

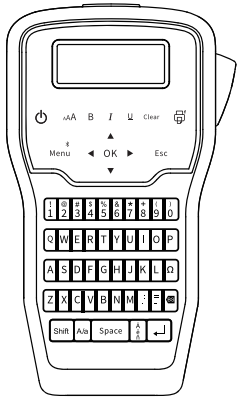
User Manual

LM2800

Thank you for choosing our label maker (here in after referred to as the "Label Maker"). The label maker produces professional, high-quality, durable labels. In addition, the variety of tape cartridges available allows you to print labels with different widths and exciting colors.

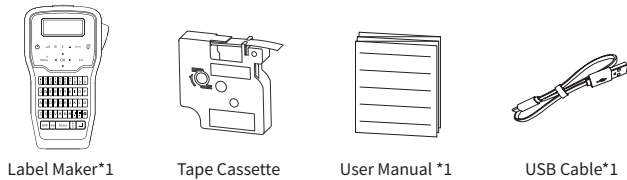
Please read this guide, including the product safety guide, before using this label maker. After reading this guide, keep it in a safe place.

For FAQs, troubleshooting, and to download software and manuals, please visit our official website.



1. Product Introduction

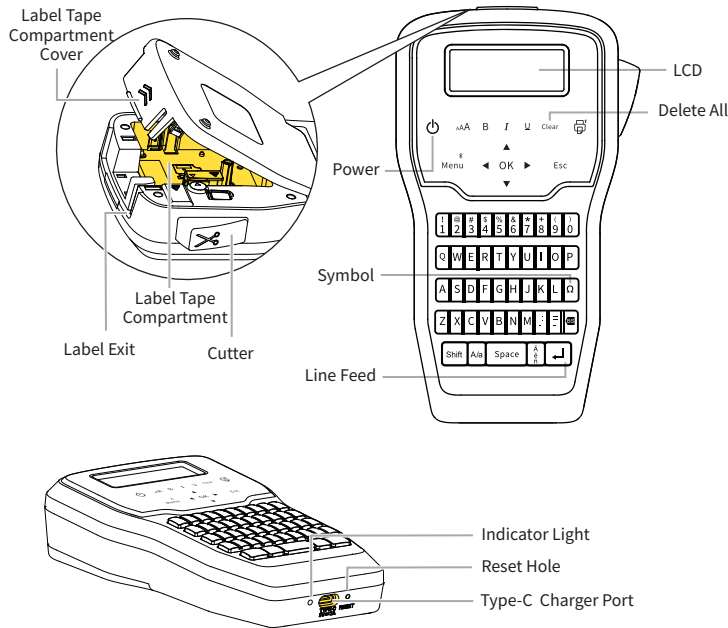
1.1 Packing List



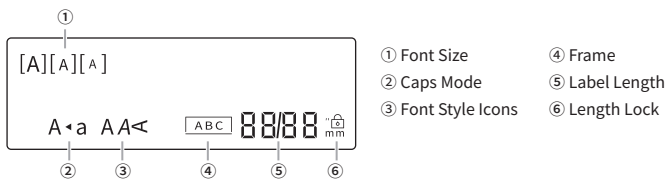
① • The Tape Cassette have been placed in the machine.
• The quantity of included Tape Cassette is subject to the actual delivery.

1.2 Printer Parts Instruction

01- KEYBOARD

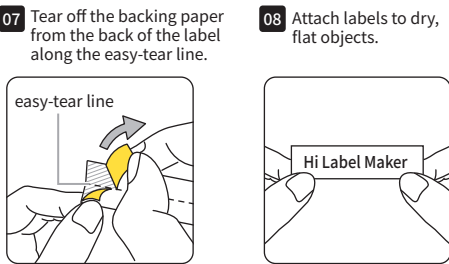
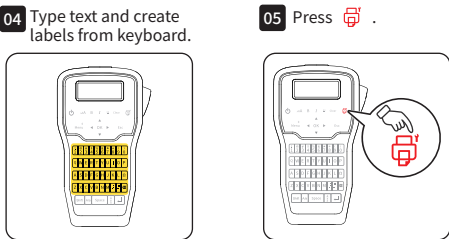
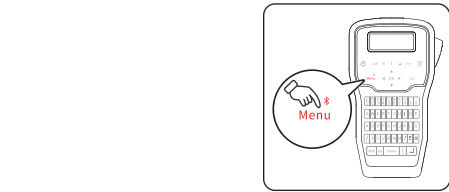
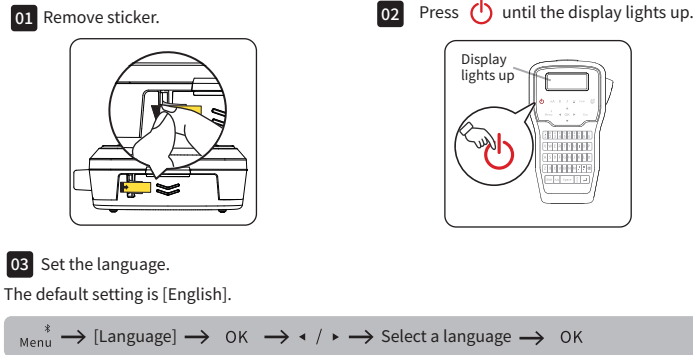


02- LCD



2. Use the Label Maker

2.1 Print from the Label Maker



2.2 Print from Your Mobile Device

01- Downloading the App

Method 1: Search for the "Print Master" app on App Store® or Google Play™ to download and install it.

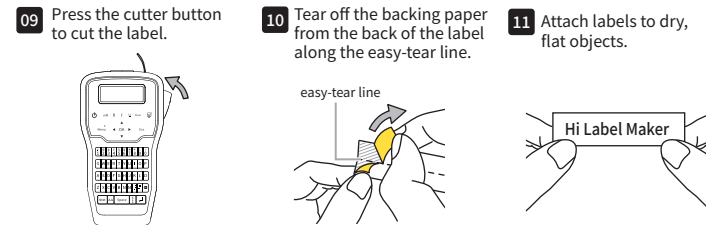
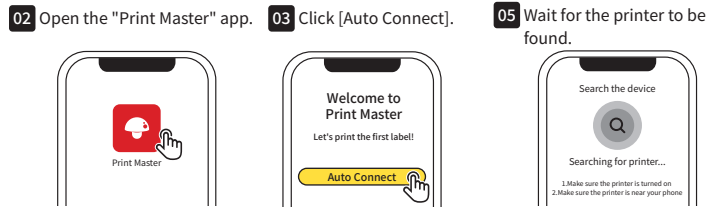
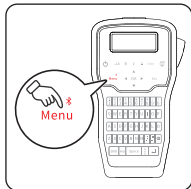
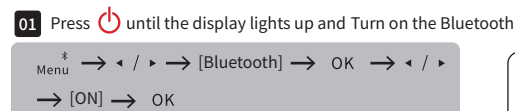


Method 2: Scan the QR code to download the app. Simply scan the code with your cell phone's camera, the built-in scanning feature of your browser, or a dedicated scanning app.

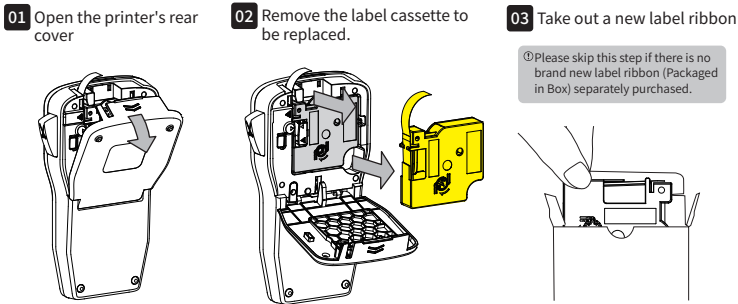


① As the Safari browser on Apple devices does not support direct QR code scanning, please use your device's built-in QR code scanner instead.

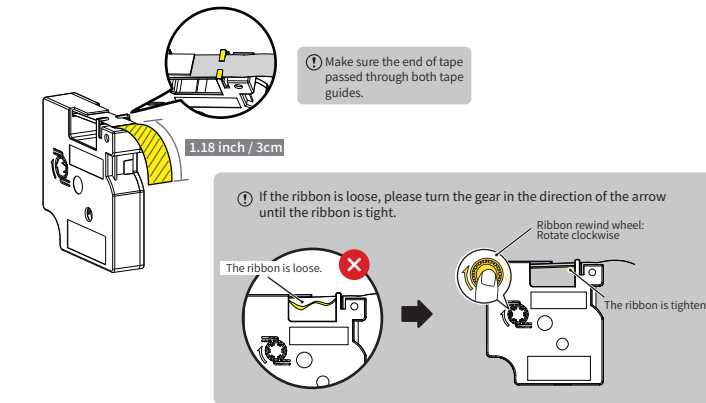
02- User Guide



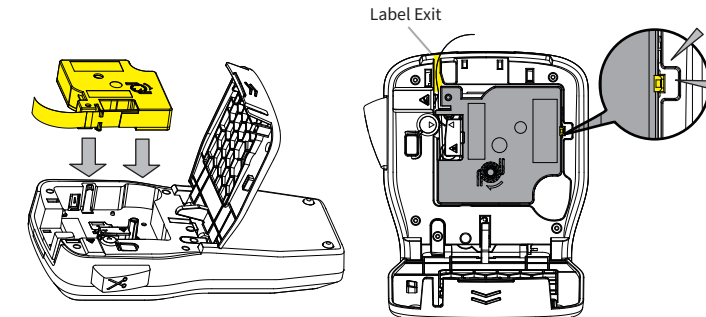
3. Replacing the Label Ribbon



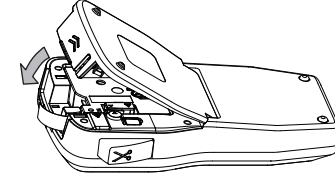
04 Pull the tape out through the tape guides about 1" (3cm)



05 Place the Label Tape into the Label Tape Compartment and feed the extended label into the Paper Exit, then press down on the Label Tape until you hear a click, indicating the installation is complete.



06 Close the printer's rear cover



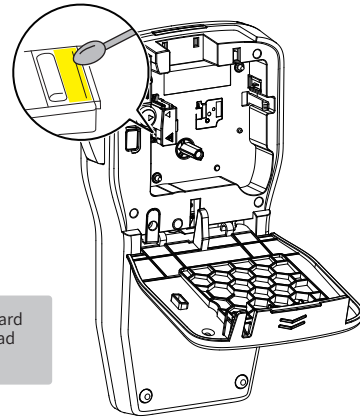
4. Cleaning and Maintenance

In case of blank prints, blurry text, and missing prints, please try cleaning the printer.

01. Before cleaning, ensure the printer is powered off and the label tape is removed. If you have just finished printing, wait for at least 30 minutes for the Print Head to cool down completely.

02. Use a cotton swab dipped in alcohol or a dedicated print head cleaning pen (requires separate purchase) to gently wipe the surface of the Print Head about 5 times, removing dust and stains.

03. Wait 5-10 minutes for the alcohol to fully evaporate before using it again.



① Please avoid scraping the Print Head with any hard objects, as it may cause damage to the Print Head and worsen print quality.

5. Charging Instructions

1. Please prepare your own power adapter (DC 5V/2A) with a Type-A port.

2. Insert the Type-C Port (smaller end) of the USB cable into LM2800's Type-C charger port, and plug the Type-A Port (bigger end) of the USB cable into the Type-A port of the power adapter.

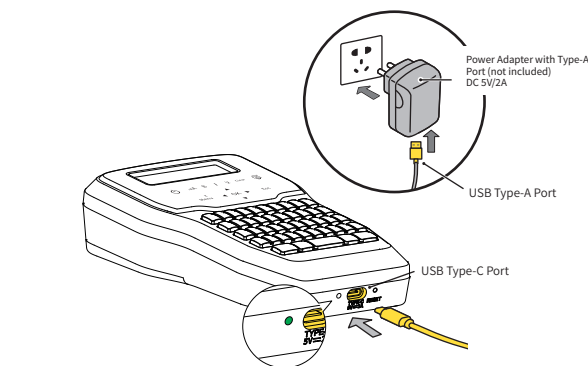
3. After connecting the printer to a power outlet through the power adapter, please check the status of the Indicator Light—a slow flashing green light indicates that the printer is on, while a fast flashing green light indicates that the printer is off.

4. Please charge the printer for at least 20 minutes for immediate use. Charging will be completed in 2 to 3 hours, or when the indicator light stays solid green.

5. As the printer may heat up during charging, avoid placing it on materials such as cotton or linen while charging.

6. Once the battery is fully charged, please unplug it promptly.

① • Using the printer while charging will slow down the charging speed.
• To preserve battery life, it is not advisable to print while charging.



6. Basic Operations

6.1 Set the language

The default setting is [English].

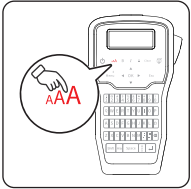
Menu → [Language] → OK → < / > → Select a language → OK

The Label Maker supports setting languages for 23 countries. [Cestina/Dansk/Deutsch/English/Español/Français/Hrvatski/Italiano/Magyar/Nederlands/Norsk/PolSKI/Português/Română/Slovenski/Slovensky/Suomi/Svenska/Türkçe/Eestlane/Lettish/Lietuvos/Português Brasil]

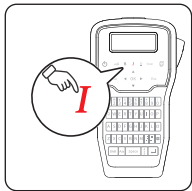
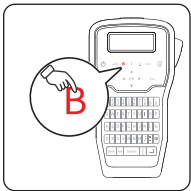
6.2 Entering Text		
Upper-Case Lower-Case		Switch between upper-case and lower-case characters.
Symbols		Insert symbols:  → ◀ / ▶ → Select a category → OK → ◀ / ▶ → Select a symbol → OK
Line Feed		Press  to start a line feed. Maximum number of lines for 0.47" (12mm) tape width: three lines.
Delete Text and Format	 or 	① Delete one character at a time:  . ② Delete all characters: Clear → [Text Only] → OK ③ Delete all text and formatting: Clear → ◀ / ▶ → [Text & Format] → OK
Accented Characters		① Entering accented characters.  -  →  → ◀ / ▶ → Select an accent → OK ② To cancel operations, press  . ③ See 6.8 for examples of accent characters. • The order of accented characters differs by the selected LCD language.
Label Length		Set the label length. [Auto]: Automatically adjusts the label length to the length of the text.  → ◀ / ▶ → [Label Length] → OK → ◀ / ▶ → Select a value → OK

6.3 Designing Labels

01 Adjusting font size: Press  to switch between large, medium, and small font sizes.



02 Adjusting font style: Press  , to adjust font style.



03 Select a decorative underline/frame to add to your label.

 → ◀ / ▶ → Select a category → OK → ◀ / ▶ → Select a underline/frame → OK

04 [Alignment]: Adjust text format.

 → ◀ / ▶ → [Alignment] → OK → ◀ / ▶ → Select a value → OK

6.4 Basic Settings

Label Width		The default setting is [12mm].  → ◀ / ▶ → [Label Width] → OK → ◀ / ▶ → → [9mm/12mm Select a value] → OK
Print Density		Set the print density.  → ◀ / ▶ → [Print Density] → OK → ◀ / ▶ → → [Select a value] → OK
Vertical		Set up vertical printing.  → ◀ / ▶ → [vertical] → OK → ◀ / ▶ → [ON] → OK

6.5 Saving Label Files

You can save your original labels on to your label maker. Up to 9 labels can be saved and recalled for printing at a later time. You can also edit and overwrite the stored label.

01 [Save]:

Create a label →  → ◀ / ▶ → [File] → OK → [Save] → Select a save destination → OK

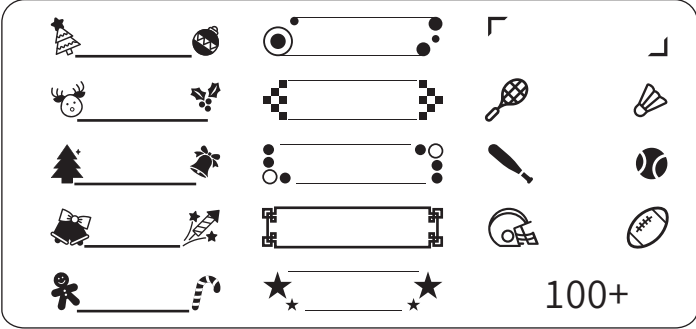
02 [Open]:

 → ◀ / ▶ → [File] → OK → ◀ / ▶ → [Open] → OK → Select a saved file → OK

6.6 Symbol Examples



6.7 Frame Examples



6.8 Accented Character Examples

á à â ã ä å æ ç è é ê ë Ñ Ò Ó Ô Õ Ö × Ø Ù Ú Û Ü Ý Þ ß à á â ã ä å æ ç è é ê ë Ñ Ò Ó Ô Õ Ö × Ø Ù Ú Û Ü Ý Þ ß

7. Additional Instructions

7.1 Specification

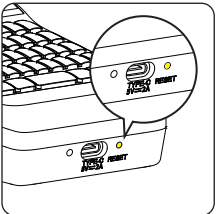
Tape Width	Available widths: 0.35 inch(9mm), 0.47 inch(12mm)
Max Print Width	0.35 inch (9mm)
Print Technology	Thermal transfer
Print Resolution	203 dpi
Cutting Method	Manual Cutting
Power Supply	Lithium battery Or Type-C charge
Supported Operating Methods	Keyboard/Mobile Device
Label Length	The label length for each label depends on the label content, with a maximum of 100 characters per label.
Maximum Number of Print Lines	9mm: 2 Lines, 12mm: 3 Lines.

7.2 Reset

Method 1:
Reset the internal memory. For example, to reset the label maker or delete any saved label data. You can use a needle shaped object to poke the reset hole on the right side of the charging interface.

Method 2:
Press the following buttons in order.

 →  →  → Shift



7.3 Print the self-test page

Double click the power button  to print the self-test page.

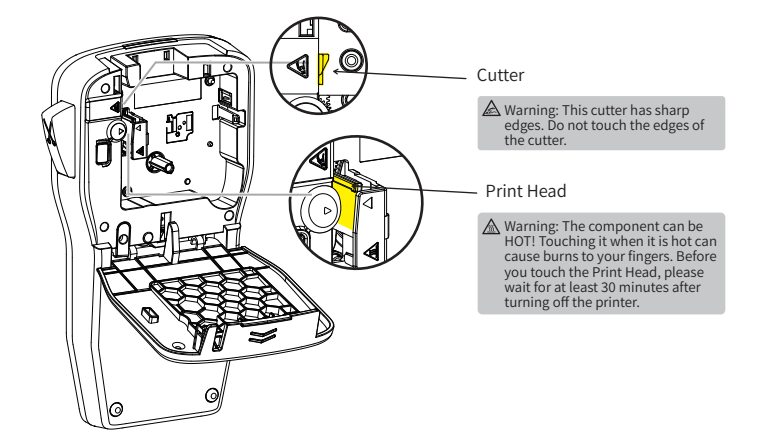


7.4 Error Messages

Message	Cause/Remedy
Cutter Error !	The Tape Cutter Lever was pressed while trying to print or feed the tape. If the tape is jammed in the Cutter unit, remove the tape. Turn the Label Maker off and then on again before continuing.
Text Full !	Please reduce the word count to within 100 characters.
Battery Low !	Please charge immediately.
Line Limit !	Reduce the number of text lines.
No Cassette !	Please install the label ribbon into the machine's consumables compartment.
No Data !	Please enter the text first before printing.

8. Safety Instructions

8.1 Cutter and Print Head Instructions



8.2 Safety Caution

CAUTION

Failure to observe instructions and warnings could result in minor or moderate injuries.

Label Maker, USB Cable, Lithium battery

- DO NOT disassemble the lithium battery.
- DO NOT drop the Label Maker when removing it from the box or relocating it, otherwise you may get injured.
- Be careful when closing the Tape Cassette Compartment Cover. There is a risk of injury if your finger gets pinched between the upper and lower parts of the cover.
- When you are not using the Label Maker, store it out of the reach of children. In addition, do not allow children to put the Label Maker parts or labels in their mouths. If any object has been swallowed, seek medical attention immediately.
- DO NOT leave the Label Maker or any tape within the reach of babies and children.
- Store the Label Maker on a flat, level, and stable surface.
- Turn off the power supply if you do not intend to use the printer for an extended period of time.
- DO NOT press on the Liquid Crystal Display (LCD).
- DO NOT open the Tape Cassette Compartment Cover when operating the Cutter unit.
- DO NOT apply excessive pressure to the Cutter unit.

9. Troubleshooting

If you need additional help, visit official website.

Software	Features
The Label Maker does not print.	• Check that the Tape Cassette is inserted correctly. • Check that the Tape Cassette Compartment Cover is securely closed. • Check that the Label Maker is on. • Check that the mobile device's Bluetooth setting is on. • Check that the Label Maker is connected to your mobile device via Bluetooth. • Check that the Label Maker is not paired with another device. • Check that the automatic Bluetooth re-connection setting of another mobile device is not enabled. • Make sure the Label Maker and your mobile device are close enough to communicate. • Make sure no devices that emit radio waves (for example, a microwave oven) are located nearby. • If the Print Head is dirty, use a cotton swab dipped in a small amount of alcohol, and wipe the print head gently.
The tape does not feed correctly. The tape gets stuck inside the Label Maker.	• If the tape is bent, cut off the bent section. • If the tape is jammed, remove the Tape Cassette, remove the jammed tape, and then cut any damaged tape. • Check that the end of the tape exits through the Tape Guide. • Confirm that the tape is pointed at the Label Exit Slot. • Remove the Tape Cassette and insert it again.

The screen is locked, or the Label Maker does not operate normally.	Refer to the Support section in this guide and reset the Label Maker's internal memory to the factory settings.
The LCD remains blank after turning on the power.	• Please charge the printer immediately. • If the power charging cable is connected, please ensure that the USB cable is correctly connected and the power is turned on.
The LCD messages are displayed in a foreign language.	Refer to the Basic Operations section in this guide to select your desired language.
The Label Maker stops while printing a label.	• Consumables may run out, please replace the Tape Cassette. • Connect the USB power supply directly to the Label Maker.
Previously saved label files are not available.	All files saved in the internal memory are deleted if the batteries are weak or the USB power supply is disconnected.
The ink ribbon is separated from the ink roller.	If the ink ribbon is broken, replace the Tape Cassette. If it is not, leave the tape uncut and carefully remove the Tape Cassette, and then wind the loose ink ribbon back onto the pool.

10. Warranty Card

	☐ Replace	☐ Return
User Information	Name: _____ Gender: _____ Phone: _____	Address: _____
Product Information	Date of purchase: _____	Product order number: _____
	Product serial number: _____	
Reason for Return (Replace/Repair/Request/Maintenance)	Problem description: _____	

FCC Warning statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC RF exposure statement:
The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

IC Warning statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1.This device may not cause interference.

2.This device must accept any interference, including interference that may cause undesired operation of the device.

L' émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d' Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L' exploitation est autorisée aux deux conditions suivantes:

1.L' appareil ne doit pas produire de brouillage;

2.L' appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d' en compromettre le fonctionnement.

IC RF exposure statement:
The device has been evaluated to meet general IC RF exposure requirement. The device can be used in portable exposure condition without restriction.

IC Déclaration d' exposition aux RF:
L'appareil a été évalué pour répondre aux exigences générales d' exposition aux RF d' IC. L'appareil peut être utilisé dans des conditions d' exposition portable sans restriction.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.