

Wireless Apple CarPlay Adapter for Vehicles, Black

Model:
U264-001-APL



Este manual está disponible en español en la página de Eaton:
Tripplite.Eaton.com/support

Ce manuel est disponible en français sur le site Web de Eaton :
Tripplite.Eaton.com/support

Dieses Handbuch ist in deutscher Sprache auf der Eaton-Website verfügbar:
Tripplite.Eaton.com/support

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Product Features

- Adapter provides a wireless connection to Apple CarPlay in vehicles that require a wired CarPlay connection
- Compatible with iPhone 6 or later models that are on iOS 10 and above
- Allows the user to operate CarPlay functions such as music and podcast control, answer calls and texts via Siri text-to-talk, navigate via Apple Maps and more

Package Includes

- U264-001-APL USB-A Wireless Apple CarPlay Adapter
- USB-A to USB-C Adapter
- User Documentation

Installation

Notes:

- *The U264-001-APL is ONLY compatible with vehicles that require a wired CarPlay connection. Vehicles with support for a Bluetooth connection to CarPlay do not require this device.*
- *The iPhone's wi-fi and Bluetooth must remain on for this connection to occur successfully.*
- *The wireless dongle can be paired with multiple iPhones but can only actively be used with one device at a time. By default, the system will connect to the iPhone most recently utilized. If the desired iPhone is not connected, you will need to manually select this connection.*

1. Start the vehicle and wait for the vehicle's onboard display to load.
2. If necessary, determine whether your vehicle supports a wired Apple CarPlay connection by connecting a compatible Apple iPhone to the vehicle's primary USB port. **Note:** *The USB-A connector can be changed to a USB-C connector with the included USB-A to USB-C adapter.* If there is a CarPlay icon in the vehicle's display menu, the vehicle has built-in Apple CarPlay support.
3. Connect the U264-001-APL's USB connector to the primary USB port of the vehicle. **Note:** *If the vehicle has multiple USB ports, connect the adapter to the port dedicated to Apple CarPlay functionality. This can be identified in the vehicle's user documentation or by contacting the vehicle manufacturer.*

Installation

4. Make sure your iPhone's wi-fi is turned on. The device "U264-001-APL" will appear in the list of available wi-fi connections. However, do not connect to "U264-001-APL" or other wi-fi sources.
5. Make sure your iPhone's Bluetooth is turned on. The device "U264-001-APL" will appear in the list of available devices. After a few seconds, a prompt will appear on the iPhone's screen to "Use CarPlay". Accept the prompt and wait 5-15 seconds for the connection to establish successfully.
6. After the first pairing, the wireless adapter should automatically reconnect to your iPhone when you use it again. **Note:** *Some vehicles may require you to choose the option "Start Automatically" in the CarPlay settings for this to occur.*

Operation

1. The wireless adapter uses Bluetooth to establish a pairing between the phone and the vehicle and switches to wi-fi to maintain a wireless connection.
2. After the Bluetooth pairing is successful, the iPhone's wi-fi will automatically connect to the adapter's wi-fi, then disconnect the Bluetooth connection by default.
3. The iPhone currently connected to the wireless adapter will be unable to connect to another wi-fi source while in use. If there is a conflict between the adapter and another wi-fi source, you may need to manually disconnect from the second source and deselect "Join Automatically" for that source.
4. To ensure the wireless adapter automatically connects to the desired iPhone, allow "Join Automatically" permission for that device. This can be done in the following steps:
 - Settings > Wi-fi > Ask to Join Networks: select "Notify"
 - Settings > Wi-fi > Click the "i" symbol to the far right of the "U264-001-APL" network > Turn on "Auto-Join"
5. The adapter will disconnect the Bluetooth connection with your iPhone after pairing. If the iPhone's Bluetooth connects to other devices at this time, it may cause the CarPlay microphone input or sound playing to be unavailable. You may need to manually disconnect the phone from other Bluetooth devices or switch Bluetooth off and back on to resolve this issue.

FAQ

What is the password to connect to the wi-fi? The adapter does not require a password once the initial Bluetooth connection is established. Make sure wi-fi is turned on and the iPhone is not connected to other wi-fi sources to ensure proper functionality.

Why isn't the adapter showing up on my iPhone's Bluetooth/wi-fi connection list? If the installation steps above were followed to completion and the device is still not pairing correctly, it may be necessary to use a second compatible iPhone to determine whether the phone or the adapter is the problem. Follow the same steps with a second iPhone and if the device is still not pairing correctly, it can be replaced or refunded by contacting Eaton product support at techsupport2@eaton.com.

Why is there no sound output when the adapter is connected? Make sure the iPhone's audio output is set to "CarPlay".

How can I resolve disconnection issues? The adapter relies on a wi-fi connection once the initial Bluetooth connection has been established. Dropped connections are usually caused by wi-fi interference, possibly due to the iPhone connecting to other networks automatically. Ensure the iPhone is not attempting to connect to another network over the adapter. If no other connections are disrupting the connection between the iPhone and the adapter, attempt to reset the iPhone's network settings by going to Settings > General > Transfer or Reset iPhone > Reset > Reset Network Settings.

Warranty

3-Year Limited Warranty

We warrant our products to be free from defects in materials and workmanship for a period of three (3) years from the date of initial purchase. Our obligation under this warranty is limited to repairing or replacing (at its sole option) any such defective products. Visit **[Tripplite.Eaton.com/support/product-returns](https://www.tripplite.com/support/product-returns)** before sending any equipment back for repair. This warranty does not apply to equipment which has been damaged by accident, negligence or misapplication or has been altered or modified in any way.

EXCEPT AS PROVIDED HEREIN, WE MAKE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. Some states do not permit limitation or exclusion of implied warranties; therefore, the aforesaid limitation(s) or exclusion(s) may not apply to the purchaser.

EXCEPT AS PROVIDED ABOVE, IN NO EVENT WILL WE BE LIABLE FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OF THIS PRODUCT, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE. Specifically, we are not liable for any costs, such as lost profits or revenue, loss of equipment, loss of use of equipment, loss of software, loss of data, costs of substitutes, claims by third parties, or otherwise.

Regulatory Compliance Identification Numbers

For the purpose of regulatory compliance certifications and identification, your product has been assigned a unique series number. The series number can be found on the product nameplate label, along with all required approval markings and information. When requesting compliance information for this product, always refer to the series number. The series number should not be confused with the marking name or model number of the product.

FCC ID: 2AV4C-U264APL

ICES ID: 29811-AND

Addresses: 380 Carlingview Dr., Toronto ON M9W5x9 Canada and 10000 Woodward Ave., Woodridge, IL 60517, USA

Warranty

FCC Notice, Class B

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Note: The Grantee is not responsible for any changes or modifications not expressly approved by the party responsible for compliance. Such modifications could void the user's authority to operate the equipment.

The device has been evaluated to meet general RF exposure requirement. To maintain compliance with FCC's RF exposure guidelines, the distance must be at least 20 cm between the radiator and your body, and fully supported by the operating and installation.

Warranty

IC Warning

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- This device may not cause interference.
- This device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil contient des émetteurs/récepteurs exempts de licence qui sont conformes aux normes CNR exemptes de licence d'Innovation, Sciences et Développement économique Canada. Son fonctionnement est assujéti aux deux conditions suivantes :

- Cet appareil ne doit pas causer d'interférences.
- Cet appareil doit accepter toute interférence, y compris celles qui peuvent entraîner un fonctionnement indésirable de l'appareil.

The device has been evaluated to meet general RF exposure requirement. To maintain compliance with RSS-102 — Radio Frequency (RF) Exposure guidelines, this equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body.

Le dispositif de a été évalué à répondre général rf exposition exigence.pour maintenir la conformité avec les directives d'exposition du RSS-102-Radio Fréquence (RF). ce matériel doit être installé et exploité à une distance minimale de 20 cm entre le radiateur et votre corps.

WEEE Compliance Information for Customers and Recyclers (European Union)

Under the Waste Electrical and Electronic Equipment (WEEE) Directive and implementing regulations, when customers buy new electrical and electronic equipment from Eaton, they are entitled to:



- Send old equipment for recycling on a one-for-one, like-for-like basis (this varies depending on the country)
- Send the new equipment back for recycling when this ultimately becomes waste

Eaton has a policy of continuous improvement. Specifications are subject to change without notice.



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