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Safety

To reduce the risk of injury or damage, read the following safety precautions when setting up, using and maintaining your robot. Incorrect handling of this product could possibly result in personal injury or physical damage. The manufacturer assumes no responsibility for any damage caused by mishandling that is beyond normal usage defined in these manuals of this projector.

Environment

- Temi is intended to operate indoors, on dry floor only
- Temi is designed to operate in temperature between 0 ºC to 40 ºC. Operation outside of this range may result in damage to the product.
- Do not operate the device in the presence of flammable gases or fumes. Operation of any electrical instrument in such an environment constitutes a definite safety hazard.

Usage

- Take care while handling temi. Do not apply any physical pressure or impact when operating temi.
- Avoid placing your fingers near moving parts such as temi's neck, LIDAR, or its wheels.
- Not for the use of children under the age of 5.

Maintenance

- Do not handle temi or the Home Base with wet hands or fluids
- To clean temi, wipe it with a clean, lint-free cloth. Don't spray or pour liquids onto temi. Avoid harsh cleaners.
- Always disconnect temi from the Home Base before cleaning or maintaining it
- Before cleaning the Home Base, make sure to disconnect the power cord
- Do not disassemble temi or the Home Base. Refer servicing only to qualified and authorized personnel.

Power

- Temi comes with a region approved power supply cord. Do not use any other power supply cord. If the cord or jack is damaged, it must be replaced. For replacement cords, please contact Customer Care.
- The Home Base is designed to be plugged into a 100-240 V 50/60 Hz standard outlet. Using any power converters will immediately void the warranty.
- If you live in an area prone to electrical storms, it is recommended that you use additional surge protection on the power outlet to which the Home Base cable is connected.
- Use temi with installed battery only. Battery replacement is to be performed only by official temi customer service.
- Do not disassemble or modify the battery. The battery contains safety and protection devices, which, if damaged, may cause the battery to generate heat, explode or ignite.
- Do not immerse the battery pack in any liquid.
- ⚠WARNING Chemical Exposure: In case that the battery pack is leaking, do not allow the liquid to come in contact with skin or eyes. If contact has been made, wash the affected area with copious amounts of water and seek medical advice. Immediately contact temi support center.
- ⚠WARNING Fire or Explosion Hazard: Do not crush or dismantle battery packs. Do not heat or place the battery pack near any heat source or direct sunlight. Do not incinerate or short-circuit the battery pack. Do not subject batteries to mechanical shock.
- Contact your local waste management authority for battery recycling and disposal regulations in your area.

Caution

For indoor use only.

Keep away from rain.

The Waste Electrical and Electronic Equipment Directive (WEEE Directive) is the European Community Directive 2012/19/EU on waste electrical and electronic equipment.

Lithium ion battery is flammable.

Warning: Electrical shock hazard.

Certifications

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What is temi?

Temi is the ultimate assistant robot, connecting you to your friends and contacts, smart home devices, online content and video communications – harnessed by the power of your voice. temi's core elements are AI, Video, and Mobility.

AI

temi's artificial intelligence enables the user to ask questions, order services, run applications, take photographs, etc. temi is delivered with built-in applications:

- Knowledge
- News
- Sports News
- Weather
- Youtube
- Yelp
- Timer
- Camera (stills, videos, GIFs)
- Smart-home hub
- Video calls

For more information on temi's skills, go to Temi's Built-in Skills.

Hands-free Video Calls

Featuring user-tracking technology and fully autonomous navigation, temi provides users with a new video calling experience. When video calling temi on the robot side, the user can prompt temi to follow them, allowing a completely hands-free face to face communication. While calling temi remotely via the temi app, user can drive temi manually or to preset locations while temi automatically avoids obstacles on its way. These features create grounds for longer and more personal communication.

Mobility

Using 16 sensors and a dedicated CPU, temi maps and sees its surroundings, distinguishing between obstacles, furnitures, people, etc. These abilities ensure temi does not come in contact with any objetcts and enable presetting of locations for convenient navigation.

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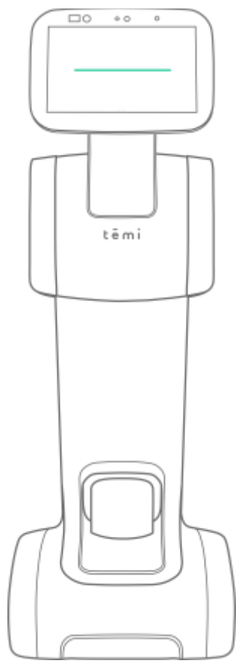

temi

Power cord and home base

Quick start cards

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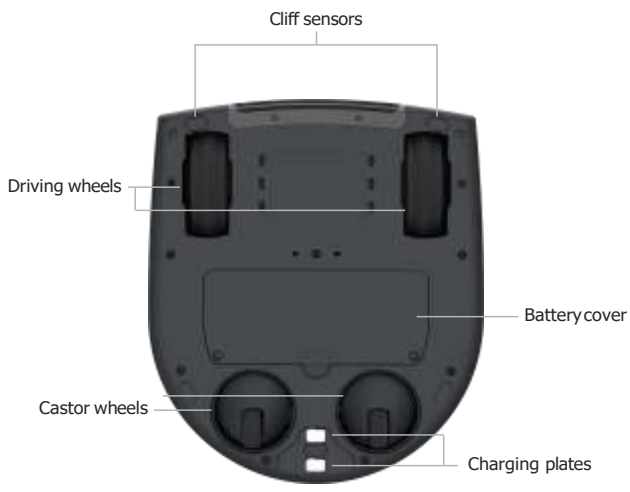
temi components

To view temi's full specifications, visit Specs.



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Unboxing temi

1. Open temi's box by pulling the green tab on top. You will find an envelope containing temi's quick start cards.
2. Remove the styrofoam by its handle.
3. Hold temi at the highlighted areas and pull it out of the box.
4. Take out the Home Base box located in the compartment behind temi.

TIP: It is recommended to save temi's box for travel or future service purposes.

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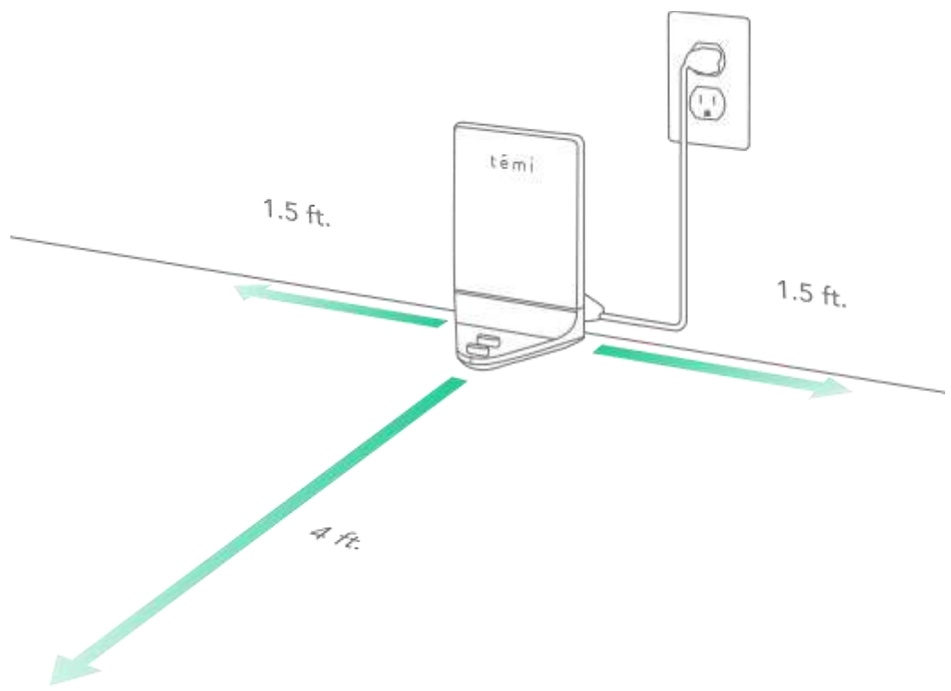
Setting up Home Base



The Home Base is where temi goes to charge its battery. The Home Base is connected to the power outlet and contains a power adaptor. It is also where you place temi to recover map and locations.

1. Place the Home Base in a location that can be easily accessed by temi.
2. Place the Home Base on a hard level surface, flat against the wall.
3. Allow at least 1.5 feet of space on either side of the Home Base. Keep at least 4 ft of clear space in front of the Home Base for temi to access easily.

TIP: Be sure there are no highly reflective materials nearby such as mirrors that could cause the docking sensors to incorrectly guide temi.

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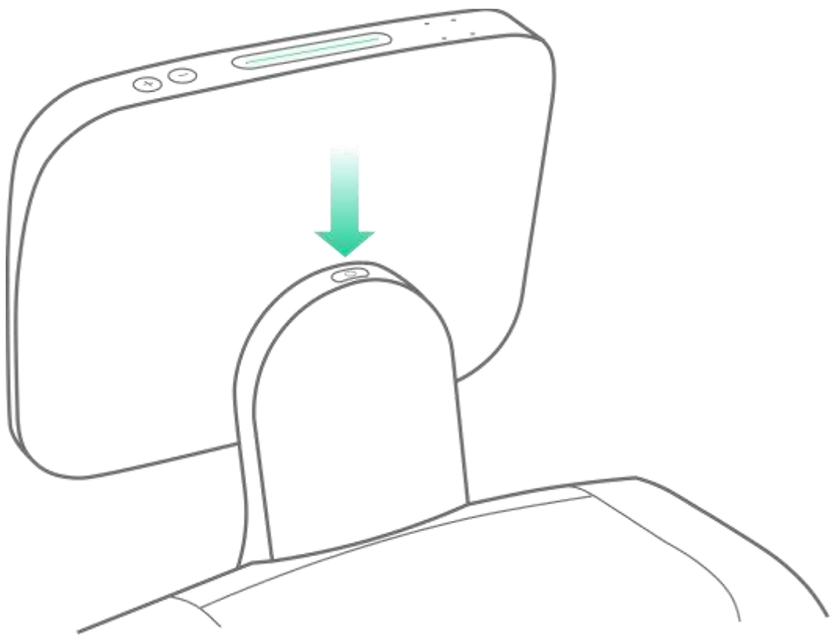
Powering temi



- To turn on temi, press the power button. LED indicator will light up.
- To turn off, press the power button for 3 seconds until LED indicator shuts off.
- When not in use, temi will automatically enter stand-by mode. Therefor, there is no need to power temi off.

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Home Screen

Enter copy about temi's Home Screen here.

WiFi

WiFi

- Temi needs to be connected to Wifi in order to function
- The WiFi network setup is part of the initial setup process or can be later on accessed from Settings > Select WiFi

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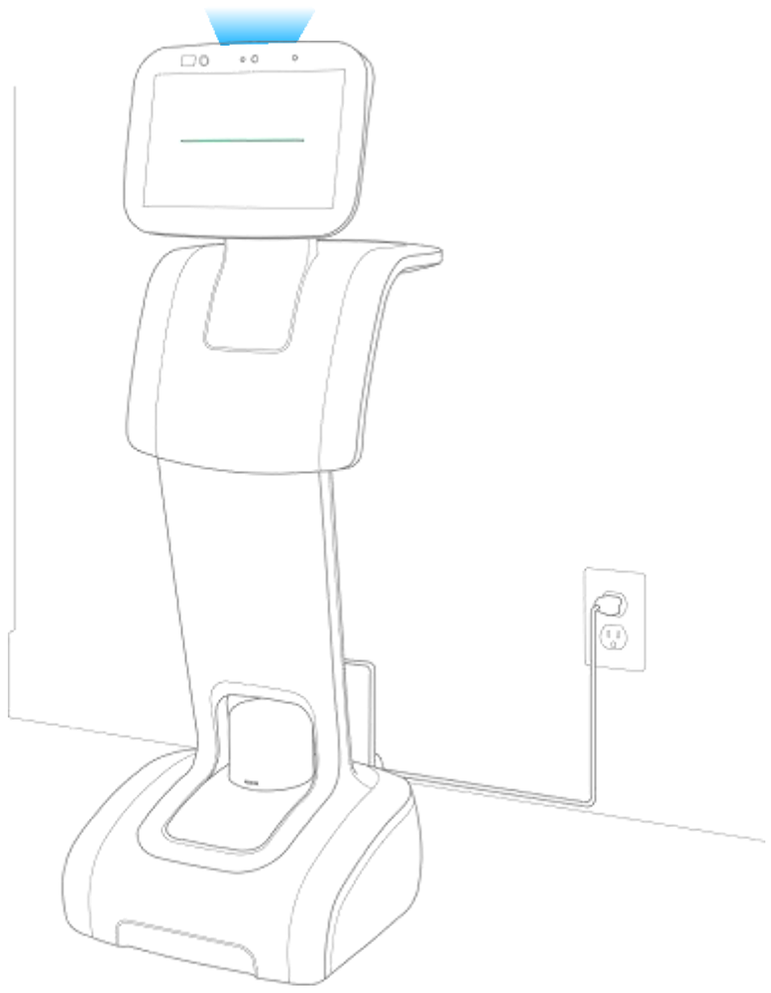
Power management



- Fully charged temi can continuously operate in an average use profile for 8 hours.
- Temi automatically recharges itself when it is low on battery.
- When charging, the LED indicator inside the action button will turn blue.
- In order to save power, after a few minutes without user interaction, temi will enter stand-by mode, turning off some of the navigation functions. They will be turned on again automatically and immediately upon user interaction.

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Activating temi with mobile app

The mobile app is used to:

- Call and control temi from a remote location
- Sync your contacts with temi
- To view pictures, recent searches, or used services on temi

Danny is asking for more designed QR code

Download

Download the app from the Play or App Store or by using this link:
http://www.robotemi.com/temiapp

Activate

In order to operate, each temi needs to be activated and registered on the temi server. This process will ensure that:

- This is a real temi
- Temi has an Admin user

This activation process takes place during the initial setup using both the robot and the mobile app.

1. During the initial activation, temi will generate and display a QR code containing the robot's ID information.

2. In the app during the registration process, you will reach the "Temi Activation" screen. (Image A)
3. Press the "Scan QR" button and follow the instructions. (Image B)
4. Once the QR code has been scanned, you will receive the confirmation. (Image C)
5. To activate a temi at any time after the registration process, go to Settings > Activate new temi

A

B

C

TIP: temi is restricted to one admin. To switch admin at any time, restart activation process.

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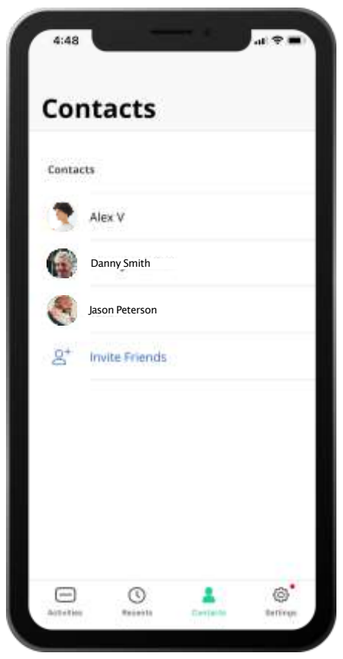
Syncing & Inviting Contacts



Once registered, you will see your contacts who also use the temi app.
You can invite friends to use the app by pressing the "invite friends" button located at the bottom of the contacts list.
You will be prompted to invite friends through one of the following apps:

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User Management

There are 3 types of temi users:

- Admin (limited to one)
- Member
- Guest

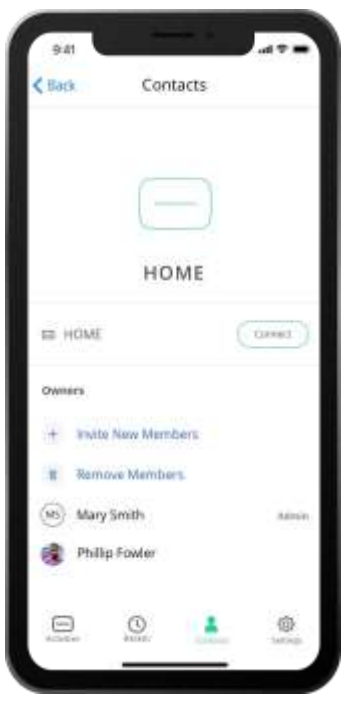
All users must have the mobile app installed onto their phone.
The user that activated temi is by default designated as “Admin.”

User Permissions

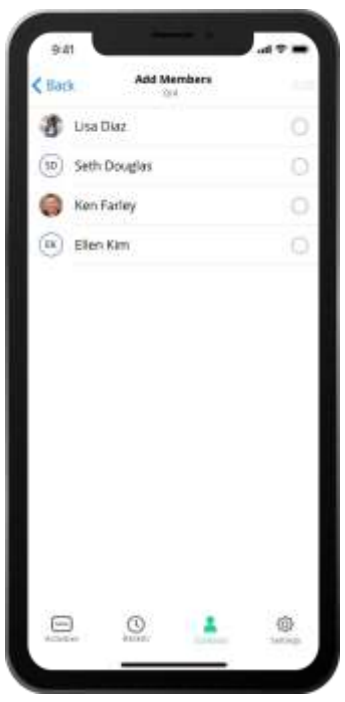
	Video call temi	Hop-in video	Add locations	Invite / Remove users	Activity Stream Sync
Admin	●	●	●	●	●
Member	●	●	●	●	●
Guest	●	●	●	●	●

The Admin user can designate “Members” through the temi app. All other contacts are “Guests.”
To manage members:

1. In the mobile app, go to the “Contacts” tab
2. Select the temi robot you want to manage. (Image A)
3. Press “Invite new member” or “Remove member” button. (Image B & C)



A



B

C

- You can invite multiple new members at once.
- A member can remove oneself from a temi at anytime.
- Admin can be removed only by completing factory reset. This will also remove all saved data and other members from the temi.

TIP: Due to the fact that members are allowed to hop in to the robot, it is recommended to define only core users as “members”

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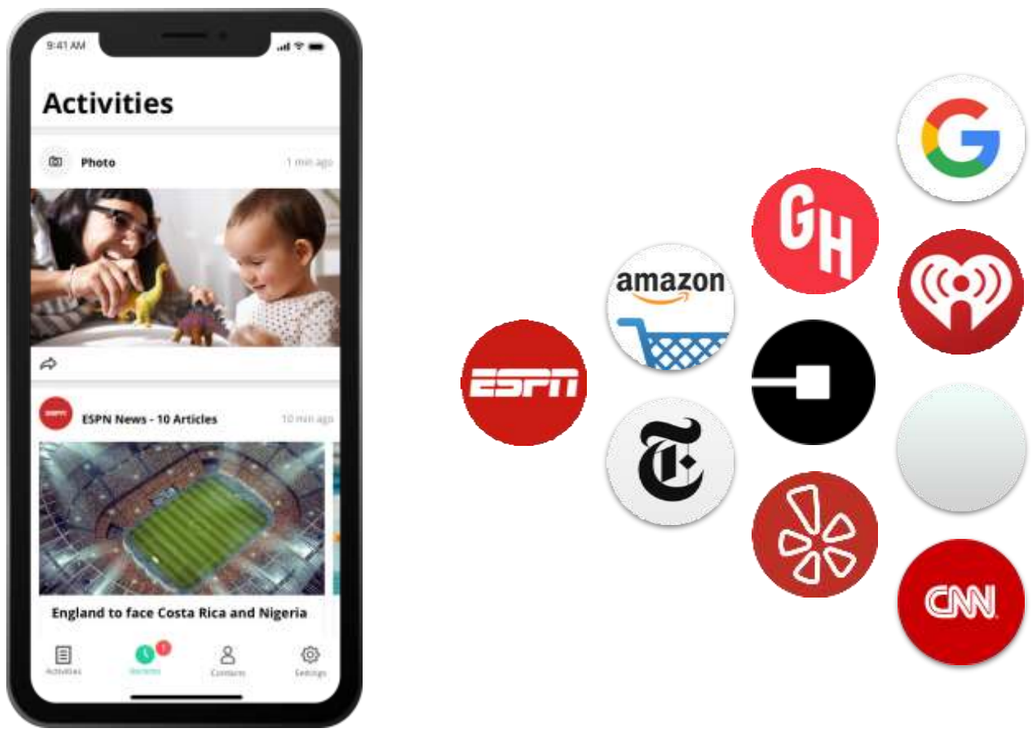
Activity stream



The activity stream shows you the recent activity and information from the interaction with temi.
There are different types of activities:

- App info such as recent Yelp searches, Uber activity, etc.
- Notifications and general updates such as pairing information
- Photos, videos, and Gifs captured by temi's camera that can be shared to social networks and other phone apps by pressing " "

To see the activity stream, go to the "Activities" tab in the mobile app.

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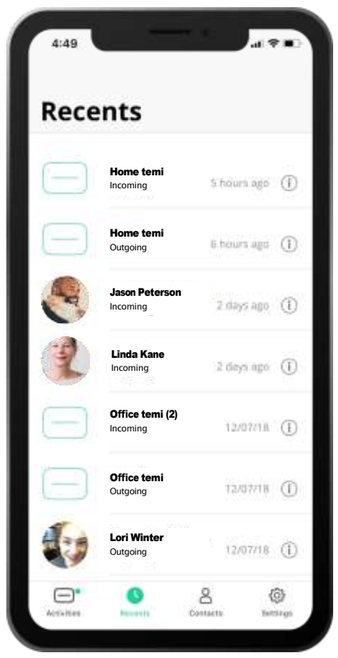
Recent calls



Use the "Recent calls" tab to view the call log.

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Basic tutorials

The activation process guides you through some basic tutorials.
To watch the basic and additional tutorials at any time, go to Settings > Getting started.

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Talk to temi

Temi is voice-controlled.

- All commands should begin with "Hey temi." Temi will display the user's command above the line, and temi's response under it.
- Here are some examples of what you can say to temi. For the full command list, visit www.robotemi.com/skills

Hey temi **What** can you do?

Hey temi Tell me a **joke**

Hey temi What's the **weather**?

Hey temi Take a **picture**

Hey temi **Who** is Babe Ruth?

Hey temi What's on the **news**?

Hey temi Set **timer** for 10 seconds

Hey temi Play **iHeart Radio**

Hey temi **Play** Madonna

Hey temi **Call** mom

Hey temi **Find** me pizza in NYC

Hey temi Take a **video**

TIP: temi understands voice commands best when the user talks clearly and in a natural pace.

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Video calls: temi

To make a call from temi:

- By voice: say: "Call Rosie"
  or
- Tap temi's screen then select Contacts > Contact details > [redacted]

Controls during video call through robot:

- Tap the action button while standing in front of temi to enjoy a hands-free video call.
- While in standard view, touch anywhere on the screen to begin controlling the remote robot and to reveal the locations button.
- To switch from Robot control button view to Call control view, touch the controls button on the bottom left of the screen.
- To send the remote temi to a preset location, tap > name of location.

Call control view

Robot control view

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Video calls: mobile app

To call users through mobile app:

- Select a contact in the 'contacts' tab - you will be given the option to choose between connecting your contact's robot or video call the contact's mobile device.

Admins and Members automatically "hop in" to their temi, while guests' calls need to be accepted.

- When a guest is calling temi, a user on the robot's side needs to accept the call (image A).
- When an Admin or a Member calls their temi, the connection will occur automatically after a few seconds during which it is possible to dismiss the call from robot's side (image B).

A

B

Check commmon sense behind UI for incoming video calls

Controls during video call through mobile app:

- While in Call control view, touch anywhere on the screen to begin controlling the robot and to reveal the locations button.
- To switch from Robot control view to Call control view, touch the controls button on the bottom left of the screen.

Call control view

Robot control view

Saved Locations view

Single tap a point of interest to look at it

Double tap to switch cameras

Hold until green circle is filled to drive forward

Swipe left or right to turn 90 。

Send temi to a saved location

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Contacts and recent calls

- To access the contacts and recent calls, press on the top bar (image A).
- To view a specific contact, scroll through the contacts list and select your desired contact. Selecting a contact will display its details and options.
  Or
- Say “Hey temi, show John Smith in contacts.” (image B)

A

B

TIP: Due to the fact that members are allowed to hop in to the robot, it is recommended to define only core users as “members”

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Built-in skills

iHeartRadio
Use iHeartRadio to listen to music and podcasts.
Examples:

- "Hey temi, Play Adele on iHeartRadio"
- "Hey temi, Play Stuff Mom Never Told You podcast"
- "Hey temi, Play Prince radio station"
- "Hey temi, show popular stations on iHeartRadio"

YouTube
Watch videos on YouTube.
Examples:

- "Hey temi, Play Madonna on YouTube" – will play Madonna videos
- "Hey temi, Play like a prayer by Madonna on YouTube" – will play 'like a prayer' video
- "Hey temi, show me mountain biking on YouTube" -will display search results (when search request is broad)

Yelp
Find restaurants near by.
Example:

- "Hey temi, find me pizza in San Francisco"

Weather
Check the weather in different places and times.
Examples:

- "Hey temi, what's the weather?" – will show today's local weather
- "Hey temi, show me the weather in Barcelona tomorrow"
- "Hey temi, what's the weather next week in Amsterdam?"

Smart home
Temi can control your smart home devices. Check www.robotemi.com/smarthome for specifics.

Timer
Example:

- "Hey temi, set timer for 20 minutes"

Camera
Take photos, videos and Gifs with temi.
Examples:

- "Hey temi, take a picture" – temi will count back 3 seconds and take a photo
- "Hey temi, take a video"- temi will take a 10 seconds video
- "Hey temi, take a sequence" – temi will create a Gif from 10 sequential pictures

Photos, videos and Gifs will immediately pop up within your activity stream in the mobile app.

Knowledge
Ask temi questions.
Examples:

- "Hey temi, who is Michael Jackson?"
- "Hey temi, how far is it from Australia to Belgium?"
- "Hey temi, how tall is the Eifel tower?

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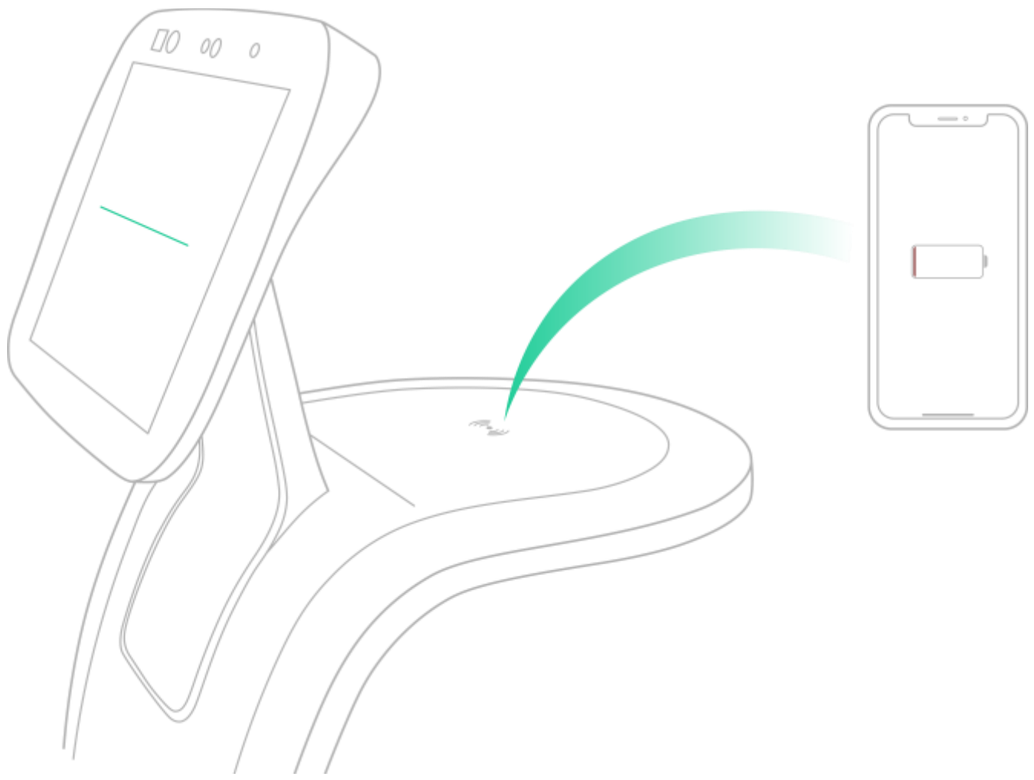
Qi tray



Temi's tray is a Qi wireless charging surface that can also carry objects up to 6 pounds. To charge your phone using the Qi tray, place a wireless charging compatible device on top of the wireless charging icon.

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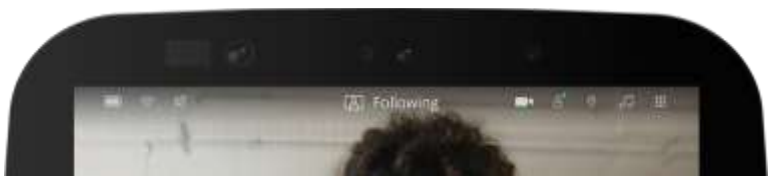
Follow mode

Temi can follow you by tracking your face and body.
To activate follow mode:

- Stand in front of temi and tap the action button on temi's head

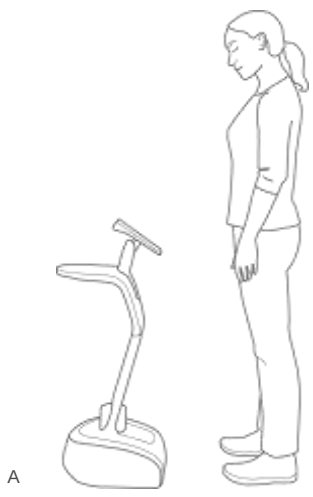
When asked to follow you, temi will briefly search for you and display the following:

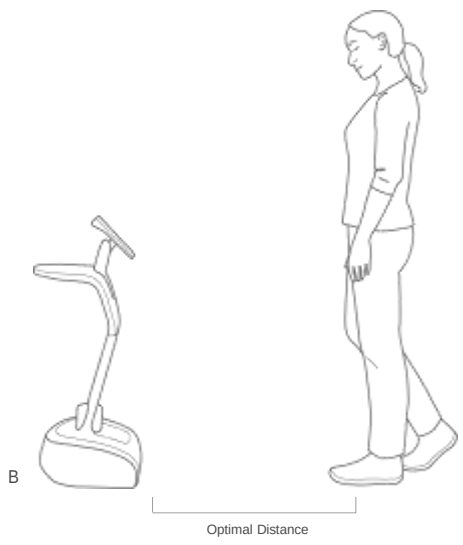
Once temi has recognized you, the top bar will display the following:



Temi's behavior in follow mode
Temi will adjust its behavior during follow mode depending on the user distance:

- Less than 4 feet: Temi will face the user without driving forward (Image A)
- 4 - 8 feet: Temi will drive to the user and maintain optimal distance (Image B)
- Greater than 8 feet: Temi will wait for the user to get closer (Image C)





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Stopping

- To stop temi from moving, tap the action button.
  or
- Tap anywhere on temi's screen.
  or
- Say "Hey temi, stop."

TIP: If temi fails to stop, press the power button until temi shuts down.

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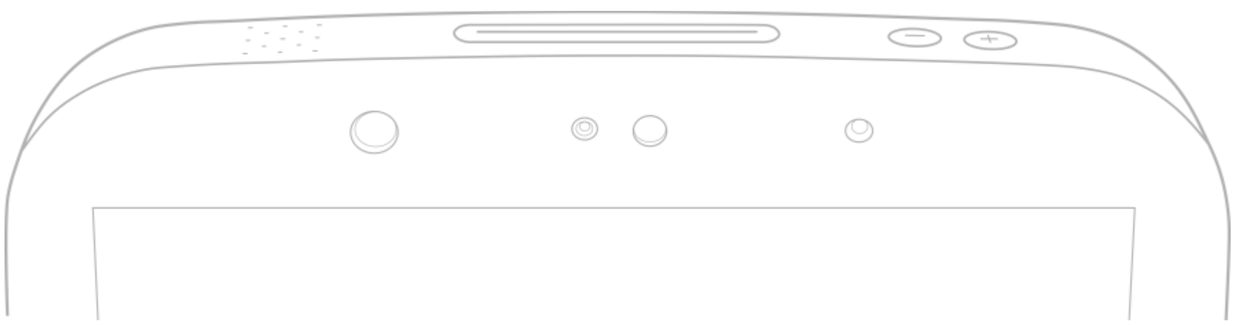
Volume control



- Volume range is 1-10.
- Touch the ⊕ ⊖ buttons on temi's head.
  or
- To control volume, say "Hey temi, volume 7." / "Hey temi, volume up."

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Locations: on robot

Temi can save locations around the home or office.
You can send temi to a saved location either from temi or from the remote app during a video call.

Commands

Save location (Image A)

- To save a location, say “Hey temi, save this location as Kitchen (ie.).”
  or
- From the top bar select > + Add Location > Enter location name or select from Suggested Names
- Temi will confirm that the location has been saved.

Go to location (Image B)

- To send temi to a location, say “Hey temi, go to the Kitchen (ie.).”
  or
- From the top bar select > location name
- Temi will inform you that it’s on its way.

Delete location (Image C)

- Tap temi’s settings > saved locations > edit > delete
- Temi will open a list of the locations and you can choose which to remove.

A

B

C

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Locations: on robot

Temi can save locations around the home or office.
You can send temi to a saved location either from temi or from the remote app during a video call.

Commands

Save location (Image A)

- To save a location, say “Hey temi, save this location as Kitchen (ie.).”
  or
- Tap temi’s screen to reveal top bar then select > ? > ?
- Temi will confirm that the location has been saved.

Go to location (Image B)

- To send temi to a location, say “Hey temi, go to the Kitchen (ie.).”
  or
- Tap temi’s screen to reveal top bar then select > location name
- Temi will inform you that it’s on its way.

Delete location (Image C)

- To delete locations, say “Hey temi, delete location.”
  or
- Tap temi’s settings > saved locations > edit > delete
- Temi will open a list of the locations and you can choose which to remove.

A

B

C

< Volume control

Locations: mobile app>

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Locations: Mobile app

Temi can save locations around the home or office.
You can send temi to a saved location from the remote app during a video call.

Commands

Save location

- During video call, tap icon on your mobile screen to view saved location screen.
- Tap the " + " button (image A).
- Type in a custom name or select a provided suggestion. Tap "SAVE" to set location. (image B)
- The newly saved location will now be available on your saved location screen.

A

B

Go to location

- During video call, tap
- Selected a preset location.

Reposition location

- Reposition locations by repeating the steps for saving locations; a pop-up notification will offer to rewrite an existing location.

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Locations: Mobile app

Temi can save locations around the home or office.
You can send temi to a saved location from the remote app during a video call.

Commands

Save location

- During video call, tap icon on your mobile screen.
- Tap the “Add Location” button (image A).
- When prompted, say the name of the new location (image B).
- Save the location (image C)

Go to location

- During video call, tap
- Selected a preset location.

A

B

C

< Locations: on robot

Notifications >

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Notifications

Obstacles
If a remote user tries to drive temi while it is not able to find a path clear of obstacles, an orange notification indicating “obstacles” will pop up.

Remote control

- During video call, when the remote user is in control of your temi, the top bar will display remote.
- When the remote user has muted their microphone, a notification will be displayed.

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Privacy mode

- While in privacy mode, temi's microphone and cameras are turned off and temi is disconnected from the internet.
- All controls in offline mode are done by touch.
- Selecting any of the options from the privacy mode menu **brings temi back online.**

Activating privacy mode
Press and hold the action button until temi's green line turns red and states "offline."

- Go to Home Base
- Shutdown - Shutdown and reboot the system.
- Support - This option will trigger a call to temi support center

To exit offline mode, press and hold action button until temi's red line turns green.

Tip box

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LED indicator colors

Green, Soft: idle mode

Green, Strong: listening

Need indicator color references for illustration.

Green, Carousel: searching / calculating

Green, Breathing (Blinking) : Moving (Following / driving to location) Blue,

Progress: Charging

Red, Soft: Privacy mode

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Settings

Factory reset
To reset temi to factory defaults, go to settings > factory reset.
All users, preset locations, and other stored information will be deleted

Tutorials
Find basic tutorials on the mobile app and additional tutorials at www.robotemi.com/support.

Software updates
Temi will automatically perform software updates which will upgrade its functionality and features.

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Trouble shooting

Navigation

Temi doesn't drive

- Make sure all sensors are not covered
- Make sure no obstacles are in temi's way
- Move temi manually a bit to "free" its wheels and try again
- Place temi on Home Base then wait 2 minutes and try again
- Call tech support

Temi doesn't drive while on video call
Temi doesn't drive to pre-set location
Object stuck in temis wheel
Temi shuts down

Hardware

Unusual idle humming sound appears
Screen Damage
Screen is no longer responsive
Damaged by liquids
Loose parts
Temi doesn't charge on Home Base
Wireless charging tray is not responsive

Software

Frequent false activations
Temi doesn't hear you
Frozen UI

Connectivity

WiFi disconnection
Not connecting to other smart devices
Temi application is not responsive
Music application is not syncing playlist into temi
Activity stream is not responsive

General / Miscellaneous

Temi can not find desired contacts
Alarms & notifications are too loud
Replacement parts needed

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Privacy

Insert copy about privacy here.

Statement for FCC:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.
NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.
This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help.
NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment

Statement for IC:

This device complies with Industry Canada licence-exempt RSS standard(s): Operation is subject to the following Two conditions:(1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.
Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement

Statement for SAR:
The device complies with RF specifications when used near your limbs. The highest SAR value reported for this device is 1.338W/Kg (10g Extremity SAR)

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