



User Manual

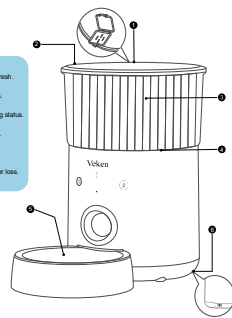
Specification

Programming: up to 8 meals per day; portionable in 5g increments, max. filling 200g.
Product Weight: 1.5kg (without batteries and food)
Product Size: 220mm x 104mm x 142mm
Capacity: 4L (dry food pellets between 2-15mm only)
Dual Power Supply: Output DC power adapter, 5V-1A / 3 x D battery

- 1 Battery power alone lasts for up to 30 days.
- 1 To prevent food jams, the grain size should not exceed 15mm.
- 1 Batteries are not included.

Product Features

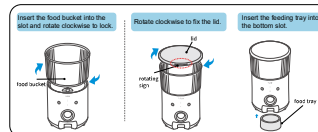
- 1 Desiccant valve keeps kibble dry and fresh.
- 1 Top lid to protect kibble from pet access.
- 1 Transparent food container to check filling status.
- 1 Detachable body for easy maintenance.
- 1 Separate 304 stainless steel food bowl.
- 1 Dual power supply, works through power loss.



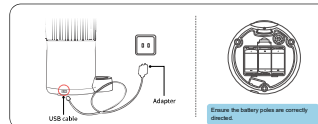
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Setting up the Feeder

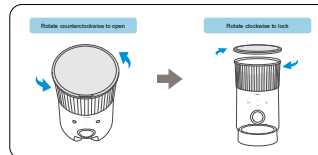
1) Assemble the food bucket, lid and food trays as shown below pictures



2) Dual power mode: Connect the USB cable to the machine and plug in the power adapter. If you do not wish to use the power adapter for power supply, install 3 D-type batteries on the bottom of the machine. Dual power supply is recommended.



3) Open the lid as shown below and lock after food is added.



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Operating the Touch Panel

Status Indicator

- 1 Flashing green light: It means reset successfully and enter the Wireless Access Point Mode.
- 1 Steady red light: It is only battery powered or the device is offline.
- 1 Steady green light: Connection succeeded.
- 1 Red and green lights appear at the same time: Device is locked or unlocked.

Setting button

- 1 Standby status: Short Press-Manual feeding.
- 1 Setting status: Long Press-Enter Wireless Access Point Mode and waiting for connections. Please follow the instructions on the App.

Recording button

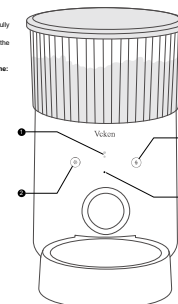
- 1 Standby status: Long Press-Record or cancel recording. Short Press-Play record.

Microphone

- 1 When you press and hold the recording button on the device or click the recording button on the App, please speak loudly into the device microphone, not the mobile phone.

Note:

- 1 If you want to lock or unlock the equipment, you can long press and hold the "G" and the "O" at the same time.
- 1 When using battery power alone, the device will automatically disconnect from the network, but it will feed at the previously set time.
- 1 On battery supply only, the feeder works up to 30 days.



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Operation Guide

(1) Testing before use

Ensure the feeder is normally powered. Short Press the setting button, the feeder instantly release one portion. Repeat this step for 3 times to make sure the feeder work normally.

(2) Distribution Network Guidelines

Download and install the App

Scan the QR code on the right to enter the App download page and follow the instructions on the page to download and install.



Note: If you cannot download the app by scanning the code, pls follow another way to download the app.

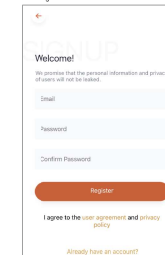
Another Way To Download The App

Mobile phone brands	Where To Download The App
Apple	The Apple Store
HUAWEI	The Huawei App Gallery
An Android phone except HUAWEI phones	The Google Play

Please go to the app store to update the app and upgrade the device regularly to get a better experience.

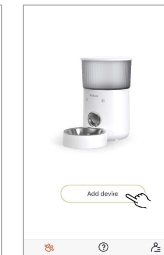
Registration

Follow the wizard to complete the registration and login.



Add device

On the main interface of the App, click the "Add device" button to enter the Add Device Wizard.



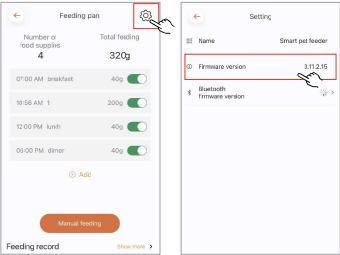
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Operation Guide

Device networking

Follow the instructions of the App wizard to connect the device to the network; if the network fails, please refer to the App page prompts for operation.

How to update the device?



When there is a small red dot, it means you can upgrade, otherwise the click will be invalid.

Precautions and troubleshooting for reasons for network failure:

- Please make sure to use the USB power adapter to supply power when the device is configured to the network. Before configuring the network, please long press the "Settings" button to reset the device. Hearing "3-2-1" sound indicates that the reset is complete.
- When connecting the product to the network, please make sure that the mobile phone is as close as possible to the product.
- According to the App prompt, if your product only supports 2.4GHz Wi-Fi communication, when you select the current home Wi-Fi network, please pay attention to select 2.4GHz network.
- It is recommended that the number of connected devices under the same router should not exceed 10 to avoid the influence of unstable signals on the network.
- If the router or Wi-Fi name (password) is changed, you need to repeat the above process to reconnect to the Internet.
- As the product technology is updated, the content of the App may be changed, and the actual display guide in the App shall prevail.

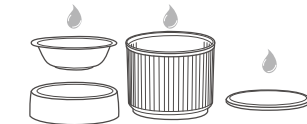
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Important Notes

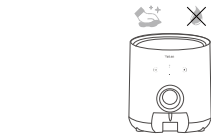
(1) Cleaning and maintenance

- Turn off the power and unplug the adapter before cleaning.
- The food tray, food buckets, and lid can be removed for washing with a soft cloth.
- Avoid submerging the main unit in water, simply clean with a damp cloth.

Warning Do not submerge the main unit in water as this will damage the electronic components and void the warranty.



Food bowl, stainless steel bowl, food bucket and lid can be washed in the sink.



Warning: The main unit can not be submerged in water.

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(2) FAQs Answer

- **Unable to feed**
The mouth is blocked, please clean the mouth in time.
- **Network connection failed**
Please check whether it is powered by USB. The network cannot be connected under battery power supply. The device is too far away from the router, please keep the device as close as possible to the router. Please confirm whether the network is a 2.4 GHz band network. This product does not support a 5G band network. Long press the "Settings" button to restore factory settings and reconnect.
- **The device restarts automatically**
The battery is low, please replace the battery.
The plug is in poor contact and the power supply is insufficient. Please insert the USB plug properly.
(Note: When using battery power alone, the device will automatically disconnect from the network, but it will feed at the previously set time.
- **Unable to record**
The recording on the mobile phone only supports saving one recording content. Moreover, when recording on a mobile phone, only when speaking into the microphone of the device will the sound be recorded. There is no microphone on the phone.
- **Cannot control the same device with two phones**
We support up to 8 mobile phones (sharing 1 email account) to control the same device; 1 email account can be connected to up to 10 devices.
However, only 1 email account can be used to connect to the same device.

Warning

- Do not put your fingers into the food outlet or try to touch the rotor.
- This product requires 3 D-type batteries.

Note: Batteries should be removed from the device if it's not used for an extended period of time to avoid damage through leakage.

- This unit is made for dry food only.
- In order to prevent food jams, the pellet size should not exceed 15mm.
- If the device is powered by batteries only, the batteries will last up to 30 days under normal usage.
- Batteries are not included in the package.
- When you fail to connect and follow the steps to reconnect, please reset the device so that the green light keeps flashing quickly.

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Warranty Information

TWO YEAR NON-TRANSFERRABLE LIMITED WARRANTY

To provide customers with a quality user experience, we guarantee to replace any defective products, issue refunds, or provide other acceptable solutions (as customers prefer) 2 years from the date of purchase.

Proof of purchase must be provided (Amazon order number or receipt) when making a claim to our customer support center.

Warranty registration may be requested within a month since the date of purchase, by sending your Amazon order number to the mailbox: support@aborderproducts.com.

Price matching policy is not applicable. No price difference refund.

Sellers are the responsible party. Amazon allows different sellers to sell the same product, so please confirm the seller by checking the order details before contacting us.

WHAT IS COVERED

1. Product that Manufacturer finds defective;
2. Products with missing or damaged parts; Manufacturer may replace missing or damaged parts.

WHAT IS NOT COVERED

1. Purchased from non-Amazon channel or other physical stores;
2. Gift without proof of purchase;
3. Tampering/abnormal use/accidental damage or commercial use;
4. Replacements and parts;
5. Installation fee/ labor fee.

Making a claim

If you have any problems when using our products, you can choose any of the methods to reach out to us.

Toll free: 1-888-281-8150 (Mon-Fri, 12pm-8pm EST)

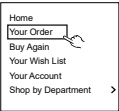
Email: support@aborderproducts.com (24/7)

30 days free Return & Replacement

2-Year Product Warranty

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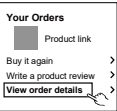
Have a Question For The Seller?



1. Find your order



3. Click the "Seller name"



2. Click "View order details"



4. Click "Ask a question"

Gifted parts, replacements, consumable products are not covered by the 2-year warranty.

Manufacturer's warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from.

Please review the warranty carefully, and contact the manufacturer if you have any questions.

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V1.1 20210530

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Warning: changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment

Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.