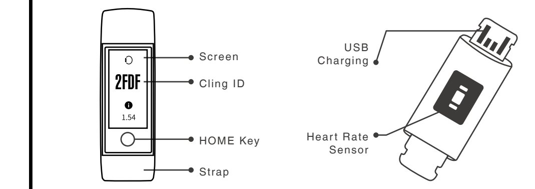
cling aura

Know yourself · Change yourself

Quick Guide

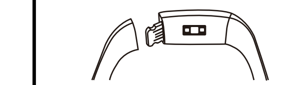
1.Device Description

1 Box Content

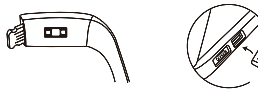


2 Removing The Strap And Charging Method

Light up Cling Aura: press and hold HOME Key for 3 seconds or charge your device then read the 4-character Cling ID for device activation.



Disassembly Strap Schematic



Charging Schematic

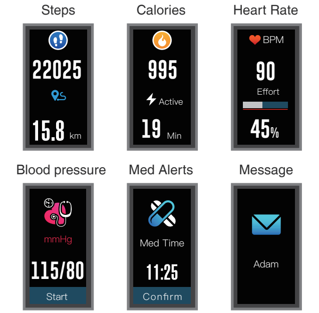
3 Packing List

1.Cling Aura x1 2. Quick Gide x1

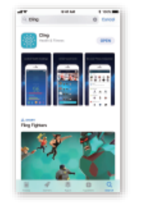
2.User Guide

1 Introduction of Device Function interface

When the device is activated, the time interface is displayed by default, you can tap the Home key to switch between the different function interfaces.



2 Software Download



Scan QR Code to Install Cling APP

3 Activation and Connection

Launch the APP to menu interface, click on the activation portal, select Cling Aura, then follow the APP instructions and discover Cling Aura devices. Select Cling Aura with the ID shown on the screen and activate it. Until you reach 100% , Binding Complete.

☆ Note: the "pairing" prompt of the IOS phone pops up, be sure to allow pairing, Android phone choose to cancel pairing.

4 Connection Considerations

A. Make sure the Bluetooth on your phone is turned on;
B. Make sure the device is fully charged, turn on or charge before use .
C. Make sure the device is within 50cm of the phone when paired.
D. If Cling Aura shows a search failure under the Android system, please check the phone preference settings to allow Cling to use the phone's Bluetooth. Android system 6.0 or higher is required to operate GPS.
E. The Cling Aura waterproof rating is IP68, making it safe for use while swimming.

☆ Note: Due to expansion and contraction do not wear the Aura during hot showers, baths, sauna etc.

3.Advanced Function Introduction

☆ Note: Tap the Cling Aura 5 times from the Time screen to navigate to the Advanced menu page. Touch and hold the Home Key for 3 seconds to get to further function screens. Touch the screen briefly to switch between screens.

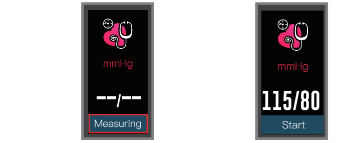
A. Blood Pressure Manual / Automatic

New function

① Manual Detection

Before using the Blood Pressure Fluctuation detection feature it is essential that the wearer calibrates the Cling App using a Sphygmomanometer. Enter the Sphygmomanometer reading into the Cling App as your baseline. The Cling App will go directly to the "Measuring" mode and calibrate itself. The screen display is a _/_ . Once the calibration is completed the Blood Pressure reading will be shown on the Aura screen until the next detection. Hold the Start key for approximately 20 seconds to complete a manual Blood Pressure Fluctuation reading.

☆ Method: The wearer is asked in order to achieve the best possible reading to keep their body relaxed and still during the Blood Pressure fluctuation test while holding the Aura higher than their heart.



Blood Pressure display after calibration

Hold and press "Measuring" 3 seconds

After 20 seconds, Cling Aura will show the test results

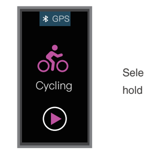
② Automatic detection

Cling Aura automatically detects Blood Pressure fluctuation 3 times per day. The default detection times are 8:00 AM, 14:00 PM and 20:00 PM.
Auto-detection only happens under quiet human behavior. This means that before detection is enacted the number of steps made by the Aura wearer must be zero for 30 minutes before the detection will be actuated

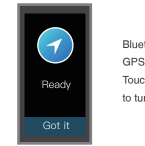
☆ Note: This product is not a medical device and its accompanying data should only be used as a guide. Only an medically acceptable device (like a Sphygmomanometer) should be used for exacting Blood Pressure readings.

B. Outdoor Running / Cycling

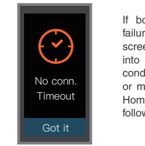
Cling Aura supports the following two types of outdoor sports motion trajectory: outdoor running and outdoor cycling. In order to track these two workouts, activate the Aura screen, from the Advanced Page touch and hold the Home Key button for 3 seconds to go to the menu page. Switch to outdoors by clicking the Home Key for Running or Outdoor Cycling.



Select Sport mode,
hold and press 3 seconds to enter



Bluetooth connection achieved,
GPS connection shows successful,
Touch the screen "Got it" button
to turn on Movement.

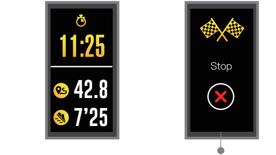


If both Bluetooth and GPS shows a failure to connect, you can still touch the screen "Got it" button placing the Aura into running mode. However under this condition the Cling App does not record or map the motion trajectory. Touch the Home Key to switch between the following pages

Regardless of whether or not Bluetooth is connected,
go into the Movement function

When both Bluetooth and GPS show as successfully connected, touch the “Got it” button to place the Aura into running/cycling mode. When both Bluetooth and GPS show as failing to connect, the wearer can also touch the screen “Got it” button into running/cycling mode, however under these conditions the Cling App does not record or map the motion trajectory.

Short pressing the Home key button can switch on the following pages

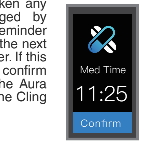


Hold and press touch button 3 seconds,
exiting the movement

C.Medication Reminder

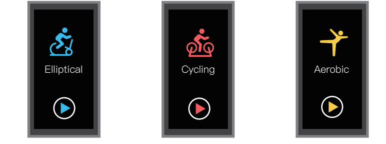
New function

Aura alerts the wearer at dates and times that the wearer enters into the Cling App to remind them to take the appropriate medications and detail the number of times the wearer is required to take the medication each day. The Cling App gives the wearer easy access to medication compliance records. The wearer enters their various medication compliance needs and medication inventory into the Cling App. They can add new medicines to the Cling App at any time, and delete medications that they don't need to be taken any longer. For medication reminders not acknowledged by touching the Aura Confirm button at the first vibration reminder the reminder will always be on the screen display until the next medication reminder covers the last medication reminder. If this occurs it requires the wearer to manually confirm acknowledgement of the medication compliance on the Aura screen or by manually acknowledging compliance on the Cling App itself.

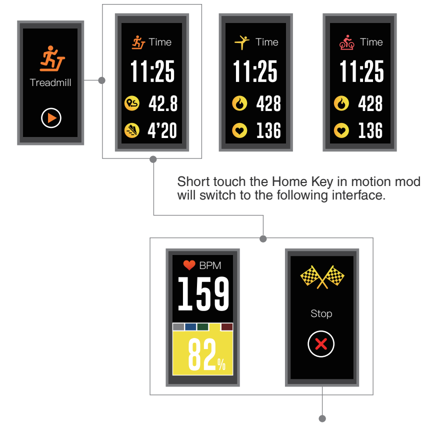


D. Gym Mode

The GYM Mode includes four sports modes: Treadmill, Elliptical, Stationary Bicycle and Aerobics. Sport screens can be switched between the following interfaces. The wearer can enter the selected GYM Mode for 3 seconds before selecting one of them as the wearers chosen workout.



The workout flowchart is as follows:
Other workout modes are similar to this process.



Hold and press the Home Key for 3 seconds
in order to quit the movement.

4.APP Important Reminder Settings

E. Caller Rejection

The Aura wearer can set up the Call Rejection feature from the Cling App menu. The wearer has the option upon receiving a phone call to answer the call. The wearer can set the App under unanswered call settings to handle call reminder settings. When the wearer receives a phone call the Aura ring vibration screen is displayed with the incoming call number / contact. If the wearer chooses to use the "refuse to answer the phone" they can short touch the screen button to stop the Aura vibration or touch for a longer 3 seconds to refuse to receive calls.

☆ Note: more than 8 of the phones in Android system are still in development.

F. Heart rate alarm, step and calorie reminder

New function

From the Cling App Home page navigate to - Device Details - Heart Rate and Activity. Open the Maximum Heart Rate Alarm alert, and set the heart rate alarm upper limit. When the Aura monitors the heart rate to be equal to or higher than the value entered into the App, the Aura will vibrate giving the wearer as early warning, reminding users to pay attention to their health safety. Aura also integrates the ten thousand step challenge and calorie attainment plan. When the wearer reaches the preset number of steps and calories, the Aura will prompt the wearer to meet the target, stimulating your challenge enthusiasm.

G. Intelligent Reminder

When there is new information, the Aura will vibrate to remind the wearer and display the Envelope icon The wearer can then touch the button to view the message content.

☆ Note: Please open the corresponding Smart Reminder in App.

5.Frequently Asked Questions:

Q1: How to activate Aura?

A: Upon receiving the Aura it needs to be activated first. Place the Aura in the USB charger when it is not activated. When the screen lights up, the 4-bit Bluetooth code is then displayed on the Aura screen. To download the Cling App activation device, follow the instructions. (Note: Select the same model connection as the product type during activation)

Q2: If the Aura activation is unable to search for equipment?

A: Please make sure that your phone Bluetooth is turned on. Verify that the access device you entered is in line with your device type.
1.If your Aura is currently dark screen, you can use a key or charge it to light up the screen to wake up the Aura.
2. If your Aura is displayed on-screen and doesn't have a Bluetooth connection symbol, you can place the device in the charging seat.
3. Bluetooth is occupied.
A. Android phones, please cancel the manual pairing in the list of Bluetooth paired devices. Open Bluetooth, open the Cling App and activate it step by step
B. Excluding whether other mobile phones are paired or linked, you need to disconnect the connection and give up the Bluetooth of the device before the Cling App can search for the Aura device.

Q3. Data can not be synchronized and has not been connected.

A: If the Cling App keeps showing no connection, it may be caused by the Bluetooth protocol of the mobile phone not cleaning up the Bluetooth state saved before after many connection/disconnection sessions.
At this point, you need to exit the login status of Cling App, according to the particular mobile phone system and the following corresponding operation:
1.IOS: Find your Aura Bluetooth number in the App Bluetooth screen, ignore the device, remove the Bluetooth connection between the Aura and the phone, switch the flight mode of the phone on and off, then reopen the Cling App
2.Android: Switch on the Bluetooth on the phone, then reopen the Cling App.

Q4. App is too slow.

A. It is suggested to synchronize the data of the Aura once a day to speed up the synchronization process because the data stored in the Aura is too large.

Q5. How to deal with a firmware upgrade failure?

A. If the first upgrade fails, please confirm whether the Aura and Cling App are connected. Please synchronize the Aura data before upgrading.

Q6. How to manage the application permissions of Cling App?

1. Android Phone-Settings-Privilege Management-Cling Applications-Select Related Privileges.
2. IOS mobile phone-set-cling-to select the relevant permissions(to receive notification from the notification center).

Q7. How does Android mobile set Cling App running in the background?

1. Setting up permission management - Cling App- to set up trust in this software. If you install a security management class or a cleanup accelerator class application, set the Cling App to a White List (trust list).
2. In the privilege management program of the mobile phone system, please set "Cling" as a trusted application. Caller display and other functions need to obtain this privilege to achieve the function.
3. The abolition of electricity saving mode.
4. Set up the background application lock.

6.Basic Parameters

Weight	22.5g（With Wristband）	Size	38.5x19x10.8 mm
Display Size	0.96 Inch Rectangular	Case Material	PC Polycarbonate
Display Resolution	80x160 Pixels	GPS	Use GPS from Mobile Devise
Touch Mode	Touch Button	Bluetooth	Bluetooth Low Energy 4.0
Lens Material	PMMA Organic Glass	Water Rating	IP68 Water Resistant
Battery	75 mAh Lithium Ion	Antenna	FPC Antenna
Core Module Dimension	38.5mm x 19mm x 10.8mm	System Support	Android 4.4^+ and $IOS8.0^+$
Wristband Material	Silicon UV-Resistant, Breathable		

☆ Note: For a better experience the Cling App software and Aura firmware will be updated from time to time, please update to the latest push versions available.

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

Introduction

Thank you for choosing Cling Aura Wristband. Please read this warranty guide carefully before using the device. If you would like to know more information about Cling Aura, please go to our website: www.hicling.com

Important Notice:
1. Avoid exposing the Aura to heat or ultra low temperatures.
2. Avoid cleaning the Aura when it is charging.
3. Avoid placing the Aura from coming into contact with liquids when it is charging.
4. Avoid using a hammer or sharp tools on the Aura.
5. Do not disassemble the Aura for maintenance.
6. Do not wear the Aura in a hot water, steaming environments (sauna for example) and other extreme cold or hot changes activities.

Warranty and after service

1. Warranty period: 1 year free warranty service: Core device and charging base. 1 year warranty service: Device package, user guide, USB cable and strap.
2. 7 days refund: Consumer can get a refund (invoice amount), replacement or maintenance according to government warranty policy within 7 days from the date of purchase. Please provide receipt and location of purchase.Fees to ship the device back to us is the responsibility of the consumer.
3. 8 to 15 days replacement or maintenance. Consumer can choose replacement or maintenance within 8-15 days by providing the after service testing report. The after service testing report must come from an authorized maintenance center and must indicate that it is not man-made damage.
4. Consumer can have paid service when he/she meets the below criteria:
   - (1) Product exceeds the warranty period;
   - (2) Unable to provide warranty card or invoice except he/she can approve it is in warranty period;
   - (3) Product model number does not match with warranty card detailes;
   - (4) Damage of product is not caused by authorized maintenance center;
   - (5) Damage of product is caused by force majeure;
   - (6) Damage of product is caused by inappropriate use;
   - (7) Damage of product is caused by private dissassembling.

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1. The product is not a medical equipment. Please do not rely on this product’s data to diagnose, treat or prevent any forms of sickness. If you are feeling unwell, please consult and seek medical attention ASAP.
2. This product’s exercise suggestion is only for your reference. If you would like to enhance and change your daily routine, please seek professional help.
3. Please use this product and application according to local legislation.
4. Please scrap this product according to local legislation.