

Digital Picture Frame

User Manual



102K

We provide 12 MONTHS warranty from the date of purchase, if you experience any problem not covered by FAQ, please don't hesitate to email us.

English user Manual	Page 01-11
Deutsche Bedienungsanleitung	Page 12-23

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FCC Warning Statement

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Warning Statements:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment shall be installed and operated with minimum distance 20cm between the radiator & body.

ISED Warning Statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) L'appareil ne doit pas produire de brouillage;
- (2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Radio Frequency Exposure Statement for ISED

This equipment complies with ISED exposure limits set forth for an uncontrolled environment. The device can be used in portable exposure conditions. This equipment shall be installed and operated with minimum distance 20cm between the radiator & body.

Cet équipement est conforme aux limites d'exposition ISED établies pour un environnement non contrôlé. L'appareil peut être utilisé dans des conditions d'exposition portables. Cet équipement doit être installé et utilisé avec une distance minimale de 20 cm entre le radiateur et le corps.

HVIN: 102K

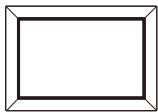
Security Instructions

1. The digital frame has a capacitive touch screen, which can be operated by touching it with your finger or by clicking it with a capacitive pen. Do not use sharp objects to click the screen.
2. Avoid placing the digital frame in high-temperature, high-humidity, or dusty areas.
3. To prevent violent impact between the display and the capacitive touch screen, do not drop or crash the digital frame.
4. Use only the charger adapter that comes with the digital frame. Using a different type of charger may cause the digital frame to burn.
5. Do not disconnect the digital frame while formatting it. This may result in an error, and our company will not bear the responsibility for memory loss due to damage, repair, or any other reason. Please refer to the user manual for proper operation and back up important data in time.
6. Do not attempt to dismantle the digital frame yourself, and avoid polishing it with alcohol, dilution, or benzene.
7. The digital frame's USB port is for transferring photos or videos, but not for charging the device.
8. A virus can damage the digital frame. Please use proper antivirus software on your computer and keep it updated.
9. If you need support for the digital frame, please email us at:
102k-frameo@eitack.com

Packing and List

Please make sure the following items are included in the package.

If any item is damaged or missing, contact us anytime to get a new one for free.



Digital Picture Frame



DC Adapter



Stand

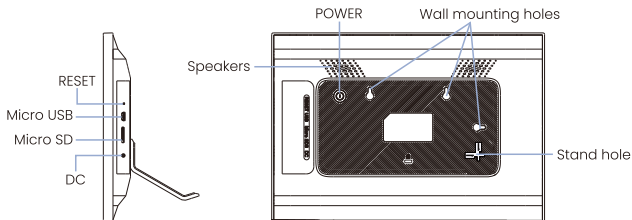


Screw*2



User Manual

Frame Features

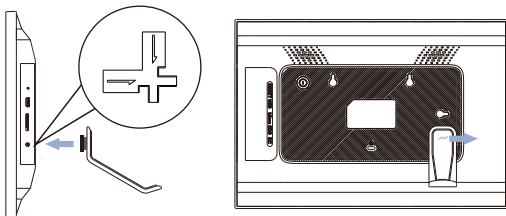


POWER	After connecting power adapter, the unit will power on automatically for the first time. When it is on, press and hold power button for approximately 3 seconds to access reboot or power off menu. Short press on power button with turn off/on screen.
Wall mounting holes	To mount the frame on the wall, use the screws provided with the product. The frame can be mounted either in portrait or landscape orientation.
Speakers	
RESET	Use a needle or paper clip to reset unit.
Micro USB	1. Connect a USB drive to the digital frame using an OTG cable to import or export photos and videos. 2. Connect your computer to the digital frame using a Micro USB cable (Micro USB to USB Type-A or Micro USB to USB Type-C) for photo and video transfers. Note: ①OTG cables and Micro USB cables are not included in the package. ②The Micro USB port supports data transfer only (not for charging).
Micro SD	This digital frame features a Micro SD card slot that allows you to: ①Import photos/videos from the Micro SD card to the digital frame. ②Export photos/videos from the digital frame to the Micro SD card. ③Playback photos/videos directly from the Micro SD card without transferring.
DC	Connect DC adapter to power on the device.
Stand hole	Please use the stand to insert into the stand hole, you can stand it horizontally or vertically. Note: Do not forcefully pull out the stand, please see the two way arrow on the stand to move it down gently to pull it out.

Getting Started

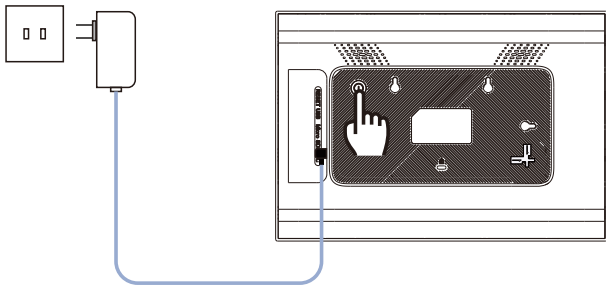
① Install the stand

Fit into the frame bracket on the back. You can place the frame either in landscape or portrait. You can also mount the digital frame on the wall with the wall mount hole on the back.



② Power on

Connect the power cable to your frame and plug the power adapter into the wall socket, the frame will enter the system in seconds.



③ Initial settings

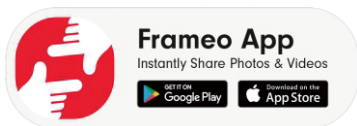
There are several initial settings (Language, Wi-Fi, Device info, Sleep Mode, etc.) when you enter the system for the first time.

④ Connect to Wi-Fi

Select the Wi-Fi network you would like to connect to and enter the password if required. If your Wi-Fi network is not on the list, move your frame closer to your router, wait for seconds, and check it again.

⑤Download "Frameo" App

Download the "Frameo" App on iOS or Android and send photos to your digital frame.



Scan code to find the App



Android



iOS

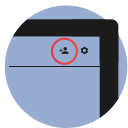
⑥Navigating your frame

- You interact with your frame through its touchscreen.
- Swipe left or right to go through your photos.
- To access the menu bar, simply tap once on the screen, this will show the menu.
- In the menu bar you will find quick access to the add friends dialog  and the settings menu .



⑦Connecting a new friend

- Make sure that your friend has downloaded and installed "Frameo" App.
- Click the add friend icon  on your frame. A dialog will appear showing a unique code that is valid for 24 hours.
- Now share this code in whatever fashion you prefer e.g. SMS, Email, IM, or phone call to your friend.
- After connecting the frame to your friends' "Frameo" app, they will automatically appear on your Frameo digital frame and be able to share photos with you.



⑧Share photos/videos to digital frame

Two ways to transfer photos to the frame:

- Share photos/videos to digital frame via "Frameo" App;
- Import photos/videos to digital frame via micro SD card.

Photo management

①Memory usage

The Manage Photo section shows you the number of photos stored in the frame and the storage space occupied/remaining.

②Show/Hide photos

Select the photo you want to hide by tapping the photo. Hidden photos will not be deleted from the frame and can be re-displayed at any time.

③Delete photos

Select the photos you want to permanently delete from your frame by tapping the photo. Use  to select the photos you want to permanently delete from your frame and  to delete the selected photos.

④Import photos

Allows you to import photos from a micro SD card.

—How to import photos to your frame?

1. Insert a micro SD card into your digital frame.
2. Select the photos you want to import into the photo frame.
3. Tap on the import button to start the import process.

Once the import process is complete, your selected photos will be available for display on your digital picture frame.

⑤Transfer from computer

Connect your computer to the digital frame via a Micro USB cable (Micro USB to USB Type-A or Micro USB to USB Type-C) for photo and video transfers.

Note:

1. The Micro USB cables are not included in the package.
2. The Micro USB port supports data transfer only (not for charging).

⑥Export photos

Allows you to export photos from the digital frame to a micro SD card.

—How to export photos from your frame to a micro SD card?

1. Select the photo you want to export from the photo frame.
2. Tap the export button to start the export process.

Once the export process is complete, the selected photo will be saved onto the micro SD card, allowing you to transfer it to other devices or store it as a backup.

User management

①Manage account

The "Manage account" feature on the digital frame contains a list of all connected accounts that are authorized to send photos to your device. This allows you to easily view and manage which accounts have access to your Frameo digital picture frame.

②Account Setting

- Remove an account: Once an account is removed from your frame, it will no longer be able to share photos with your photo frame.
- Delete shared photos: You can delete all photos that were shared by a specific account.
- Delete the account (without deleting the shared photos): This option allows you to remove an account from the list without deleting any of the photos that were shared by that account.

Video tutorials

Check out our "Frameo Tutorials" playlist on YouTube with informative videos where we guide you on how to get started using Frameo. Scan the code to the right or use the link to find the playlist.

If you have any questions, you can either scan the QR code to watch the video or reach out to us for assistance. Thank you very much.



Functional Overview

Transfer Photos/Videos via APP or Micro SD Card	✓ (There is no time limit for the video uploads via SD card; Free Frameo app allows uploading only 15-second videos.)
IPS HD Touch Screen	✓
1280*800 Pixel	✓
Support Micro SD Card	✓
Multi User Connections	✓
Fit to frame/Fill frame	✓ (This toggles how the photo is shown. The Fill frame option is the default. The photo is scaled so that it fills the whole screen. Fit to frame will make sure that the entire photo is shown on the screen.)
Adjust Photos	✓ (Allows you to adjust the position of the photo in the frame for an even better fit.)
Auto-rotate	✓
Desk/Wall Mounted	✓
Frame Name	✓
Frame Location	✓
Set Languages	✓
Set Time Zone	✓
Show/Hide Photos	✓
Delete Photos	✓
Import/Export Photos/Videos via Micro SD Card	✓
Brightness Adjustment	✓
Sleep Mode	✓ (Default setting 23:00-07:00, Customizable settings based on personal schedule)
Timer	✓ (Define the duration a photo should be displayed)
12/24 Hour Format	✓
Show Caption	✓ (Record the story of each photo, can display or hide subtitles)
Clock and Weather Widgets	✓

Slideshow	✓
Sound Adjustment	✓
Interacting with videos	✓ (When a video is shown, two additional controls are shown. One for play/pause of the video and one to control the volume level for video sounds.)
React Interaction	✓ (Tap one of the reactions to let the sender know how it made you feel.)
Automatic Backup	✓ (Backup the content of the photo frame to the micro SD card)
Reset Frame	✓
Software Update	✓ (Frameo software will be continuously updated to introduce new features to meet customer needs.)
Privacy	✓ (For more information regarding privacy, please visit http://privacy.frameo.net)

Frameo+

To meet the needs of a small segment of customers, Frameo company has launched Frameo+, which adds four features to the original free Frameo.



See frame photos

See photos from your own or a friend's frame in the Frameo app.



Cloud backup

Keep your precious photos and videos safely backed up in the cloud.



Send more photos

Send up to 100 photos at a time.



Send longer videos

Send videos up to 2 minutes long via Frameo APP.

Upgrading to Frameo+ requires a paid membership. If you do not need the enhanced features of Frameo+, you can continue to use the free version of Frameo without any cost.

NOTE: The Frameo app is still available for free download. Only when you need to upgrade to the Frameo+ version, you need to pay for the Frameo+ membership.

FAQ

1. Is the frame install a battery?

Answer: No, this photo frame without a battery, it can only work by supporting an adapter.

2. Why can't I power on when I plug in the adapter and press the power button?

Answer: You need to confirm whether the adapter is plugged in, and also check whether the power supply is normal.

3. What kind of app should I download for the photo frame?

Answer: To send photos to your frame, use the frameo app for iOS or Android.

Find the frameo app on: Google play by searching for "frameo" or App Store by searching for "frameo".

4. Can this digital frame operate with a 220V outlet?

Answer: Yes, this digital frame operate with 100-240V outlet.

5. Can I send photos to the frame by mail?

Answer: No!

Way one: transfer photos to digital frame via "Frameo" App;

way two: import photos to digital frame via micro SD card.

6. Can I transfer photos from my computer to the frame?

Answer: Yes!

Connect your computer to the digital frame via a Micro USB cable (Micro USB to USB Type-A or Micro USB to USB Type-C) for photo and video transfers.

7. Are my photo transfers safe?

Answer: Absolutely safe! The frameo digital frames are authorized genuinely by "Frameo" App company, SO there is no need to worry about photos and videos being leaked.

For more information regarding privacy, please visit <http://privacy.frameo.net>

Warranty

* If there is a malfunction of the machine or damage to any part of the machine, stop using it and consult a licensed electrician for repairs.

* Do not attempt to modify or repair the machine yourself. If you have any problem with the product, please don't hesitate to email us at: **102k-frameo@eitack.com**

We will reply to you within 24 hours and give you the best solution. Thank you!

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