

Have questions about your phone? You're in the right place.

Find out how to set up and use your phone, access special features, get help and lots more. We're here to help.

About your phone



About your phone

NOTE: Devices and software are constantly evolving. The screen images and icons you see here are for reference only.

Setting up your phone

Your phone already has a SIM card installed. For an optimal wireless experience, use the SIM installed in your new phone.

1 Insert the microSD card

If you have a microSD card, slide it into the microSD card slot with the gold contacts facing down.

NOTE: The microSD card is sold separately.



2 Charge your phone

Before turning on your phone, charge it fully.

Insert the small end of the USB cable into the phone. Insert the larger end into the charger and plug the charger into an outlet.

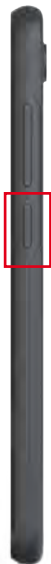
WARNING: Only use approved chargers with your device. Incompatible chargers or tampering with the charger port could damage your device and void the warranty.



③ Turn your phone on/off

To turn your phone on, press and hold the **Power/Lock** button.

NOTE: The first time you turn on your phone, you will need to activate it. See the **Welcome Guide** included with your phone.



Setting up your phone

To turn your phone off, press and hold the **Power/Lock** button.

④ Locking/unlocking the screen

To turn on your screen, press the **Power /Lock** button. Then swipe up on the screen to unlock it.

To turn off your screen and prevent accidental key presses, press the **Power** button.

Using your phone

Touch screen tips

Use touch gestures to move around the screen, open menus, select items, zoom in and out of web pages and more.

There are several touch gestures recognized by your phone:

- **Swipe** – Swipe by quickly sliding your finger in any direction.
- **Drag** – Long press the APP icon to drag it to any position.
- **Double tap** – Double tap to zoom in/out on a web page or picture.
- **Multi-touch** – Pinch or spread your thumb and index finger to zoom out or in.

Making a call

- 1  From the Home Screen, tap the **Phone** icon.
- 2  Tap the **Keypad** icon.
- 3 Enter the number you want to call or the first letters of the contact's name and select the contact.
- 4  Tap the **Call** icon to place the call.

Receiving a call

- 1 Tap the Answer icon  to answer an incoming call.

Setting up voice mail

- 1 Dial ***86** and press **Send** .
- 2 When you hear a greeting, press **#** to interrupt.
- 3 Follow the setup instructions.

Checking voice mail

From your phone:

- 1 Dial ***86** and press **Send** .
- 2 Follow the instructions.

From other phones:

- 1 Dial your wireless number.
- 2 When you hear the greeting, press **#** to interrupt.
- 3 Follow the instructions.

NOTE: Voice mailboxes not set up within 45 days will be canceled. Your voice mailbox is not password protected until you create a password by following the setup tutorial. Voice mail may not be available in some areas. Follow the setup instructions to password protect your Verizon voice mailbox. Verizon is not responsible for missed messages or deletions of messages from your voice mailbox, even if you have saved them.

Services and features

Calling features

- Domestic Long Distance
- Caller ID
- Call Waiting
- 3-Way Calling
- Call Forwarding

Text messaging

- 1 Open messaging menu.
- 2 Compose text message and enter the recipient's information.
- 3 Press **Send** .

Picture and video messaging

Take pictures or videos and send them to almost any email address, or to other phones.

- 1 From the Home Screen, tap Camera  to start the camera or video recorder.
- 2 Capture the picture or video.
- 3 Tap picture or video.
- 4 Tap Share .
- 5 Select the app you prefer to send the picture/video.

Web browsing

From the Home Screen, tap Chrome .

Apps and more

Play it up with music, ringtones, wallpapers and games.

Keep up with Twitter™ and Facebook. We've got apps that help you do it all. Data charges may apply.

Installing apps

From the Home Screen, tap **Play Store**  .

The device does not support the use of a headset. You can play music through the speaker of the mobile phone even the headset is connected.

Battery and charger safety

Once charging of your device is complete, unplug the charger from the device and electrical outlet. Please note that continuous charging should not exceed 12 hours. If left unused, a fully charged battery will lose its charge over time. Always keep the battery between 10°C and 45°C (54°F and 97°F) for optimal performance. Extreme temperatures reduce the capacity and lifetime of the battery. A device with a hot or cold battery may not work temporarily. Obey local regulations. Recycle when possible. Do not dispose as household waste.

Do not expose the battery to extremely low air pressure or leave it to extremely high temperature, for example dispose it in a fire, as that may cause the battery to explode or leak flammable liquid or gas.

Do not dismantle, cut, crush, bend, puncture, or otherwise damage the battery in any way. If a battery leaks, do not let liquid touch skin or eyes. If this happens, immediately flush the affected areas with water, or seek medical help. Do not modify, attempt to insert foreign objects into the battery, or immerse or expose it to water or other liquids. Batteries may explode if damaged.

Use the battery and charger for their intended purposes only. Improper use, or use of unapproved or incompatible batteries or chargers may present a risk of fire, explosion, or other hazard, and may invalidate any approval or warranty. If you believe the battery or charger is damaged, take it to a service center or your phone dealer before continuing to use it. Never use a damaged battery or charger. Only use the charger indoors. Do not charge your device during a lightning storm.

To unplug a charger or an accessory, hold and pull the plug, not the cord. Additionally, the following applies if your device has a removable battery:

- Always switch the device off and unplug the charger before removing the battery.
- Accidental short-circuit

FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

Radiation Exposure Statement:

This device meets the government's requirements for exposure to radio waves.

This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The exposure standard for wireless device employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg. For body worn operation, this Mobile Phone has been tested and meets FCC RF exposure guidelines when used with an accessory that contains no metal and that positions the handset a minimum of 10 mm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guideline.

FCC ID: 2ATGA6008B