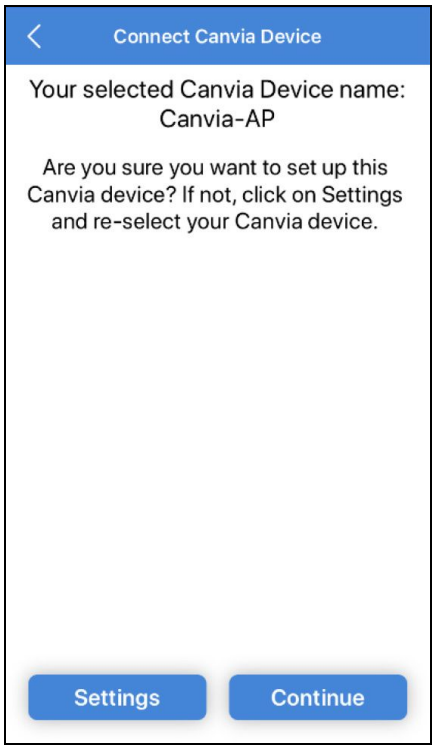
Canvia setup & app features

Login/password

Log into the Canvia app with your account username and password - if you have not yet registered an account, you can do so via the app itself by clicking on ‘Sign up’ or alternatively via https://www.palacio.life/members/#/login and clicking on the ‘Don’t have an account?’ link.

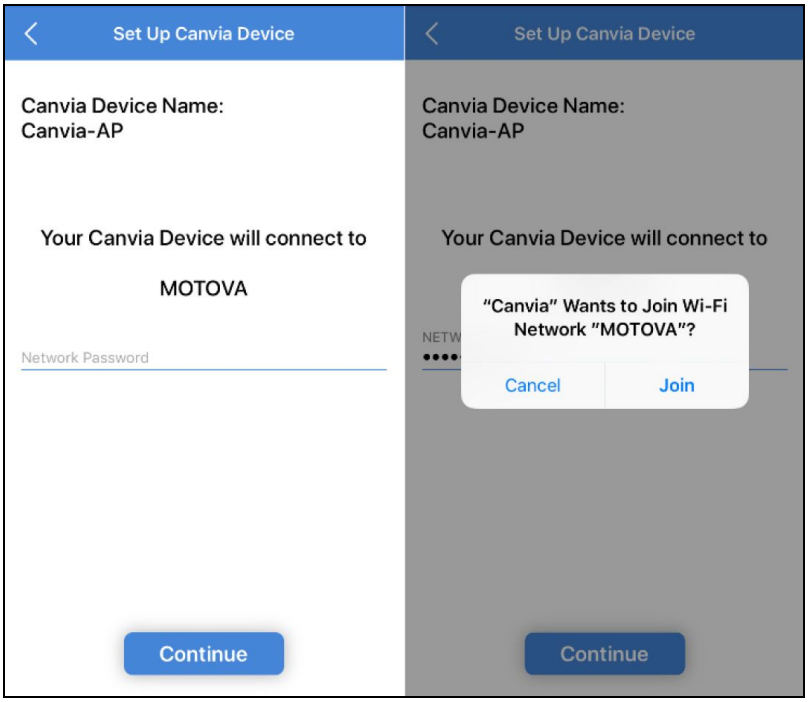
Connecting to your device

1. Canvia by default is in ‘AP mode’
    a. This means Canvia is generating its own local network called ‘Canvia-AP….’
    b. To confirm whether or not your Canvia is in AP mode, search for available Wi-Fi networks and look for a network name containing ‘Canvia-AP...’.
2. Open the Canvia mobile app and log in with your account username and password
3. Go to Settings from the app’s main menu and check that you are connected to your home network (this will be listed under ‘Wi-Fi’ at the top of the Settings page). If not, connect your phone/tablet to your home network.
4. Go to Device Setup from the app’s main menu. You should see that you are connected to your home network. Click “Continue”
5. In the next window, select “Settings” and then go to the Wi-Fi settings of your phone/tablet. Select the available ‘Canvia-AP...’ network.
6. Return to the Canvia mobile app by selecting “Canvia” or the ‘back arrow’ icon at the top left corner (depending on your phone/tablet). You should see this message at the top of the screen: “Your selected Canvia Device name: Canvia-AP….”.

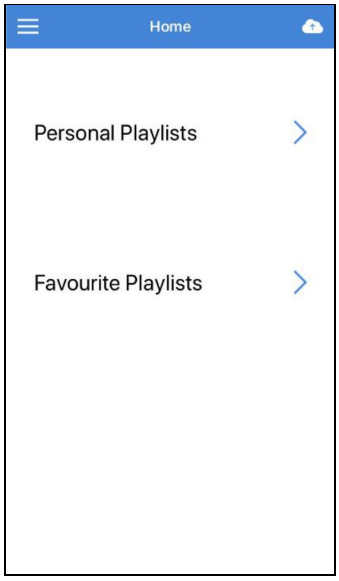


7. Click “Continue” and on the next screen, enter the password for your home Wi-Fi network. Click “Continue”. A confirmation popup will appear on most devices asking whether Canvia can join your home Wi-Fi network - select “Join”

Note: the home Wi-Fi network to which you wish to connect your Canvia must be password protected in order for device registration to work

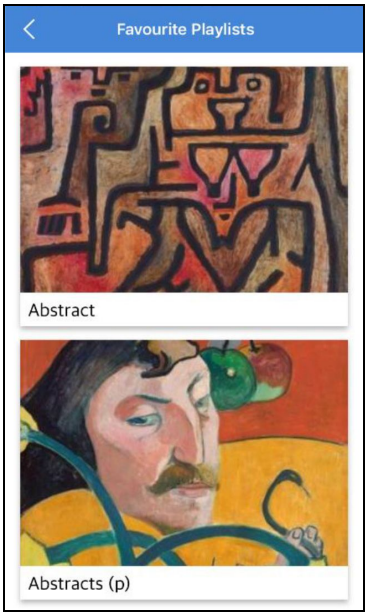


8. You will then be taken to the home screen of the app. *Note: it might take several seconds for the connection to your Canvia to be established.*

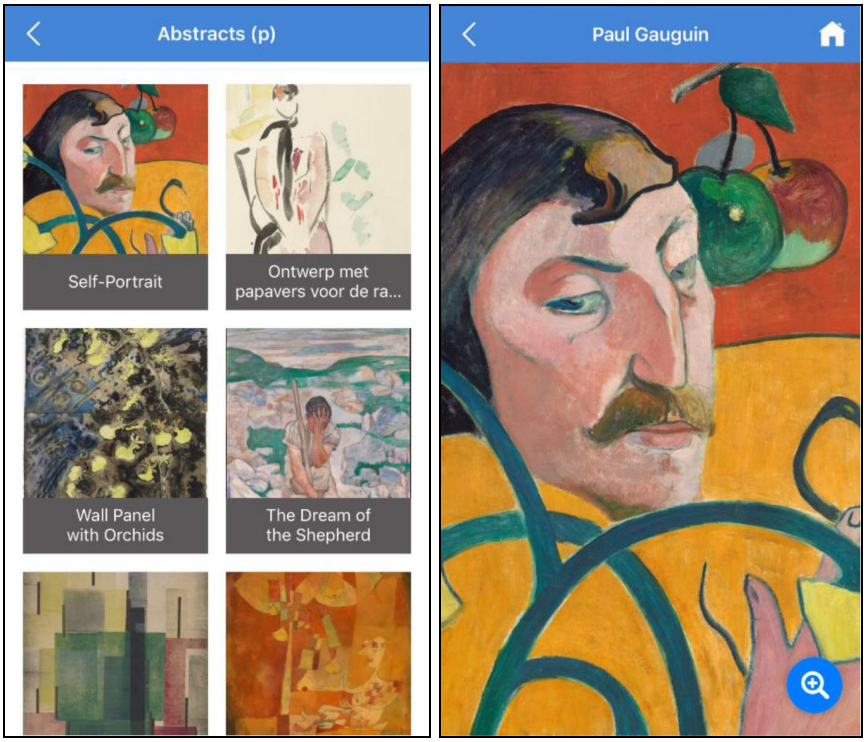


Display features

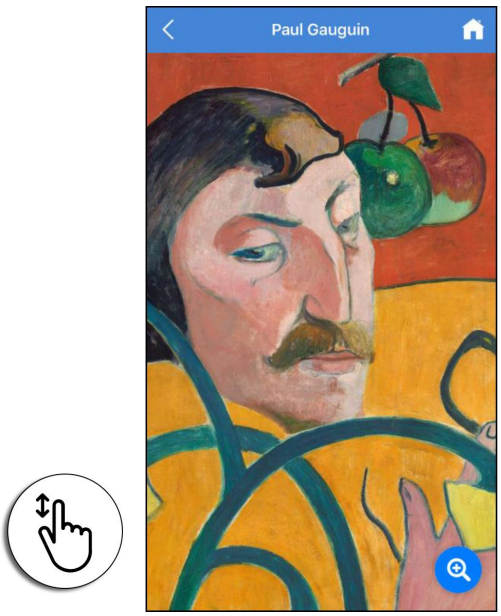
1. Click on Personal or Favorite Playlists. You will be taken to a screen listing the available playlists. Select a playlist. *Note: if you do have yet have any Personal or Favorite Playlists associated with your account, please add them via the Canvia website: https://www.palacio.life/members/#/login. See the Canvia website features doc for more details*



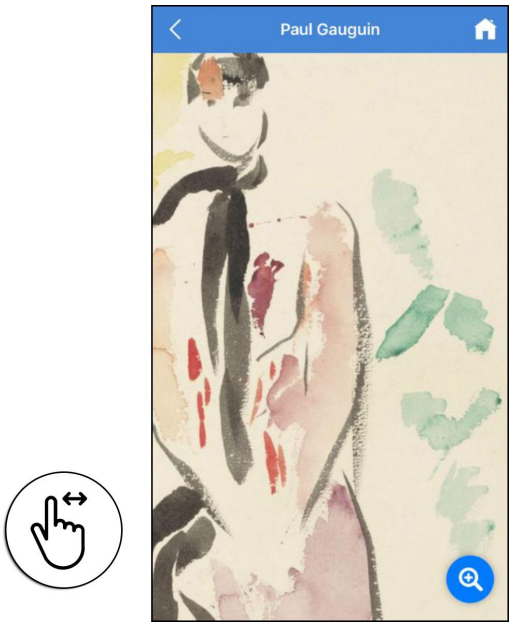
2. Select the artwork you want to display.



3. Swipe up from the bottom to display the caption of the selected artwork. Swipe down to remove.

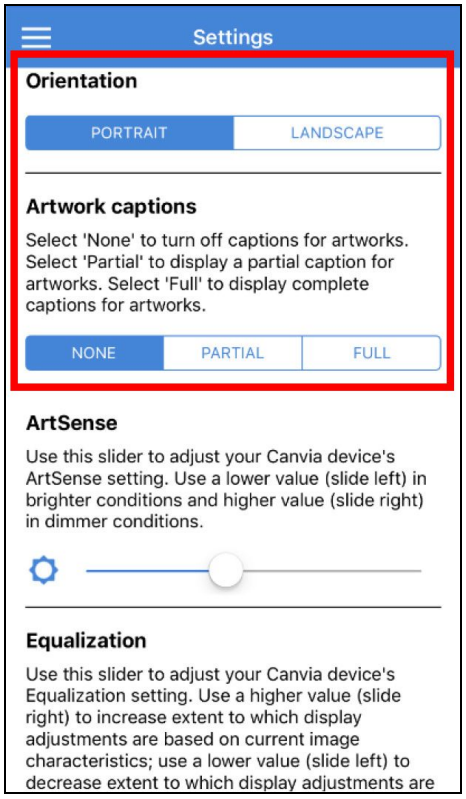


4. If the device Display Mode is set to ‘Norma’, click on the zoom icon on the bottom right to zoom and reposition the artwork on Canvia.
    a. After clicking on the zoom icon, you will see the icon change. You can then zoom and reposition the artwork by touch - coordinate with the artwork’s appearance on Canvia
    b. Lock the artwork position by clicking on the zoom icon again.
5. Swipe left to see the previous artwork in the playlist; swipe right to see the next artwork

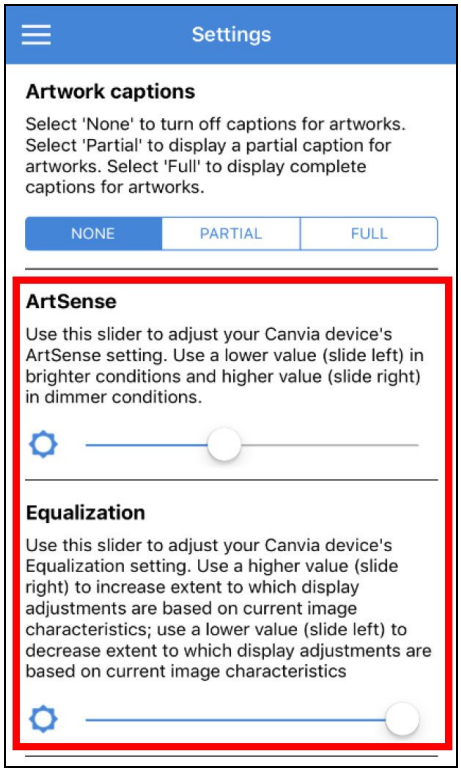


Settings features

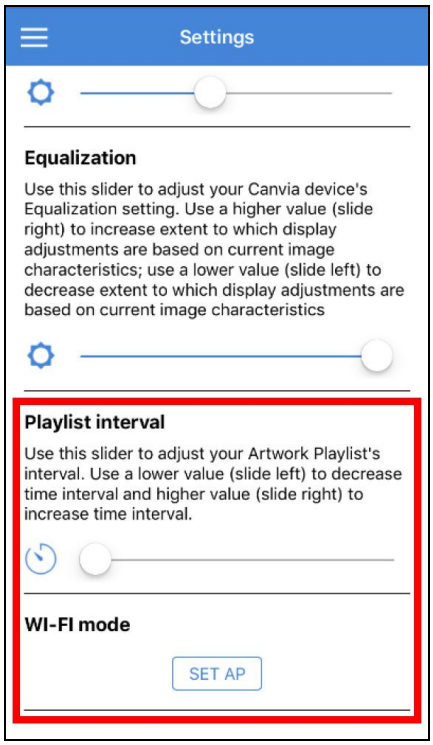
1. Select Settings from the app’s main menu
2. Under Orientation, you can alternate between portrait and landscape orientations of artwork on Canvia
3. Under Artwork captions, alternate between None, Partial or Full caption overlays on Canvia. This selection will remain for all displayed artworks.
    a. Use the Partial setting for a permanent, unobtrusive display on information (e.g., artist signature).
    b. Use the Full description for additional detail about the artwork.



4. Under Artsense and Equalization, use the sliders to adjust Canvia's display so as to make it look more or less realistic.



5. Under Playback interval, use the slider to adjust the duration an artwork remains displayed before Canvia automatically advances to the next artwork in the playlist
6. Under Display Mode, you can choose between:
    a. Normal: this displays the artwork at its original aspect ratio (with letter- or pillarboxing). In this mode, you can use the Canvia app to manually zoom and reposition the image
    b. Pan & scan: this scales up the artwork to fill the entire display
7. Under Wi-Fi mode, select “Set AP” to switch Canvia back to ‘AP mode’, i.e. disconnect from your home network and restart Canvia as a local network. Once you’ve done this, you’ll need to reconnect your Canvia again as described in the above steps.



FCC Warning

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any inte rference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interferenceto radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

ISED Statement

- English: This device complies with Industry Canada license - exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device. The digital apparatus complies with Canadian CAN ICES - 3
(B)/NMB - 3(B).
- French: Le pr é sentappareilestconforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitationestautoris é e aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareildoit accepter tout brouillageradio é lec triquesubi, m ê mesi le brouillageest susceptible d'encompromettre le fonctionnement.

This radio transmitter (ISED certification number: 7137C-1002019) has been approved by Industry Canada to operate with the antenna types listed with the maximum permissible gain indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

Le pr é sent é metteur radio (ISED certification number: 7137C-1002019) a é t é approuv é par Industrie Canada pour fonctionner avec les types d'antenne é num é r é s ci-dessous et ayant un gain admissible maximal. Les types d'antenne non inclus dans cette liste, et dont le gain est sup é rieur au gain maximal indiqu é , sont strictement interdits pour l'exploitation de l' é metteur.