DEFENDER®

3K PLUS GUARD PRO PTZ
**DUAL LENS**

# QUICK START GUIDE
# GUIDE DE DÉMARRAGE RAPIDE

## ATTENTION!

For Returns or Support you MUST contact
**DefenderCameras.com/Support**

Pour les retours ou l'assistance, vous devez contacter **Defendercameras.com/Support**

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# ACTIVATE YOUR WARRANTY

**PROTECT**

Covered for the unexpected

**SUPPORT**

Receive videos, tips & updates for your product

**VALUE**

Exclusive access to special offers

Open your camera & scan this QR code, or visit: **DefenderCameras.com/Warranty**

# EXTEND YOUR WARRANTY

Don't forget to protect your purchase and ease your mind by extending your included 1 year manufacturer warranty to 2 or 3 years. If something goes wrong, our team of Security Experts will get you back up and running fast!

Extended Warranties can be purchased up to 60 days after your product's purchase.

## 2 YEAR WARRANTY

Extend your peace of mind to two years

- **Product Defects**
- **Advanced Replacements**
- **Free Return Shipping**

## 3 YEAR WARRANTY

Extend your peace of mind to three years

- **Product Defects**
- **Advanced Replacements**
- **Free Return Shipping**

Open your camera & scan this QR code, or visit:
**DefenderCameras.com/pages/extended-warranties**

## WHAT'S INCLUDED

3K Guard Pro PTZ Dual-Lens Camera
Camera Power Supply (10ft)
Camera Power Extension Cable (25ft)
Camera Mounting Hardware
Camera Mounting Template
Camera Ethernet Waterproof Cable Shield
Window Warning Sticker
Quick Start Guide
Free Lifetime Customer Support

## WHAT YOU'LL NEED

Wi-Fi Internet Connection
Drill and/or a Phillips #2 screwdriver
3/32" drill bit for pilot holes
7/32" drill bit for wall anchors
7/8" long drill bit
A compatible Android or iOS phone

**IMPORTANT:** The Camera Power Supply is NOT waterproof.

## REGULATORY INFORMATION

The regulatory information herein might vary according to the model you purchased. Some information is only applicable for the country or region where the product is sold.

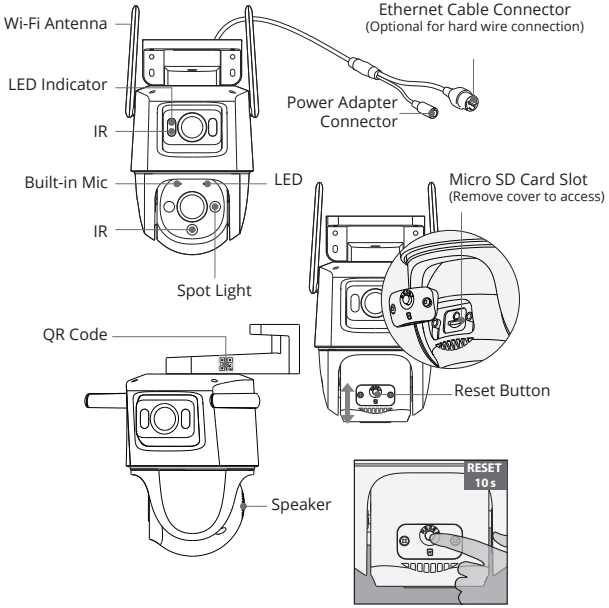
**FCC Information**
⚠ **CAUTION**
Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**FCC Conditions:**
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.
- This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

**FCC Compliance:**
This equipment has been tested and found to comply with the limits for a digital device, pursuant to part 15 of the FCC Rules. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communication.
- For class A device, these limits are designed to provide reasonable protection against harmful interference in a commercial environment. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.
- For class B device, these limits are designed to provide reasonable protection against harmful interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
  - Reorient or relocate the receiving antenna.
  - Increase the separation between the equipment and receiver.
  - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
  - Consult the dealer or an experienced radio/TV technician for help.

**Privacy Protection Notice**
As the device user or data controller, you might collect personal data of others such as face, fingerprints, car plate number, Email address, phone number, GPS and so on. You need to be in compliance with the local privacy protection laws and regulations to protect the legitimate rights and interests of other people by implementing measures include but not limited to: providing clear and visible identification to inform data subject the existence of surveillance area and providing related contact.

## PRODUCT DETAILS



# LET'S GET STARTED

***IMPORTANT: Screenshots and some steps may vary based on the device used to step up the App.***

## 1: Download the App

Download the Defender Guard app and follow the steps to create an account. An email account is required for verification.

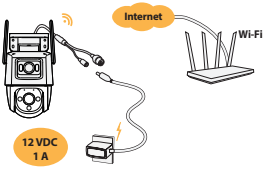
Download on the App Store

GET IT ON Google Play

## 2. Plug-In Your Camera to Power On

Before connecting your camera to the App, wait 60 seconds for the LED indicator light to flash green.

| LED Status | | Device Status |
|---|---|---|
| Green | Flashing | Ready to set up the device |
| | Solid | Working properly |
| Red | Flashing | Network disconnected |
| | | Failed to set up the device |
| | Solid | Booting |
| | | Device malfunction |
| Green & Red | Alternating | Updating firmware |
| Off | / | Power off |
| | | LED turned off |

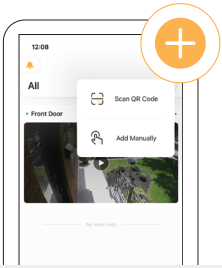


# SETTING UP YOUR CAMERA

## Step 1: Connect to Wi-Fi and Pair Your Camera

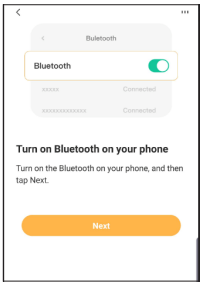
***IMPORTANT: Before pairing, ensure your phone is connected to a 2.4 GHz Wi-Fi network***

1. Tap + to add your camera, then tap Scan QR code.

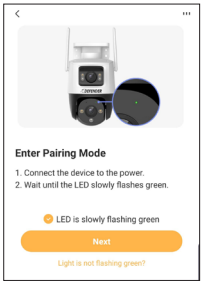


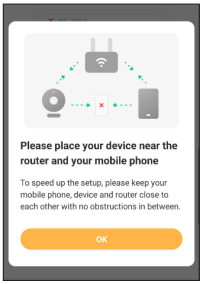

***Note: If your mobile device cannot scan the QR code, tap "Add Manually"***

2. Ensure Bluetooth is turned on your phone and tap Next.




3. Wait for the camera LED to flash green slowly. Tap "Next" to proceed.




4. To ensure connection, please keep your phone, device and router close to each other.