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howl

Byte

Quick Start Guide

www.howl.com

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About this Manual

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version on the howl™ website (https://howl.com).

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Regulatory Information

FCC Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation. Note: This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However,

there is no guarantee that interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment should be installed and operated with a minimum distance 20cm from the radiator. This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

(1) this device may not cause interference, and

(2) this device must accept any interference, including interference that may cause undesired operation of the device. Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

Due to the product shape and dimension, the name and address of the importer/manufacturer are printed on the package.

Safety Instruction

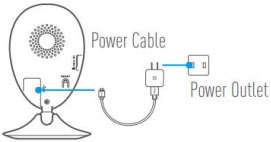
CAUTION: THE PRODUCT HAS A BUILT-IN REPLACEABLE BATTERY. RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

SAVE THIS MANUAL FOR FUTURE REFERENCE

Setup

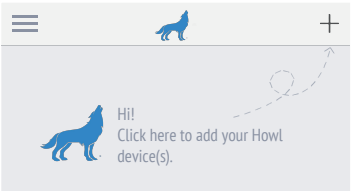
Step 1 Power-on

Plug the power cable into the camera and to the power adapter and then into a power outlet, as shown in the figure below. The LED indicator will flash red and blue when the camera is ready for setup.

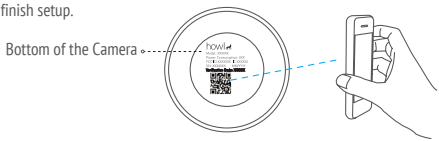


Step 2 Camera Setup

1. Create a user account
   - Connect your mobile phone to Wi-Fi.
   - Download and install the Howl app by searching "Howl Alert" in App Store and Google Play™.
   - Launch the app and register for a Howl user account following the start-up wizard.
2. Add a camera to Howl
   - Log into the Howl app.
   - From the Howl app home screen, tap "+" on the upper-right hand corner to go to the scan QR code interface.



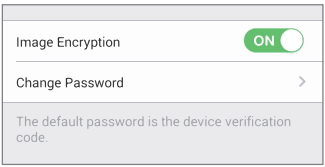
- Scan the QR Code on the bottom of the camera.
- Enter the verification code located on the bottom of the camera.
- Enter the correct time zone and DST information, and tap "Finish" to finish setup.



3. Changing the default password

After adding the camera, you are required to change the device password to ensure your video security. The password is used for Image Encryption. If you turn on Image Encryption, you are required to input your password when you live view or play back the camera.

- Go to the camera settings screen to change the default password.
- Tap on "Change Password".



- Tap on "Edit".
- Enter the original verification code located on the bottom of the camera.
- Enter the new password. Please use letters and numbers between 6 to 12 characters.

Installation

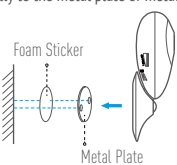
Step 1 Installing the Metal Plate (Optional)

Choose a clean and flat surface, and secure the metal plate to the desired position with screws (not included) or the foam stickers provided.

There's a magnet piece inside the camera. You can skip this step if the surface is made of metal.

Step 2 Installing the Camera

Secure the camera magnetically to the metal plate or metal surface (see figure below).

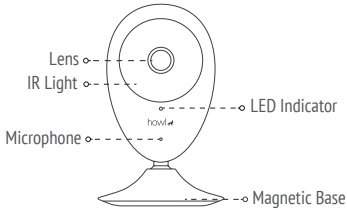


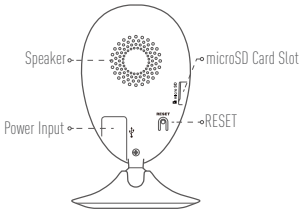
Step 3 Completing Installation

Adjust the camera angle as desired.

Appendix

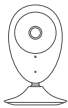
Basics





Name	Description
IR Light	Auto light source for dark environment. The camera video has two modes: color (for daylight recording) and black and white with IR illuminator (for night condition).
LED Indicator	• Steady Red: Camera is starting up. • Slowly Flashing Red: Wi-Fi connection has failed. • Fastly Flashing Red: Device exception (e.g. MicroSD card error). • Flastly Flashing Blue: Camera is ready for the Wi-Fi connection • Steady Blue: Video is being viewed or played back in EZVIZ App. • Slowly Flashing Blue: Camera is running properly.
microSD Card Slot	For microSD card (not included with this product). You can purchase separately. Recommended compatibility: Class 10, maximum space 128GB. After inserting the card, you can record the event inside the camera.
RESET	Hold down the RESET button for 10 seconds while the camera is running. The camera restarts and all parameters are reset to default.
Power Input	⎓ 5V±10%
Speaker	Two-way talk.

Box Content



Internet Camera (x1)

USB Cable (x1)

Power Adapter (x1)

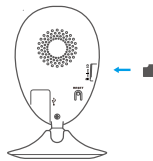
Foam Sticker X2

Metal Plate X1 (3.5mm Hole Diameter)

Quick Start Guide X1

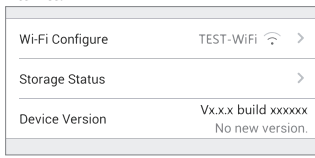
Installing Memory Card

Insert a microSD card into the slot until it clicks.



Initializing Memory Card

1. In the Howl app, check the memory card status by tapping on Storage Status in the Device Settings interface.



2. If the memory card status displays as Uninitialized, tap to initialize it. The status will then change to Normal. You can then start recording any motion triggered video in the camera.

Troubleshooting

Q: "The device is offline" or "The device is not registered" prompts are appearing when adding the camera using the Howl App.

A: 1. Make sure the network, which the camera is connected to, is working properly and the router's DHCP is enabled.

2. Hold down the RESET button for 10 seconds to reset the settings if you change the network parameters.

Q: The mobile phone is not receiving alarm prompts when the camera is online.

A: 1. Make sure the Howl app is running on your mobile phone.

2. For Android OS mobile phone, make sure the app is running in the background; and for iOS mobile phones, enable the message push function in "Settings > Notification"!

Q: Does the camera support power via USB devices or a portable battery?

A: It's advised to use the Howl standard power adapter to provide a stable voltage supply.

For more information, please visit www.howl.com

Configuración

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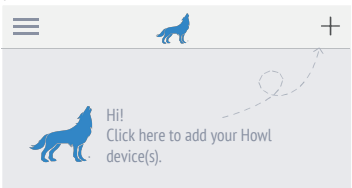
Paso 1 Encendido

Conecte el cable de alimentación a la cámara y al adaptador de corriente y después a una toma. Consulte la siguiente figura. Cuando la cámara esté preparada para la configuración, el indicador LED se iluminará en rojo y azul.

Paso 2 Configuración de la cámara

1. Cree una cuenta de usuario
   - Conecte el teléfono móvil a la red Wi-Fi.
   - Descargue e instala la app Howl buscando "Howl" en el App Store y
   - Google Play™. - Abra la app y registre una cuenta de usuario de Howl siguiendo las instrucciones del asistente de instalación.
2. Agregue una cámara a Howl
   - Inicie sesión en la app Howl.
   - Desde la pantalla de inicio de la app Howl, toque el símbolo "+" situado en la esquina superior derecha para entrar en la interfaz de escaneo del código QR.

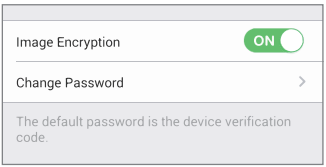


   - Escanee el código QR que figura en la parte inferior de la cámara.
   - Introduzca el código de verificación que figura en la parte inferior de la cámara. - Introduzca la zona horaria correcta e información DST y toque "Finish" (Finalizar) para finalizar la configuración.

3. Cambio de la contraseña predefinida

Una vez agregada la cámara, deberá cambiar la contraseña del dispositivo para garantizar la seguridad de su vídeo. La contraseña se utiliza para codificar la imagen. Si activa la Codificación de imagen, deberá escribir la contraseña cuando vea la cámara en directo o la reproduzca.

- Vaya a los ajustes de la cámara para cambiar la contraseña predefinida.
- Toque "Change Password" (Cambiar contraseña).



- Toque "Edit" (Editar).
- Introduzca el código de verificación original situado en la parte inferior de la cámara.
- Introduzca la contraseña nueva. Utilice letras y números entre 6 y 12 caracteres.

Instalación

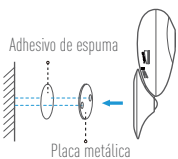
Paso 1 Instalación de la placa de metal (Opcional)

Seleccione una superficie lisa y limpia y coloque la placa de metal en la posición deseada con los adhesivos de espuma o tornillos (no incluidos).

i En el interior de la cámara hay un imán. Si la superficie está hecha de metal, puede omitir este paso.

Paso 2 Instalación de la cámara

Monte la cámara en la placa de metal o superficie metálica con el imán (consulte la siguiente figura).

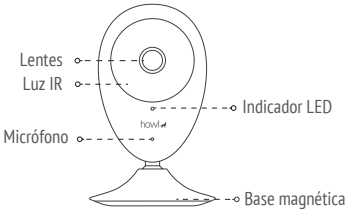


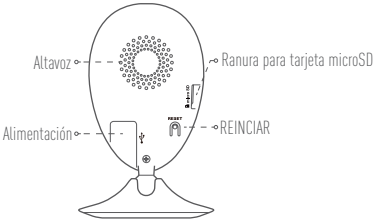
Paso 3 Fin de la instalación

Ajuste el ángulo de la cámara según sea necesario.

Anexo

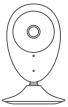
Conceptos básicos





Nombre	Descripción
Luz IR	Luz automática para ambientes oscuros. La videocámara tiene dos modos: color (para grabación durante el día) y blanco y negro con luz IR (para ambiente nocturno).
Indicador LED	• Parpadeo rojo y azul: La cámara está preparada para la conexión Wi-Fi. • Azul fijo: Un usuario ha conectado la cámara. • Parpadeo azul lento: La cámara funciona correctamente. • Rojo fijo: La cámara se está iniciando. • Parpadeo rojo lento: Hay un error en la red Wi-Fi. • Parpadeo rojo rápido: Error de tarjeta MicroSD.
Ranura para tarjeta microSD	Para la tarjeta microSD (no incluida con este producto). Puede adquirirla por separado. Compatibilidad recomendada: Clase 10, espacio máximo de 128 GB. Tras insertar la tarjeta SD, puede grabar con la cámara.
REINCIAR	Mantenga pulsado el botón de REINICIO durante 10 segundos con la cámara en marcha. La cámara se reiniciará y los parámetros se restablecerán a los valores predefinidos.
Alimentación	⎓ 5V±10 %
Altavoz	Intercomunicador.

Contenido del paquete



Cámara de Internet (x1)

Cable USB (x1)

Adaptador de corriente (x1)

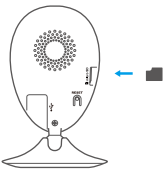
Adhesivo de espuma X2

Placa metálica X1
(con orificios de 3,5 mm de diámetro)

Guía de inicio rápido x1

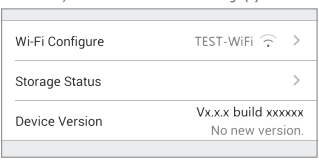
Instalación de la tarjeta de memoria

Inserte la tarjeta microSD en la ranura hasta encajarla.



Inicialización de la tarjeta de memoria

1. En la app Howl, compruebe el estado de la tarjeta de memoria tocando en el Storage Status (estado de almacenamiento) de la interfaz de Device Settings (Ajustes del dispositivo).



2. Si el estado de la tarjeta de memoria es Uninitialized (No inicializada), tóquelo para inicializarla. Tras ello, el estado cambiará a Normal. Ya puede empezar a grabar cualquier evento activado por el vídeo de la cámara como la detección de movimiento.

Solución de problemas

P: Al agregar la cámara usando la app Howl se muestra el mensaje "The is offline." (El dispositivo está sin conexión.) o "The device is not registered." (El device dispositivo no está registradox).

R:
1. Compruebe si funciona correctamente la red a la que está conectada la cámara y si está activado el DHCP del router.
2. Mantenga pulsado el botón de REINICIO durante 10 segundos para restablecer los ajustes si cambia los parámetros de la red.

P: El teléfono móvil no recibe mensajes de alarma cuando la cámara está en línea.

R:
1. Asegúrese de que la app Howl esté funcionando en su teléfono.
2. En teléfonos móviles con sistema operativo Android, la app funciona en segundo plano; y en teléfonos móviles con iOS, active la función de notificación automática desde "Settings > Notification" (Ajustes > Notificación).

P: ¿La cámara soporta alimentación con dispositivos USB o batería portátil.

R: Se recomienda utilizar el adaptador de corriente estándar de Howl para garantizar una alimentación eléctrica estable.

i Para obtener más información, visite www.howl.com.

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Your Howl product is warranted for a period of one (1) year from the date of purchase against defects in materials and workmanship, or such longer period as may be required by law in the country or state where this product is sold, when used normally in accordance with user manual.

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- For any malfunction, defect or failure caused by or resulting from the evidence of impact, mishandling ,tampering, use contrary to the applicable instruction manual, incorrect power line voltage, accident, loss, theft, fire, flood or other Acts of God, shipping damage or damage resulting from repairs performed by unauthorized personnel.
- For any consumable parts, such as batteries, where the malfunction is due to the normal aging of the product.
- Cosmetic damage, including but not limited to scratches, dents and broken plastic on ports.
- Any software, even if packaged or sold with Howl hardware.
- For any other damages free from defects in material or workmanship.
- Routine cleaning, normal cosmetic and mechanical wear and tear.

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Puede solicitar el servicio de garantía por correo electrónico en support@howl.com . Para cualquier producto de Howl defectuoso en garantía, Howl Alert Inc. ("la Empresa"), a su discreción, (I) reparará o sustituirá el producto de forma gratuita; (II) cambiará su producto por un producto equivalente funcional; (III) o reembolsará el precio de compra original, siempre y cuando proporcione el recibo de compra original o una copia, una breve descripción del defecto y devuelva el producto en su embalaje original. A la entera discreción de la Empresa, la reparación o la sustitución pueden realizarse por un producto o componentes nuevos o reacondicionados. Esta garantía no cubre el coste postal de transporte, el seguro ni ningún otro coste incidental en el que incurra durante la devolución del producto.
Excepto si lo prohíbe la legislación vigente, esta es la solución única y exclusiva en caso de incumplimiento de esta garantía limitada. Cualquier producto que se haya reparado o sustituido en virtud de esta garantía limitada estará cubierto por los términos de la misma durante el periodo máximo de noventa (90) días a partir de la fecha de entrega o el período de garantía original restante.

- Si la reclamación Esta garantía no se aplica y se considerará nula: de garantía se realiza fuera del periodo de garantía o si no se proporciona la prueba de compra.
- En caso de funcionamiento incorrecto, defecto o avería causados por o como resultado de las pruebas de impacto, impericia, manipulación, uso contrario al manual de instrucciones aplicable, voltaje incorrecto de la línea eléctrica, accidente, pérdida, robo, incendio, inundación u otros actos de fuerza mayor, daños en el envío o daños ocasionados por reparaciones realizadas por personal no autorizado.
- En el caso de las piezas consumibles, como las baterías, si el funcionamiento incorrecto se debe al desgaste normal del producto.
- Daños cosméticos, incluidos, pero sin limitarse a, arañazos, abolladuras y plástico roto en puertos.
- Cualquier software, incluso si se ha incluido y vendido con el hardware de Howl.
- En caso de otros daños libres de defectos en el material o la mano de obra.
- La limpieza rutinaria, cambios cosméticos y el desgaste mecánico natural.

Si tiene alguna pregunta, no dude en ponerse en contacto con su representante comercial, o bien envíenos un mensaje a support@howl.com con la pregunta que desee.

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