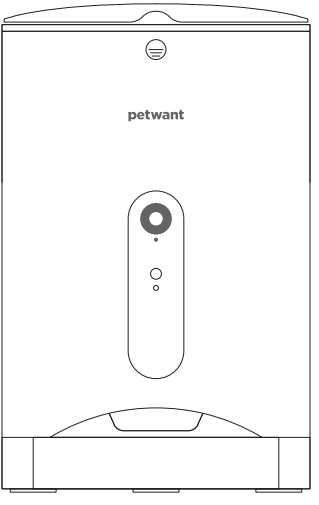
# Smart Pet Feeder
# F1-Camera




petwant
Smarten your pet life

## User Guide

## Dear Pet Lovers:

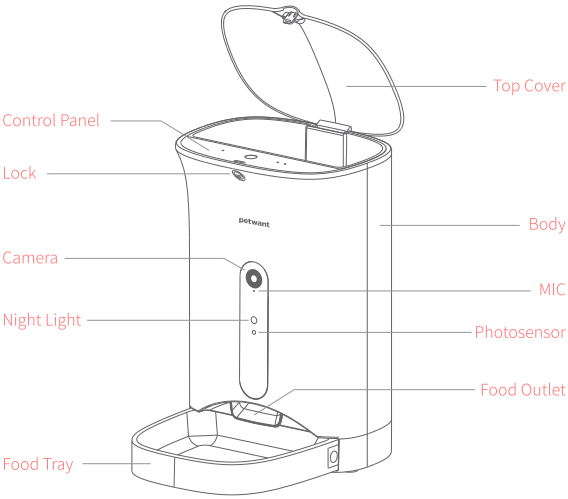
Thanks for purchasing our Smart Pet Feeder.

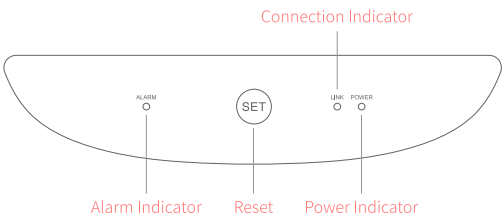
We want to walk into the pets life together with you and offer what pets really need.

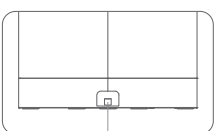
To have a better user experience, please read the manual carefully and kindly keep it for further reference.

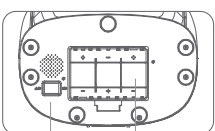
Scan the QR code and follow our Facebook, through which you would get high quality after-sales services

# Meet Your Smart Pet Feeder





DC Power Interface

Power Switch

Battery Compartment

## Install Petwant Application

Method one: Scan the following QR code and download the APP follow the instruction in download page.

Method two: iOS user can enter the APP Store and enter "Petwant" to download it. Android user can enter the Google Store and enter "Petwant" to download it.

Petwant

## ⚠ Notice

1、QR Code download is suggested.

2、Please allow network access and location access for normally using.

## Register Your Account

Method one: Enter Petwant APP and click "Register" to apply an account.
Method two: Log in through the third-party like Wechat, Facebook, Twitter etc. (Fig. 1).

## Choose Your Device

Choose your feeder model to get configuration (Fig. 2).
Note: One device can only bind to one account, but one account can be used on multiple phones.

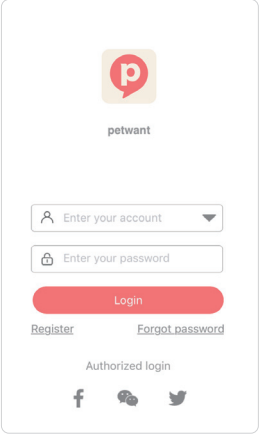



Fig. 1

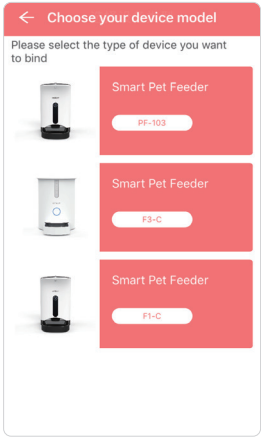



Fig. 2

## Preparing the connection (Please make sure your mobile device has been connected to your Wi-Fi network)

1. Plug in the power adapter and from the buttom of the smart feeder, switch the unit on.
2. Wait for the power indicator to trun on.
3. Hold the "SET" button on the control pannel of the smart feeder untill you hear a Chime.
4. The green indicator should be quick flashing (Fig. 3).

## AP Mode Connection

1. If the smart phone was connected to the Wi-Fi, then you need to click "Next".
2. Enter the Wi-Fi Password (Fig. 4) .

If your Wi-Fi name does not appear, please return to the previous step and ensure you are connected before proceeding.

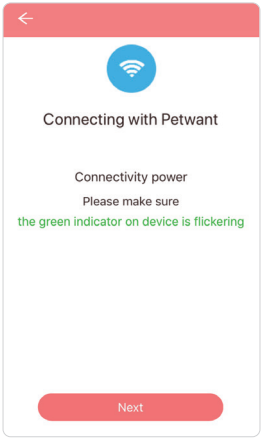



Fig. 3

Fig. 4

## QR Mode Connection

Make the QR code close to the camera within 10 cm to identify, you can hear a chime if identified successfully. Please click "Heard" to Fig. 5.

If you can not hear anything within 5-10S through the QR mode connection, please click "Can't hear sound" to Fig. 6.

Fig. 5

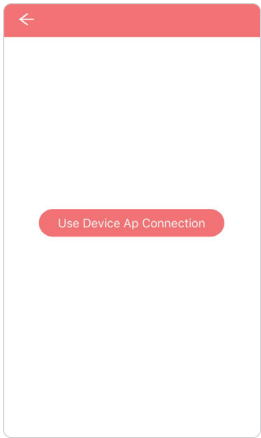



Fig. 6

## AP Mode Connection
## (The green link indicator should be quick flashing)

1. Fig 7 will appear, click next.
2. You will be taken to the Wi-Fi connection page.
3. Choose the Smart Feeder Connection "PETWANT_XXXXXX" (Fig. 8).
4. Return to the APP Android devices, return directly to the APP rather than re-launching from the main menu (use the recently used APP menu, or click the arrow at the top left of the screen) iOS devices, return to the APP from the link on the top left corner of the screen.

Note: Once connected to the device's Wi-Fi, to return to the APP, do not relaunch the APP from the home screen, use the back arrow, or the revently used apps menu to return to the application.

Fig. 7

Fig. 8

# Linking the Smartphone and Pet Feeder

The previous steps connected the Smart Feeder and the Smartphone to the Wi-Fi. Now you will connect the Smartphone to the Smart Feeder.

1. Click next.
2. The link will begin (Fig. 9).
3. Click done to complete the connection (Fig. 10).

Fig. 9

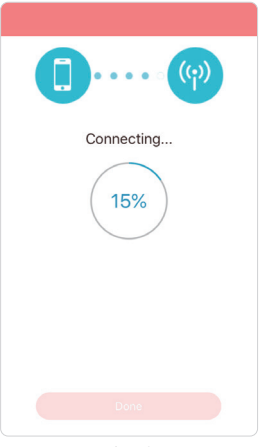



Fig. 10

## Complete the Connection

Click done to Petwant the connection when the linking progress reach to 100%. Enter Petwant APP Interface (Fig. 11).

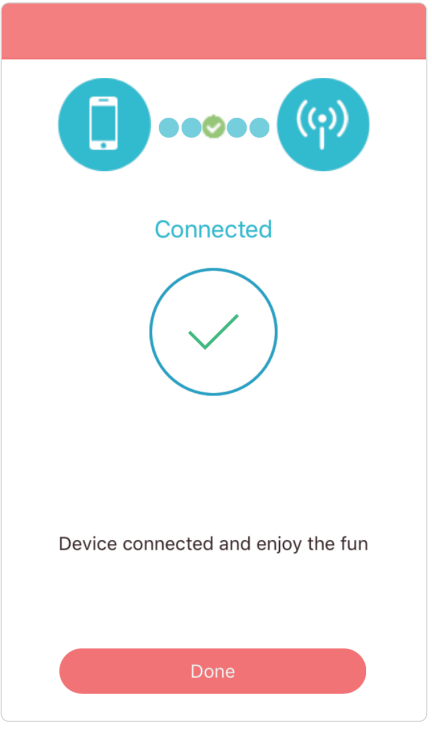
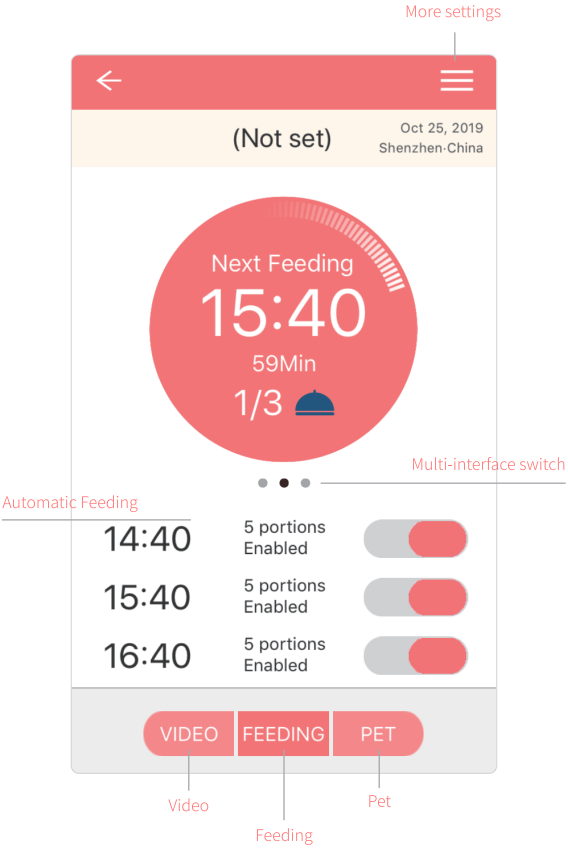



Fig. 11

# APP Interface



# Scheduling Automatic Feeding

1. From the main APP interface swipe to the left and you will see the "Manual Feeding" option. This allows you to instantly feed your pet (Fig.12 ).
2. Hold your finger down on the Manual Feeding circle.
3. Click icon to select portion size (Fig.13 ).
4. Alternatively you can hold the "SET" button on the Smart Feeder to dispense the food instantly.

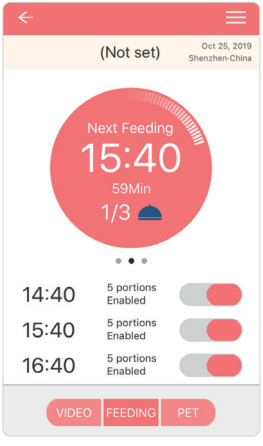



Fig. 12

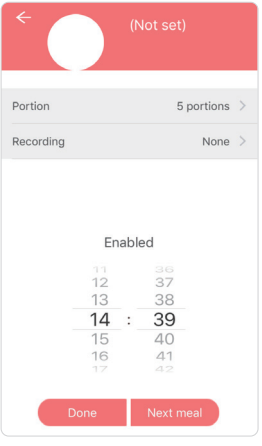



Fig. 13

# Scheduling Automatic Feeding

You can set 4 automatic scheduled feeding times.

1. Click "＋" from the main APP interface to set portions, personalized recording and the timing for regularly scheduled feeding, then click done (Fig. 14).
2. To delete a scheduled time, click and hold the time, once the box pops up, select delete (Fig. 15).

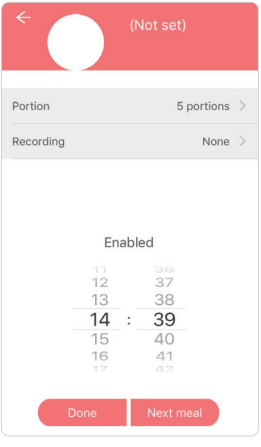



Fig. 14

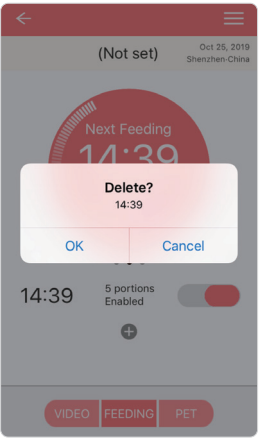



Fig. 15

# Instant Feeding

1. From the main APP interface swipe to the left and you will see the "Manual Feeding" option. This allows you to instantly feed your pets.
2. Hold your finger down on the Manual Feeding circle (Fig. 16).
3. Click icon to select portion size.
4. Alternatively you can hold the set button on the feeder to dispense food instantly (Fig. 17).

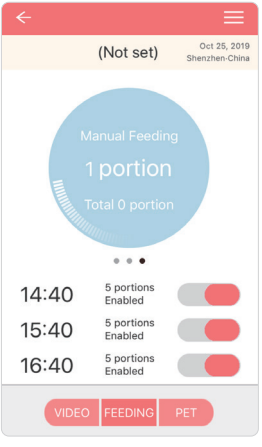



Fig. 16

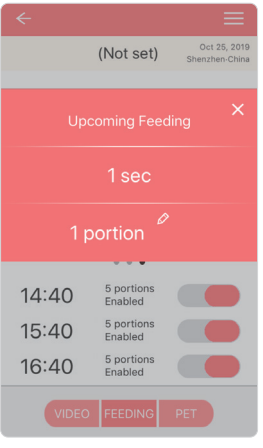


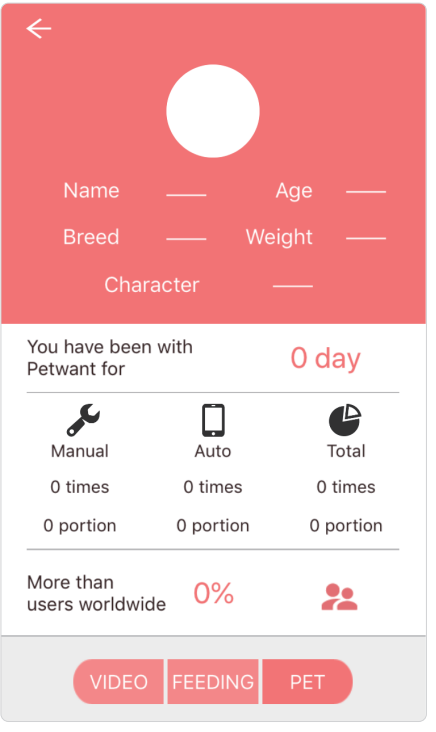

Fig. 17

# Talk and Listen

Click the video from the main APP interface, and now you can listen, record, speak to, and see your pets from anywhere in the world.

*You can clik Talk and Listen in the same time to open the "Two-way Interaction", the default setting is "One-way Communication" (Talk or Listen).

# Pet Information



# Other Settings

Device Management and Time Zone setting.
Manage your recordings.
View a log of events, from successful feedings to indicators of no food under device management (Fig. 18).
Motivation Detection Sensitivity (Fig. 19).

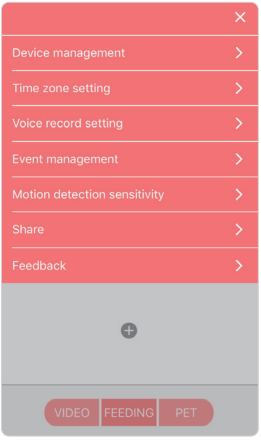



Fig. 18

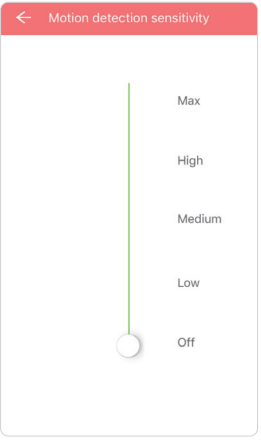



Fig. 19

# FAQ

## 1. What should we do when the smart phone can't connect to the pet feeder?

1). Check whether the pet feeder breaks down.
Check the status of power indicator. In normal situation, the "Power" indicator is on and "Link" indicator flashes.
2). Check the Wi-Fi signal from the pet feeder.
Search for Wi-Fi signal from the pet feeder with our phones to confirm whether there is a Wi-Fi signal such as "PETWANT_XXXXXX".
3). Unload the APP and reload it.
Please make sure to authorize the APP to get an access to the position information and network during the APP installation. When you can not find "PETWANT_XXXXXX" in WLAN page, you need to long press "SET" button until you hear the DingDong sound, and then you should refresh WLAN page.
Please operate according to the above procedures. Note: Please enter the correct Wi-Fi passwords. Please contact customer services when there are still problems.

## 2. Sometimes the phone with android system can connect.

"PETWANT_XXXXXX" automatically, sometimes it does not work, how to deal with this situation?
There may be SSID around which may cause interference to the connection to Pet Feeder Wi-Fi. We could enter "phone setting" option to connect it manually.

## 3. Why does not the timed feeding go on smoothly?

1). Check the food outlet of the pet feeder. When the food outlet is blocked, the ALARM indicator will flash.
2). Check whether the motor is jammed by pet food.

## 4. Why does the feeding time have to be more than 3 minutes later than the current time then the pet feeder can work accordingly?

It usually needs to take about 3 minutes for the setting data on the APP to upload to the server.

## 5. How could we reconnect to the pet feeder fast when the APP is disconnected for poor networking.

The first way: Exit the APP, log in again, and wait for data update.
The second way: Switch the Feeding interface to video interface and wait for video refresh.
The third way: "Device Offiline" in APP page when change network, you need to unbind your device and re-bind it. You need to click "Device Management" at the top right corner and click unbind, then you can re-bind it.

# FAQ

## 6. Where is the SD card slot, what is the capacity and pictures and videos storage position?

To access the SD card slot, take out internel food container, the slot is located inside behind the control panel. The SD card slot supports up to 32GB, and the storage position (SD card or Phone) can be assigned on the phone.

## 7. What kind of network does the pet feeder require?

The network have to conform to Wi-Fi 802.11bgn protocol. No requirements on the phone signal as long as it can connect to the network.

## 8. Upgrade management.

1). APP upgrade: The APP will remind users to upgrade each time the user log in the APP. Just upgrade the APP according to the notes.

2). Firmware upgrade: More settings→Device management→Fireware Ver→ Upgrade.

To get a better user experience, please update the software and fireware in time. (It will takes about 8 minutes to upgrade the software. Don't cut off the power or disconnect the network during upgrade.)

## 9. About using Petwant without power source.

Petwant can be powered by "D" cell battery, but only works for manual or scheduled feeding, camera and audio functions will be disabled when using "D" cell battery to save power.

## FCC STATEMENT :

This device complies with Part i5 of the FCC Rules. Operation is subject to the following two conditions:
(i)This device may not cause harmful interference, and
(2)This device must accept any interference received, including interference that may cause undesired operation.
Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part i5 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient or relocate the receiving antenna.
Increase the separation between the equipment and receiver.
Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.Consult the dealer or an experienced radio/TV technician for help

## FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.