RENPHO

User Manual

RENPHO Eye Massager 2

Model: R-G006

CONTENTS

1. Important Safety Instructions ---------- 01

2. About the Product ---------- 03

3. Using the Product ---------- 04

4. Cleaning and Maintenance ---------- 07

5. Troubleshooting Guide ---------- 08

6. Warranty Policy ---------- 12

7. Customer Service ---------- 12

Thank you for purchasing the RENPHO Eye Massager 2! Please read this instruction manual carefully and use the product only as indicated. RENPHO accepts no responsibility for any cause of injuries due to misuse or negligence to follow the instructions outlined. Please keep this manual for future reference.

Important Safety Instructions

When using the appliance, basic precautions should be always followed, including the following:
READ ALL INSTRUCTIONS CAREFULLY BEFORE USING.

1. This device is for household use only and is not intended for medical or commercial purposes.
2. This device can only be used by children aged from 8 years and above and persons with reduced physical, sensory or cognitive capabilities if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
3. Children shall not play with the device.
4. Cleaning and user maintenance shall not be made by children.

DANGER – To reduce the risk of electric shock:
1. Always unplug the charger from the electrical outlet after charging.
2 Never use pins or other metallic fasteners with this product.

WARNING - To reduce the risk of fire, electric shock, or injury to persons:
1. Please consult your doctor if you are any of the following user types:
- Children under 8
- Elderly
- Pregnant or postpartum women
- Allergic to leather material

- Persons with skin infections, sensitivity, redness and/or burns on the skin
- Persons with brain conditions, eye conditions, or any other physical or mental disorders
- Persons with osteoporosis
- Persons who had undergone eye surgery or eye conditions such as glaucoma, cataract and retinal detachment
- Persons with any swelling or wound around the eye area
- Persons using a pacemaker or other implantable medical devices
- Patients with a heart condition, malignant tumors, or other serious health conditions
- Persons being treated due to medical condition
- Persons with high or abnormal blood pressure

If you feel unwell or have any unusual discomfort, please stop using the device immediately.

2. Do not operate under a blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
3. Close supervision is necessary when this device is used by, on, or near children, invalids, or disabled persons.
4. Never operate this device if it is not working properly, has been damaged, or dropped into water. Return the device to a service center for examination and repair.
5. Do not expose the device to direct sunlight. Keep the device away from humidity, heat, and/or corrosive gas.
6. Do not use the device with wet hands.
7. Remove contact lenses, glasses, false eyelashes, hairpins, hair accessories, etc. before using.
8. Only use the charger (DC 5V 1A, not included) to recharge the device.
9. Do not use the device while charging.
10. Avoid contact with sharp objects.
11. Do not use the device while driving or walking.
12. Do not attempt to disassemble or repair the device.
13. Do not use the device for more than 20 minutes each time.
14. The device has a heated surface. Persons insensitive to heat must be careful when using the appliance.

15. Use heated surfaces carefully. May cause serious burns. Do not use over insensitive skin areas or in the presence of poor circulation. The unattended use of heat by children or incapacitated persons may be dangerous.
16. Temperatures sufficiently high to cause burns may occur regardless of the control setting. Do not use on an infant or invalid or on a sleeping or unconscious person. Do not use on insensitive skin or on a person with poor blood circulation. Check where skin is in contact with the heated area of the appliance frequently to reduce the risk of blistering.

SAVE THESE INSTRUCTIONS

About the Product

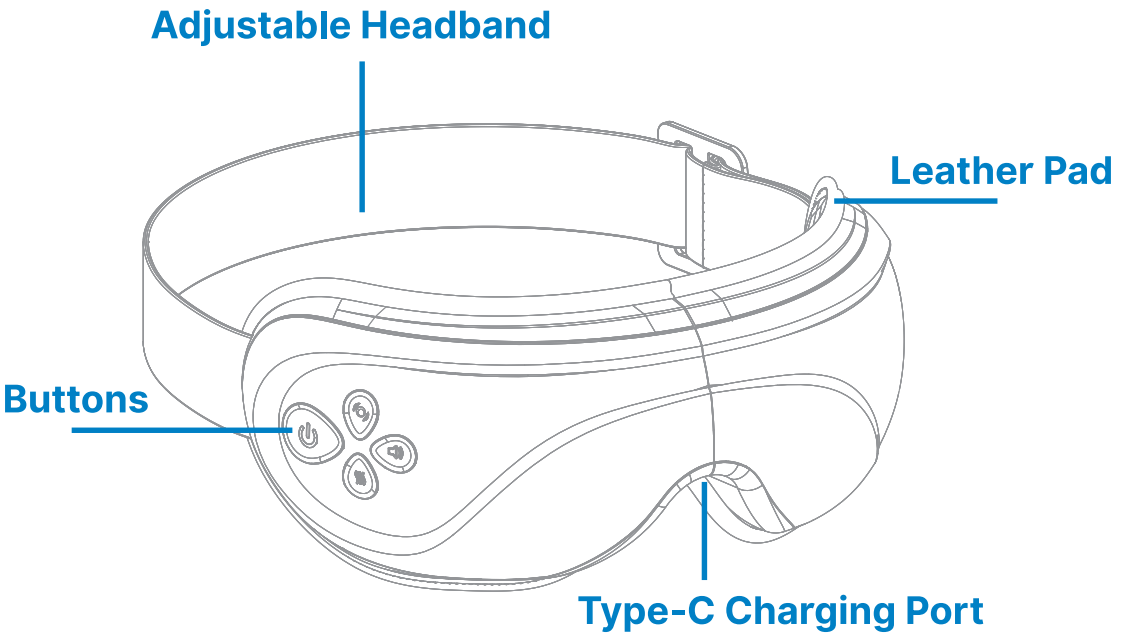
1. What's in the Box

1 x RENPHO Eye Massager 2
1 x Type-C USB Cable
1 x Storage Bag
1 x User Manual
1 x Quick Guide Card

2. Specifications

Product Name: Eye Massager
Model: R-G006
Input: 5V ⎓ 1A
Rated Power: 5W
Timer: 15 minutes
Battery Capacity: 1500mAh
Product Weight: 0.7lb
Product Size: 8.1 x 4.5 x 3.8 inch

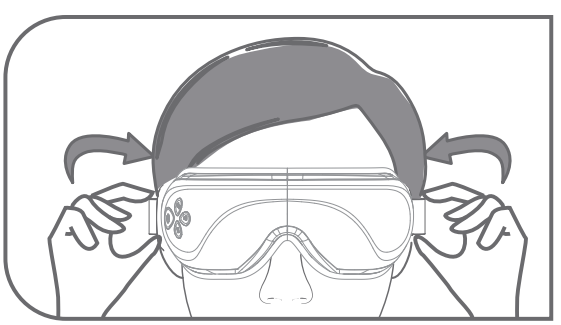
3. Product Introduction

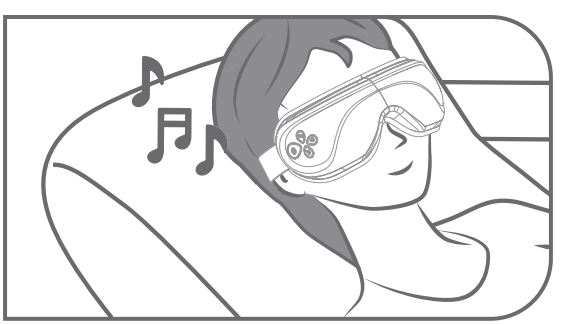


Using the Product

1. Wearing the device

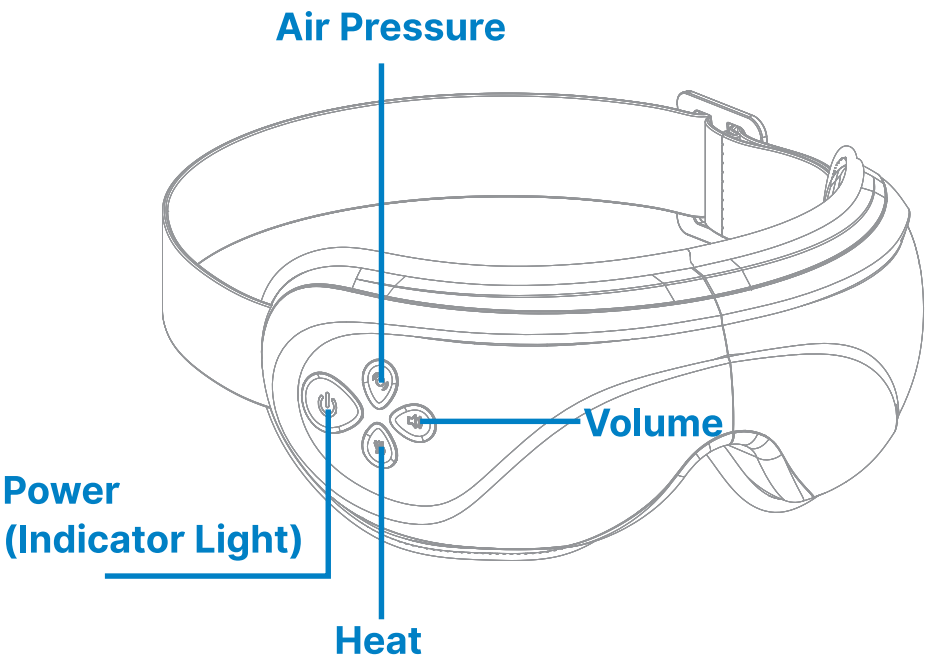
a. Remove any eye accessories (e.g., eyeglasses, contact lenses, false eyelashes, etc.) that may hinder you from using the device.
b. Wear the device and ensure it fits your eyes properly. Adjust the elastic band to fit your head.





Tip: It is not recommended to use the device for more than 20 minutes at a time.

2. Operation Instruction



: Press and hold to turn on/off the device. Mode 1 (Air Pressure plus Heat) will be activated by default. The indicator light will be solid white.

Press again to cycle through the following modes:
Mode 1: Air Pressure + Heat + Music
Mode 2: Air Pressure + Heat + Continuous Vibration + Music
Mode 3: Air Pressure + Music
Mode 4: Heating + Music
Mode 5: Intermittent Vibration + Music

: Press to cycle through Low Heat (Default)/High Heat/No Temperature.

: Press to cycle through Soft Pressure (Default)/Strong Pressure/No Pressure.

: Press the button to adjust the music volume level among Level 3 (Default)/Level 4/Level 5 (Maximum Volume)/Level 0/Level 1/Level 2.

Press and hold to choose between built-in Music 1 and Music 2.

Press the button twice to choose between Voice and Silent mode. In silent mode, voice broadcast and music will be disabled.

Bluetooth Connection

Turn on your smartphone's Bluetooth. Search and connect to R-G006 to play your own music on the device (indicator light will be solid blue). Once paired successfully, the device will be automatically connected to Bluetooth when it is turned on each time.

Note: After connection, the built-in music will continue if you do not play your own music.

15mins Auto-off Timer

The timer will automatically shut the device off after 15 minutes of continuous use (the duration of one massage cycle).

Memory Function

The device will recall the last setting of heat, air pressure and volume when switching between modes.

3. Charging the device

Low Battery Alarm

When the device is in low battery, the power button indicator will flash red slowly and is accompanied by an alert notification “Low power, please charge”. It will automatically shut off if left idle and battery runs out.

Charging

Charge the device using the provided Type-C cable and a DC 5V 1A mobile charger (not included). The power button indicator will flash red slowly while charging.

Note:

1. Do not turn on the device while charging.
2. It takes about 3 hours to fully charge the device. Once charging is complete, the power button indicator will remain solid red.
3. If the device is being charged at a higher voltage than allowed, the indicator will flash red quickly for 1 minute to indicate this may damage the device.

Cleaning and Maintenance

1. Turn off the device before cleaning. Use a soft cotton cloth dampened with mild detergent to wipe it clean.
2. Do not expose the device to direct sunlight or high temperature. If the device has not been used for over 3 months, please recharge it before use.
3. Do not disassemble the device by yourself. Otherwise, it may cause damage and void the manufacturer’s warranty.
4. Battery life can vary by application and/or operating conditions. If the device is not in use for a long period, please keep it powered off and charge it once a month to prolong its lifespan.

Troubleshooting Guide

Problem	Cause	Solution
There is a mechanical or air sound coming from the device	Normal sound of air pressure or air inflation	No need to do anything
Power-on failure	Low battery shuts the device off	Charge the device in time
Low massage intensity or weak air pressure	Low battery	Charge the device
The device stopped working suddenly	1. Low battery shuts the device off 2. Built-in 15mins auto-off timer is activated	1. Charge the device 2. Turn on the device again for another 15-minute massage. It is not recommended to use this device for more than 20 minutes at a time
The device cannot be charged	1. Using other types of charging cables 2. Using improper charger with voltage as not indicated	1. Use the Type-C charging cable provided in the package only 2. Use the DC 5V 1A charger only

	3. Low battery protection is triggered due to prolonged non-charging	3. Contact after-sales service team
No heat	1. Heat function is not powered on 2. Built-in heat protection is triggered due to excessive use 3. “Low Tempera-ture” selected and cannot feel any heat	1. Select the mode with the heat function 2. Turn it off for a while to cool down 3. Choose the high temperature
No air pressure	1. Select the mode with no air pressure 2 “No Pressure” selected	1. Select the mode with the air pressure function 2. Press Air Pressure Button to choose Soft Pressure/Strong Pressure/No Pressure
No broadcast or music	1. Volume level is too low or volume level is at level 0 2. Silent Mode is powered on	1. Press the Volume Button to adjust volume level 2. Press the Volume Button twice to enter Voice Mode

FCC Regulatory Compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

- Consult the dealer or an experienced radio/TV technician for help.

RF Exposure Compliance

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

ISED Regulatory compliance

This device contains licence-exempt transmitters that comply with Innovation, Science and Economic Development Canada’s licence-exempt RSS(s).

Operation is subject to the following two conditions:

(1)This device may not cause interference.

(2)This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

(1) l'appareil ne doit pas produire de brouillage, et

(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le

brouillage est susceptible d'en compromettre le fonctionnement.

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.

Cet équipement est conforme aux limites d'exposition aux radiations IC CNR-102 établies pour un environnement non contrôlé.

Warranty Policy

Your RENPHO product purchase is covered by a one-year limited manufacturer warranty from the date of delivery.

For warranty terms and conditions, please visit:
https://renpho.com/pages/warranty-terms-and-conditions

Note: Product registration is not required for the warranty.
If you choose not to register your product, it will not diminish the product warranty.

Customer Service

Please feel free to contact us if you have any questions or concerns. RENPHO Customer Service Team guarantees a quick response and hassle-free solutions to any issue you may have within business hours.

TEL: +1(844) 417 0149 (US ONLY)
Monday-Friday 9:00AM-4:30PM
1800 MY RENPHO (1800 69 7367) (AU ONLY)
Monday-Friday 9:00AM-6:00PM (AEST)

Email: support@renpho.com (US&CA)
support-au@renpho.com (AU)

*For defective products or the return of items, please contact us with your order number within the specified warranty period. DO NOT dispose of any product parts as they may be required for inspection/repair.

FCC STATEMENT :

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
This device may not cause harmful interference, and
This device must accept any interference received, including interference that may cause undesired operation.
Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
Reorient or relocate the receiving antenna.
Increase the separation between the equipment and receiver.
Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
Consult the dealer or an experienced radio/TV technician for help.

RF warning statement:
The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

RENPHO

US Importer: JOICOM CORPORATION
14129 The Merge Street, Building 3 Unit A, Eastvale, CA 92880

Manufacturer: Shenzhen Ruiyi Business Technology Co., Ltd.
Qianhai Complex A201, Qianwan Road 1, Qianhai
Shenzhen-Hong Kong Cooperation Zone, Shenzhen, P.R.China

Made in China
NA1

-English: "
This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:
(1)this device may not cause interference, and
(2)this device must accept any interference, including interference that may cause undesired operation of the device."

-French:"
Le pr é sent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autoris é e
aux deux conditions suivantes :
(1)l'appareil nedoit pas produire de brouillage, et
(2)l'utilisateur de l'appareil doit accepter tout brouillage radio é lectrique subi, m ê me si le brouillage est susceptible d'en compromettre le
fonctionnement."

L'appareil a é t é é valu é pour r é pondre aux exigences g é n é rales d'exposition aux RF.
L'appareil peut ê tre utilis é sans restriction dans des conditions d'exposition portables.

装订方式：骑马钉

成品尺寸：90 x 130mm

材質：105g铜版纸过哑胶
雙面彩色印刷

本页不印刷

版本号：NA1