

NEED HELP?

Contact our support wizards:
<https://support.wyze.com>

Resources & Support
support.wyze.com



Scan the QR code
to learn more

FCC Compliance Statements

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.
- Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

ISED Compliance Statements

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions: (1)This device may not cause interference.(2)This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1)L'appareil ne doit pas produire de brouillage; (2)L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

Cet équipement est conforme aux limites d'exposition aux radiations IC CNR-102 établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec une distance minimale de 20cm entre le radiateur et votre corps.

- a)the device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;
- b) the maximum antenna gain permitted for devices in the band 5725-5825 MHz shall comply with the e.i.r.p. limits specified for point-to-point and non point-to-point operation as appropriate.

a)les dispositifs fonctionnant dans la bande 5150-5250 MHz sont réservés uniquement pour uneutilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux;

- b) le gain maximal d'antenne permis (pour les dispositifs utilisant la bande 5725-5825 MHz). doit se conformer à la limite de p.i.r.e. spécifiée pour l'exploitation point à point et non point à point, selon

le cas.

QUICK START GUIDE

IN THE BOX

Wyze Video Doorbell Pro x 1
Wyze Chime Pro x 1
Back Plate For Screw x 1
Back Plate For 3M Tape x 1
3M Tape x 1
T8 Screwdriver x 1
Corner Kit x 1

Wire Nuts x 3
Long Screws x 3
Short Screws x 3
Extension Wires x 2
Expansion Tubes x 3
USB Charging Cable x 1
Quick Start Guide x 1



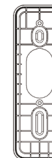
Back Plate For Screw



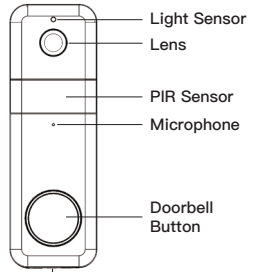
Back Plate For 3M (Installed on doorbell back)



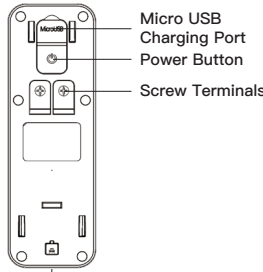
Corner Kit



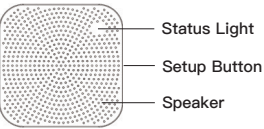
Wedge Kit (optional)



Doorbell Front

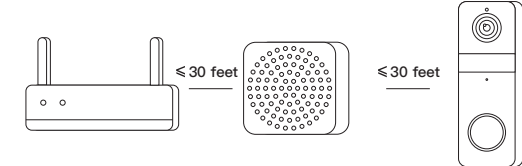


Doorbell Back



Wyze Chime Pro (Base)

Where to place your doorbell and chime



- (1) The ideal location to place the chime is half-way between your router and your doorbell.
- (2) Heavy-duty walls and floors made of materials like concrete, brick or metal can weaken your doorbell signal strength.

Warning:

Do not use the battery near a heat source, Do not use the battery near fire or an oven, or in an ambient temperature exceeding 80°C. Over-heat may cause internal short-circuit, heat generation, smoking, deformation or burning.

SETUP

- 1 Download the Wyze app and sign in or create an account.

DOWNLOAD THE APP BY SCANNING THIS QR CODE

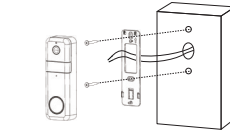
OR DOWNLOAD DIRECTLY FROM THE APPLE APP STORE OR GOOGLE PLAY



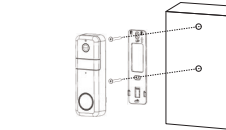
- 2 Open the Wyze app and tap the + plus sign on the top left corner of the Home screen. Tap "Add Device" and then select Wyze Video Doorbell Pro. Follow the instructions to finish installation.

INSTALLATION

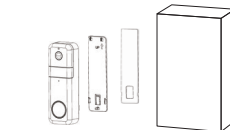
Installing with screws powered by AC wire



Installing with screws



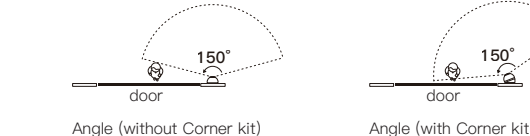
Installing with 3M



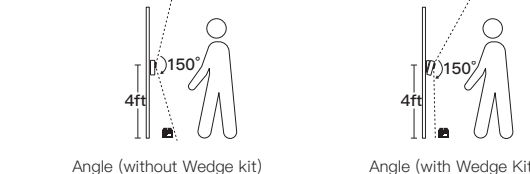
Advice:
Installation height less than 6.6 feet

Optional choices for Wedge Kit or Corner Kit users

Use Wedge Kit to change the horizontal angle



Use Corner Kit to change the vertical angle



LIGHT INDICATIONS

Wyze Video Doorbell Pro

- Solid White Light**
The device is charging
- Solid Blue Light**
The device is fully charged

Wyze Chime Pro

- Flashing Red Light**
Connecting to Doorbell
- Flashing Yellow Light**
Waiting for Connection
- Flashing Blue Light**
Connecting to network
- Solid Blue Light**
Connected