SafeBeing™ Features

Steps

Sleep

Hydration

Heart Rate

SpO2

Skin Temperature

Trend analysis

Automatic fall detection

and More!

FAQ/TROUBLESHOOTING

How do I wear the band?
Make sure your band is on your **dominant** hand, with lights facing outwards, like 12:00 on a watch.

How long do I need to charge my band?
Your smartband needs to be charged for 2 hours and should be charged every 3 days. You will receive a text alert when your battery is low.

Is the smartband waterproof?
Yes, the Somatix Smartband is waterproof. Patients can wear the band in the shower and bath; however, they should avoid swimming with the smartband.

How do I check if the smartband is paired to the patient?
In the Caretaker App, choose the patient's profile you would like to check and click on the three dots icon. If you have the option to "Unpair wifi," your band is connected. If you see "Pair wifi," your band is disconnected and will need to be reconnected.

How do I check if my smartband is connected to WIFI?
In the home screen of the Patient App, the connection status will be shown on the top of the screen. If it says "disconnected," you'll need to reconnect to WIFI.

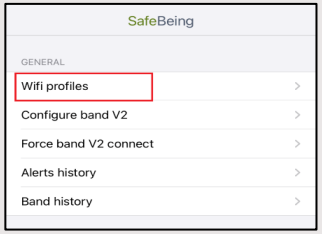
safebeing

INTRODUCTION GUIDE

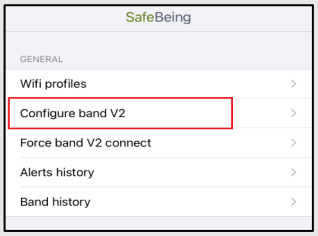
SafeBeing™ Caretaker App

Pairing the Band and WIFI

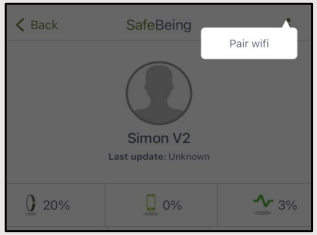
1 **CREATE WIFI PROFILE**



2 **PAIR BAND TO WIFI PROFILE**



3 **PAIR BAND TO PATIENT**

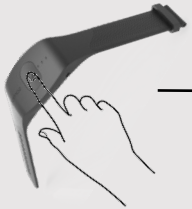


For more detailed instructions, see the 5-step setup guide

Connection Status

During the pairing process, there are three different colored lights that will briefly appear on the band (green, blue, and red)

Blue light: band successfully paired to **App/Patient**

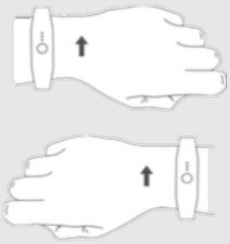


Green light: band successfully paired to **WIFI**

During the pairing process, double tap the center button on the smartband quickly

Red light: band pairing was **unsuccessful**

Understanding the Band



Make sure your band is on your **dominant** hand, with lights (when you press the center button) facing outwards like 12:00 on a watch

Battery Status (one click on the center button):

Battery 70-100% ● ● ●
Battery 40-70% ● ●
Battery < 40% ●

When plugging into charger:
Short vibration & alternating (1-2-3) green lights

Connecting the V2 Band to WIFI (iPhone)

01 Create Patient Profile

- Open SafeBeing Dashboard
- Press "Add Patient" in "Patient" tab
- Enter required patient information (select "**Band Only**" under "Connectivity")

02 Download/Open Caretaker App

- Download Caretaker App on App Store
- Log in to Staff Account using the staff device's phone number, email, and password

03 Create WIFI Profile

- Open side menu → "Wifi Profiles"
- Click on the "plus" button (+)
- Name the wifi profile (recommend same name as network)
- Enter network's name + password → "Continue"

04 Connect Band to WIFI Profile

- Open side menu → "Configure band V2"
- Press pairing button twice on band
- When connected, select "Add Profile"
- Choose the appropriate wifi profile

05 Pair Band to Patient

- In the App, choose the patient's profile
- Select the three dots icon → "Pair wifi"
- Click pairing button twice to pair band to patient
- The band is now connected to the patient via wifi

Connecting the V2 Band to WIFI (Android/Google)

01 Create Patient Profile

- Open SafeBeing Dashboard
- Press "Add Patient" in "Patient" tab
- Enter required patient information (select "**Band Only**" under "Connectivity")

02 Download/Open Caretaker App

- Download Caretaker App on Android/Google Store
- Log in to Staff Account using the staff device's phone number, email, and password

03 Create WIFI Profile

- Open side menu → "Wifi Profiles"
- Click on the "plus" button (+)
- Name the wifi profile (recommend same name as network)
- Enter network's name + password → "Continue"

04 Connect Band to WIFI Profile

- Open side menu → "Configure band V2"
- Press pairing button twice on band
- When connected, select "Add Profile"
- Choose the appropriate wifi profile

05 Pair Band to Patient

- In the App, choose the patient's profile
- Select the three dots icon → "Pair wifi"
- Click pairing button twice to pair band to patient
- The band is now connected to the patient via wifi

safebeing™

FAQ

Frequently Asked Questions

somatix™
Data with a purpose

How does safebeing work?

safebeing uses a wearable Smartband that tracks hand gestures to detect activities of daily living and records valuable biometric data. Your Somatix Smartband has sensors inside that collect data on your hand and arm movements. Somatix can view the sensor data collected by your Smartband and measure activities including steps, sleeping, drinking, moving around, and taking medication. It also measures important vitals such as heart rate, skin temperature, and blood oxygen levels. The safebeing app analyzes this information to detect changes from normal patterns and predict risks for events like falling or getting a urinary tract infection.

How will safebeing help me or my loved ones age peacefully?

safebeing uses a simple, popular tool – the Smartband – to monitor seniors' health and wellbeing without interfering with their daily routine. Without any manual reporting, safebeing measures and analyzes health-related activities that help you stay on top of your health. safebeing can also provide caregivers and family members with the peace-of-mind that is users are sleeping well, drinking enough, and overall healthy, as well as alert the proper individuals if something is wrong, thereby providing an extra layer of protection.

Does safebeing require sensors to be installed around the room?

No. safebeing requires no installation of hardware or other sensors in the room. All monitoring is done from the Somatix Smartband and a smartphone.

How does safebeing help caretakers?

safebeing provides caretakers with a patient management system that enables them to remotely monitor the health and wellbeing of their patients or residents. Being a caregiver, particularly in understaffed environments, comes with the challenge of knowing which needs, alerts, and emergencies to prioritize. Caregivers simply cannot be everywhere at once. safebeing will provide a dashboard and mobile application access to caregivers so they can see just how their patients are doing – whether they are drinking enough, took their medication, or had an urgent emergency like a fall.

What technology do I need in order to use safebeing?

You need a Somatix Smartband and a smartphone. The Somatix Smartband can be paired with your phone through our safebeing Patient app or to a local wifi network using our safebeing Caretaker app.

Who is able to see my activity data?

Participating caregivers (including family members) who sign you up for safebeing are able to see your data once you agree to join. Nobody can see your data without your consent.

If a family member is far away, can they still monitor my activity?

Yes! The activity data is shared using the internet, so anyone you choose to share it with will have access to it by downloading the safebeing Caretaker application on their mobile phone.

How often do I have to charge the Somatix Smartband battery?

The Somatix Smartband should be charged every three (3) days.

Can I shower with my Somatix Smartband?

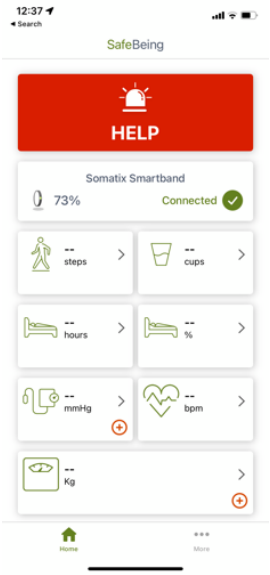
Yes, the Somatix Smartband is waterproof. Patients can wear the band in the shower and bath; however, they should avoid swimming with the smartband.

Can I swim with my Somatix Smartband?

No, it is not advised to swim with your smartband on.

What happens if I don't wear my Smartband?

If you don't wear your Somatix Smartband, safebeing cannot detect your health and wellbeing. safebeing will send you notifications through the app reminding you to put your Somatix Smartband back on, and/or will notify your caregiver to assist you with it.



Is there an emergency button on the Smartband?

Yes, the Somatix Smartband has an emergency button on the top of the home screen. To activate it, press and hold for three seconds. It will then trigger an alert to caregivers and show up on the user app. To cancel, open the safebeing user app and hold "Cancel" for three seconds.
Screen view on the user app:

How do I check if my Smartband is connected to WIFI?

Open the Patient App. On the homescreen, the wifi connection status will display at the top of the screen. If the band is connected to wifi, it will display Connected
If the band is disconnected, it will display a faded green check . The band should automatically reconnect when brought back into range. If not, you will need to reconnect to wifi by following the 5-step setup guide or our troubleshoot guide "Reconnecting to WIFI."

How to force band for WIFI connection?

Caretakers can force the Smartband to automatically connect to WIFI using the Caretaker App. To do so, open the side menu in the Caretaker App and select "Force band V2 connect." You should then double-click the pairing button on the app to force connection. When a green LED light blinks three times, the band is connected to WIFI.

FCC Caution

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
—Reorient or relocate the receiving antenna.
—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
—Consult the dealer or an experienced radio/TV technician for help.
The equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.
This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter