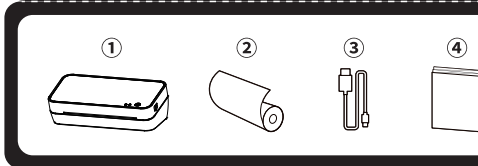




Desktop Printer
S821
Phomemo

Package Contents / 同梱品一覧 / Packliste



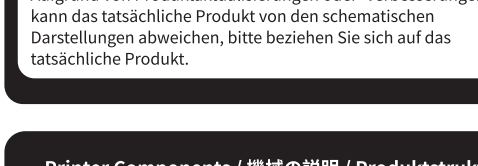
1. Printer	2. Power adapter	3. USB cable	4. Quick start guide
日本語	英語	英語	英語
日本語	英語	英語	英語
日本語	英語	英語	英語

Attention: All pictures in this instruction manual are for illustration purposes only. The actual product may vary due to product enhancement.

注意: 説明書中の製品、アクセサリーはいずれも説明図のみです。製品の改良やアップデートにより、実際の製品と説明図に違いがある場合があります。ご留意ください。

Hinweis: Bei den Produkten und Zubehörlinien in diesem Handbuch handelt es sich um schematische Darstellungen. Aufgrund von Produktaktualisierungen oder Verbesserungen kann das tatsächliche Produkt von den schematischen Darstellungen abweichen. Bitte beziehen Sie sich auf das tatsächliche Produkt.

Printer Components / 機種の説明 / Produktstruktur



03. Warning

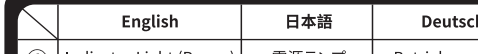
- Please use our official power adapter to ensure the quality of your printing.
- Please do not touch the print head as an overheated print head may cause undesirable burns.
- The paper cutter is very sharp. Please be careful when handling it. (Only applies to models with paper cutter)
- Please connect to your 2.4 GHz WiFi. 5 GHz is currently not supported.
- When printing, please do not pull the paper by force to prevent affecting your printing experience.
- The optimum working temperature for the printer is around 0°C-40°C. The too-high or too-low temperature may affect the printing quality.

04. Instructions

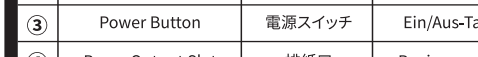
- Open the cover by pressing the Open Cover Buttons on the two sides of the printer.



- Take out a random paper roll and tear the edge of the paper roll.



- Install the paper roll back into the paper compartment and pull the paper out of the Paper Output Slot. Close the Cover



05. Connect to the computer

- Connect one end of the data cable to your computer and the other end to the printer's USB port. Connect your printer to a power source and turn on your printer.

- Enter our official website and download the printer's drivers. Install the drivers.

- Add the printer to your computer and establish a connection. Once the connection is established, you can print your documents from your computer.

Tip: If you wish to obtain more tutorials on how to install the driver, please open your Phomemo APP - Profile -> Use Tutorial to obtain more guidance

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07. Printer State

Function	Indicator Light
Turning on the printer	Indicator Light (Power) - Red, Green & White (Flashing)
Printing	Indicator Light (Power) - Green (Flashing)
Idle State (including after printing, installing paper rolls, closing the cover or paper compartment)	Indicator Light (Power) - Green (Lit)
Turning off the printer	Indicator Light (Power) - Off
Upgrading Firmware	Indicator Light (Power) - Red & Green (Alternating Flashing)
Print Head overheated	Indicator Light (Power) - Red (Flashing)
Out of Paper/Unable to detect paper	Indicator Light (Power) - Red (Lit)
Incorrect RFID	Indicator Light (Power) - Red (Lit)
Printer's Cover Open	Indicator Light (Power) - Red (Lit)
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08. Official printing paper type

Normal thermal paper: Does not contain Bisphenol-A.

Writable Quick-drying thermal paper: Thermal paper that does not contain Bisphenol-A, can be written on, and dries ink quickly.

*The printing papers mentioned above are official printing papers.

*Any issues with your printer arising from using non-official printing papers will not be covered under our warranty policy.

09. After-sales Service

9.1 Warranty description

100% warranty within 1 year

*Although the product has undergone strict testing and quality inspection, accidents may occur during transportation, resulting in damage to the machine.

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9.2 After-sales information

Online/Contact information:

WhatsApp: +86 1326808284 / +86 15338139605

Skype: Phomemo Team-Jessie / Phomemo Team-Jaden

Customer Service phone number: +1 855 957 5321 (US only)

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English

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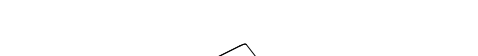
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10. Warranty Card

- Return
- Exchange
- Repair

User Info: Name, Gender, Phone

Product Info: Product name, Product order number, Product Serial Number, Return reason

Warranty records: Failure condition, Handling situation, Maintenance person, Delivery date, Maintenance Serial Number

Product certification

Inspector: Delivery date:

11. FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes