

Ziweo

Scan to Download the App

Enjoy a Luxurious Hotel Scent Experience



Waterless Home Fragrance Diffuser

Enjoy a Luxurious Hotel Scent Experience

INSTRUCTION MANUAL AND WARRANTY INFORMATION

READ AND SAVE THESE INSTRUCTIONS

PLEASE READ ALL INSTRUCTIONS CAREFULLY BEFORE OPERATING.

IMPORTANT SAFETY INSTRUCTIONS

WHEN USING AN ELECTRICAL APPLIANCE, BASIC PRECAUTIONS SHOULD ALWAYS BE FOLLOWED, INCLUDING THE FOLLOWING:

Use this product only for its intended use as described in this manual.

Always place the diffuser on a firm, flat, level surface.

Always keep the diffuser vertical when the oil bottle is installed to reduce the risk of oil leakage and damage to the diffuser.

- DO NOT use attachments not recommended by Ziweo.
- DO NOT place or store this product where it can fall or be dropped into a tub or sink.
- DO NOT place or drop into water or any other liquid. Turn off the product when not in use.
- NEVER operate this product if it has a damaged cord, plug, cable or housing.
- DO NOT use any AC adapter and power cord other than what is supplied with the product.
- Only the white AC adapter provided with the product shall be used.
- DO NOT attempt to modify or repair the unit. Servicing must be performed by professional or qualified personnel. Always keep away from heated surfaces, high temperatures and fire. Only place on dry surfaces.
- Do not place on surfaces wet from water or cleaning solvents. NEVER cover the product when it is in operation. This unit should not be used by children without adult supervision. Keep this product out of the reach of children.
- DO NOT expose the diffuser to fire or excessive temperatures. Follow all charging instructions and do not charge the diffuser outside the specified temperature range. Improper charging or charging outside the specified temperature range may damage the battery and increase the risk of fire. Product operating and charging temperature range: 0°C – 40°C.

WARNING: This product has an internal, non-replaceable lithium-ion battery. This battery is not user-serviceable. Please dispose of it in accordance with local regulations.

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HOW TO USE

1. Remove diffuser top.
2. Twist off empty bottle (keep for occasional maintenance or oil change out)
3. Twist on fragrance oil bottle to the diffuser top.
4. Place diffuser top and attached oil bottle back into the diffuser base.
5. Use the adapter and cable provided to charge the diffuser and enjoy your cordless diffuser once fully charged.
6. Download our easy-to-use ScentFlow app for a fully customizable experience.

Control Panel (on diffuser base)

Battery charging indicator

Power Button:

1. First long press to turn on unit
2. Short press to navigate through intensity settings: low, med, high
3. Long press to turn off unit and LED lights

Light Button:

1. First long press - Turns ON ambient light
2. Short press - cycle through colors.
3. Long press - Turns OFF ambient light

Timer Button:

1. First Long Press - Enable Timer Settings
2. Short press - cycle through preferred timer setting
3. Long press - Timer off for continuous operation

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HOW TO OPERATE

Power ON

Plug in adapter and power cable to wall and diffuser. If plugged in already, press button located on the diffuser base or on the Bluetooth app.

Power OFF

Long press power button to turn OFF diffuser and LED lights.

Bluetooth® set up

1. Download the Ziweo "ScentFlow" app from the app store.
2. Follow the instructions on the app to set up your diffuser.

Intensity Setting

The diffuser has 3 scent intensity levels: low, medium and high. On the diffuser base, press to increase or decrease the intensity. You can also customize the scent intensity on the Bluetooth app.

Your diffuser is set to mist and pause at different time intervals based on the intensity setting you choose.

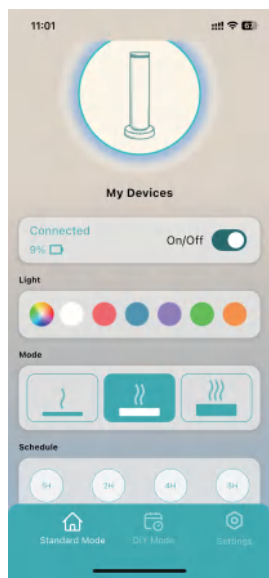
Ambient light

Press to choose your preferred light settings. You can also customize the light settings on the Bluetooth app.

Timer

Press on diffuser to cycle through the timer options: 1, 2, 4, or 8 hours and off. You can also customize the desired timer setting on the Bluetooth app

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Light Button:

The app defaults to the automatic multi-color cycling mode; however, you can manually select any fixed color of your choice.

Intensity Mode Settings

Switch between different modes (Low, Medium, High) to suit your personal preferences:

Low: Sprays for 10 s, pauses for 240 s.

Medium: Sprays for 20 s, pauses for 130 s.

High: Sprays for 30 s, pauses for 60 s.

(Longer spray duration + Shorter pause duration = Stronger fragrance intensity)

Timer Button:

Set the device's operating duration according to your needs: 1 hour, 2 hours, 4 hours, or 8 hours.

Example: If you select the Medium intensity mode (spray for 20 seconds, pause for 130 seconds) and set the timer for 4 hours, the device will operate for 4 hours, following the cycle of spraying for 20 seconds and pausing for 130 seconds.

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DIY Custom Working Modes

Users can set up to 5 different scent schedules for different days and times.

For example:

Monday-Sunday: 8:00 AM - 10:00 PM, spray 30 seconds, pause 60 seconds

Note: All waterless essential oil diffusers do not support 24-hour continuous spraying.

Light Button:

The app defaults to the automatic multi-color cycling mode; however, you can manually select any fixed color of your choice.

Custom Scent Mode

Set scent schedules for different days

Scent Intensity Adjustment

Scent strength is controlled by spray duration + spray interval:

Longer spray time + shorter interval = stronger scent

Shorter spray time + longer interval = lighter scent

Important Note for App Setup: Please make sure the scheduled working time includes your current time so the machine can start working immediately. For example: If it is currently Monday at 4:00 PM, you will need to set a schedule that covers this time, such as "Monday to Friday, 3:00 PM to 5:00 PM".

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BATTERY CHARGING INDICATOR

Low battery indicator

When the battery is at approximately 20%, the battery charging indicator on the back of the diffuser will illuminate red. When the battery is at 10% or lower, the battery charging indicator and the ambient light will both flash red. The diffuser will automatically shut off when the battery is depleted, and the battery indicator will flash red 5 times if there is an attempt to turn the diffuser ON.

During charging

When plugged in, the battery charging indicator will illuminate white and blink while charging. Time to a full charge is approximately 6.5 hours.

Fully charged

When fully charged, the battery charging indicator will turn OFF. Runtime is approximately 14 hours after a full charge.

COMMON QUESTIONS

- Q: Why does the mist start and then stop? What do the different strength settings mean?

A: Ziweo Waterless Home Fragrance diffuser is designed to mist and pause at different time intervals based on the intensity you select. Based on the intensity setting you choose, your diffuser will release visible aroma mist for a few seconds and then pause, before starting to mist again.

- Q: Why is the diffuser on but not spraying, or why is there no scent?

A: This diffuser only works when the app schedule is set correctly and the current time is included in the selected Mode. Power / Running Status must also be on. For example, if it is Monday 5 PM but the Mode only runs until 4 PM, the unit may stay on but will not spray.

- Q: Why was the scent strong at first, then became weak, or why is it noisy but not diffusing well?

A: This is usually caused by oil residue buildup in the nozzle, filter, or bottle parts, which affects spraying and scent performance. Oil thickness and concentration can also make a difference. For example, after a few weeks of use, the diffuser may still run but the scent becomes much lighter. Try a replacement bottle and clean the nozzle and filter first.

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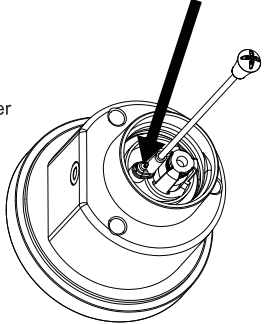
EQUIPMENT CLEANING

The diffuser may need to be cleaned when:

1. You're about to change to another 120 ml oil bottle
2. The mist volume becomes weak.

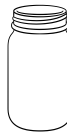
Cleaning steps:

1. Use a cotton swab dipped in 90% isopropyl alcohol to clean the base of the mist tube located in the bottom of the diffuser head
2. Add some isopropyl alcohol (minimum 90%) to the empty 120ml bottle (provided with your diffuser).
3. Install this bottle to the diffuser and turn the diffuser on high. Let it work for 30 minutes.
4. Turn off the diffuser, then remove the bottle containing isopropyl alcohol and replace it with the fragrance bottle containing the essential oil.

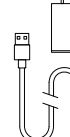


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REPLACEMENT PARTS



EMPTY BOTTLE FOR CLEANING
PP-HB020(BOTTLE)



ADAPTER + POWER CABLE
PP-ARMH4DPWT (WHITE)
PP-ARMH4DPBK (BLACK)



MIST TUBE
PP-ARMTBFLU

ARE ESSENTIAL OILS SAFE TO USE AROUND PETS?

Although Ziweo fragrance oils are made from essential oils, we should always exercise caution when using essential oils around our pets. Keep all products out of reach of pets. Keep open bottles away from pets to avoid internal consumption. When diffusing, always diffuse in a well-ventilated area and leave an option for them to remove themselves from the space. Every animal is different, so carefully observe how each animal responds when introducing essential oils for the first time. If irritation occurs, discontinue use. We recommend seeking medical attention if ingestion of essential oil occurs.

Product Specifications

Product: Waterless Home Fragrance Diffuser

Model: K813K | **Brand:** Ziweo

Capacity: 120ml

Essential Oil Consumption:

Reference: Low: >0.06 g/h | Medium: >0.23 g/h | High: >0.72 g/h (Note: Consumption rates may vary depending on the density of the specific essential oil used.)

Materials: Aluminum Alloy, POM, PP

Rated Input Voltage: DC 5V/1A

Over-Voltage Protection: DC 6.3V (Automatic device power-off protection); DC 24V (No component overheating or burnout occurs)

Rated Power: 5W

Battery: Typical capacity 4000mAh

Charging and Discharging Time: Reference: Charging takes 5 hours and 30 minutes; discharging at maximum power is supported for 12 hours and 30 minutes. Actual usage time may vary.

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FCC Compliance Statement

This device complies with Part 15 of the FCC Rules. This device contains license-exempt transmitter/receiver that complies with Innovation, Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

Ziweo is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

CAN ICES-003(B)/NMB-003(B) RF Exposure Statement This equipment complies with FCC and ICSED RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 5mm between the radiator and your body. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

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FCC Caution:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

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After-Sales Support

Should you encounter any issues regarding the use of our products, please feel free to contact our online customer service team at any time; we will do our utmost to assist you in resolving them. Customer Service Email: support@xeitin.com

One-Year Warranty

For a period of one year from the date of sale, this product is covered by our warranty service. If any hardware quality issues—not caused by human error—arise during this warranty period, our company will provide a free product replacement service.

The following conditions are not covered by the free warranty service:

1. Quality issues resulting from human factors or external causes;
2. Disassembly or repair performed by unauthorized personnel;
3. Product malfunctions caused by failure to operate the device in accordance with the provided user manual.



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Customer Support

Scan to email our support team for any assistance.

support@xeitin.com

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