Network Camera

Quick User Guide

100% Wire-Free IP Camera with rechargeable battery

Place it Anywhere, Watch on Phone Anytime

2019-7 version

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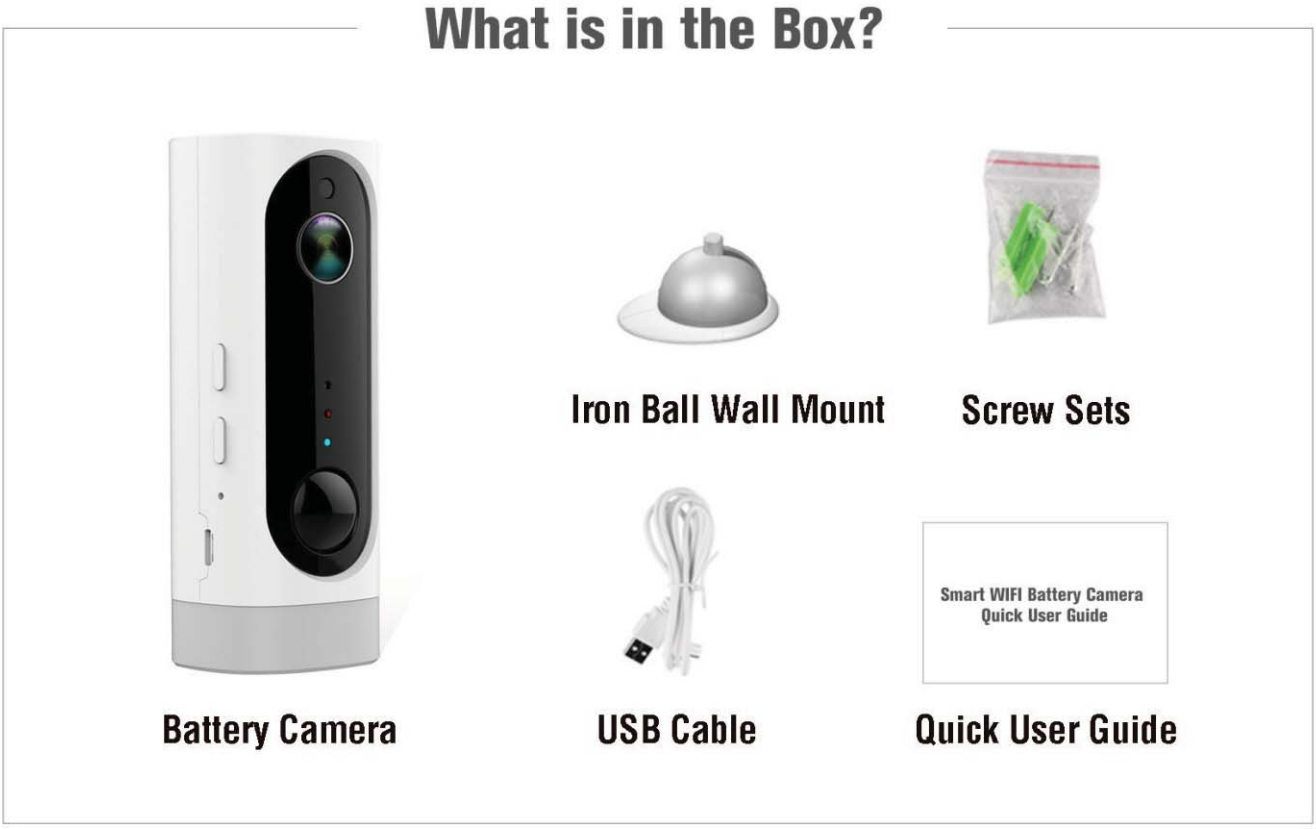
1. Packing list

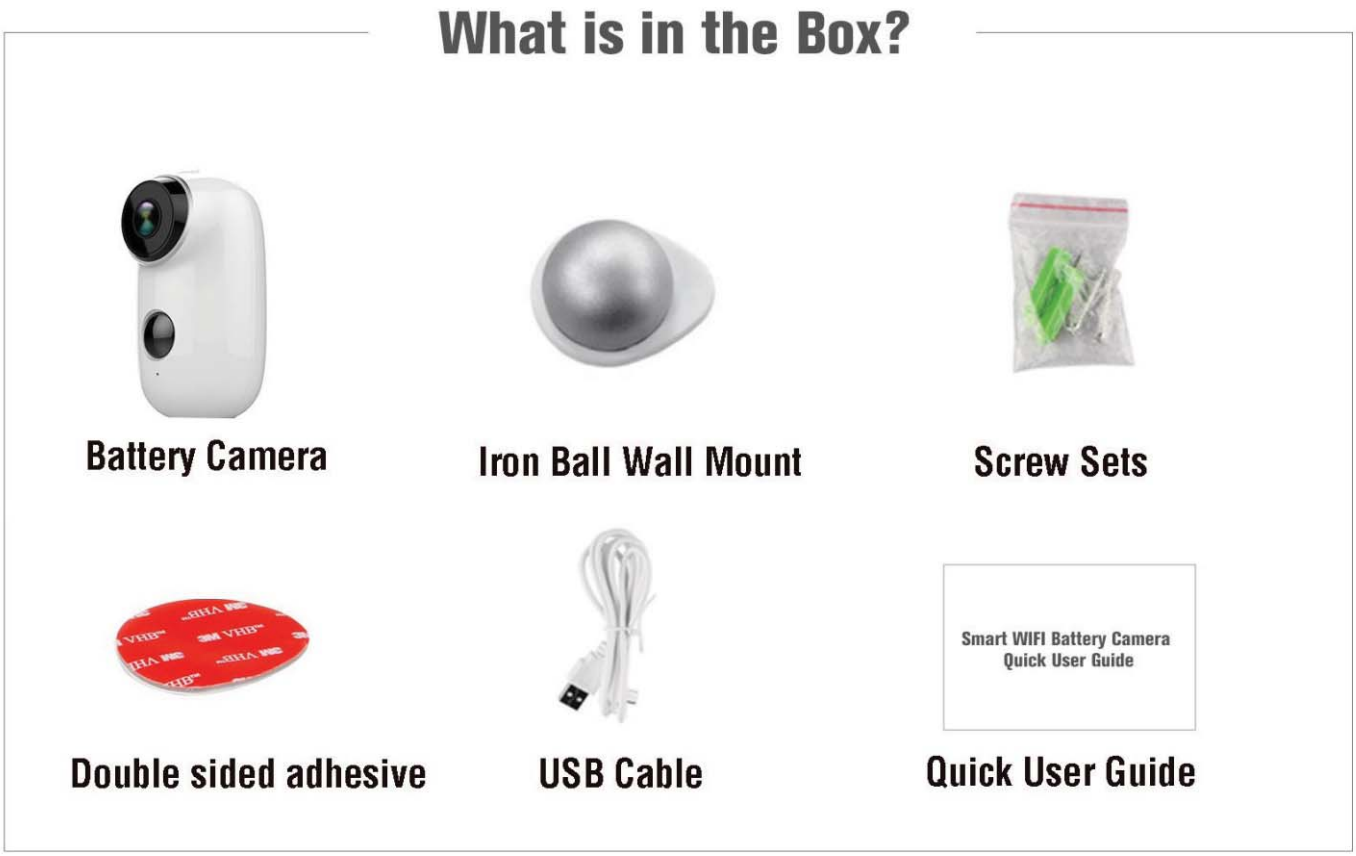
A1 Camera：



1x camera, 1x wall mount, 1x screws

1x USB cable, 1x Quick User Guide

A3 Camera：



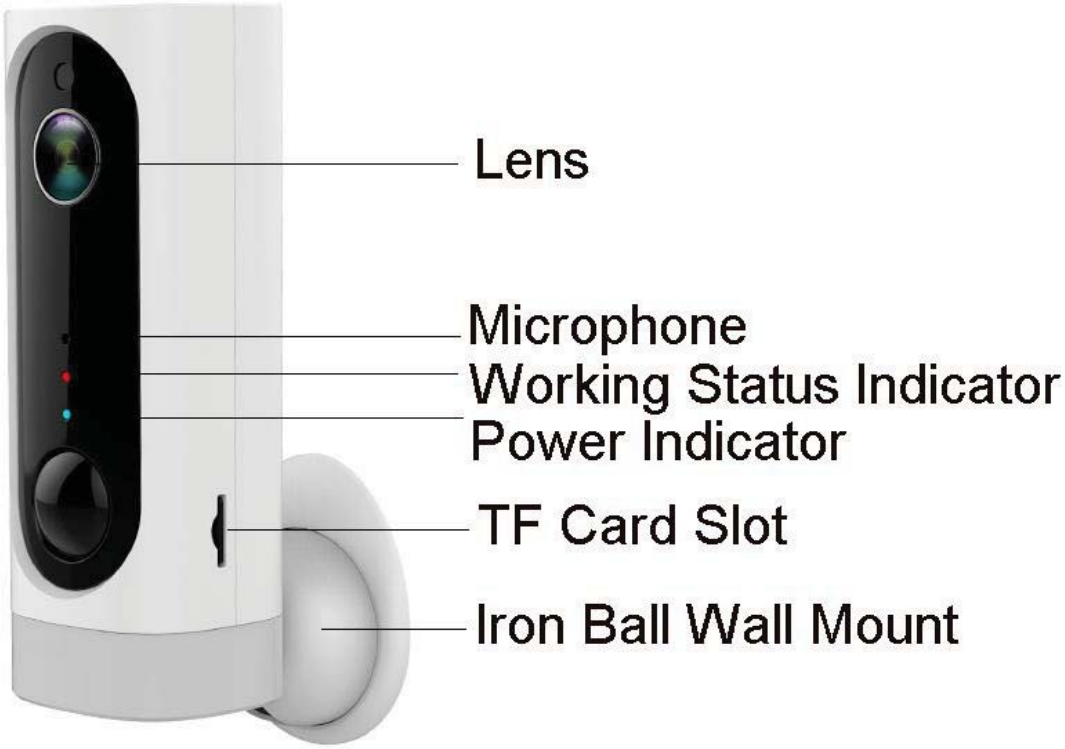
1x camera, 1x wall mount, 1x screws

1x Double-sided adhesive

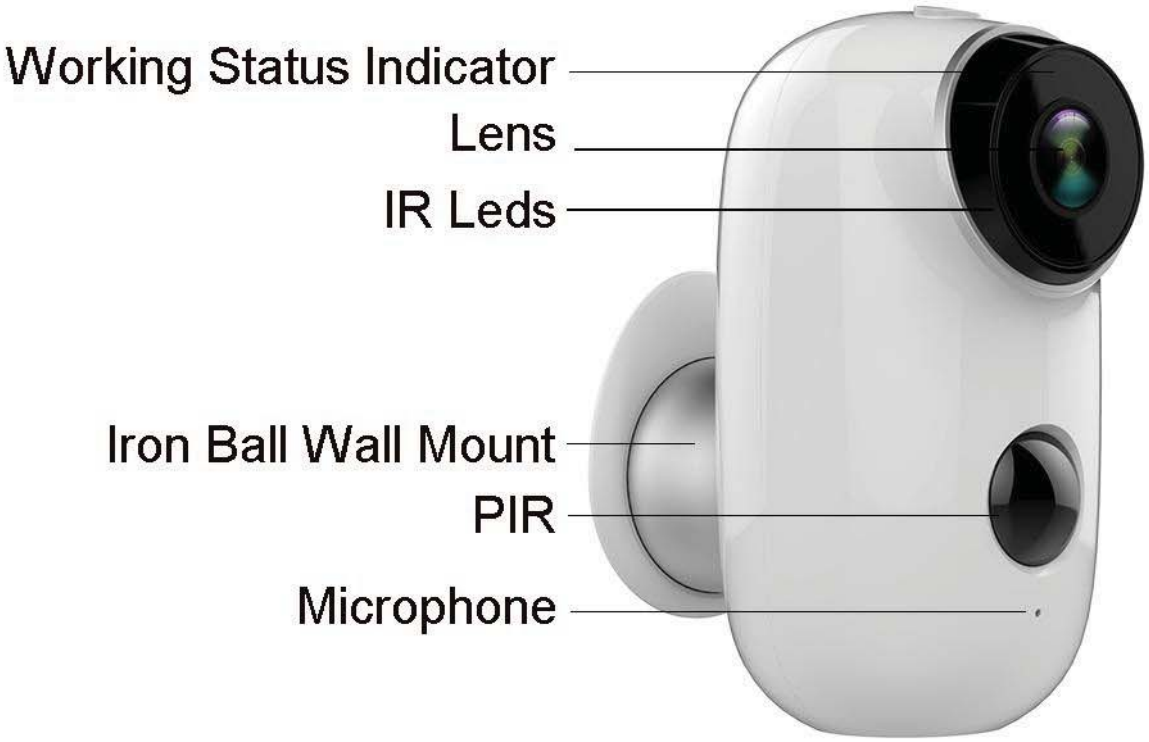
1x USB cable, 1x Quick User Guide

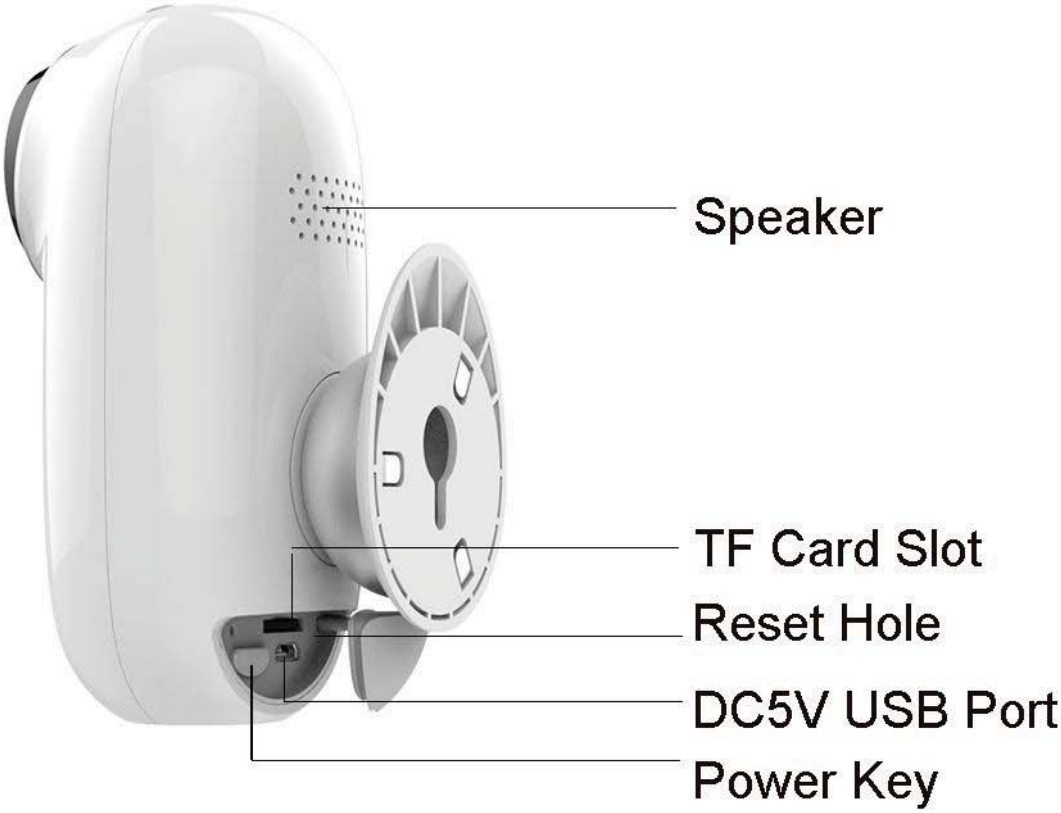
2.Product Details

Model: A1



Model A3:


Working Status Indicator
Lens
IR Leds
Iron Ball Wall Mount
PIR
Microphone

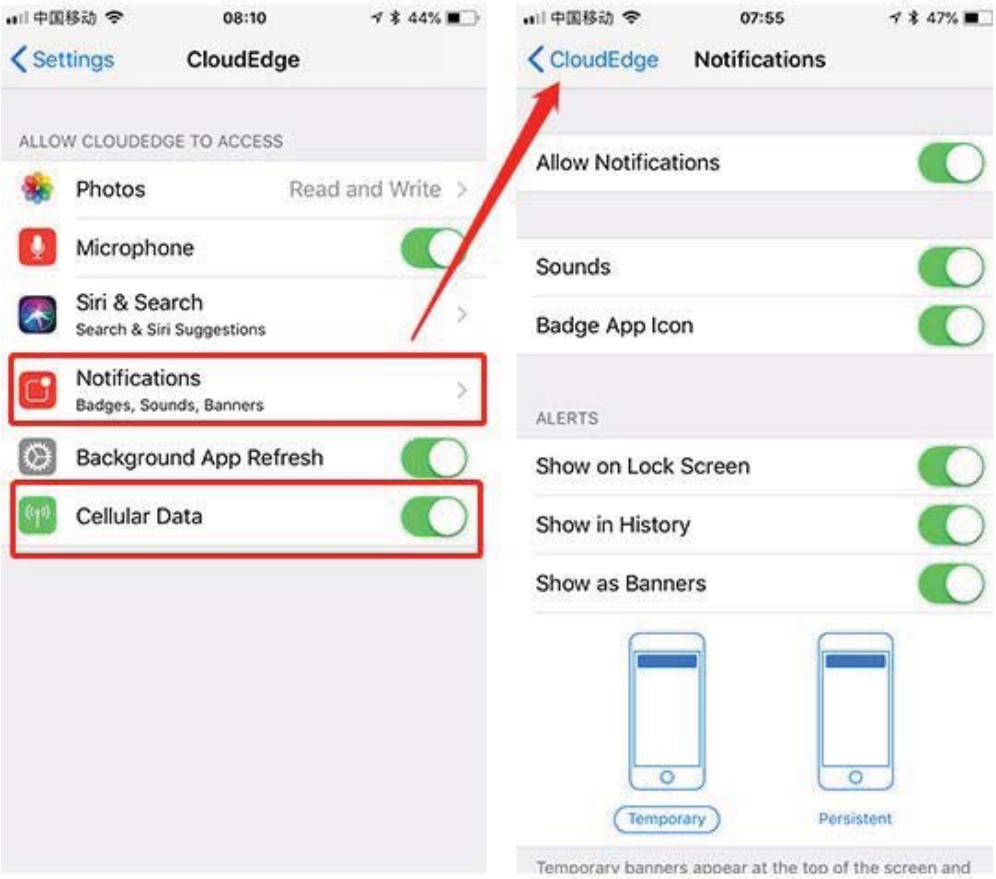

Speaker
TF Card Slot
Reset Hole
DC5V USB Port
Power Key

3. Install Cloudedge APP

3.1 Search “Cloudedge” in App store or google play store, or scan below QR Code to download and install on smart phone.

NOTE: Please allow below 2 permissions when first running App.

1. Allow CloudEdge use mobile cellular data and wireless LAN (Function: If not allowed, it will be failed to add IP camera).
2.Allow CloudEdge to get system push message permissions (Function: When the camera triggers motion detection or audible alarm, the phone can receive alarm push).



3.2 Register Account:

New users need to register by e-mail, click "Register", follow the steps to complete the registration of the account, and log in.

4. Add Camera to APP

4.1 Insert micro SD card

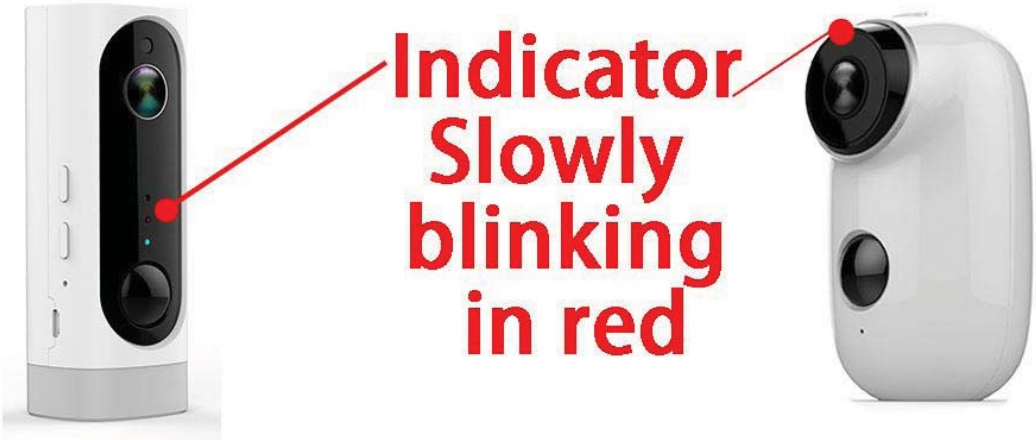
Please insert a micro SD card to record videos when motion detected and playback. (card not included, supports 128GB Max.)

*** NOTE: Please insert the SD card before power on, otherwise, the SD Card cannot be read.**

4.2 Power on the camera

Press and hold on the top Power Button for 5 seconds to Turn on Camera (if can not power on, please plug in DC5V 1A/2A phone adapter to charge 15min first). Power

adapter is not included in packing list.



NOTE: Ensure the indicator light slowly blinking in RED before setup WiFi

4.3 Setup Wi-Fi

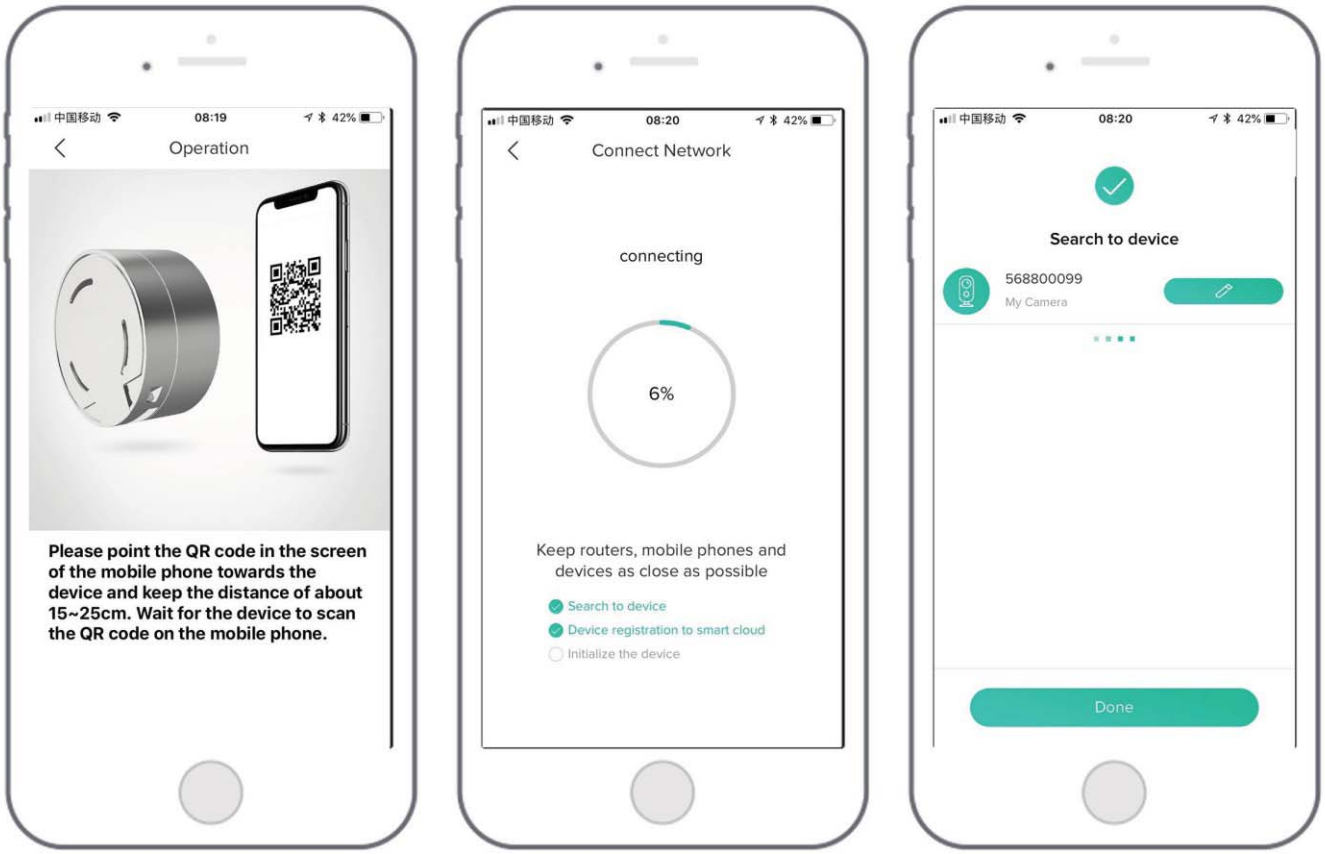
4.3.1 Bring the camera and phone to the router within 1 to 3 feet (30 to 100 cm) and connect wifi.

NOTE: Please note camera only works under 2.4G Wi-Fi, not supports 5G Wi-Fi.

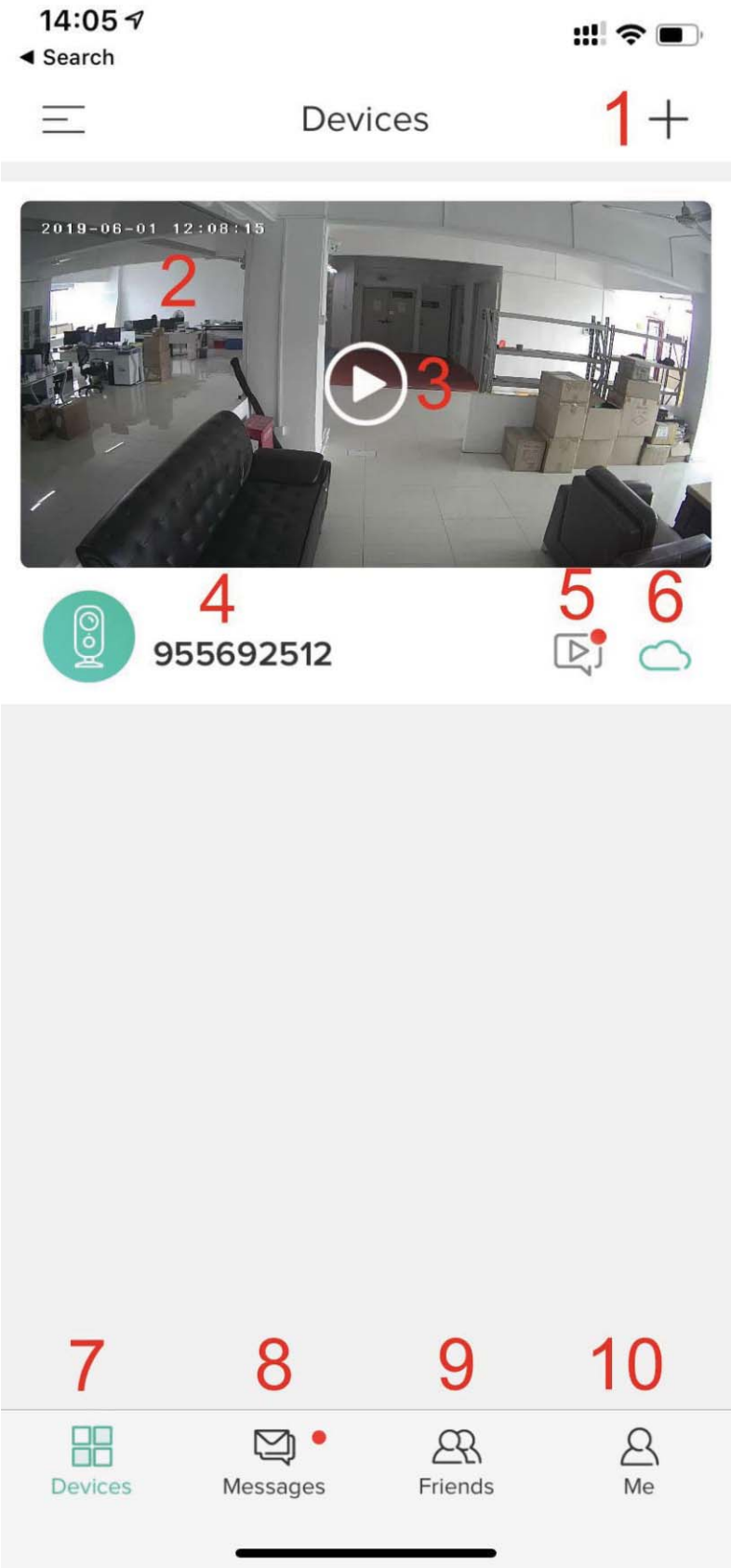
4.3.2 Run CloudEdge App, Click and select “BATTERY CAMERA”.
4.3.3 Select “The device has flashed red slowly or you hear a tone”, tap NEXT
4.3.4 Select 2.4Ghz WiFi SSID and input password, tap NEXT
4.3.5 Put the QR code in front the camera lens 15cm.

The device lens is aimed at the QR code on the phone screen with a distance of 15 cm. After the device recognizes the QR code, it will sound "bugu", if heard it, then tap "Hear Tone".

4.3.6 After clicking “Hear tone”, camera will start connecting wifi and skip to “Search to Device” page after setup finished, you can edit camera name here , then click “DONE” to open camera in My Device list, now you can watch real-time video.



5. Device Menu



Camera Menu

1. Add a camera

2. Camera time

3. Live view button

4. Camera name

5. Alarm information icon

red dot indicates alarm occurs, click to view alarm screenshot or video

6.Cloud Storage

7.Devices list

8. Message options

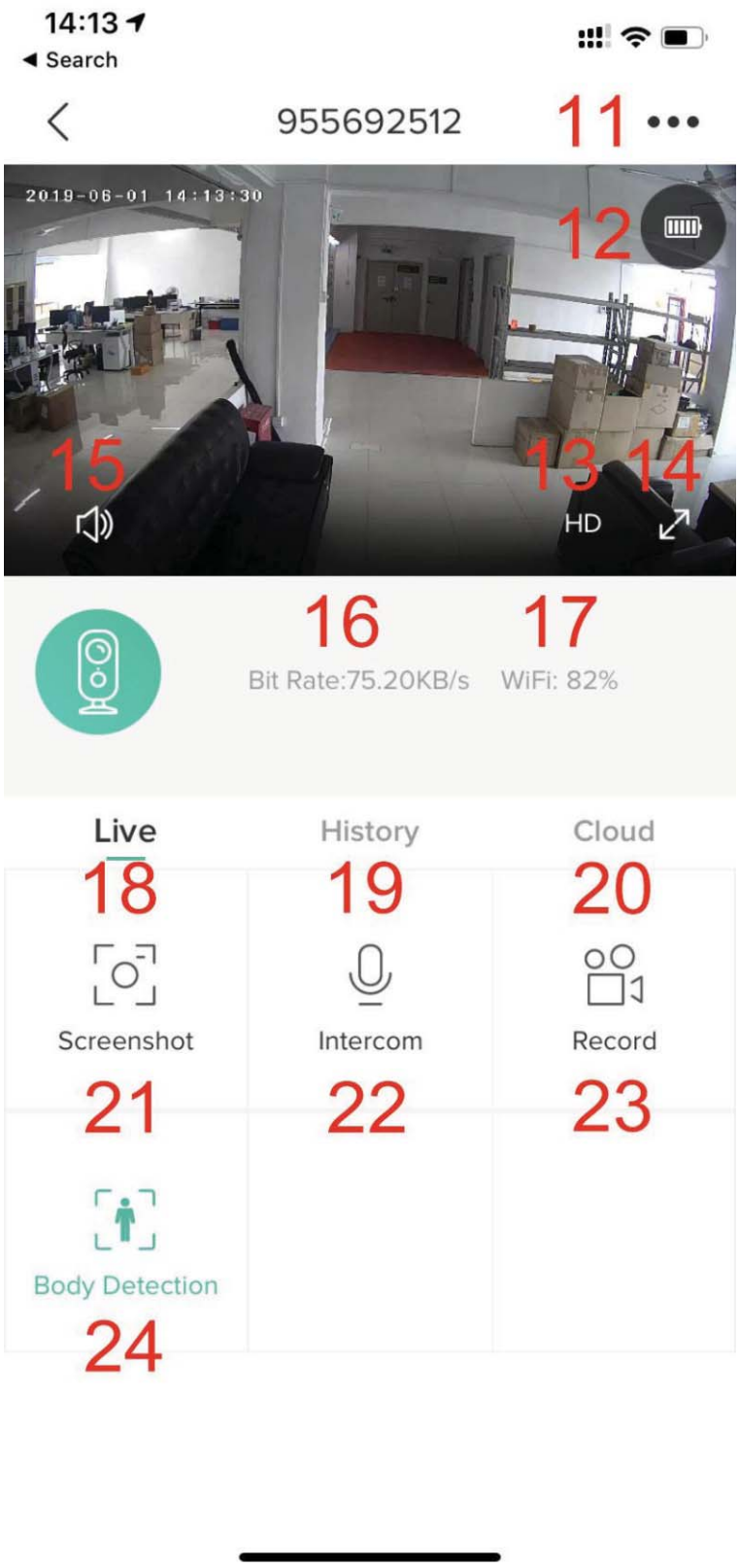
Click to view alarm Messages and System Messages

9. Friends options

share video to friend

10. Me:Personal homepage

11. Camera settings
12. Battery capacity
13. SD, HD options
14. Full screen option
15.Sound on/off button
16. Bit rate
17. WiFi signal strength
18. Live view options
19.History:Video playback
20. Cloud: Cloud Storage
21. Screenshot option
22. Intercom option, hold it and talk
23. Record: Manually Record, saved in mobile
24. Body Detection Default is on, click again to turn off.



25. Video Clip,
Red indicates the alarm time point;
green indicates video recording after alarm

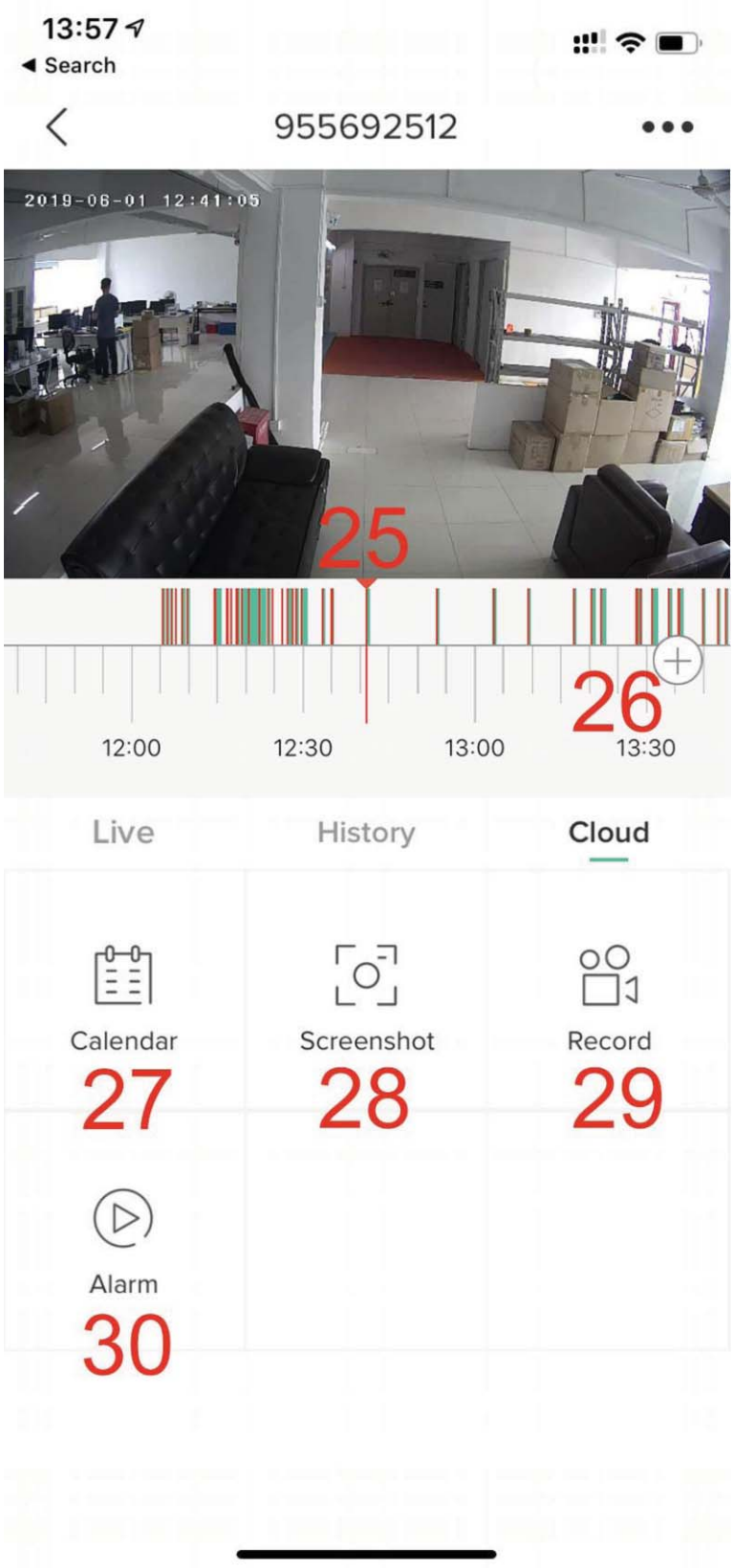
26. Zoom in/out of Video Clip time line

27. Calendar option, click on it to select the date

28. Screenshot options

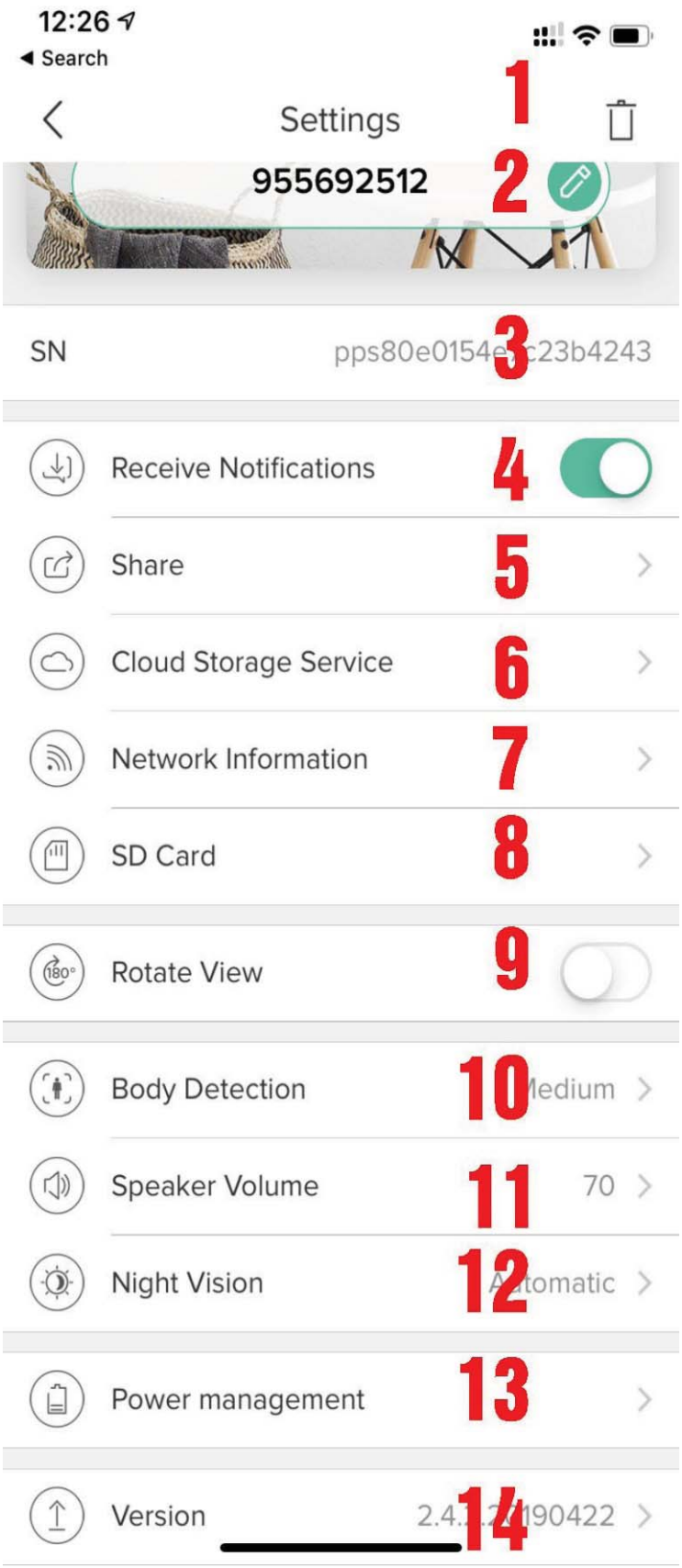
29. Recording options
Re-recording when the video is played back, which Saved on mobile.

30. Alarm time point, click to quickly preview the time point when the alarm event occurs



Camera Settings Menu:

No.	Camera Settings
1	Delete option
2	Camera Name
3	SN Number
4	Receive Notifications
5	Share
6	Cloud Storage
7	Network information
8	SD Card
9	Rotate View
10	Body Detection
11	Speaker Volume
12	Night Vision
13	Power Management
14	Version



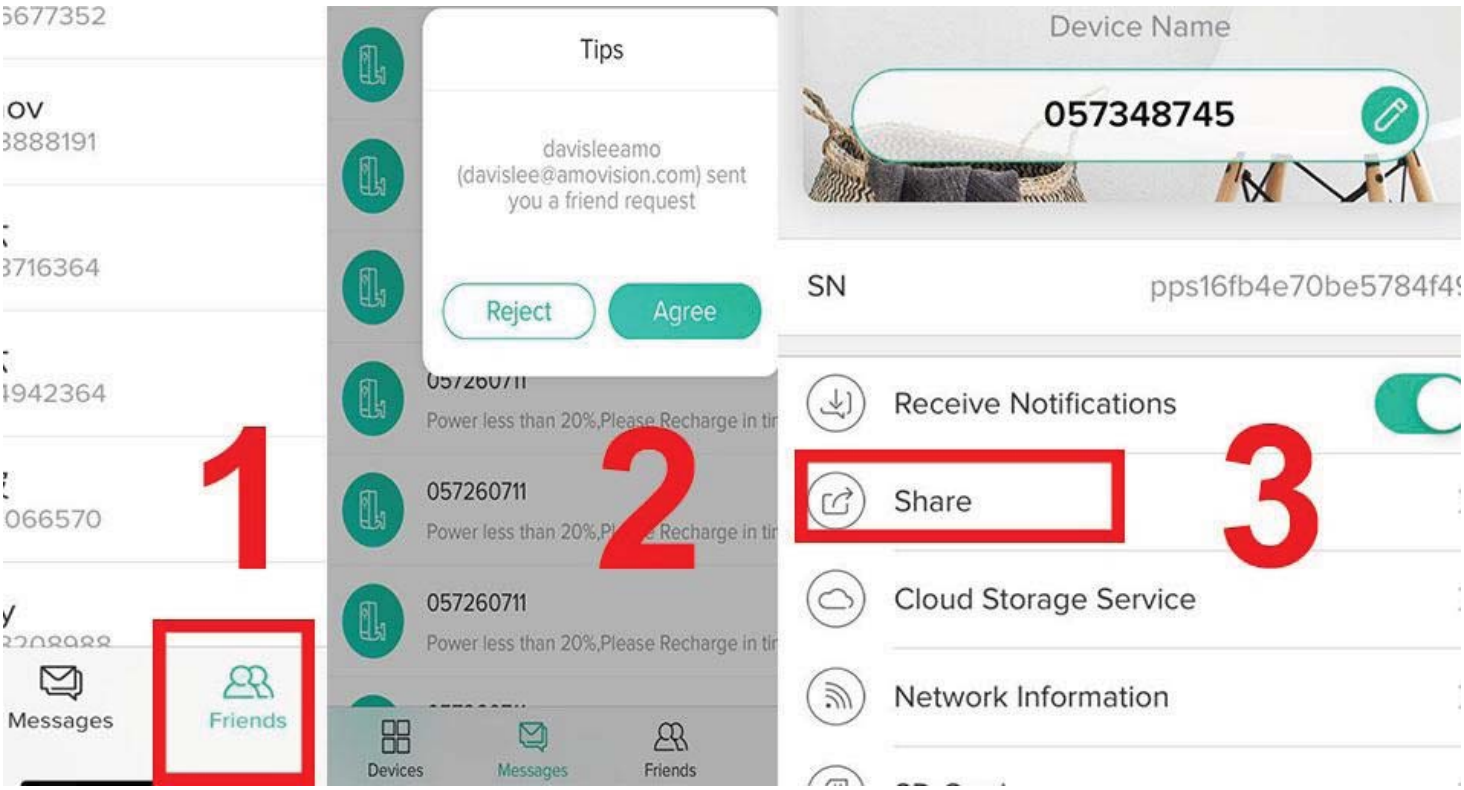
6. Share Video to Friend

6.1. Add your Friend's account in app

NOTE: Firstly ensure Friend's account already registered in Cloudedge app

6.2 Friend Agree to add request

6.3 Share video to your Friend's account



7. Alarm Push Notification and playback

Battery camera with PIR sensor is not designed for 7X24 all day recording, but just push alarm message notification to phone app and record video to SD card when PIR sensor detected human body motion events, then you can playback the motion videos wherever you are via CloudEdge App.

When PIR is triggered, camera and system actions:

1. Alarm Sound in app

NOTE: please enable cloudedge app notification in mobile

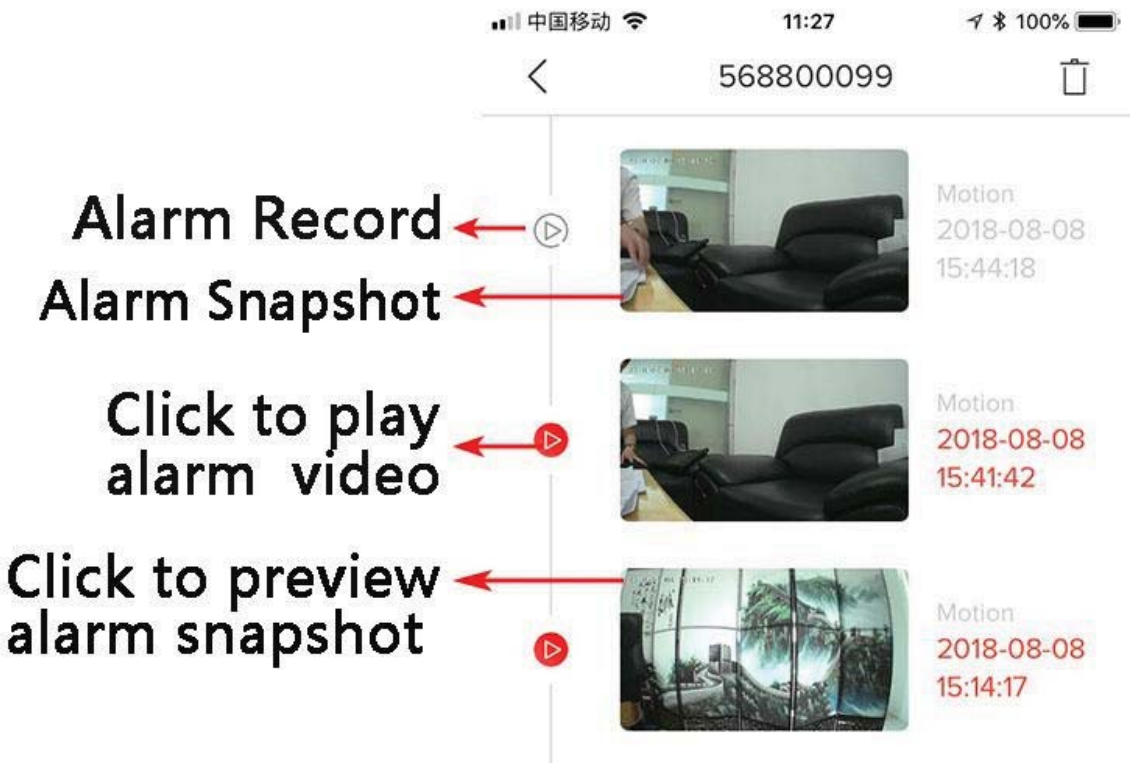
setting and also mobile volume is on

2. Alarm Message Notification

NOTE: please enable cloudedge app notification in mobile setting

3. Alarm snapshot and video record on SD card

NOTE: please insert TF Card before power on camera



8. Camera Installation

8.1. You can put it on any flat place: table, chair, floor, etc.

8.2 Install with Wall Mount:

8.2.1 A3 Wall Mount Installation

Fix the iron ball bracket to the wall with screws or double-sided adhesive, and then magnetize the camera to the iron ball. Installation is very convenient and also easy to adjust the angle.

8.2.2 A1 Wall Mount Installation：

Steps1: Prepare one more cross screwdriver, which is not in packing list
Steps2: Use the screwdriver to thread the screw through the 90-degree notch of the iron ball bracket
Steps3: Screw the screw into the threaded hole at the rear of the camera. The 90 degree slot can adjust the camera's monitoring angle.
Steps4: Screw a screw into the wall and hang the camera on the wall with the iron ball bracket.

9. To reduce false alarms, please note that:

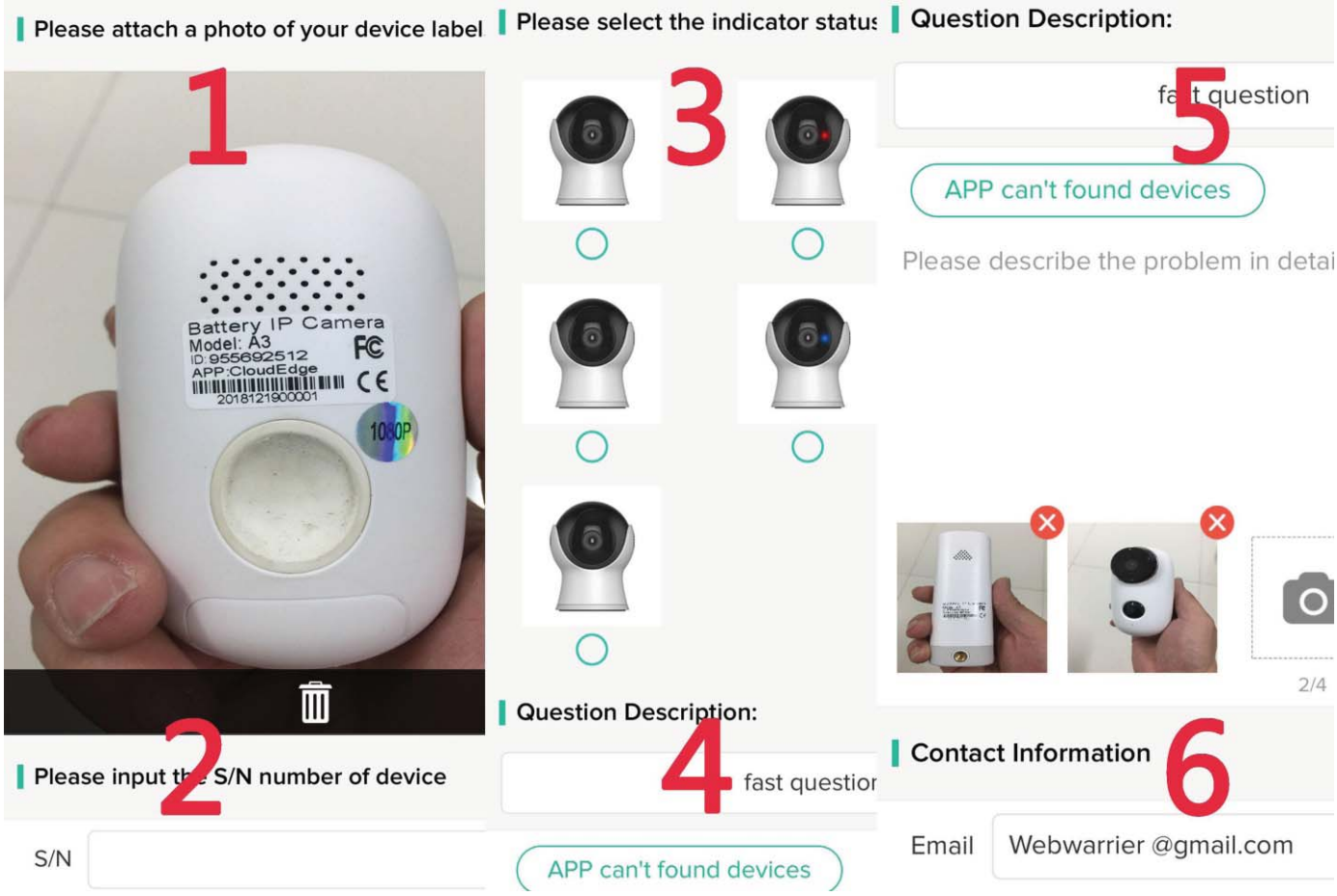
- **Do not install the camera facing any objects with bright lights, including sunshine, bright lamp lights, etc.**
- **Do not place the camera too close to a place where there frequently moving vehicles. Based on numerous tests, the recommended distance between the camera and vehicle is 15 meters (55ft).**
- **Stay away from the outlets, including air conditioner vents, humidifier outlets, the heat transfer vents of the projectors, etc.**
- **Do not install the camera facing the mirror.**
- **Keep the camera at least 1 meter away from any wireless devices, including Wi-Fi routers and phones, in order to avoid wireless interference.**

10. Feedback in Cloudedge App

Select "Me"--"Help & Feedback"--"Feedback"

In order to solve the problem effectively, please submit the question in the feedback column.
Follow the guide on App, please do as below steps:

1. Please attached a photo of your device label
2. Please input the S/N number of the device
3. Please select the indicator status
4. Question Description
5. Please describe the problem in details
6. Contact information



After you submitted the problem, we will get it in our Email,we will reply and solve the problem asap.

Appendix:

LED Status Description

No.	LED Status	Camera Status
1	Slow blinking Red	Awaiting WiFi Connection
2	Fast blinking Red	WiFi Connecting
3	Solid on Red	Network is abnormal
4	Solid on Blue	WiFi Connected

Trouble Shooting Sheet

No.	Description	Solution and operation
1	Unable to connect	1) Check your WiFi name and password 2) Ensure your WiFi is 2.4G, not support 5G 3) Ensure your camera and phone close to router
2	Reset	1) Press and hold the reset button for 5 seconds 2) Hear one “bugu” sound 3) Red light turns to slow blinking
3	Change to a new Network	1) Press reset key to factory default setting 2) Re-connection
4	Failed to add Device	Please enable CloudEdge app cellular data on in mobile settings
5	No Alarm Push	Please enable CloudEdge app notification in mobile settings
6	No Alarm Video Record	Please insert TF Card before turn on the camera

FAQ:

1. IP camera not supports PC browser and Software.

2. IP Camera not supports 5G WiFi

3. Video playback only works in Cloudedge app, not supports 3rd party player.

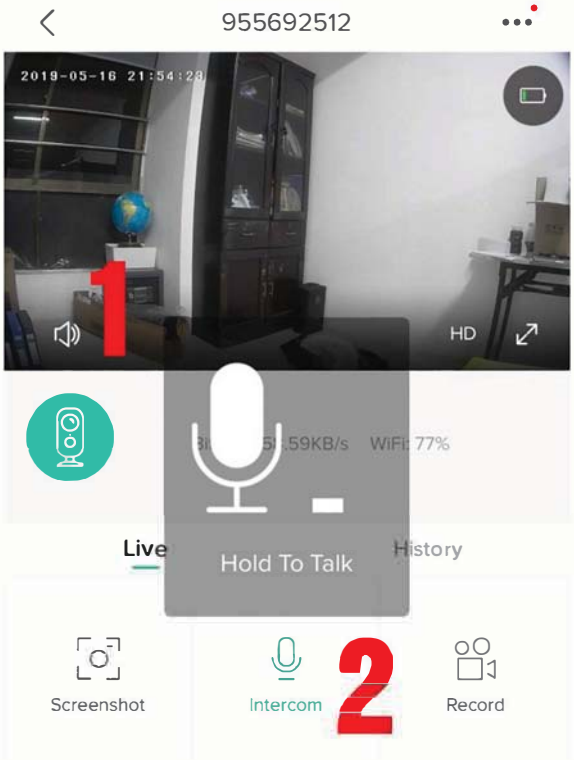
4. Manually snapshot and recording saved in mobile; events snapshot saved in cloud, events recordings saved in SD Card.

5. IP Camera battery charge supports DC5V 1A/2A plug. 6000mA battery fully charged time: 8 hours/4hous if used DC5V 1A/2A power adapter.

6. How to talk to camera or listen from the camera?
Hold the Intercom key to talk, and enable the audio key on then you can listen from the camera.

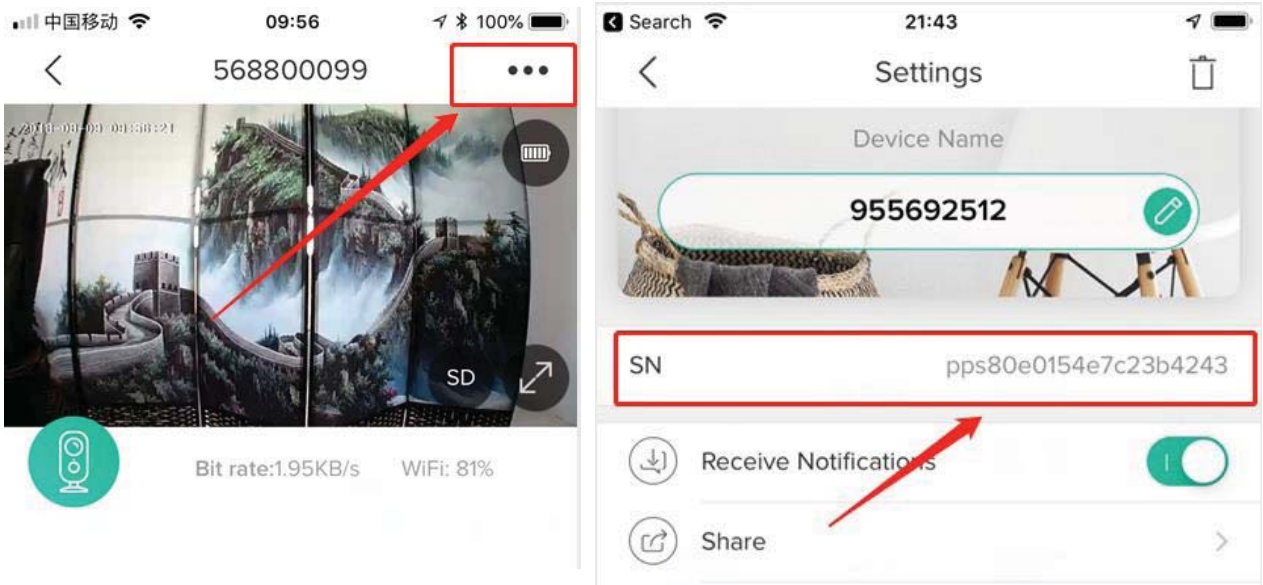
Step1: Enable Audio option

Step2: Hold "Intercom" Key to talk.



7. How to delete the photos and videos?
Select “Me”----”Pictures & Video”----Selected---Delete

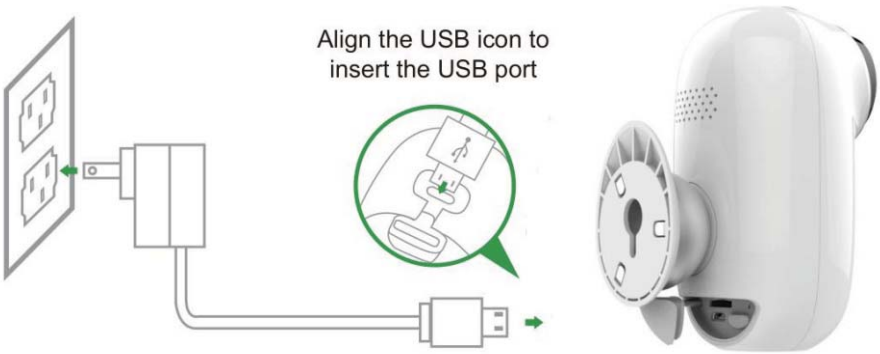
8. How to get the SN number of the IP Camera?
Please follow 2 pictures:
Camera Settings---- SN Number



9. IP battery camera supports events recording when wifi disconnected

10. It is unlimited to add IP camera to app, and also unlimited to share video to other person. But system just allowed 4 persons online in max simultaneously.

11. How to charge IP Camera?



Warning:
When using, please ensure that the Network Camera lens is at least 20cm away from the human body or other objects, so as to avoid blurring the lens.

NOTE: changes or modifications not expressly approved by the party responsible for compliance could void the user’ s authority to operate the equipment.

NOTE:
This device complies with part 15 of the FCC Rules. Operation is subject
to the following two conditions: (1) This device may not cause harmful
interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE：
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
—Reorient or relocate the receiving antenna.
—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
—Consult the dealer or an experienced radio/TV technician for help.

RF exposure compliance statement:
This device has been evaluated to meet the general RF exposure requirement