封面

G300

360 Dash Cam
User Manual

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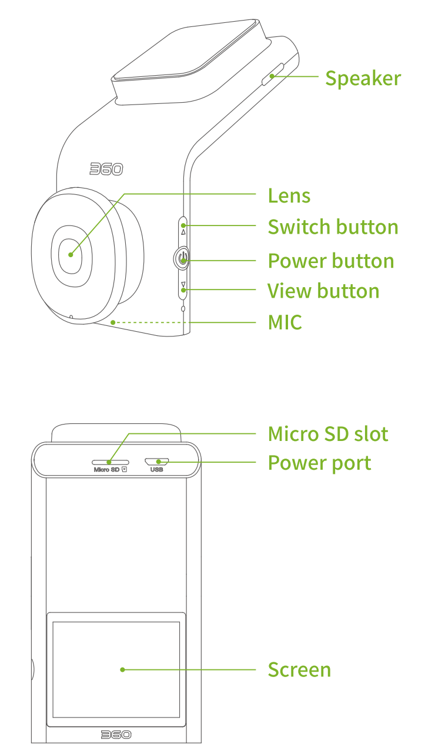
Product Overview



Packing List

Please confirm that the camera is intact and fully equipped with accessories after opening the package.

1) Camera x1	2) USB power cord x1
3) Anti-static film x1	4) User manual x1
5) Installation tool x1	6) Car power adapter x1

Functions Description

This part introduces all functions exhaustively. Please read it carefully and check it when problem happens.

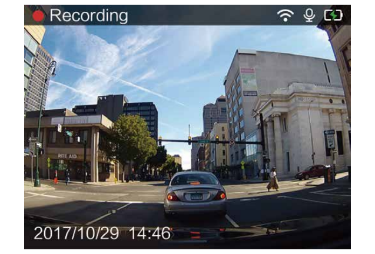
1) Download APP

Way 1: Scan QR code below by your cellphone to download.
Way 2: Search "360 Dash Cam" in App stores or Google play and download it.

2)Connect camera

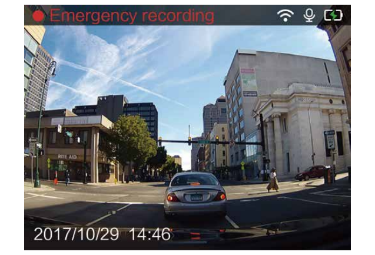
Steps
① Click "Setting" on the panel and open "WiFi Info".
②Search Wi-Fi provided by the camera by your cellphone. Then connect the Wi-Fi.
③ Open 360 Dash Camera APP and click "add.
④ You can see your videos and photos in the APP.

3) Driving videos



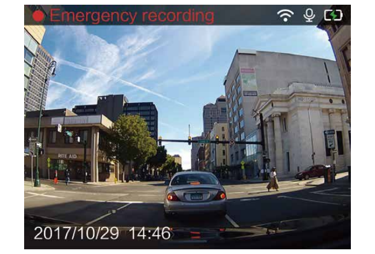
Put the home screen forward and tap the power switch in the middle of the left side of the device to turn it on.
① After start-up, the system will begin recording videos automatically.
② In the video, tap the button on the top left of the device to switch between different display interfaces: Video, Time and Settings.
③ With the Wi-Fi connection, the mobile phone APP can connect the device through the Wi-Fi Hot Spot. After establishing a connection, the videos and photos on the recorder can be viewed via the APP in the mobile phone.

4) Emergency videos



When the system detects crash behaviour, the recorder will enter the emergency video recording mode. Each emergency video takes one minute. After completion, the photo album can be opened through Settings to view the emergency videos.

5) Parking mode

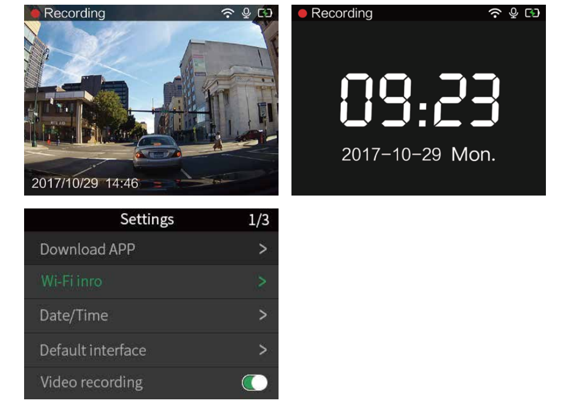


①Press "Setting" button and select "Parking Mode". Dash cam will enter parking mode after engine is turned off.
② When a car is externally hit, the device will automatically start the video recording in parking monitoring mode. It takes one minute and the videos are saved in Emergency Videos.
③ When engine is restarted, dash cam will enter loop-recording mode automatically. If there is a video taken while parking, the camera will notify you to check new video and see if there is any damage of your car
④ If a car is equipped with an uninterruptible power supply, the recorder will automatically enter parking monitoring mode after the car is stationary for ten minutes; when the car is restarted and driven, the recorder detects the continuous vibration and will automatically revert back to the video loop recording mode.

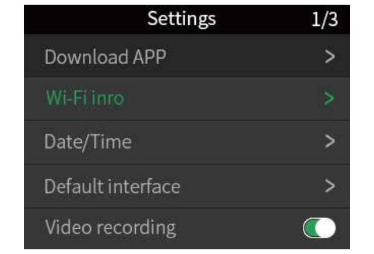
Note: Constant power supply function will consume the power of your vehicle' s battery. Use it wisely to avoid dead battery issue.

6) Display interface

Tap the button on the top left side of the device to switch between different display interfaces: **Video**, **Time** and **Settings**. The following are the corresponding display interfaces:

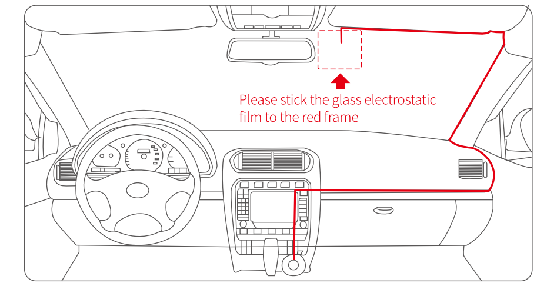


7) Settings



Tap the "Settings" button to set the recorder.
①Default display interface: recorder display or clock display can be chosen for the default open interface.
②Video recording: sound can be turned on or off when playing the recorder.
③Emergency recording sensitivity:change the sensitivity of triggering emergency recording.
④Parking Mode: parking monitoring can be set to turn on or off.
⑤Download App: Scan QR code and fast-set dash cam.
⑥Date/time: set system time manually.
⑦Wi-Fi: Wi-Fi hotspot won't be established when Wi-Fi is turned off.
⑧Format: Format Micro SD Card. Multiple copies of the documents on the Micro SD Card are highly recommended before formatting.
⑨Factory reset: factory reset won' t delete videos saved on the Micro SD card.
⑩About: Present firmware version, Wi-Fi name and SN number will be shown under this item.

8) Diagram of sticking position and power line installation for anti-static film



Precautions For Use Of The Recorder

- This product is a safe driving assistant (vehicle driving recorder) product. Our company has nothing to do with any failure, loss of information, or any loss incurred by the use of this product.
- This product is an auxiliary device for recording the external image of the vehicle. Some functions will not be supported due to the different driving environment and vehicle conditions. Unscheduled firmware upgrades to further improve the product will cause changes in product performance, and sometimes due to the different operating environment, it may not be able to record, so the driving images recorded by this product are for reference only. The state of the TF card can also lead to camera failure.
- Although this product can record and save the video of the vehicle accident, it does not guarantee that all the accident images can be recorded. A minor crash cannot activate the crash sensor, so the image may not be recorded in the dedicated folder.
- Please be sure to turn off the power when inserting or unplugging the TF memory card.
- For product stability, format the TF card at least every two weeks.
- Generally the TF card has its service life, and long-term use may lead to the failure of data storage, in which case it is recommended to buy a new TF card for use. Our company is not liable for data destruction due to long-term use.
- Do not install or operate this product while the vehicle is running.
- Do not connect the uninterruptible power supply by yourself, otherwise it may cause automobile or product failure. Please consult with the professionals for installation natters.
- If this product is directly connected to the vehicle power supply system, do not use this product for a long time when the engine is not started, otherwise it will lead to the loss of the vehicle battery.
- This device may interfere with the function of the medical device that is not properly protected. If there is a problem or uncertainty about whether the medical device can shield external radio frequency energy, please consult the doctor or the manufacturer of the medical device.
- Do not subject this product to strong shock or vibration, so as not to damage the product, and result in malfunction or unusable conditions.
- Please stop using this product before cleaning and maintenance.
- Do not use chemical solvents or cleaning agents to clean this product.
- Do not disassemble or modify this product by yourself.
- The ambient temperature range for normal use of this device is -20°C to 65°C, beyond which the product may malfunction, ignite or explode.
- Please use it to the extent permitted by law.

Precautions For Use Of The Charger

- When the product is charging, the power outlet should be installed near the product and should be easily accessible.
- When the charging completes or the product is not charging, please disconnect the charger from this product and unplug the charger from the power outlet.
- Do not drop or hit the charger. If the charger housing is damaged, please contact the after-sales service center for replacement.
- If the charger plug or power line is damaged, do not continue to use it in case of electric shock or fire.
- The charger is not waterproof. Do not use it in the kitchen, bathroom and other high temperature and humidity places, otherwise it will lead to electric shock, fires and other hazards or damage the charger.
- Do not short circuit, dismantle or modify the charger, otherwise it will cause personal injury, electric shock, fire and other hazards or damage the charger.
- Do not touch the power line, product or charger with wet hands in case of short circuit, breakdown or electric shock.

Precautions For Use Of The Battery

- Do not dismantle or modify the built-in battery by yourself, so as not to damage the battery, generate heat and cause fire.
- Do not throw the battery into the fire or place it in a hot place, or it will cause a fire or explosion.
- Do not use the battery for other purposes.
- Do not use any damaged charger or battery.
- If the battery is too high, deformed, discolored, bulged, leaked and has other abnormal phenomena in the processof use, charging or storage, please stop using and contact the after-sales service center to replace the battery, so as not to cause security problems.

Trouble Shooting

Scenario	Fault phenomenon	Reason/solution
Installa-tion process	The image is blurry	The front windshield is reflective. Please adjust the inclination angle of the recorder according to the sucker installation position.
	Recording effects in the daytime and at night differ a lot.	The light transmittance of insulation film in the front windshield is 68%-80%, and the recording effects in the daytime and at night may differ arising from this.
	The recorder is powered off frequently	The car types are different. Please adjust the rotation angle of the car charger appropriately to avoid the positions with loose structure.
Start-up process	The recorder cannot be started	lamp is on; if not, unplug and re-plug the car charger. 2. The battery may be low. Please connect USB power line. 3. Press the power button for 10s to forcibly stop the recorder. Press the power button again for re-start.
	The boot screen stops; the screen is black; the buttons act as no operation.	1.Press the power button again for re-start. 2.Replace TF memory card (Class 10 TF memory card is recommended).
Video recording process	Video recording does not start automatically during start-up.	1.Check if Micro SD card is inserted. 2.Unplug and re-plug TF memory card after power-off. 3.Format TF memory card or replace it.
	Video recording stops abnormally.	1.Press to manually start video recording. 2.Format TF memory card or replace it (Class 10 TF memory card is recommended).
	The screen is black.	In case of no operation within 60s during video recording, the recorder will automatically turn off the screen. The screen will be turned on by pressing any button. The above phenomenon is normal.
	The video has no sound	1.Check if the silent mode is used (check if the mute icon is shown in the upper right corner of the screen). 2.During audio recording, press to start or stop the audio recording function.
	The image is blurry	1.Check if the lens protector is removed. 2.Check if there is dirt in the windshield or the recorder lens.
	The recording time is wrong.	Connect the recorder with APP, and the system will automatically correct the recorder time when the connection is realized.
Computer connec-tion process	External storage device cannot be found	The attached USB power cable can only be used for charging, and cannot realize data transmission to the computer. Please use other USB data transmission line.

Scenario	Fault phenomenon	Reason/solution
Wi-Fi connec-tion process of cellphone	Cellphone cannot connect with the recorder.	Check if the cellphone Wi-Fi is enabled (IOS users always select Wi-Fi network from the Wi-Fi options in "settings" for connection with 360 driving recorder). Forcibly stop APP and then re-start APP.
	The recorded video cannot be played on cellphone.	It may be caused by the player or the cellphone system. It' s recommended to use the cellphone to read TF memory card and play the video.
	Long waiting time for connection.	1. If there are too many Wi-Fi signals in the surrounding environment, the connection may fail due to signal interference. It is recommended to use the recorder in the environment with not much interference. 2. The cellphone system may be busy. It is recommended to close other application programs or re-start the cellphone.
	Forget APP connection password	1. No Wi-Fi password is the last 10 digits of the serial number. Try the default password. 2.You can check current Wi-Fi password in Setting-WiFi Info.

Explanation Of Contents Of Hazardous Substances

Toxic and harmful substance	Item				
	Plastic Shell	PCB	Power Cable	Battery	Lens
Lead (Pb)	○	×	×	×	○
Mercury (Hg)	○	○	○	○	○
Cadmium (Cd)	○	○	○	○	○
Chromium VI (Cr(VI))	○	○	○	○	○
Polybrominated biphenyls (PBB)	○	○	○	○	○
Polybrominated diphenyl ethers (PBDE)	○	○	○	○	○

Environmental protection period (EPP): PCB 10 years, power cable 10 years, battery 5 years.EPP refers to the poison-free period of the all items within the product under instructed application conditions.
○ : the content of the substance in all homogeneous materials of this part is lower than the limit specified in SJ/T11363-2006 standard.
× : the content of the substance in all homogeneous materials of this part is higher than the limit specified in SJ/T11363-2006 standard.

Note: A small patch of electronic components for special purposes is marked with ""X"" in the table (such as high voltage resistors, ceramic resistors, diodes) . Their quantity of Pb may exceed 0.1% due to high-performance consideration. As the core in the screws and in the data cable is made of high-quality alloy, Pb may also exceed 0.1%.All of these items comply with the exemption conditions of EU's RoHS directive, and no alternative technologies or components can be applied at present.

Attentions And After-Sales Service

I. Introduction and declaration of after-sales service

- Thanks for choosing 360 dash cam. Please use accessories provided by the original manufacturer to avoid unexpected damages. If you fail to use the product according to the correct procedures or connect with incompatible accessories, warranty may automatically become invalid, and even safety of you and others may be endangered. Our company will not assume any responsibilities arising from this.
- If you dismantle or change the product housing, the warranty will also become invalid.
- Our company, based on the principle of constant improvement and sustainable development, can modify and improve the product manual without advance notice to the users.
- Unless otherwise specified in applicable laws, the manual contents are provided according to product conditions during manufacturing. Otherwise, no explicit or tacit warranty of any type is made for correctness, reliability or contents of the files.
- The product manual is protected by the copyright law. Copying, transmission, distribution and use of other forms are forbidden without approval of 360 in writing.

II. Service policies within the warranty period of 360 dash cam

1. This product contains one-year warranty. For detail of warranty service, please kindly contact local authorized distributors.
2. The warranty period of power adapter and charger cable is 12 months, and of battery is 6 months.
3. Non-electronic accessories are not covered by the warranty.

List of Performance Faults of 360 Dash Cam

Name	Performance fault
Mainframe of 360 dash cam	Failure of functions listed in the product manual; No display/wrong character/omission on the screen; Failure in start-up or normal recording of image data; Button control failure; Crack in housing arising from structure or material.
Charger & charger cable	Abnormal status or operation, or failure in normal charging of designated charger

III. Charged maintenance policies of 360 recorder product

For any of the following cases, the 360 Company or its authorized service centers will implement reasonable charged maintenance for those outside the scope of the warranty.
1. Exceeding the valid warranty period.
2. No warranty certificate or valid invoice. The warranty certificate is not in accordance with the model and marking of the product, or has been altered.
3. Damage due to use, repair and maintenance by not following the requirements in the User Manual. Damage or malfunction due to personal removal, maintenance or modification of system software without the authorization of the 360 Company."
4. Collision, soaking, breaking or burning of the printed circuit board.
5. Cracking or damage of the outer shell, LCD screen, antenna, etc. of the 360 recorder during use, excluding that due to structural or material factors.
6. Damage due to force majeure.

Contact Us

Website: www.360smartai.com
che.360.cn/en
Email: support@360smartai.com
Facebook: @360smartAI

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.
• Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Information:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment shall be installed and operated with minimum distance 20cm between the radiator & body.

Warranty Card

1) User Information

Name ______________ Tel ______________
E-mail ______________ Post Code ______________
Address ______________

2) Product Information

Color ______________
SN ______________

3) Repair Record

Service Record	Fault infomaiton	Service date	Signature

G300欧美版说明书
尺寸：88x140mm
材质：封面封底：157g铜版纸/哑油，内文：80g哑粉
印刷：4C / 正反面印刷
装订方式：胶装。共108P