup your Lockly to enter Rain Mode to shut off keypad and fingerprint reader whenever rain or water is detected.

Activate this feature on the Lockly app. While you are within the Bluetooth range or remotely connected thru Wi-Fi hub (Secure Link), go to **Settings > Rain Mode** and toggle the button to turn ON.

IMPORTANT

When RAIN MODE is ON, the keypad and fingerprint sensor cannot be used. Unlock via Lockly App, physical key, or voice control with Google Assistant -enabled devices. Rain Mode auto exits every 30-mins and re-enters if water or rain is still present.

If you are using the Lockly app, you will be notified when Lockly entered rain mode and it be recorded in your access history.

If you have not yet connected your device to Lockly App, follow below steps to activate the rain mode feature:

RAIN MODE ON

1. Long press to enter fixed digit keypad.
2. Enter **access code +234+** .

example: 135790 + 234 +

3. You will hear a short beep and Bluetooth indicator flashes green once Rain Mode is ON.

RAIN MODE OFF

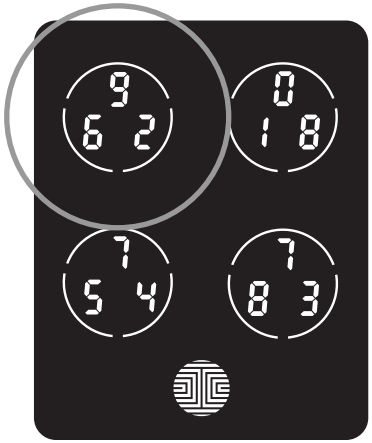
1. Long press to enter fixed digit keypad.
2. Enter **access code +890+** .

example: 135790 + 890 +

3. You will hear a long beep and Bluetooth indicator flashes green once Rain Mode is OFF.

4.11 Shine Mode

Lockly touchscreen keypad brightness was designed for optimum battery life. However, some users may need to adjust the brightness to their convenience to enter access codes.



Swipe your fingers across the keypad to light up to its normal brightness. To adjust brightness, **long press the upper left button for 3 seconds.**

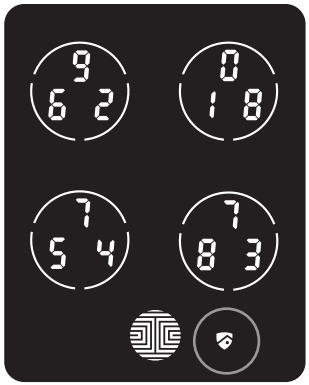
QUICK TIP

The touchscreen keypad with automatically return to normal brightness after the screen dimmed.

4.12 Welcome Mode

Welcome Mode temporarily disables auto locking, keeping the door open for a specified period of time eliminating the need to enter access codes, fingerprint or using Mobile App.

Enable this feature through the Lockly App. Go to **> Settings > Enable Welcome Mode**, then slide button to enable and set the specific time you require your door unlocked. The Welcome Mode icon will remain displayed while in effect.



QUICK TIP

To ensure Welcome Mode works normally after replacing the battery, reconnect the lock to the Lockly app to synchronize the time.

5.1 Offline Access Code™ (OAC)

The **Offline Access Code™ (OAC)** is a unique feature of our smart lock. It allows you to grant access to guests remotely without guests needing to download the app.

To use the **OAC** feature, make sure you download the Lockly app for iOS or Android™ first, and sync your smart lock to your mobile device. OAC can only be issued by the administrative owner of the lock.

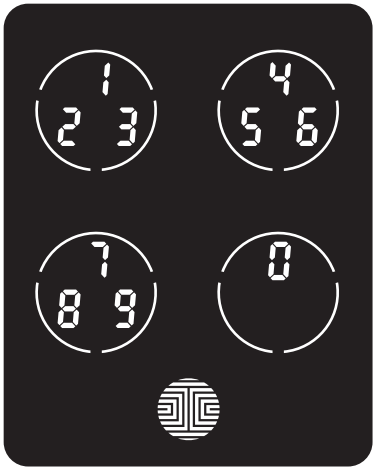
From there, you can then issue an **Offline Access Code™** within the app.

Go to **"Access"** and choose **"Add a New User, then select Offline Access Code™ (OAC)"** and follow on screen instructions to generate your **Offline Access Code.**

Understanding Offline Access Code™ (OAC)

OAC are issued to the guest by asking them to enter 4-12 digit number after a double - click on the . Your Lockly randomly generates the **Offline Access Code™** which can be shared to your guests together with the instructions generated using the Lockly app.

After a double-click on the , touchscreen will display numbers on **Fixed Digit** mode, then guest can enter the **Offline Access Code.**



5.2 Sub-Admin Access

Sub-Admin Access can be created to grant access for others to be able to control your lock and grant access to others via Bluetooth when within range of your Lockly smart lock. The sub-admin permission can be setup through the Lockly App then Add A New User.

You can select the Validity Period and User Permissions of the sub-admin.

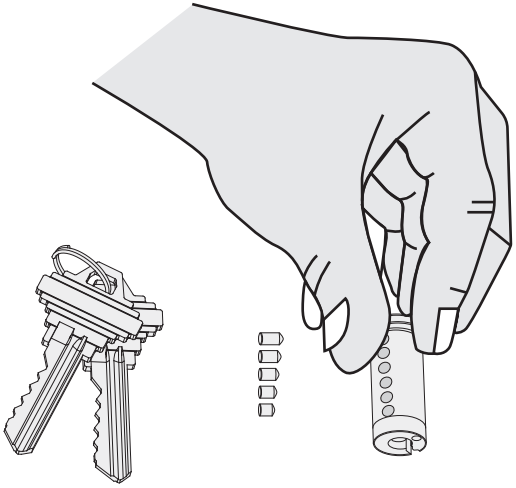
Sub Admins will not be able to access the lock remotely but Sub Admin will be able to grant limited access codes to users when within Bluetooth range. Once Sub Admin control is setup, you as the Admin will no longer be able to issue Offline Access Code™ (OAC)

The Sub-Admin access is ideal for long term property leasing and Airbnb tenants.

6.1 Re-keying

Lockly smart lock comes with a 5-pin cylinder which can be replaced with regularly purchased DIY re-keying kit available in the market.

If you are not familiar with this process, please contact a professional locksmith. For more information, visit: **https://www.support.lockly.com/faq/how-to-re-key-a-lockly-smart-lock/**



7.1 Important Notes

Auto Lock Feature
Your lock can be programmed to auto-lock between 5-300 seconds after the door opening. You can select the timing through the Lockly App. If auto-lock is not activated and door is still open, the touchscreen will remain lighted, simply press the on the keypad to lock.

One-Touch Locking
You can always manually do a quick lock by touching anywhere on the touchscreen. Lockly smart lock is shipped with this feature already activated. You may deactivate this feature through the Lockly App.

9V Backup Access
When your Lockly is out of power, you can temporarily activate the keypad by using a 9V battery against the bottom of the exterior side of the smart lock. Please see **Section 2.7** for more info.

Physical Keys
Even though you have your **fingerprints** registered and **Access Codes** stored, it's always best practice to carry your physical keys with you at all times in case for any reason your lock falls into **Safe Mode**.

Activation Code
You may find an **Activation Code Card** with an **Activation Code** included in your package. It is very crucial that you do not lose this card. Please store this card safely as you will need the default **Activation Code** on that card to **master reset** your lock in case, for any reason, you have lost the phone paired to Lockly and also forgot your **Access Code**.

Troubleshooting
Please visit **support.Lockly.com** for troubleshooting and the most frequently asked questions and answers.

8.1 Cleaning

Making sure your Lockly is clean is best practice to ensure optimal product use. Follow the DOs and DON'Ts below.

DO	DON'T
• Rinse the touchscreen with warm water prior to cleaning. • Use the application of soap with a damp, lukewarm cloth. • Air dry or wipe dry with a soft microfiber cloth to avoid scratches.	• Don't use abrasives, high alkaline cleaners, or gasoline to clean your lock. • Don't apply cleaning detergent directly in sunlight or at high temperatures. • Don't leave cleaning detergent on the display keypad for long periods of time - wash immediately. • Don't use scrapers, squeegees, or razors.

8.2 Calibrating the Lock

If the lock was not used for a long period of time, the lubrication of the inside mechanism may affect its unlocking responses. Dust and freezing temperatures may also cause your lock to delay or not to respond to unlocking. Calibrate your lock to maintain its responsiveness.

Calibration may take 60 seconds to finish. You will hear the lock unlocking for multiple times. The unlocking sound will stop once the calibration is finished.

To calibrate the lock, enter **access code + 1234 +** **.**

example: 135790+1234+

NOTE: You may also calibrate the lock using the Lockly App. Open the app, select the lock and go to > **Settings > Calibrate.**

9.1 Safety Precautions

Please read all instructions carefully. Remind all Lockly users of the safety precautions.

Read the following instructions for your own safety
Do not attempt to disassemble the smart lock by yourself. It can cause product damage, void warranty, and cause injuries. **Do not use any inappropriate tools that can cause damages or malfunction to your lock.** **Always make sure your door is securely closed and locked when you leave your house to prevent unwanted entry.** **Please keep your Access Codes safe. Restrict access to the back panel of your smart lock and check your settings regularly to ensure Access Codes have not been changed without your knowledge.** **Always dispose of used batteries according to your local laws. DO NOT BURN.**

QUICK TIP

Unauthorized changes and modifications may void your product warranty. If you have questions or any problems while using your Lockly Smart Lock, contact our customer service department at help@Lockly.com or visit support.Lockly.com for technical assistance.

FCC Warning:
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Radiation Exposure Statement
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. It should be installed and operated with minimum distance 20cm between the radiator & your body.

IC WARNING
This equipment contains licence-exempt transmitter(s) that comply with Innovation,Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:
(1) This device may not cause interference.
(2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:
1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

IC Radiation Exposure Statement
This equipment meets the exemption from the routine evaluation limits in section 2.5 of RSS-102. It should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body.

Cet équipement est conforme à l'exemption des limites d'évaluation habituelle de la section 2.5 de la norme RSS-102. Il doit être installé et utilisé à une distance minimale de 20 cm entre le radiateur et toute partie de votre corps.

WARNING: This product can expose you to chemicals including Lead, which is known to the State of California to cause cancer. For more information go to www.P65Warnings.ca.gov.

To ensure you have access to the most updated and newly added features of your Lockly smart lock, please subscribe to our newsletters, follow us on our social media channels, update your Lockly app when prompted, or visit: *https://lockly.com/pages/about-lockly*

For digital versions and instructional videos, please visit the following link:

https://www.support.lockly.com

LOCKLY
Enjoy the freedom™

We're here to help!
help@Lockly.com
https://www.support.lockly.com

© Copyright 2024 Lockly All rights reserved

US Patent NO. US 9,881,146 B2 | US Patent NO. US 9,853,815 B2 | US Patent NO. US 9,875,350 B2 | US Patent NO. US 9,665,706 B2 | US Patent NO. US 11,010,463 B2 | AU Patent NO. 2013403169 | AU Patent NO. 2014391959 | AU Patent NO. 2016412123 | UK Patent NO. EP3059689B1 | UK Patent NO. EP3176722B1 | Other Patents Pending

The Bluetooth® word mark and logos are registered trademarks owned by the Bluetooth SIG, Inc. , and any use of such marks by Lockly is under license. Other trademarks and trade names are those of their respective owners. Google, Android, Google Play and Google Home are trademarks of Google LLC.

UMPGD68820241011