

  
**h2oaudio**®



  
**TRI2** MULTI-SPORT

WATERPROOF OPEN EAR HEADPHONES

SWIM  BIKE  RUN 



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# WHAT'S IN THE BOX

## **WELCOME TO YOUR TRI 2 MULTI-SPORT EXPERIENCE!**

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**CONGRATULATIONS ON YOUR NEW H2O TRI MULTI-SPORT! INSIDE YOUR BOX, YOU'LL FIND EVERYTHING YOU NEED TO DIVE INTO YOUR AUDIO ADVENTURE.**

### **QUICK START GUIDE**

Get started with your TRI 2 Multi-Sport in minutes with this handy guide, leading you through the basics to get you up and running swiftly.

### **USER MANUAL**

Your comprehensive guide to all things TRI 2 Multi-Sport . From features and functions to troubleshooting tips, everything you need to know is right here.

### **CUSTOMER SUPPORT CONTACT INFO**

We're here for you! Inside, you'll find all the information you need to reach out for support, ensuring peace of mind no matter where your



# WHAT'S IN THE BOX

## **TRI 2 MULTI-SPORT HEADSET:**

The heart of your listening experience, designed to deliver unparalleled sound quality whether you're underwater or on the go.

## **USB CABLE**

For easy and fast charging of your headset, ensuring your beats go on as long as your adventures do.

## **SOLID EARPLUGS**

For the best audio experience and sound quality while swimming we recommend using the included solid blue earplugs to reduce the ambient sound of water splashing.

## **LEASH**

Keep your TRI 2 Multi-Sport secure and always within reach, no matter the activity. Designed for convenience and security you can attach the leash to a goggle strap or glasses, so you can focus on what truly matters.



# WHAT'S IN THE BOX



TRI 2 MULTI-SPORT HEADSET



SOLID EARPLUGS



USB CABLE



# CHARGING, POWER ON & BATTERY

## HOW TO CHARGE

Connect the 4 pin USB cable to the H2O Tri 2 (It will attach only 1 way with the magnets).

- BATTERY CHARGING: Red LED
- BATTERY FULL: Blue LED
- FULL BATTERY PLAY TIME: ~5 hrs

**When you turn ON the H2O TRI** you will hear the current battery level status.



## POWER ON/OFF

### TURN ON/OFF:

Press and hold the middle button for 3 seconds.

To RESET - hold for 12 sec





# BUTTON FUNCTIONS

## M (MIDDLE/MODE BUTTON)

### POWER ON/OFF:

Hold (3 sec) to Power ON/OFF

### PLAY/PAUSE:

1-Click to Play/Pause audio

### MODE CHANGE (MEMORY<-> BLUETOOTH):

2-Click (Double Click)

### RESET:

Hold for 12 seconds to Reset.  
Make sure headphones are off.  
After 12 seconds you will see  
the LED light blink 3 times.



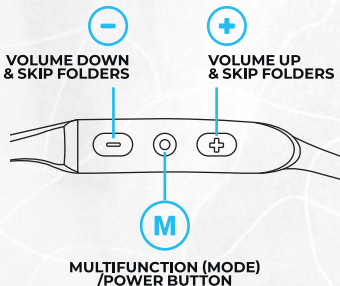
**BUTTON  
PLACEMENT**

## +/- BUTTONS

### VOLUME UP/DOWN: 1-Click

**SKIP SONG:** Hold + or - to skip to next  
or previous track.

**SKIP FOLDER:** Quick double click to  
advance to next/previous folder (only  
in memory play mode)





# BUTTON FUNCTIONS (CONTINUED)

## SHUFFLE MODE:

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3-click (triple click) to turn on/off  
**(ONLY IN MEMORY MODE)**

## SIRI

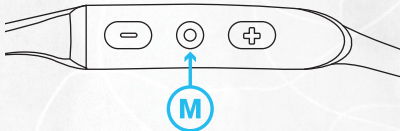
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Long Press  
**(ONLY IN BLUETOOTH MODE)**

## ANSWER INCOMING CALL

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1-click **(ONLY IN BLUETOOTH MODE)**





# MEMORY MODE, FOLDERS, PLAY ORDER & SHUFFLE

## MEMORY MODE

When you power on the TRI 2 Multi-Sport it will announce which mode you are in, either Memory Mode or Bluetooth Mode. Double click the **"M" button** to toggle between Memory Mode (Swimming) & Bluetooth mode. Use Memory Mode to play back your files which have been added to memory via direct download.

## FOLDERS

You can create, name and organize your music into folders via your computer and a USB connection.

A quick DOUBLE-CLICK on the **"+/-" button** will skip to or go back to the previous folder.

## PLAY ORDER

You can determine the play order by assigning a sequential numerical value to the beginning of each audio title. It is important to always use 3 digits for the numerical assignment otherwise it will not play in order. (000,001,002,003,004 etc all the way to 999).



# MEMORY MODE, FOLDERS, PLAY ORDER & SHUFFLE (CONTINUED)

## SHUFFLE MODE

The TRI 2 Multi-Sport has the ability to randomly shuffle the play order of your stored audio files. Please note it will only shuffle the music contained within a folder and not across all folders. A **QUICK TRIPLE QUICK** on the **“M” button** will turn on/off SHUFFLE MODE



# BLUETOOTH CONNECTION & PAIRING

**CONNECT YOUR H2O AUDIO DEVICE TO A SMARTPHONE OR SMARTWATCH FOR DIRECT LIVE STREAMING OF AUDIO CONTENT WITH THESE SIMPLE STEPS:**

## **ENABLE BLUETOOTH ON SOURCE DEVICE**

- On your smartphone or smartwatch, navigate to the settings menu.
- Find the Bluetooth section and ensure Bluetooth is turned on.

## **POWER ON THE TRI MULTI-SPORT**

- Turn on your TRI 2 Multi-Sport and listen carefully to the audio prompts.
- By default, the device will start in either Bluetooth (BT) or Memory Mode

## **SWITCH TO BLUETOOTH MODE**

- If your device starts in Memory Mode, switch to Bluetooth Mode by double clicking the middle multi-function button.

## **PAIRING YOUR DEVICE**

- For first-time pairing, wait for your H2O Audio Device's name (TRI 2 Multi-Sport) to appear on the Bluetooth screen of your source device.
- Once it appears, tap on the Tri Multi-Sport to complete the Bluetooth pairing process.



# BLUETOOTH CONNECTION & PAIRING (CONTINUED)

## RECONNECTING PREVIOUSLY PAIRED DEVICES

- If your TRI 2 Multi-Sport has been paired with the source device before, it should automatically reconnect.

## START STREAMING

- Play audio content from your preferred app on the source device to start streaming through your H2O Audio Tri Multi-Sport.

## DISCONNECTING

- To disconnect, you can either turn off your Tri 2 Multi-Sport, disconnect from the Bluetooth settings on your source device, or simply stop the Bluetooth connection directly from your source device.



# DIRECT DOWNLOAD VIA USB

**ENSURE THE AUDIO FILES YOU INTEND TO DOWNLOAD ARE IN ONE OF THE SUPPORTED FORMATS, (MP3, M4A, WMA, FLAC, APE) AND ARE FREE FROM ANY DIGITAL RIGHTS MANAGEMENT (DRM) PROTECTION.**

## **CONNECT YOUR DEVICE**

- Use the USB cable provided with your TRI 2 Multi-Sport to connect it to your computer or laptop. Make sure there is enough charge in the battery to complete a secure connection to enable file transfer. If the battery on the device is too low the USB connection may fail.

## **DEVICE RECOGNITION**

- Upon successful connection, your computer should automatically detect the device and display it as an external drive. If the device does not appear automatically, check your computer's file manager (for PC users) or Finder (for Mac users).

## **LOCATE MUSIC FILES**

- Find the music files you wish to transfer on your computer. These could be in your iTunes library or any other folder where you store audio files.

## **TRANSFER MUSIC FILES**

- Select the desired audio files and either drag and drop them into your device's folder or copy and paste them directly. Wait for the transfer to complete before disconnecting the device. Ensure all files are fully copied to avoid data loss.



# DIRECT DOWNLOAD VIA USB

## MANAGING DEVICE CONTENT

- To remove files from your device, navigate to the device folder, select the unwanted files, and either right-click to delete or drag them to the trash.

## SAFELY DISCONNECTING THE DEVICE

- Before disconnecting the USB cable, ensure you safely eject the device from your computer to prevent data corruption.

## LISTENING TO MUSIC

- Power on your H2O Audio device, switch to memory mode, and enjoy your music underwater without interruptions.

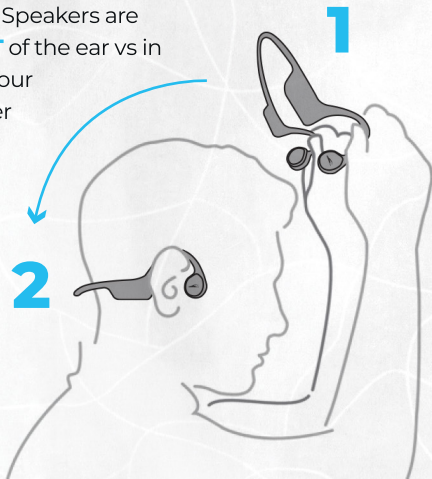
## IMPORTANT NOTE

**SUBSCRIPTION-BASED MUSIC LIKE SPOTIFY, APPLE MUSIC, PANDORA, ETC ARE COPYRIGHT PROTECTED AND **CAN NOT** BE DIRECTLY DOWNLOADED VIA USB.**



# HOW TO WEAR

The **H2O TRI 2 headphones** are **OPEN EAR** and use Bone Conduction. The Speakers are sitting **IN FRONT** of the ear vs in the ear, leaving your ear open for other surrounding sounds.





# SWIMMING WITH TRI 2

## USE MEMORY MODE WHEN SWIMMING

For optimal performance while swimming with the Tri Multi-Sport, it's essential to switch the device to Memory Mode. This allows you to play audio files that have downloaded directly to the memory of your device.

## HOW TO WEAR DURING SWIMMING

Secure the headphones in place by fitting them under your swim goggle strap or swim cap, ensuring a snug and stable fit during your swim.

## TIP

### SOLID EAR PLUGS

For the best audio experience and sound quality while swimming we recommend using the included solid blue earplugs to reduce the ambient sound of water splashing.

### LEASH

Keep your TRI Multi-Sport secure and always within reach, no matter the activity. Designed for convenience and security you can attach the leash to a goggle strap or glasses, so you can focus on what truly matters.



# SWIMMING WITH TRI 2

## IMPORTANT NOTE

Bluetooth Mode is not advised for swimming. As the effective range under water is just a few inches. This can cause the audio and Bluetooth signals to drop out or cut off.

Despite the underwater limitations, there are several water-related activities where Bluetooth streaming remains viable. You can successfully live stream via Bluetooth while boating, kayaking, stand up paddle boarding, water aerobics, treading water or any activity where the **TRI MULTI-SPORT** and **source device** are **not submerged**.



# BIKING & RUNNING WITH TRI 2 MULTI-SPORT

WHEN BIKING OR RUNNING YOU CAN LIVE STREAM VIA BLUETOOTH OR PLAY BACK YOUR STORED AUDIO IN MEMORY MODE.

## BLUETOOTH MODE

Utilize Bluetooth mode to live stream audio from your favorite apps by pairing your smartphone or smartwatch to the **Tri Multi-Sport**

## MEMORY MODE

Playback audio which has been stored to the internal memory of the TRI Multi-Sport without the need of any other devices i.e. you can leave your phone at home.

## SAFETY TIP

IT IS IMPORTANT TO ADJUST THE AUDIO LEVEL SO THAT YOU ARE ABLE TO HEAR AMBIENT SOUNDS FROM AROUND YOU – CARS, TRAFFIC, ETC. THE TRI MULTI-SPORT HAS AN OPEN EAR DESIGN THAT WILL ALLOW YOU TO HEAR WHAT'S AROUND YOU.



# WARRANTY & SUPPORT

## 1-YEAR WARRANTY

All H2O Audio products include a 1-year warranty starting from the date of purchase. This warranty covers any manufacturing defects encountered under normal usage conditions. If you experience any issues covered by our warranty, please contact our customer support for assistance and resolution.

## GO BEYOND 2-YEAR WARRANTY

Extend your warranty to two years by registering your product on our website. Successful registration qualifies you for the 2-Year Go Beyond Warranty, offering extended protection for your purchase.

## SUPPORT

Unlock More with a Scan: Looking for extra tips, guidance, or detailed how-to videos? Scan the QR Code below to access a wealth of resources and enhance your H2O Audio journey. Or visit us at

[h2oaudio.com/pages/h2o-tri-pro-headphones-support](https://h2oaudio.com/pages/h2o-tri-pro-headphones-support)



## CONTACT



### CONTACT

Need Help? We're Here for You! If you have any questions or need support, our customer service team is eager to assist. We're committed to ensuring your H2O Audio experience is both seamless and enjoyable.

**LIVE CHAT:**

[h2oaudio.com](https://h2oaudio.com)

**EMAIL:**

[support@h2oaudio.com](mailto:support@h2oaudio.com)

**CALL:**

858.771.4410

### **FCC Caution:**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help. The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.