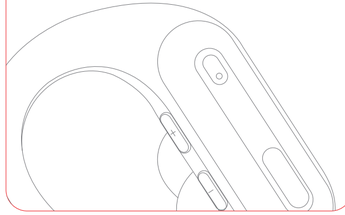
CAPOXO

# USER MANUAL

**X19**



## Customer Service

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WhatsApp: (+86) 1392 3490 475
Web: www.capoxo.store

## Packing List

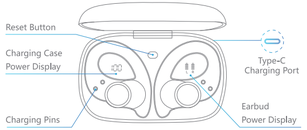
Earphones ×1 Pair
Charging Case ×1
Type-C Charging Cable ×1
Ear Tips ×4 Pairs
User Manual ×1

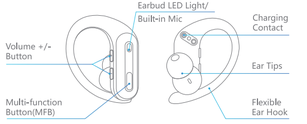
## Specification

- Model Name: X19
- Bluetooth Version: V5.3
- Support: AAC/A2DP/HFP/HSP/AVRCP
- Transmission Range: 33 feet(without obstacle)
- FCC ID: 2A6SW-NT35A
- Charging Time: about 2H
- Battery of each Earbud: 50mAh
- Battery of Charging Case: 600mAh



## Product Overview




* Please kindly note that the wireless charging area is on the bottom of the charging case.



## Multi-function Operations

### For Music

| | |
|---|---|
| Play/Pause | Click MFB Button Once on L/R Earbud |
| Next Track | Click "+" once on L/R Earbud |
| Last Song | Click "-" once on L/R Earbud |
| Volume+ | Long Press "+" Button on L/R Earbud |
| Volume- | Long Press "-" Button on L/R Earbud |



### For Call

| | |
|---|---|
| Answer/End Call | Click MFB Button Once on L/R Earbud |
| Reject Call | Long Press MFB Button 2s on L/R Earbud |

### Voice Assistance (Non-Playing and Non-Calling)

| | |
|---|---|
| Siri | Double-click MFB Button on L/R Earbud |

Note: The X19 is equipped with an advanced chip for single-ear control, thus you can always control all functions from one earbud.

## Caution

1. Please remove the protective film before use, otherwise the headphone will not be able to start and charge.

2. Choose suitable ear tips & Wear correctly to enhance sound quality.

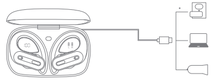
3. Please clean the magnet charging contact on earbud and charging pin on the charging case with alcohol wipes if the headphones can't be charged.

4. Please clean the protective grille of both earbuds if the sound becomes low.

## How to Charge ?

### Type-C Charging

Place earbuds into charging case properly, then use the included USB-C charging cable to connect the charging case, and plug the other end into power supply with a 5V/1A adapter (not included), they will start charging.

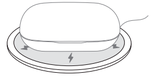


(* The USB-C charging cable is in the black paper box.)

### Wireless Charging

Just put the charging case on a wireless charging pad (NOT Included) to charge your charging case easily.

(* We recommend you to use wireless charging pad with QI certificate.)



Note: The fully charged charging case can recharge twins earbuds for 3-4 times without being plugged into power supply.



### LED Power Display

Show the remaining battery percentage of charging case from 0-100. "0" means charging case need charging while "100" means the charging case is fully charged.

Flash down and up when earbud is charging; Stop flashing when earbud is fully charged.

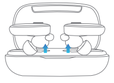
**Earbud's LED light:** Red light up means "being charged", Red light go off means "fully charged".

## How to power on/off & pair?

### Automatically Power on/off & Pairing

(Make sure the earbuds and charging case have power.)

**1.** Take out earbuds from the charging case, the earbuds will auto power on and enter pairing mode.



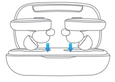


**2.** For first time pairing: Activate Bluetooth setting on your phone, search and connect "X19".

For the second time use, when you take out the earbuds from the charging case, they will connect to your device automatically.

Note: If the earbuds are not connected to your device over 5 minutes, the earbuds will power off automatically.

**3.** Put the earbuds back into the charging case, the earbuds will disconnect & power off automatically.



### Manually Power on/off

- If the earbuds are out of the charging case and power off, just press & hold then ( both earbuds ) for 2s, they will power on.
- Disconnect the bluetooth on your device, press & hold either earbud for 5s, both earbuds will power off at the same time.



### Pair with Other Device

X19 Sports Headphones have memory connect function, they always auto connect to the last paired device.

Thus, if you want to pair them with other device, you should disconnected "X19" from the last paired device, then search and connect "X19" on your new device, it will work properly.

### Single Mode

You can leave one earbud in the charging case and use one earbud alone.

- Only take one earbud out of the charging case, then search & connect "X19" on your device.
- When in Dual mode, put one earbud into the charging case.

## Factory Restore Setting

### When should I reset?

- When only one side play music
- When you can't find "X19" on your device
- Occur connection issues.

### How to reset?

1. Delete all "X19" on your phone and deactive the bluetooth setting.
2. Put the two earbuds in the charging case, keep them in the charging statu.
3. Long press the Reset Button on the charging case for about 10s, the LED display flash 3 times and the earbuds flash red and green alternately, which means both earbuds have reset completely.
4. Now, pick up the earbuds to turn them on, activate the bluetooth setting on your device and select "X19" to connect, it should work properly.

If not, please put the earbuds back to the charging case and repeat the steps above.

## How to sync volume on Android?

To protect users from potential hearing damage, Android's limit on max volume is quite low for Bluetooth audio devices.
If you feel the volume is too low, please access developer options and enable absolute volume, so you 'll able to max the volume at your own volition and to the full capabilities of your Bluetooth earphones.
(Scan this QR code to watch a video to learn more details.)

## FCC Caution

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.
Caution: Any changes or mod/1cations to this device not explicitly approved by manufacturer could void your authority to operate this equipment.
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
RF Exposure Information
The device has been evaluated to meet general RF exposure requirement.
The device can be used in 0mm exposure condition, compliance with exposure requirements.