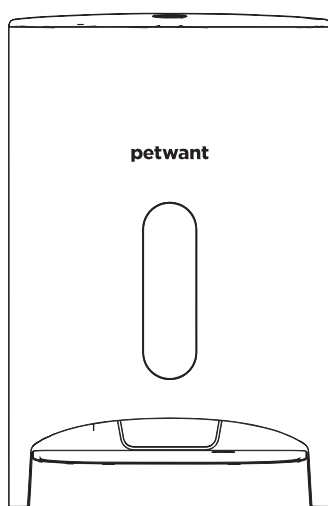


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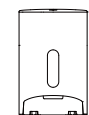
User Manual

Smart Pet Feeder

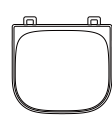


THANKS FOR CHOOSING OUR SMART PET FEEDER

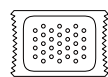
Components



1.Main Body



2.Food Bowl

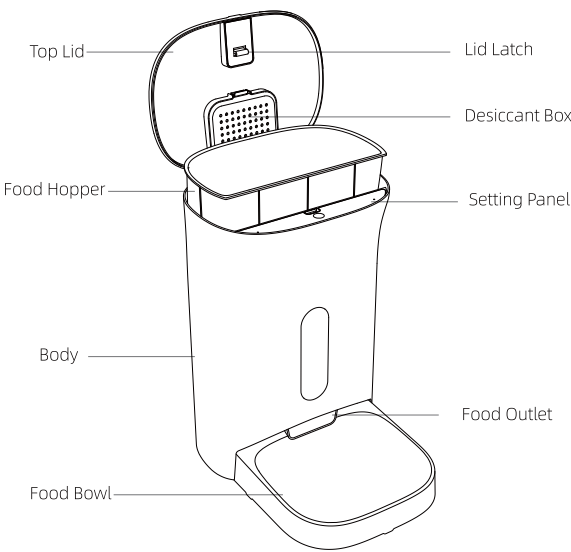


3. Desiccant

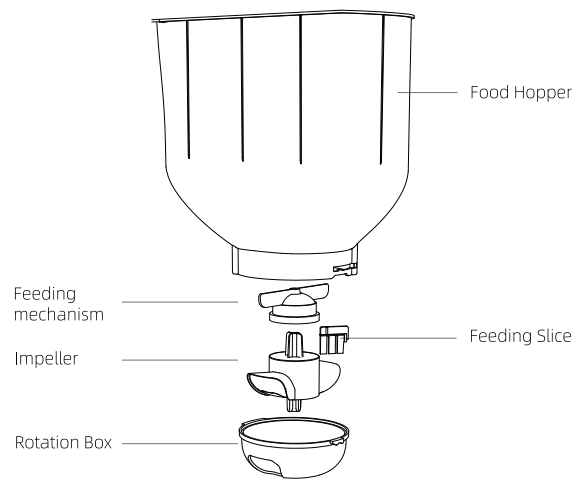


4.Manual

Features



Features



Parameters

Name	Parameters
Product Name	Smart Pet Feeder
Product Model	F11-W
Dimension	L317mm*W240mm*H370mm (With Food Tray)
Color Box Size	L195mm*W245mm*H390mm
Material	Food-grade ABS
NW	Around 2.6KG
Food Appliance	5~15mm Dry Food
Pets Appliance	Cats & Small size dogs
Capacity	4.5L
Power	DC 5V1A Adapter / 3 * D Size Batteries
Rated Voltage	DC 5V
Rated Power	2.5W
Working Temperature	5°C~50°C

Setup and Assemble Feeder

Lift The Latch

Hold the latch with your index finger and lift it up to open the lid.

Place Desiccant

Open the desiccant box on top lid, tear off the transparent wrapping paper of the desiccant bag, place it into the box and close it.

Plug in Power Adapter

①Battery power supply: remove the battery cover by releasing the retaining clip, insert 3 good quality alkaline "D" batteries and reinstall the battery cover.

Note: Please use safe and standard alkaline batteries. Do not mix batteries of different specifications and models.

②Power adapter supply: plug in the power adapter and connect the power cable into the L-shaped card slot.

Install Food Bowl

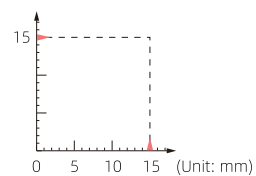
Tilt the base unit back slightly, align the buckle of the food bowl with the base unit to install; the same steps to disassemble.

Fill Pet Food

Open the lid, fill the hopper with a suitable quantity of dry food well in excess of a daily amount. To maintain maximum food freshness, we recommend that a maximum of 10 days food is loaded.

Note: The device only support 5-15mm dry pet food.

Grain Size Self-check:



Set Up Your Pet Feeder

Get Access to APP

- ① Scan the QR code to download the APP;
- ② Please login or register an account;
- ③ Click "+" on top right in Home page and Add device follow the instruction.



Download the APP

Note: Only 2.4Ghz is allowed and 5Ghz or mixed frequency is not fit for this device.

Set Up Your Programmed Feeding

The pet feeder will dispense the food based on the programmed feeding and users can receive the feeding notifications accordingly.

Reset Your Pet Feeder

Long press "⊗" button for 5 seconds to reset your feeder until you hear "Di" sound. The Link indicator will flash rapidly and now you can try to connect your pet feeder again.

Remote Feeding

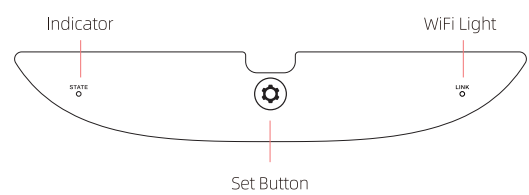
Enter device setting page and click "Feeding", select servings and click Feed to complete the remote feeding.

Note: Users can not feed your pets via APP when powered by batteries.

Manual Feeding

Open the top lid and press "⊗" button once, then the device will dispense one serving around 10g. Repeat the above step for more servings.

Display Panel



Indicator Information

STATE ○	Off	Stand-by
	Red Flash	Lack of food & Food Jam
		Low Battery
	Red Solid	Power by batteries
LINK ○	Off	Power by batteries
	Blue Flash	Devicce Connecting
	Blue Solid	Device Connected

Manufacturer:
Shenzhen Qianhai Runway Technology Co., LTD

Address:
Room 201, Block A, No.1, Qianwan Road 1, Qianhai Shenzhen
Hong Kong Cooperation Zone, Shenzhen.

Disassemble & Clean

Power Off

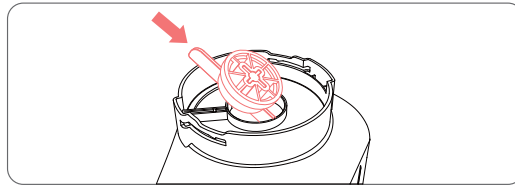
Unplug and take out the alkaline batteries.

Clean the Food Hopper

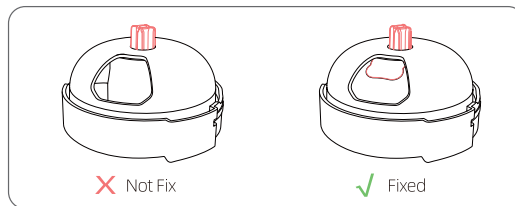
- ①To disassemble, hold both sides of the food bucket and lift upwards.
- ②Disassemble the impeller/ feeding slice and feeding mechanism.
- ③The main body of the feeder is not dish washer-safe. Do not immerse the main body in water. This could damage the internal electronics and cause the batteries to short out, create an electrical shock, or catch fire.
- ④Make sure all parts of the feeder are completely clean and dry before filling with food.

Assemble the Food Hopper

- ①Align food hopper with slots in the main body and press down.



- ②Fix the feeding slice and impellers as the above picture shows. (Please pay attention to "+" shape directions.)
- ③Align the impeller bottom cover with slots and rotate in anticlockwise direction until you hear the crack sound.
- ④Adjust the impellers and make the rubber parts cover the food outlet shows in the picture.



If the impellers are not well fixed, it may cause the device not able to dispense the food.

Clean the Food Bowl

The food bowl is dishwasher-safe once removed from the main body.

Clean the Body

Use the dry soft cloth to wipe it, the body is not waterproof, please do not use wet cloth.

Replace the desiccant pack

Open the desiccant box cover and replace the desiccant pack. It is suggested to replace it every one or two months.

Replace Alkaline Batteries

Unplug and open battery lid at the bottom, then you can replace the batteries;

Replace Alkaline Batteries

Take out the food hopper and empty the food hopper then fill the fresh food and proceed instant feeding once.

Warnings

- ①Please keep the food hopper dry after cleaning it.
- ②Please replace the food on a regular basis if your pets did not eat up.
(For time period, please refer to the food packing instruction)
- ③Please clean and maintenance your device on a regular basis to prolong the using period of your pet feeder.

Safety Precautions

Read all instructions carefully before attempting to operate this device.

Ensure power supply

1. Please check the power supply before going out;
2. Please use 5V 1A Plug for normally power supply;
3. Camera function will be off when switch to battery mode, the pet feeder will dispense the food normally based on your programmed feeding in the APP;
4. When device is offline, APP can not get access to the dispense situation.

Keep Device

1. Device need to be placed horizontally and firmly, it's not allowed to tipped one side and rock or upside down.
2. Keep device placed in a dry area and not expose the device under sunlight. Also not to place the feeder in a high place to avoid the damage from dropping;
3. Do not remove any parts from the feeders beside food tray and food hopper.
4. Do not place anything on top of this feeder.
5. Ensure there is no barriers near the food outlet to make the pets can be fed normally.

Caution

- For indoor use ONLY.
- Is NOT dishwasher safe. Hand clean only.
- For dry food use ONLY. Works best with 5-15 mm food diameter or smaller.
- NOT recommended for puppies or kittens less than 7 months old or unable to reach the feeding dish.
- DO NOT use this feeder with puppies, kittens, dogs or cats with any physical disability.
- Intended for use with dogs or cats ONLY.
- DO NOT allow small children to play with, in or around feeder.
- Check the START light frequently to ensure the feeder will dispense properly.
- Before leaving for extended time, always replace Battery Backup with 3 new "D" size batteries.

- DO NOT place any foreign objects in the feeder.
- DO NOT operate feeder without Bowl, Food Hopper and Lid securely in place.
- To avoid tripping, always keep power cord out of the way of foot traffic.
- Feeder must be placed on a level surface.
- DO NOT disassemble feeder other than Bowl, Lid and Battery Cover.
- Dispose of all packaging material properly. Some items may be packed in poly bags; these bags could cause suffocation; keep away from both children and pets.
- DO NOT attempt any repairs or modifications to the feeder.
- Check with your veterinarian if you are unsure about the proper MEAL SIZE for your pet.

FCC Compliance Notice

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

FAQ

What happened to your device	How to check by yourself	How to solve it
Unable to assemble the food hopper	Impellers not assembled properly	check and assemble the impellers again
Device Abnormal	Impurities inside food hopper	Clean the impurities inside of food hopper
	Food size inapplicable	Ensure to use 5-15mm dry food
	Photoelectric sensor faulty	Contact After-sale Service
	Motor faulty	Contact After-sale Service
Food Jam	Food excessive in food tray	Empty the food tray and set up the suitable servings for your pets
	Food jammed in food outlet	Ensure to use 5-15mm dry food
	Food outlet got blocked by food	Remove and clean the food outlet
	Food outlet is not clean	Use soft cloth to clean the food outlet
	Infrared Sensor Defective	Contact After-sale Service
Lack of Food	Lack of food	Supplement the food and instant feed once
	Food hopper not fix well	Take out the food hopper and check if all the accessories are assembled properly
Device Offline	Device is in battery mode	Check if power cut or power adapter is fixed properly
	Network abnormal or something wrong with wifi	Please check if the WIFI is normal and re-connect the pet feeder
	Mainboard Defective	Contact After-sale Service