



Contixo A7 Kids Tablet

User Manual

Safety Precautions.....	2
Hardware Overview.....	3
Product Care	4
Initial Setup.....	5
Software Overview.....	8
Navigation	9
Camera	10
Web Browsing	11
Google Services — Quick Setup	12
Setting Up Family Link.....	13
Connecting to a Computer	15
Factory Reset	16
Why Is My Tablet Slow or Frozen?	18
Troubleshooting the Tablet	19

Important Tips

1. During the first use of the tablet, allow the battery to fully charge (100%) then fully discharge (0%). This will cycle the battery to extend the lifespan of the tablet. Do this 3-5 times.
2. Only use chargers that have an output rating of 5V/2A. Using a charger with higher voltage (e.g., 9V/12V) may damage the device battery or pose safety risks.
3. Do not use this tablet in extreme temperatures, and in or near dangerous environments. Exposure to very high or low temperatures may cause the device to become unusable and/or damaged.
4. The tablet still consumes power while in idle mode. Please plan accordingly when charging your device.

Safety Precautions

Make sure to charge the battery fully before using. We recommend cycling the battery (fully charging then fully discharging) 3-5 times upon first usage.

- **Do not** store the device in places with high room temperature, humidity, or dust.
- **Do not** drop the product. Avoid any type of strong impact. The protective cover is designed to help protect against scratches and resist impacts only.
- **Do not** expose to liquids or water.
- **Do not** clean with alcohol-based products. This can cause damage to the screen.
- Always use an appropriate volume setting. Ensure headphone or other peripheral devices are set properly.
- **Do not** disassemble the product or accessories. Doing so will void the warranty and is a safety risk.
- **Do not** use this product while operating a vehicle or heavy machinery.
- **Obey all laws and regulations when using the device.**

Technical Specifications A7

CPU (Processor)	Penta-Core 1.8 GHz
Operating System	Android 15
Browser	Google Chrome
Memory (RAM)	3GB
Expansion Slot	Micro SD Card Slot, Supports up to 512GB Flash
Screen	7 inch IPS Multi Touch
Camera	Front - 0.3 Megapixel, Rear - 2.0 Megapixel
Screen Resolution (Pixels)	1024 × 600
Input Method	Touch Screen
Built-in Speakers	1W / 8 Ohm Internal Speaker
Audio Out	3.5 mm Headphone Jack
Weight	8.9oz/255g
Voltage	AC 110-240V 50/60Hz DC 5v/2A
Charging/Data Port	Type-C
Battery	3000 mAh
Dimensions	7.44in x 4.19in × 0.38in
Operating Temp Range	-10°C/14°F to 40°C/104°F
WLAN Compatibility	Dual Bands 2.4GHz & 5.0GHz

Hardware Overview



Charging

- Use the included USB cable to charge your tablet.
- If the cable becomes damaged or misplaced, you can order a replacement cable or charger at www.contixo.com.
- Please note that using third-party charging accessories can void the warranty.
- Avoid charging the battery for more than 8 hours at a time.
- Do not use the charger in wet or humid environments. Always charge the tablet in a safe, dry location.

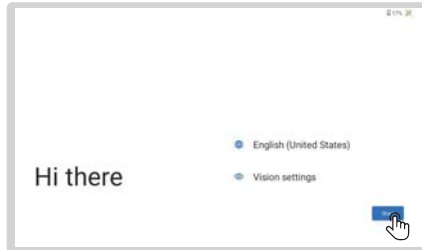
Initial Setup

After the tablet has been fully charged, press and hold the power button for a few seconds until you see the Contixo logo appear.

The tablet will power on and begin an initial boot sequence.

The first boot is always the slowest as the system is preparing for you to go through set-up. Future boot sequences will be quicker.

Initial Setup



Select your language, and then click “Start”

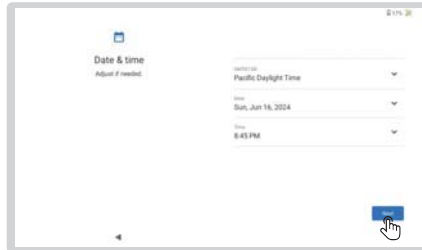


Select your WiFi network



Enter your password then click “Connect”

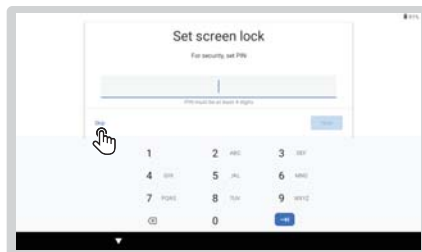
Initial Setup



Set the Date & Time then click “Next”

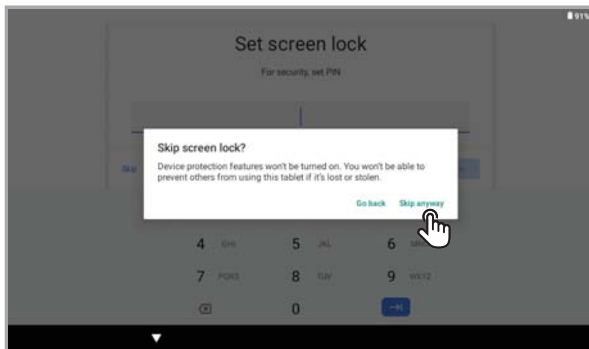


Click “MORE”, and then click “ACCEPT”



Create passcode or select “Skip” and set it later

Initial Setup



(if skipping previous) Click "Skip anyway"



Wait a few seconds until the home screen appears.

Software Overview

The tablet hardware has been designed to meet the software requirements of all preinstalled software. After the initial setup, the tablet will run all apps smoothly. Running certain apps not associated with Family Link can cause a delay in performance. (See pages 2-3 for hardware features and specs). Contixo tablets come pre-installed with Android OS, which has been tailored with Google Suite. No experience is required for Google Services, previous experience with Android OS via smartphone or tablet may be helpful. Please refer to common guidelines of Google Services to stay up-to-date. We include a variety of pre-installed apps, some may require additional costs/ services to work properly.

Power On/Off

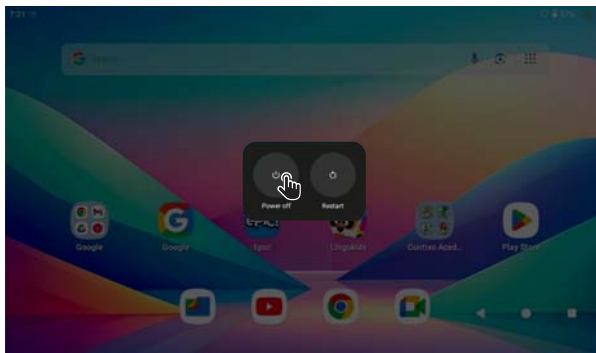
Holding the power button will turn the tablet on.

To put the tablet in sleep mode, press and release the power button.

Sleep mode is best if you will not on turn the device again soon.

To power off the tablet, you must hold the power button for several seconds, then respond to the power menu screen by selecting “Power off”.

This is the best option if the tablet will not be in use for more than a few days.

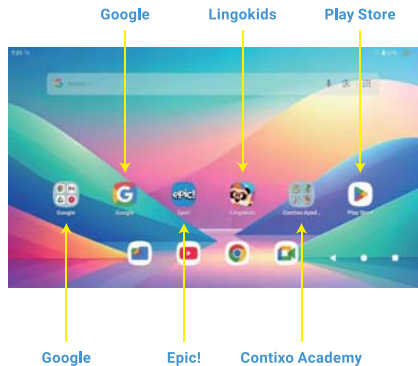


Navigation

When opening an app for the first time (such as Family Link, Partner apps, games or services), there may be a delay of at least 10 seconds.

This is normal for first time application to activate.

Once this process has been completed it will run at its normal speed the next time it is launched.

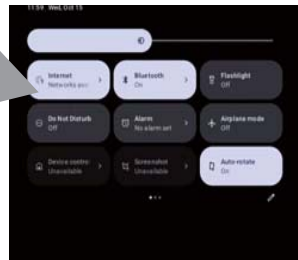
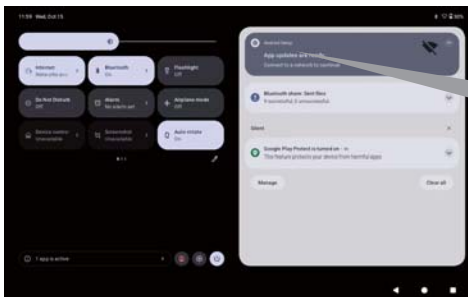


The Epic/LingoKids Home Screen

If you skipped logging into Google at setup, these icons are shortcuts.

First, connect to the internet, then click the icon and follow the prompts to log in with your Google account to access the Google Play Store for download. If you login with your Google account during the device setup, there is no need to download—it will be installed automatically.

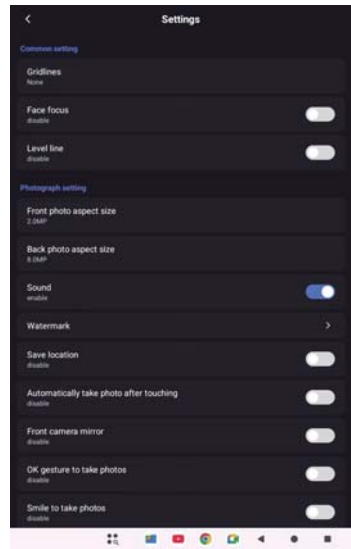
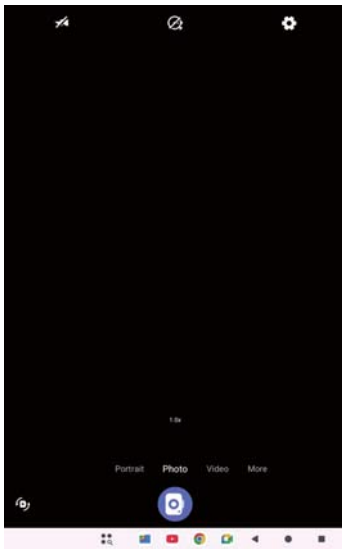
The home screen has menus that can be found by swiping up or down on the screen. Recent apps can be brought up by pressing the “Square Symbol” in the bottom-right of the screen in the navigation row. Swiping apps in the UP direction while in the recent apps screen, or by pressing the “X”, closes the app.



Swipe down from the top of screen to access quick settings.

Camera

The camera app can be accessed through the app icon on the home screen, or by double-clicking the power button.



The settings allow you to take pictures according to your personal preferences.

Web Browsing

The tablet uses Google Chrome as a default web browser. Chrome can open different tabs to have multiple pages open. You can save pages with bookmarks or search for any content on web pages. You can watch videos, play music, and just about any other feature you like to enjoy.

However, many factors can impact the product's performance such as network performance, background apps and processes, or other loads on the processor, performance can vary. If it seems like the tablet is running slow, please check our troubleshooting section on www.contixo.com

With Family Link, you can allow access to web browsing or block access completely. You can specify what web pages are available by entering approved website addresses. Certain features such as viewing videos on Youtube will be directed to install Youtube Kids app. There are settings to restrict more for younger children (8 years old or younger) and allow more access for older children (12 and older) These features determine the music, gaming, shows, and education sites available.

Parents are responsible for monitoring their children's activity while using the internet. Parental control tools are available to block or report inappropriate content, manage search settings, or disable search entirely. Please ensure this product is used responsibly.

Google Services — Quick Setup

1. Wi-Fi connection required to access Google Services. First connect to a network.
2. Sign in with an existing account or create one. You can create a new account for the child that is linked to an existing adult account; this allows the parent to be notified when changes occur or a new device is logged on.
3. The Account Added screen provides the confirmation on the availability of accounts added.
4. Additional services such as "Backup to Google Drive" can be automatically saved and preserve data (pictures and files).
5. Sign into Google Play Store to update existing or download apps

Family Link software and Google Services may change or update without any advance notice. Parents are responsible for additional installed apps or websites allowed on this product. Always backup any important data before resetting the tablet.

System Settings

The control panel settings allow the following features:

1. **Network & Internet** — Change Wi-Fi settings, check your network configuration, airplane mode, or VPN (Virtual Private Network).
2. **Connected Devices** — USB (Charge phone, transfer files, etc.), Pair new device, turn on Bluetooth.
3. **Apps & Notifications** — Set permissions & default apps.
4. **Battery** — Set power saving modes.
5. **Display** — Set brightness, wallpaper, sleep timer, auto -rotate screen, font size, display size.
6. **Sound** — Set volume level or do not disturb.
7. **Storage** — Hard drive information.
8. **Security & Location** — Contains Google features to help protect or find the device.
9. **Users & accounts** — Adding and modifying accounts.
10. **Accessibility** — Set screen readers, display, interaction controls.
11. **Google** — Set services & preferences.
12. **System** — Set language, time, backup, updates.

Setting Up Family Link

Here we will walk you through the steps to help setup your Contixo Kids Tablet before your child's first use.

We recommend Family Link to be enabled and if the parent's need to make adjustments they will need to enter a PIN to make changes to the tablet's settings. The tablet should be updated as the child learns & grows, installing apps that are age appropriate.

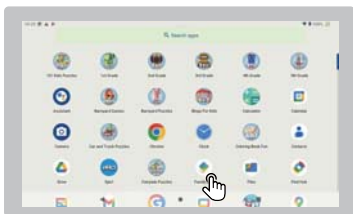
Also note, Google Play Store may make changes to the app while the tablet is connected to the Internet.

Tip 1: When setting up your Parental controls (like the pre-installed Family Link app), the tablet may experience a slower operating speed due to the background application.

Tip 2: When you are using YouTube Kids app, you may have to update Google Play services. Launch the Play Store and check for updates regularly.

Bring up the App Drawer by swiping up while on the Home Screen.

Step1:



Tap Family Link app.

Step2:

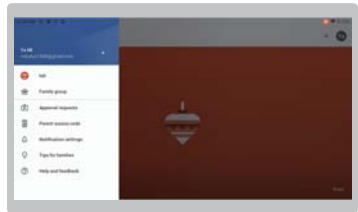
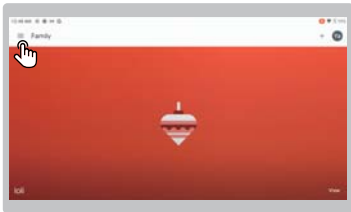


Click the "✓" then click "Get started".

With the Family Link Parental Control, you can hand-pick content, control screen time, block unsafe internet content and set educational goals.

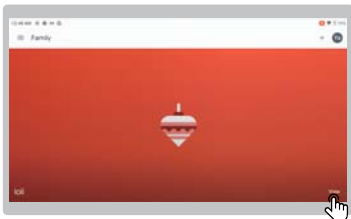
Setting Up Family Link

Step 3:



Click the “≡” in the top-left to find the menu options.

Step 4:



Click the “View” button in the bottom-right corner to set approved apps and time limits for each.

Connecting to a Computer

Connect to your computer by USB.



You MUST be in Parent mode in order to connect with your computer devices.



Once connected by USB, swipe down from the top of the screen to reveal the notification drawer. Tap “USB charging this device” notification.



Select “File Transfer”.

Your device/disk name will appear as “A7” on your computer.
You can now transfer or backup files between the tablet and computer.

Factory Reset

Factory Reset

Step 1:



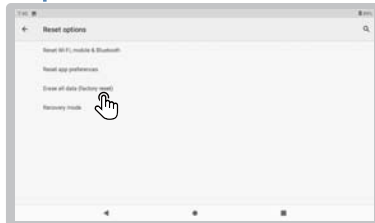
Open "Settings". Select "System".

Step 2:



Select "Reset options".

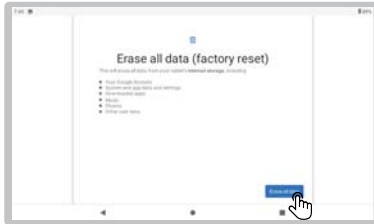
Step 3:



Select "Erase all data (factory reset)".

Factory Reset

Step 4:



Select "Erase all data".

Step 5:

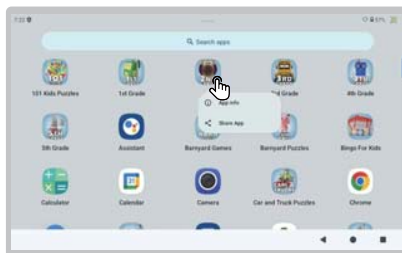


Select "Erase all data".

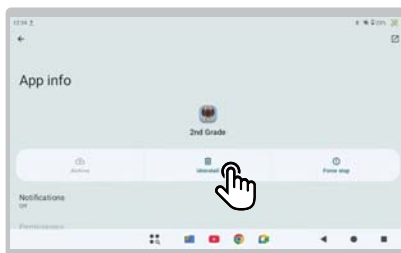
Wait until Factory Reset/Reboot function has completed before pressing any new commands. This process will last 5 minutes.

Why Is My Tablet Slow or Frozen?

You may need to close some of your open applications or games to free up available memory on your tablet. Follow the steps below to close applications.



Press and hold the app as shown in the picture and select "App info" in the popup.



Select "UNINSTALL" as shown in the picture to delete the app.

Troubleshooting the Tablet

<u>Issues</u>	<u>Solutions</u>
Battery is draining too fast	Adjust screen brightness to a lower setting; close and/or uninstall unused apps.
Slow or unresponsive programs	Close unused apps; clear app cache and do a factory reset in Settings menu
Network connectivity issues; no WiFi connection	Reset network connection; toggle airplane mode on/off.
Tablet is hot or overheating	Close unused apps; clear app cache; power off for a few minutes.
App crashes	Re-launch or reinstall app; update app through Play Store
Unresponsive screen	Restart tablet by holding power button for 8 seconds
Google Play Store crashes	Clear app cache and restart
Apps won't download from Play Store	Clear Play Store cache; open app settings and clear local search
Can't turn tablet on/off	Hold power button for Power Menu options
Touch screen issue; not responding touch	Low battery power; inspect display for physical damage
Battery doesn't hold a charge	Check power cable; inspect power button if stuck
Sound is low	Check speaker port for blockage
Camera or SD Card not working	Corrupt Software / Reset to factory default
Can not be charged	Check if the USB is damaged/try a different OEM cable/contact support.
Tablet stuck/frozen	Use a thimble to insert the reset port to restart the tablet

Troubleshooting the Tablet

<u>Issues</u>	<u>Solutions</u>
Cannot enter the system	1. Press and hold the Power + Volume Down (“-”) buttons until the device powers off. Do not release the buttons until 5-6 seconds after it reboots and enters into Recovery Mode. 2. After entering the next interface, use the volume keys to move the cursor to select “Wipe data/factory reset”, and then press the power button to confirm. 3. After entering the next interface, select the “Yes” option, and then press the button to confirm. 4. After entering the next interface, press the power button to confirm, and the tablet will automatically restore to factory settings.

From our teams in California and China, thank you for choosing Contixo.

FCC Statement

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- . Reorient or relocate the receiving antenna.
 - . Increase the separation between the equipment and receiver.
 - . Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - . Consult the dealer or an experienced radio/TV technician for help.
- Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Specific Absorption Rate (SAR) information:

This device meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health. FCC RF Exposure Information and Statement the SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue.

Device types: This device has also been tested against this SAR limit. This device was tested for typical body-worn operations with the back of the This device kept 0cm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain an 0cm separation distance between the user's body and the back of the This device. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.



For additional help and resources go to our website or contact us.

Contact Us

Customer Service Email: Contact@contixogroup.com

Or visit our website: www.contixo.com

Check out our professional drones at: www.contixodrones.com

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