

User Manual

ARTWS50

(Fold Inward) — — — — ➡

(Back Cover)

(Front Cover)

Activating Voice Assistant If you have a voice assistant on your paired device, you can activate it using the controls on the earbuds or the controls on your device • 3x Press either earbud's [MULTI] button to activate the voice assistant Storage & Maintenance When not using the earbuds, it is recommended that they are stored away in the charging case and placed in a safe, dry location, away from sources of water, light, heat, and dust. They are best stored in an airtight box or bag (not included). If the earbuds or case are dirty, gently wipe with a clean microfiber cloth. Do not clean with any liquid, solvent, or detergent.	Compliance Information FCC Information This device complies with Part 15 of the FCC Rules. Caution: Any changes or modifications not expressly approved could void the user's authority to operate the equipment. Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: — Reorient or relocate the receiving antenna. — Increase the separation between the equipment and receiver. — Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. — Consult the dealer or an experienced radio/TV technician for help. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Radiation Exposure Information The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction. WARNING Li-ion Battery Inside This product is fitted with a Li-ion battery. Do not damage, open, or dismantle the battery and do not use it in damp and/or corrosive conditions. Use only with compatible chargers. Never dispose of batteries in a fire, and never expose them to high temperatures. Do not expose the product to temperatures exceeding 60°C (140°F). Recycling Information RECYCLE 1.800.822.3863 Rating Label Definitions — Direct current symbol.  This symbol signifies the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment.  This symbol signifies and declares that this equipment has battery charging which complies with California CEC and energy efficiency.  This symbol signifies that this is a wireless device powered by Bluetooth® technology.	Warranty Information 90-Day Limited Warranty Territory: United States/Canada LIMITED WARRANTY TO ORIGINAL CONSUMER This product as supplied and distributed new by an authorized retailer is warranted by Southern Telecom, Inc. to the original consumer purchaser against defects in materials and workmanship ("Warranty") as follows: To obtain warranty service: • Visit our customer support portal: www.customersupport123.com • Select the brand and model of your device • Select "Service Request" and fill out the form to begin your inquiry • Exchanges require dated proof of purchase from an authorized retailer Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier. Warranty service not provided This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification including software modifications such as the installation of custom firmware. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged. NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN THOSE EXPRESSLY DESCRIBED ABOVE SHALL APPLY. DISTRIBUTOR FURTHER DISCLAIMS ALL WARRANTIES AFTER THE EXPRESS WARRANTY PERIOD STATED ABOVE. NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN BY ANY PERSON, FIRM OR ENTITY WITH RESPECT TO THE PRODUCT SHALL BE BINDING ON DISTRIBUTOR. 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This warranty gives you specific legal rights, and you may have other rights that vary from state to state or province to province. Contact your authorized retailer to determine if another warranty applies. Designed in US Printed in China 1-2023	ART+ SOUND™ Instruction Manual TWS EARBUDS ARTWS50 All product names, trademarks, and registered trademarks are property of their respective owners. All company, product, and service names used in this document are for identification purposes only. Use of these names, trademarks, and brands does not imply endorsement.
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Before You Begin... READ CAREFULLY AND KEEP THIS MANUAL  Caution To ensure safe and proper use, read all safety information before using the device. Only use with manufacturer-approved batteries, chargers, accessories, and supplies. • THIS DEVICE IS NOT A TOY, do NOT allow children or pets to use or play with this device. • Do not disassemble, modify, or repair the device. • Do not expose to extreme temperatures (heat or cold), open flames, humid, or wet conditions. • Do not submerge in water. • Low power may cause poor Bluetooth connection or sound distortion. • Do not overcharge battery. • If using with a USB adapter, make sure the adapter is not damaged. • Do not allow the USB port or the connectors of the supplied USB cable to be exposed to dust or water, or to come into contact with any conductive materials such as liquids, metallic powders, etc. • The case and earbuds include built-in batteries should not be disposed of with regular household waste. Please consult the local authorities on the correct way to dispose of batteries. In the Box • ARTWS50 - True Wireless Earbuds (L & R) • Charging Case (x1) • USB Charging Cable (x1) • Instruction Manual (x1)	Location of Controls Multi Button LED Indicator Back of Case Charging Port	Getting Started Charging the Case Insert the small connector of the included USB charging cable into the charging port on the back of the case. Insert the large connector into a USB power source such as the USB port on a computer, or into a 5V USB adapter (not included) and plug into a wall socket. Back of Case USB Power Charging Cable Charging the Earbuds Use the included charging case to protect and charge your earbuds. To charge the earbuds, open the case. Place the earbuds into the correct earbud charging ports. The earbuds will automatically power OFF and begin charging. The earbuds' LED indicators will solid RED while they are charging and turn OFF when they are fully charged.	Bluetooth Pairing 1. The earbuds will automatically power on and pair with one another when removed from the case. After a few seconds, a tone should be heard indicating that the earbuds have connected to each other. 2. Open your device's Bluetooth menu and select ARTWS50 when it appears. 3. Another tone will be heard, indicating that the earbuds are successfully connected to your device. The LED indicators on both earbuds will flash WHITE. Device ARTWS50 Pairing Troubleshooting Trouble Pairing the Earbuds to Each Other? Try these steps: 1. Place both earbuds back into the case to power them OFF. 2. You may need to go into your device's Bluetooth settings and manually "Forget" one or both of the earbuds, and turn your device's Bluetooth OFF while the earbuds pair to each other. 3. Turn your device's Bluetooth back ON if necessary, and follow the Bluetooth Pairing steps above again.	Powering ON/OFF • When removed from the case, the earbuds will automatically power ON • Long-Press (5s) either earbud's [Multi] button to power the earbuds OFF • Long-Press (3s) either earbud's [Multi] button to power the earbuds ON Media Playback • Press either earbud's [Multi] button to PAUSE/RESUME playback • Long-Press (2s) the LEFT earbud's [Multi] button to skip to the PREVIOUS track • Long-Press (2s) the RIGHT earbud's [Multi] button to skip to the NEXT track • 2x Press the LEFT earbud's [Multi] button to INCREASE the volume • 2x Press the RIGHT earbud's [Multi] button to DECREASE the volume Phone Calls • Press either earbud's [Multi] button to ANSWER/END a call • Long-Press (2s) either earbud's [Multi] button to DECLINE an incoming call Multi Button
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