

Wireless Earbuds

User Manual



Manual Download ----- 01

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Manual Download



Q & A

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Thank you for Choosing
True Wireless Earbuds

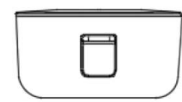
User Manual

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Package Contents



2 x Wireless Earbuds



1 x Charging Case



3 x Pairs of Ear Tips (S/M/L)



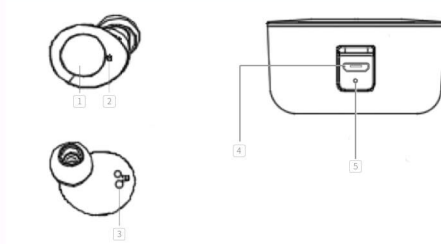
1 x USB Cable



1 x User Manual

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Product Introduction



- 1 Inductive Touch Sensor
- 2 LED Indicator of Earbuds
- 3 Charging Pins on Earbuds
- 4 Micro USB Charging Port
- 5 LED Indicator of Charging Case

How to Wear



Take out the earbuds and rest it into your ears gently. Tilt the earbuds back and tuck the ear wing under the ear ridge until it is securely fitted.

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Technical Specifications

Earbuds	
Bluetooth Version	V5.0
Chip	Qualcomm QCC 3020
Support Profile	HSP/HFP/A2DP/AVRCP/CVC
Support Audio Codecs	AAC/SBC/APTX
Transmission Range	15m without Obstacles
Voice Prompt	English
Frequency Response Range	20Hz~20KHz
Sensitivity	104±3dB
Speaker Driver Diameter	φ6mm
Resistance	16Ω±15%
Compatibility	Most Smartphones, Tablet and Bluetooth Devices
Battery Capacity	40mAh Li-polymer Battery (Single Earbud)
Charging Time	1 Hour
Music Play Time	6 Hours
Talk Time	5-6 Hours
Control	Touch Panel
Size	25.5 x 21.8 x 26mm (L * W * H)
Weight	4.5g (Single Earbud)

Charging Case	
Battery Capacity	720mAh
Charging Port	Micro USB
Charging Time	2 Hours
Input	5V/1A
Working Voltage	5V/380mA
Size	φ58.7 x 31.4mm (D x H)
Weight	45g

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Power On/Off

• Power On

Automatically

G3 Earbuds will turn on automatically once they have been taken out from the charging case and a voice prompt "Power on" will be followed. The LED will flash in white on the right earbud.

Manually

Short press on the touch panel of both right and left earbud until the LED of right earbud flashes in white and a voice prompt "Power on" is followed.

• Power Off

G3 Earbuds will turn off automatically once it is returned back to the charging case manually.

Stereo Mode

• First Time Pairing

Turn on your Bluetooth device. Search and select the name "G3-R" or "G3-L" to connect either one. A voice prompt "Pairing Successful" and "Connected" will be following when pairing is successful.

After connecting either L/R, Android or iOS device will prompt a pairing request for another earbud. Select "Pair", the pairing procedure completes.

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Bluetooth Pairing Request

"Headset" would like to pair with
your iPhone

Cancel

Pair

Note: The earbuds will automatically power off if they do not connect to any Bluetooth device within 5 minutes.

Important: If the earbuds are used for the first time or earbuds have been fully charged, please take the earbuds out and return back into the charging case promptly. Take out the earbuds until the red light appears after placement and then continue the pairing steps.

Stereo Mode

• Reconnect To Your Bluetooth Device

Make sure the latest paired Bluetooth device has been turned on the Bluetooth function. Take out the earbuds from the charging case and it will turn on automatically and reconnect with previously paired device. Also it will have a voice prompt "Connected" followed.

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Note : If the earbuds fail to reconnect the previous Bluetooth device, the earbuds will switch to pairing mode within 1 to 3 seconds. If they do not connect to any Bluetooth device within 5 minutes, the earbuds will automatically power off.

Important : If the earbuds are used for the first time or earbuds have been fully charged, please take the earbuds out and return back into the charging case promptly. Take out the earbuds until the red light appears after placement and then continue the pairing steps. If they are still not able to reconnect automatically, please try to connect the earbuds to your Bluetooth device manually.

• Connect To Your Bluetooth Device Manually

Make sure to remove previous G3 earbuds pairing history from your Bluetooth device. Take out the earbuds from the charging case. Tap the touch panel twice on both earbuds simultaneously, the LED on the right earbud will flash in white and red alternately and a voice prompt "Paring" will be followed. Then search and select the name "G3-R" or "G3-L" to connect. A voice prompt "Pairing Successful" and "Connected" will follow when Pairing is successful.

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Functions Overview

Play/Pause	Light touch R or L
Previous Song	Double touch L
Next Song	Double touch R
Activate Siri	Triple touch R or L
Volume Down	Long touch L
Volume Up	Long touch R
Answer/End a Call	Light touch R or L (incoming call)
Reject a Call	Long touch for 2 seconds (incoming call)
Delete Pairing	Triple touch R and L when charged

Mono Mode

Both right and left earbuds of G3 can be used as a mono wireless earbud.

Take out right or left earbud from the charging case, it will be automatically on and enter into pairing mode, or you can double touch the touch panel of the selected earbud to power it on enter into pairing mode.

Turn on the Bluetooth function of your device. Search and select the name of the selected earbud, "G3-R" or "G3-L" to connect. A voice prompt "Pairing Successful" and "Connected" will be followed when pairing is successful.

Note: To enter mono mode, one of the earbud should be remained in the charging case or one of the earbud is outside the connection range.

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How To Charge

Earbuds

When the earbud battery is low, the LED light will flash in red and a voice prompt "Battery Low" will be followed.
Put the earbuds back to the charging case and the LED light of the earbuds will flash in red when being charged. The LED light will turn off when the earbud is fully charged.

Charging Case

The charging case can be charged via Micro USB and its LED indicator will illustrate the battery level status.

LED indicator of charging case while being charging	Battery level
Flash once in 2 seconds	0-25%
Flash twice in 2 seconds	25%-50%
Flash three times in 2 seconds	50%-75%
Flash four times in 2 seconds	75%-100%

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Troubleshooting

Problems	Possible Causes	Solutions
Can Not turn on	Earbuds may have low battery level.	Put them back to the charging case and charge them for about 1 hour.
No sound or low volume when calling	The media volume of the Bluetooth device may switch to mute or minimum mode; or you're in a noisy environment.	Adjust the volume up or change to a quiet place.
Earbuds cannot be charged or LED light has no response	The battery level of the charging case is too low. The charging pins between earbuds and charging case is not connected properly.	Charge the charging case for 2 hours. Then return the earbuds back to the charging case to charge them. Ensure the charging pins are being well properly connected.
Connection is not stable or there is delay when calling or listening to the music.	Battery level of earbuds may be too low. Earbuds and Bluetooth device are beyond the suggested operation range. Strong signal interference occurs.	Recharge the earbuds. Keep the Bluetooth device and earbuds within the operation range. Change to another place.

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Turn off automatically	Battery level is too low.	Recharge the earbuds for 1 hour
The LED indicator of charging case has no response.	The power supply is not connected properly.	Recharge the earbuds for 1 hour
Pairing Failure	Fail to follow the pairing steps.	Return the earbuds back to charging case and try following the instructions to pair it again and keep both earbuds and Bluetooth device within the operation range.
The earbuds can not be synchronized.	Cache issue	Return the earbuds back to charging case. Tap three times on the touch panel of left and right earbud simultaneously. The LED of both earbuds will flash in white. Then pick up both earbuds from the charging case, then the LED of both earbuds will flash in white quickly. The LED will turn off when they are synchronized successfully.

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Safety Tips

1. Please read this manual carefully to properly use the earbuds before first use.
2. Fully charge the earbuds along with the charging case before first use.
3. Keep the earbuds away from children or pets to avoid accidental ingestion.
4. Do not use the earbuds at a high volume continuously which may cause hearing loss.
5. Do not use output larger than 5V 1A charger which may cause battery damage.
6. Please keep this product within acceptable temperatures.

FCC Statement:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Information

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

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