

User Manual

Smart Remote Dog Trainer



T820PRO

PLEASE READ THIS ENTIRE MANUAL BEFORE BEGINNING

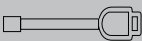
Important Safety Information

- This product is not suitable for use with aggressive dogs. If you're unsure, consult a vet or trainer.
- This product cannot be tested directly on humans, otherwise it will violate local laws.
- Ensure safety during on-leash training by using a strong leash and being physically capable of restraining your dog.
- Follow wearing precautions to avoid skin damage such as redness or pressure ulcers.
- Avoid prolonged use of the receiver on your dog.
- Turn off or remove the receiver before playing with the dog.
- Keep the product away from stoves or high temperatures.
- Do not open the product shell to prevent lithium battery disconnection or fire hazards.

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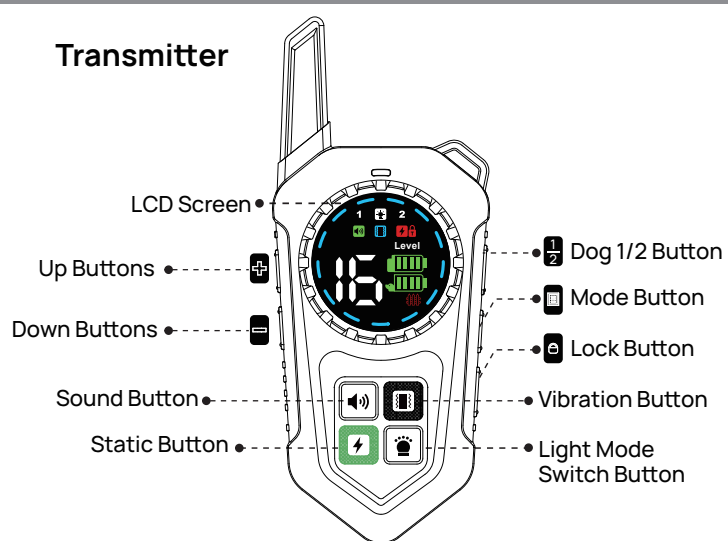
Components

	Remote Transmitter	1
	Receiver Collar	1
	Type-C Charging Cable	1
	Short Contact Point	1 Pair
	Long Contact Point	1 Pair
	Static Stimulation Test Light	1
	Product Manual	1

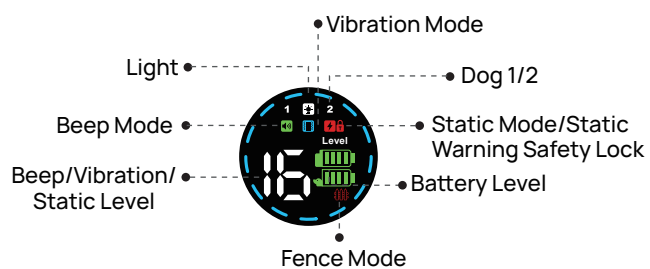
Note: The 1-to-2 package contains double the receivers, charging cables, contact points compared to the 1-to-1 package.

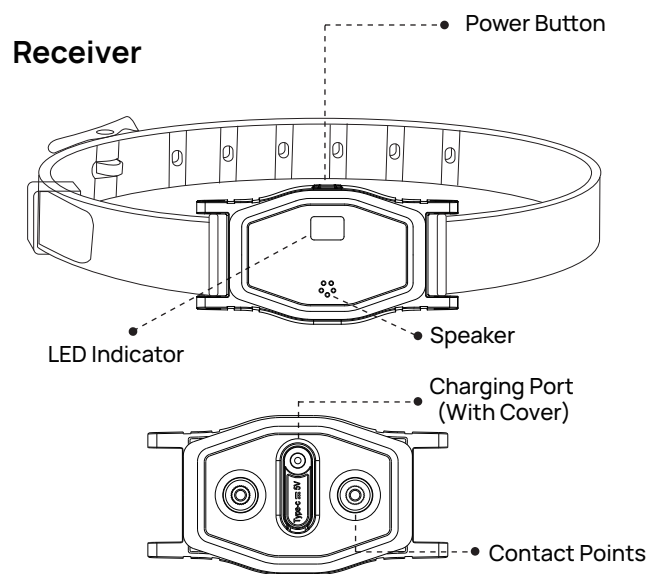
Overview

Transmitter



Transmitter Screen





Receiver LED Indicator

LED Indicator	Caption
Slow flashing white LED	Receiver charging
Steady white LED	Receiver fully charged
Flashes once every 5 seconds	Receiver operating normally
Blinking white LED	Beep/vibration/static mode active

Operating Guide

Step Charging Method

1

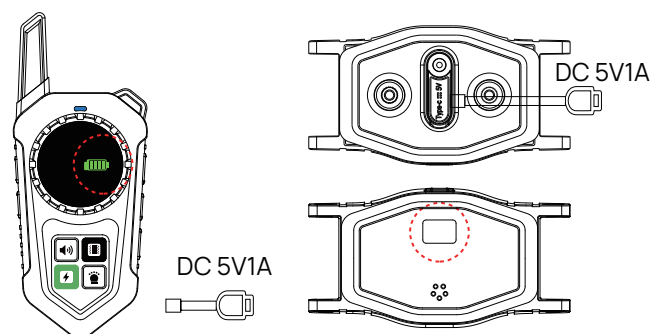
Note: Fully charge before first use!

Transmitter Charging:

Use the included Type-C charging cable. The battery icon shows dynamic progress during charging and turns full when charging is complete. The device automatically powers on after unplugging the cable.

Receiver Charging:

Use the included Type-C charging cable. The white indicator light flashes slowly during charging and stays steady when fully charged. The device automatically powers off after unplugging the cable.



Step 2 How to Turn On / Off

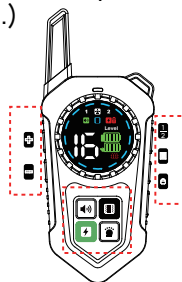
2

Transmitter:

Power On: Short press the lock button 

Power Off: Press and hold the lock button  for 3 second.

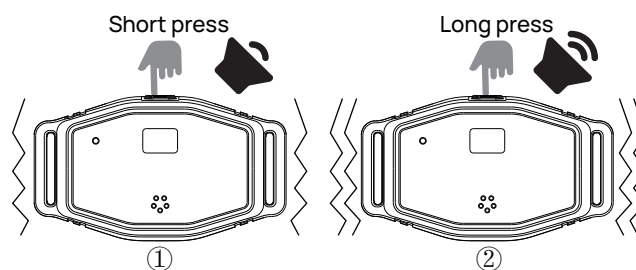
(Note: When the transmitter is in sleep mode, press any button to wake up the screen.)



Receiver:

① Short press the power button to power on. The device will emit a "beep" and vibrate once.

② Long press the power button for 3 seconds to power off. The device will emit two "beeps" and vibrate twice.



Step 3 How to Pair the Transmitter & Receiver

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Tips: Before using the training and bark control functions, the transmitter and receiver must be successfully paired. One transmitter can pair with up to 2 receivers.

Receiver:

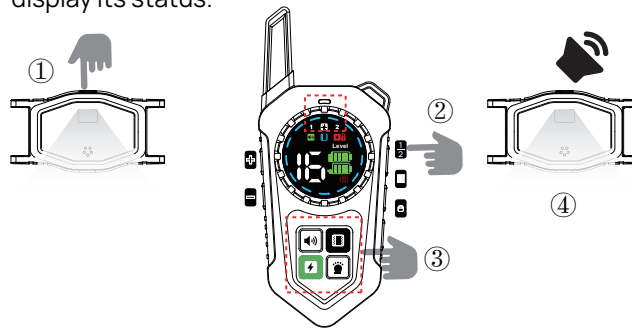
① When off, press and hold the power button for 3–5 seconds to enter pairing mode (white light flashes quickly). The mode lasts 15 seconds. If not paired, it beeps twice and shuts down. Hold the button again for 3 seconds to retry.

Transmitter:

② When the device is powered on, press and hold the 1/2 button to enter selection mode, then short press to choose the corresponding receiver.
③ Finally press any other function button to confirm.

Successful Pairing:

④ After successful pairing, immediately press any other transmitter key to confirm.
⑤ The receiver will beep once, and the transmitter will display its status.



Step 4 How to Use Training Function

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Tips: If 2 receivers have been paired, press the channel button to select the corresponding receiver for settings.

Adjust Warning Levels:

- ① Short press the mode button  to switch between different warning modes.
- ② Use the Up/Down buttons   to adjust sound, vibration, and static correction levels.

Lock/ Unlock Static Warning:

Lock/Unlock static correction function: Short press the lock button  to lock/unlock the static correction mode.

Training Modes:

Sound warning: Short or long press the sound button  to issue sound commands (8 levels, each with a different tone).

Vibration Warning: Press the Vibration Button  to issue a vibration command:

- Short press: Triggers a 1-second vibration at 50% power.
- Long press: Gradually increases vibration strength to 100% over 3 seconds, with a maximum duration of 15 seconds.

Static correction: Short or long press the static correction button  to issue static correction commands (1-16 levels, higher levels mean stronger correction).

Tips: Up to 1100 yards remote range recommended for open areas.

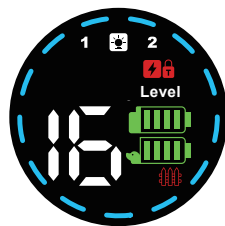
Step 5 How to Use the Fence Function

5

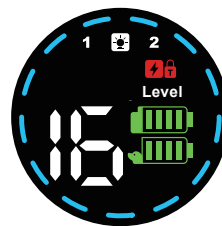
Tips: If 2 receivers have been paired, press the channel button to select the corresponding receiver for settings.

Turn On or Off:

Long press the mode button  to enter fence mode.
Short press the lock button  to enable/disable the function.



Turn on



Turn off

Note: Since this function consumes more power, please turn it off when not in use.

Fence Radius Level Adjustment:

Use the up and down buttons to adjust the level from 1 to 8.

Please select the appropriate setting based on the user's actual usage scenario.

Fence Level	Distances
Level 1	10 Yards
Level 2	20 Yards
Level 3	30 Yards
Level 4	50 Yards
Level 5	70 Yards
Level 6	90 Yards
Level 7	110 Yards
Level 8	200 Yards

The above data shows the maximum effective distance in an open environment. In real-world use, obstacles or signal interference may reduce the range. Please test the device in your own environment, as actual performance may vary.

Warning Mode Settings:

To enable the Fence Warning, first activate the mode:

- ① Long press the MODE button
- ② Short press the LOCK button to enable/disable the fence function (Note: Subsequent warning mode settings are only available after the function is enabled).

Warning Mode Selection (Auto Mode or Fixed Mode)

Once the boundary function is enabled, long press the VIBRATION/STATIC button to select the warning mode. The operation for both modes is detailed below:

① Auto Mode (Default)

Operation: Long press the VIBRATION / STATIC button. Release the button when the screen shows "0" to select Auto Mode.

Function: When the pet crosses the boundary, the correction level will automatically escalate from Level 1 up to Level 6 (adaptive escalation, no manual adjustment needed).

② Fixed Mode (Manual Lock Level)

Operation: Long press the VIBRATION / STATIC button. Release the button when the screen shows "0" to select Auto Mode.

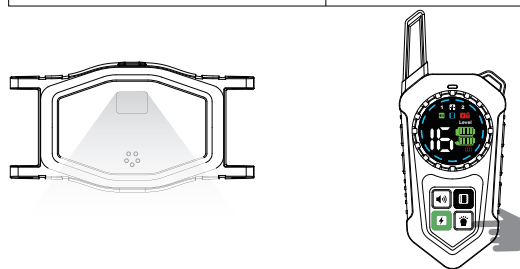
Operation: Long press the VIBRATION / STATIC button or any the Up/Down buttons. The level on the screen will cycle from 1 to 6.

Locking: Release the button when the target level is displayed to lock it. (The receiver will always apply the locked correction level when the pet triggers a warning.)

Step How to Use the Light

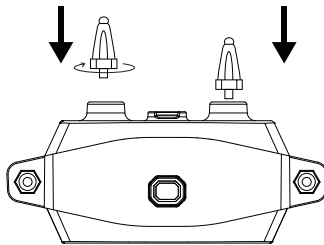
6 **Tips:** Press and hold the Dog 1/2 button to enter selection mode, then short press to choose the corresponding receiver.

Light Status	Receiver Light
Steady on	1st short press
Fast flashing	2nd short press
Off	3rd short press

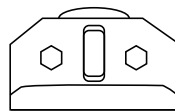


Prepare & Fit the Collar

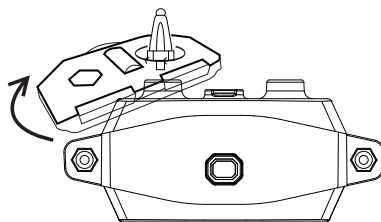
How to Install the Contact Points



① Install the contact points



② Take test light

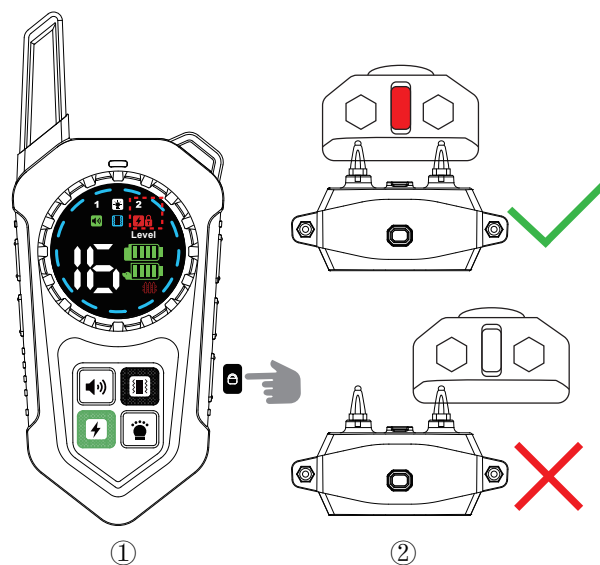


③ To tighten the contact points

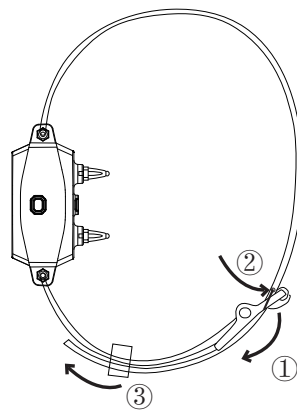
How to Test the Static Warning Mode

Tips: Ensure the contact points are properly installed and the device is paired.

- ① Press Lock Button to activate the transmitter and unlock the static stimulation function.
- ② Place the test light on the contact points, and press the static button. If the test light is on, it indicates that the static stimulation is functioning properly.



How to Adjust the Collar Strap Length

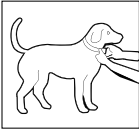
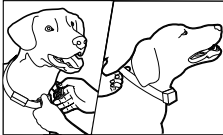
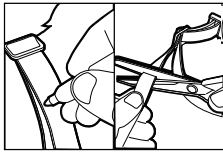


Step 1: Pass the longer belt through the pin buckle.

Step 2: Then insert the pin into the hole of the belt.

Step 3: Pass the excess belt through the silicone ring.

How to Put Collar on Pet

①	Turn off the receiver and ensure your dog is in a comfortable standing position before placing the collar.	
②	Position the receiver at the center of your dog's neck, with the switch button facing upward and the contact points aligned with the throat.	
③	Ensure you can comfortably insert a finger between the collar and your dog's neck. Proper fit is crucial for device effectiveness.	
④	Mark the desired collar length with a pen, remove any excess material, and carefully seal the cut edges with a lighter to prevent unraveling.	

Wearing Precautions

- 1.** Avoid prolonged or tight wearing of the collar to prevent skin irritation in your dog.
- 2.** Ensure your dog doesn't wear the collar for more than 12 hours a day.
- 3.** Adjust the collar position on your pet's neck every 1 to 2 hours.
- 4.** Regularly check the collar's tightness to prevent excessive pressure.
- 5.** Do not attach a leash to the collar to avoid undue pressure on the device.
- 6.** Clean your pet's neck area and the receiver's contact area with a damp cloth weekly.
- 7.** Daily inspect the contact area for any signs of rash or discomfort.
- 8.** If you notice a rash or discomfort, discontinue collar use until the skin heals. If symptoms persist beyond 48 hours, seek immediate veterinary attention.

Follow these steps to ensure your pet's safety and comfort. While millions of pets find stainless steel contacts comfortable, some may be sensitive to pressure. Over time, your pet may become more tolerant of the collar, allowing you to relax certain precautions. However, it's crucial to regularly check the contact area for redness or sores. If any are found, discontinue use until the skin has fully healed.

Frequently Asked Questions

Question	Problem	Action
1.Remote/receiver cannot be charged	Charging cable does not fit.	Use the charging cable that came with the device. (5V1A)
	Charging cable is damaged.	Replace the charging cable and try again.
	The product enters the low power protection mode.	The battery needs to be charged. Please attach the charging cable and fully charge the battery.
2.Product has not been used for a long time	If the product is left on and not used for a long time, the battery will lose power.	① Please turn it off every time when not using it. ② If it is not used for a long time, please refer to the manual for charging instructions before charging and using it.
3.The product does not work	Cannot turn it on.	Test after charging.
	Remote & receiver not paired well.	Please follow the pairing instructions to re-pair the device.
4. The dog bites the device, damaging it	The dog resists the product.	The dog should not be able to see or reach the device it is wearing.

Question	Problem	Action
5.The product does not turn on	Check whether the touch of the key is normal.	No response means it is damaged.
	No display/sound prompt.	Recharge again.
	The product enters the low power protection mode.	Connect charging cable and wait for the battery to charge.
	Wrong startup method.	Press the lock button briefly to power on, and press and hold the lock button to power off.
6.No static correction /No vibration	The static level is set too low or the static correction is locked.	Adjust to a higher static level or unlock the static correction and try again.
	The vibration level is set too low.	Adjust high vibration level and try again.
	Check to see if the battery is low.	Charge the receiver completely.
	The dog's hair is too long.	Adjust the device so the contact points touch the dog's skin.
	The collar is too loose.	The receiver is worn in the middle of the dog's neck, with a finger width gap between the collar and the neck.
	Remote & receiver not paired.	Re-pair the remote with the receiver.

Question	Problem	Action
7.The collar falls off easily and isn't tight enough	The collar is too loose.	The receiver is worn in the middle of the dog's neck, with a finger width gap between the collar and the neck.
	The excess was not trimmed off the collar during first use.	The collar straps should be tightened correctly in each buckle so the collar fits the dog's neck then the excess should be cut off.
	The collar strap is damaged and needs to be replaced.	Please refer to the instruction manual for wearing the collar.
8.The remote screen displays garbled characters	Low battery power.	Use it after it is fully charged.
	Violent handling and beating.The transmitter was damaged by a dog.	①The device cannot be handled violently. This type of damage is not covered by the warranty. Keep the transmitter and the receiver out of the dog's sight when not in use. ② If the characters on the display screen are garbled upon receiving the device, please contact customer service for repair/ replacement. Photos and video are required.

Question	Problem	Action
9. Device injures dog	Wear it for too long time.	It should not be worn for more than 12 hours and should be checked every 2 hours.
	If the device is worn when the dog is wet or swimming, the static stimulator irritates the skin.	① Keep your dog's neck area dry and clean, and do not wear products while swimming or playing with your owner. ② Use silicone caps to reduce the friction of the contact points.
	Dog develops a rash.	Stop using the product for a few days. If the condition persists for more than 48 hours, consult your veterinarian for help.
	The dog is less than 6 months old.	The pet should be at least 6 months old before using the training collar, and the dog should be able to recognize basic obedience commands, such as "sit" or "stay."
10. Accessories missing, accessories damage, etc	Damaged in transport or packing mistake.	Contact customer service to initiate a repair/return. May require photos or video.

Question	Problem	Action
11.Product compatibility issues	The remote and receiver must match. If you buy another manufacturer's remote or receiver, it will not work with our product.	Buy the same model from us to pair.
12.Safety of vibration/static	A brief vibration or static won't hurt, but it can make the dog feel uncomfortable.	The continuous use of vibration and static should not exceed 30 seconds. The dog training collar requires the user to interact with and train the pet to achieve the desired effect.
		Our vibration and static functions have been tested on different types of dogs over a long period of time.
13.Remote range does not equal actual	The actual remote range may vary due to terrain, weather, vegetation, battery capacity, and interference from other radio devices.	Change the venue and try to train in a place with less interference.
14.The product isn't changing the dog's behavior	The dog training collar is a training aid product, which requires users to interact and train their pets to achieve the desired effect.	① Seek training support from a professional dog trainer. ② Proper training time. The training course should be kept active and short, with a better effect of about 10-15 minutes each time.

Question	Problem	Action
15. It is effective at first, but does not work later	① Check whether the device works normally. ② Wearing for a long time has desensitized the dog.	① Change the levels and readjust the training mode. ② It is recommended not to wear the product when not training.

Warranty

1. If the device is found defective within 30 days of purchase, provide picture or video evidence for approval by customer service. Upon approval, a replacement will be sent. Defective product must be returned within 7 days of receiving the replacement.
2. If the device becomes defective after 30 days but within the 1-year warranty period, the customer must bear shipping costs to return the device to the factory. Faulty parts will be tested, replaced, and the device returned free of charge.
3. This warranty supplements other legal rights and remedies. For major failures or foreseeable loss/damage, you're entitled to replacement or refund.
4. You have the right to repair or replace goods if they're of poor quality and failure isn't major. For inquiries or more details, please contact our customer service.

Compliance



Indicates CE certification, ensuring compliance with local regulations of the European Economic Area (EEA).



Signifies that the equipment's electromagnetic interference is below the limit approved by the Federal Communications Commission.



Dispose of packaging materials by type.

Cardboard and cartons can be recycled as waste papers, while packaging cases should be recycled accordingly.



The system is designed for EU and other European countries, capable of categorically collecting recyclable materials.

FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.