strock

EN

Q-PACE

ALL-DAY WIRELESS EARBUDS

User’s manual

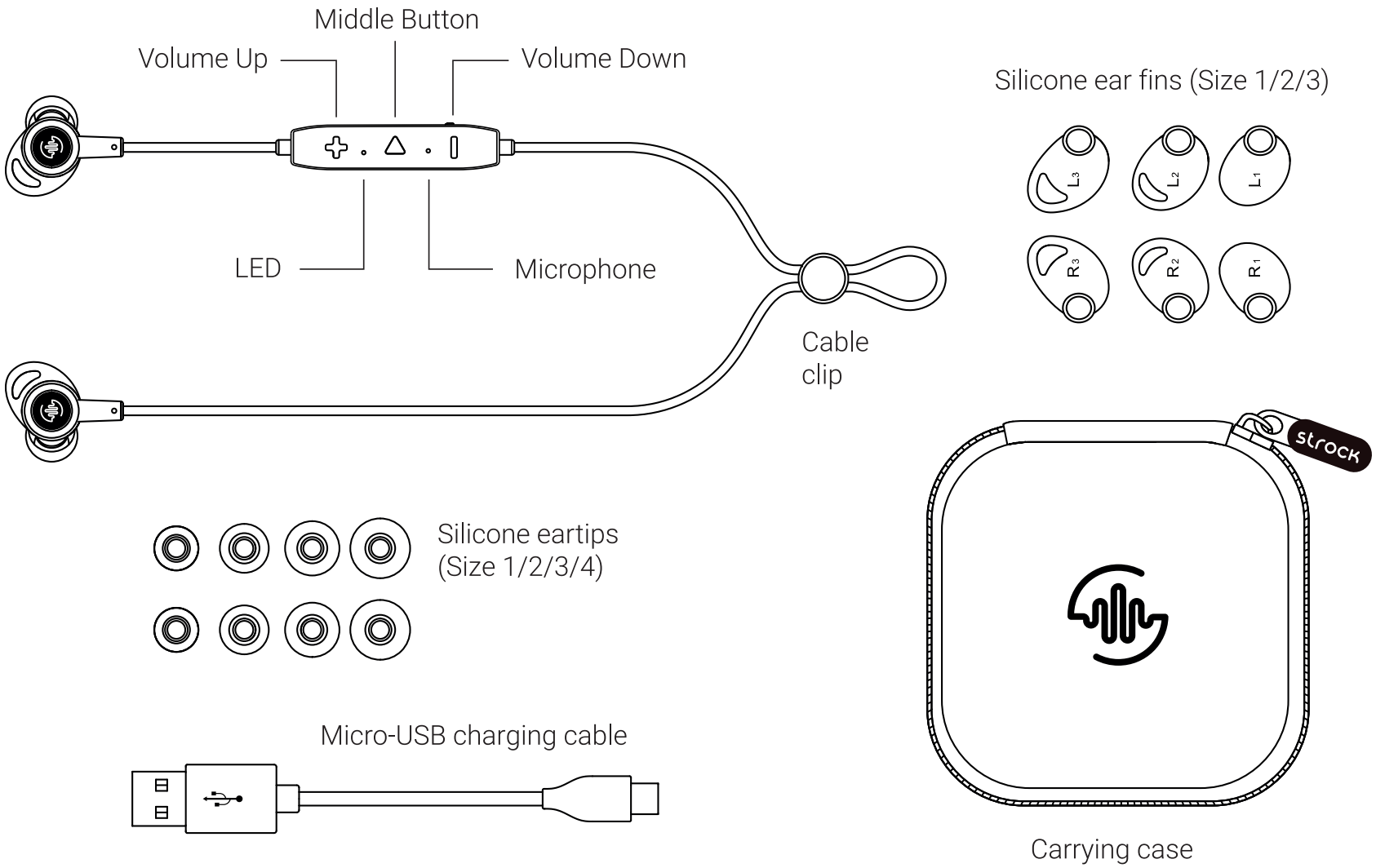
INQUIERS/HELP/ISSUES
support@strockaudio.com
24/7

THANK YOU FOR CHOOSING STROCK Q-PACE!

Before using the product, please read this manual carefully and keep it for future reference.

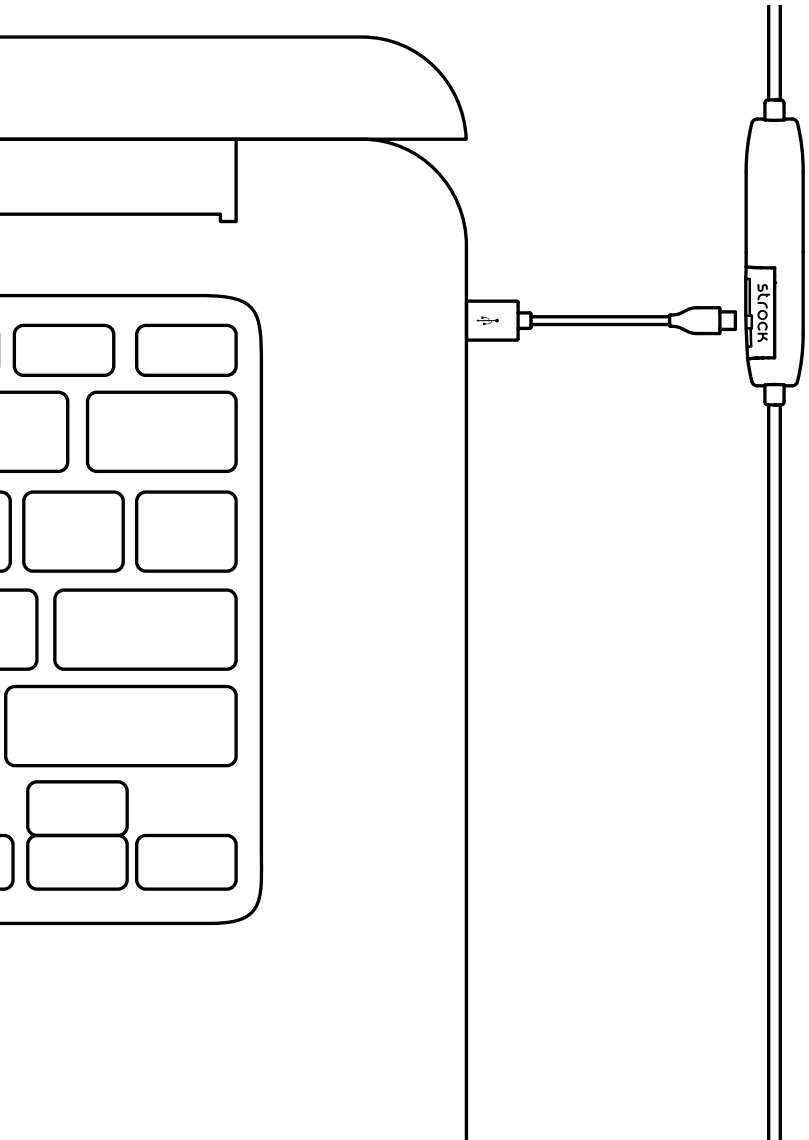
User's Manual in Spanish is available on the website.

IN THE BOX



STEP 1: CHARGING

Fully charge your earbuds before first use.
Take the included charging cable and plug it into a USB power source. Then plug it into a Micro-USB input port on the earbuds. **The red LED will show when charging, and will turn blue when fully charged.** Remove Micro-USB cable from the earbuds and close Micro-USB door.



Before charging, ensure the earbuds are completely dry of sweat and water.

Adapters/chargers that supply more than 5.5 V can damage your earbuds and should not be used.

One full charge provides up to 9 hours of playback time. When the battery runs low, you will hear a “BATTERY LOW” voice prompt.

STEP 2: PAIRING

Make sure that the wireless connection option in your device is turned on to actively search for wireless devices to pair with. Keep both devices within 3 feet / 1 meter of each other while pairing.

With your Q-PACE earbuds turned off, separate both earpieces to begin paring. The blue LED light will start flashing.

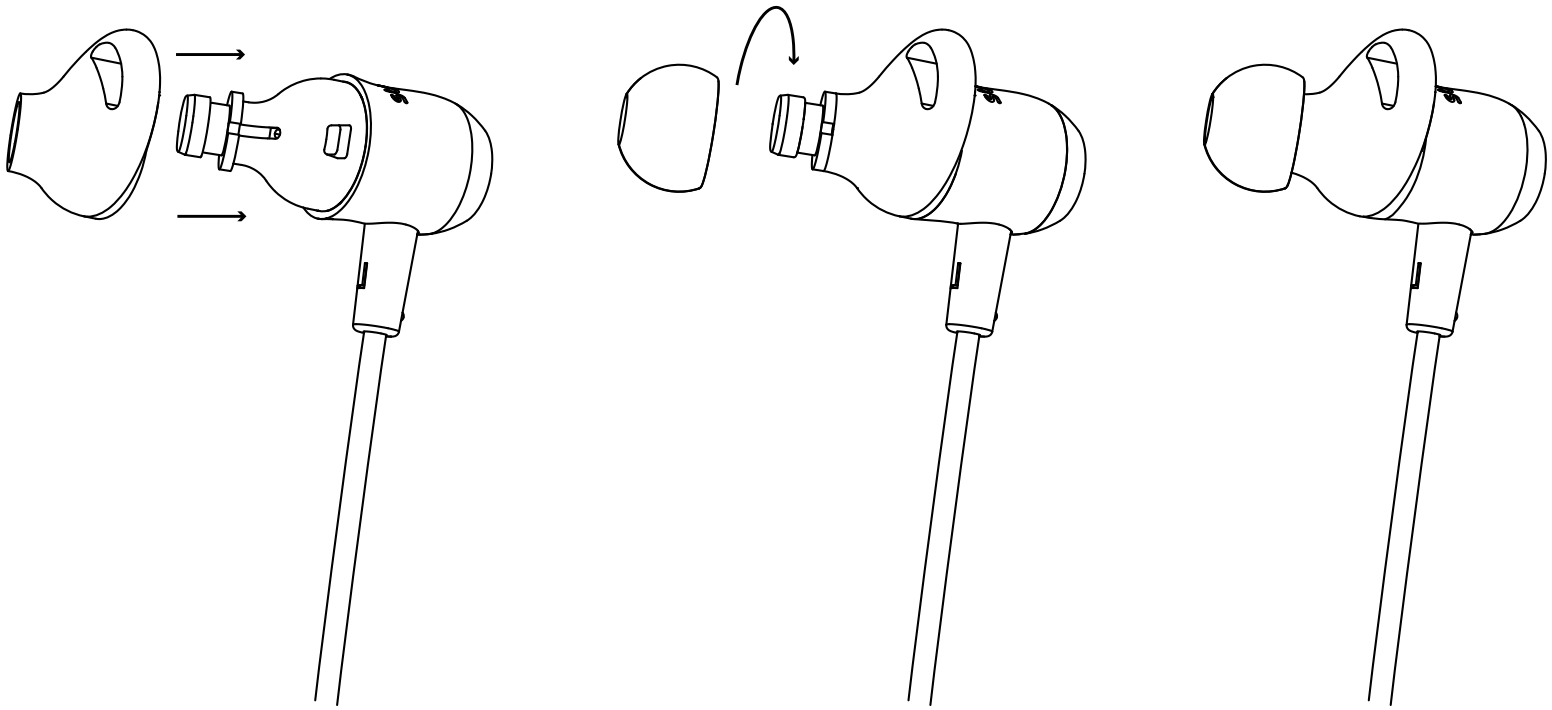
Select “Strock Q-PACE” in the list of discovered devices. If a code or pin is required for pairing, enter “0000”. Once your Q-PACE earbuds have connected to your audio device you will hear the “CONNECTED” voice prompt. You are now ready to listen to your music.

When you turn your Q-PACE earbuds on for the first time ever or for the first time after a reset, they will automatically be in pairing mode.

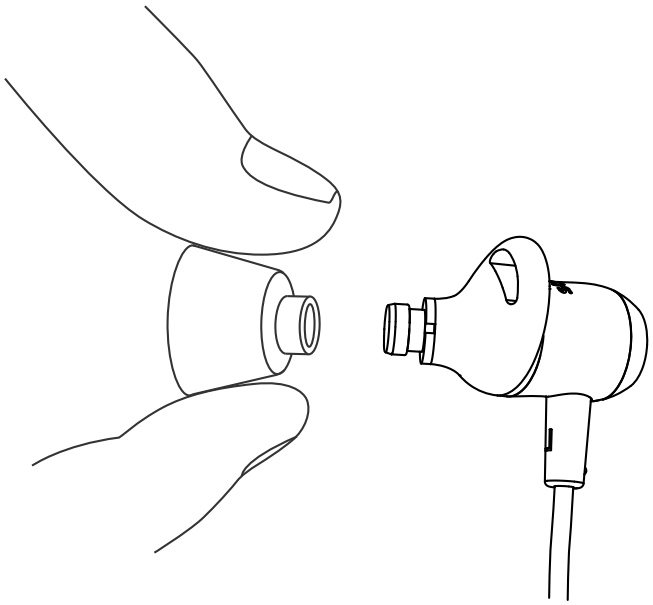
If pairing is not successful, switch off your earbuds by putting both earpieces together. The LED light will illuminate red. Once your earbuds have been powered off repeat the pairing steps.

STEP 3: FINDING YOUR PERFECT FIT

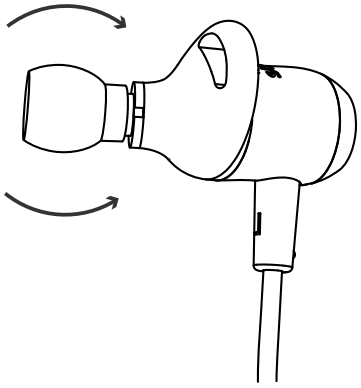
Set up your right ear fins size for a secure, sport-specific fit.
Identify the left and right earbuds. Look for L / R mark at the front side of the fin. Then choose the size that best fits each ear.



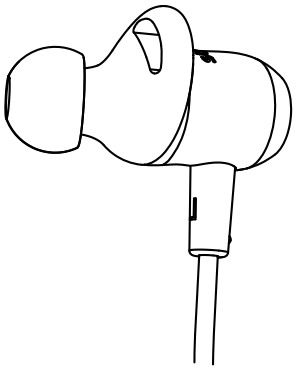
Set up your right eartips size to increase or decrease noise isolation.
Put the inner part of the eartip on top of the nozzle. Rotate and push down the nozzle, trying to firmly “wrap” it into the inner rubber part of the eartip by applying a kind of screwing movement.



The canals and shapes of your ears are not symmetrical, and you shouldn't be surprised if one ear requires a different size of fin and tip to create the perfect fit.

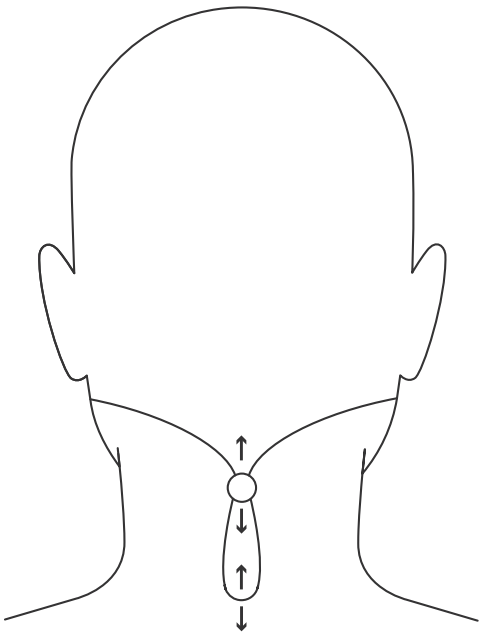


If your earbuds are not comfortable or feel loose, try different sized tips and/or fins. Be patient, it may take some time to get the perfect fit.



STEP 4: ADJUSTING THE CORD

The cable clip helps to keep the cord off your neck and shoulders. Grab the cord beneath the clip with one hand. With your other hand adjust the clip up or down until you find the right cord length to get a snug fit with no excess slack.



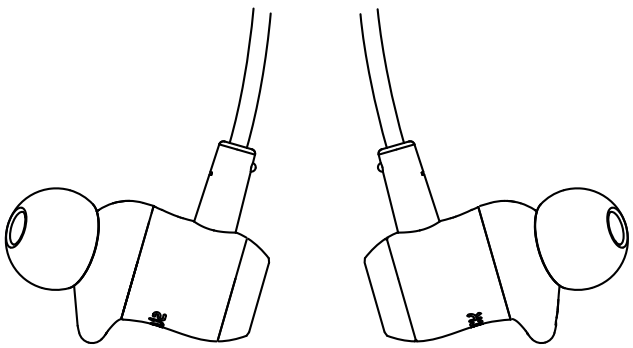
If you don’t need the cable clip, remove it by gripping the clip and pulling the cable away from the sides.

STEP 5: POWER ON / OFF

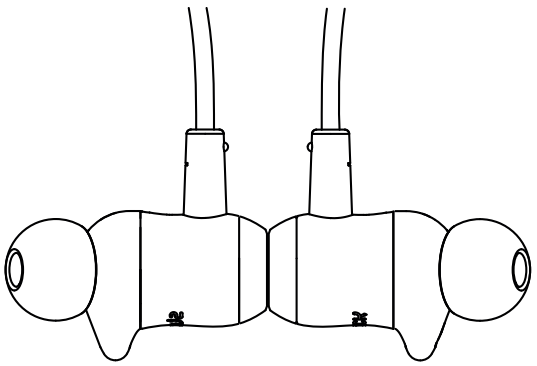
Simply separate the magnetic earbuds to power on.
You will hear an ascending tone and the LED blinks blue. Once your Q-PACE earbuds have connected to your audio device you will hear the “CONNECTED” voice prompt.

It may take up to 10 seconds to connect your Q-PACE earbuds to your audio device.
If the earbuds do not connect automatically, use your smartphone and select your earbuds from the list of discovered devices.

Bring the magnetic earbuds together to power off.
A red LED light will illuminate.



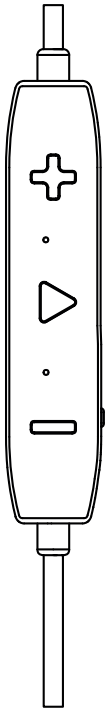
Power ON



Power OFF

To turn your earbuds OFF manually, press and hold the middle button until the red LED light appears.

BUTTON CONTROL



● VOLUME UP

● PLAY / PAUSE

● VOLUME DOWN

▬ NEXT SONG

●● VOICE ASSISTANT

▬ PREVIOUS SONG

● Press ●● Double press ▬ Long press

Play or pause a song or video with a single press and release of the Middle button.

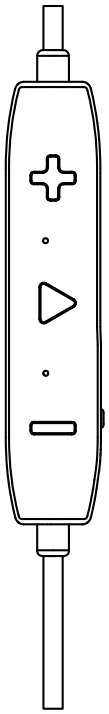
To skip a song long-press the Vol. Up button.

To go backward long-press the Vol. Down button.

To change the volume press the Vol. Up or Vol. Down button.

To activate voice assistant (Siri or Google Voice Assistant) double press the Middle button.

PHONE CALLS



- VOLUME UP
- ACCEPT/ END A CALL
- VOLUME DOWN
- ● DECLINE A CALL

To accept a phone call, press the Middle button.
To decline a phone call, long-press the Middle button.
To change the volume press the Vol Up or Vol Down button.

CONNECTION TO MULTIPLE DEVICES

Multipoint allows you to be connected to two devices simultaneously. For example, to your laptop and your mobile phone. While listening to music on your laptop you will be able to accept an incoming call on your phone.

Ensure your earbuds are paired and connected to both devices. Follow pairing instructions on page 4.

Your Q-PACE can be actively connected to 2 devices at a time.

Before paring the second device, make sure the wireless mode is turned off at the first device you connected to.

TROUBLESHOOTING

DO NOT PAIR

Make sure the headset is not paired with any other devices, as it can only pair with 2 devices at a time.
Disconnect the device from your headset and remove Strock Q-PACE from your device's pairing list. Try to pair again.
If this does not resolve the problem, reset your earbuds to their factory settings.

DO NOT POWER ON

Make sure the headset is fully charged. Charge for 2 hours, if necessary.
If this does not resolve the problem, reset your earbuds to their factory settings.

DO NOT PAIR AUTOMATICALLY

If the earbuds do not connect automatically, use your smartphone to select them from the list of discovered devices. If this does not resolve the problem, reset your earbuds to their factory settings.

DO NOT FIND A WIRELESS DRIVER ON YOUR LAPTOP

Make sure your laptop supports wireless connections. If it doesn't, you will need an external wireless USB adapter compatible with your laptop. For further details, contact your laptop manufacturer.

INTERRUPTIONS

Make sure that there are no major obstacles (like steel walls) between the earbuds and your devices.
Power your earbuds off, wait 5 seconds, and then power them on again.

FREQUENT DISCONNECTION AND NOISE

Ensure that the distance between your device and the earbuds is less than 33 feet / 10 meters.
Ensure that nothing is blocking the signal between your device and the earbuds.
Verify that music has not been paused.
Verify that the volume level is set on both the source device and the earbuds.
Verify that the headset is not low on power.
Verify that your network speed is sufficient for music/video streaming (when listening online).

If either of the above does not resolve your problem we recommend resetting your earbuds to their factory settings.

Factory reset: Before starting this process please “FORGET” or “REMOVE” your Q-PACE earbuds from the list of discovered devices in the wireless connection list on your mobile phone or audio device.

While pairing, press and hold the middle button and the volume down button together 5 seconds until the blue LED light flashes twice. It will have finished resetting after 4 seconds.

Your earbuds have been reset and are now ready to pair. Go to your device's wireless connections menu and select Q-PACE to re-pair.

If for any reason you are not completely satisfied with your purchase or have any questions, **please contact our support team** by visiting **www.strockaudio.com** and clicking **Support → Contact Us.**

SPECIFICATIONS

Wireless Connection	5.0
Wireless Protocols	HFPV1.7, A2DPV1.2, AVRCPV1.5, AVCTPV1.2, AVDTPV1.2
Wireless Distance	10 meters (33 feet)
Playtime	Up to 9 Hrs*
Charging Time	Up to 2 Hrs
Battery	60 mAh*2
Power	5.0V, 1A
Drivers	8.6 mm
Frequency Response	20 Hz-20 kHz
Sensitivity	98 dB±3 dB
Impedance	16 Ohm±15% at 1 kHz (DC)
Housing	Aluminium

* Playtime and charging time may vary due to usage conditions.

CARE AND MAINTENANCE

Regularly clean eartips of dirt and wax buildup. To clean, remove eartips from earbuds, then gently wipe away dust and oil with a dry cloth, and/or use warm water and mild soap to remove buildup. Rinse and completely dry before reattaching.

> Do not attempt to clean the eartips without first removing them from the earbuds.

Your Q-PACE earbuds are not designed for use in the shower or swimming pool and should Keep away from liquids and extreme heat.
Do not use your Q-PACE during a thunderstorm.
Do not wear the device while it is connected to a power source driven from main 110V or 220V lines.

> Please, don't use the earbuds at a high volume for extended periods, as this may cause permanent hearing damage.

WARRANTY & WARNINGS

Please note, Strock can only provide after-sales service for products purchased directly from Strock. If you have purchased from a different seller, please contact them directly for service or warranty issues. Full warranty, care & maintenance details at **strockaudio.com/warranty**

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Do not use around road traffic.

RECYCLING

The earbuds can be recycled, and they should be in order to keep our planet clean. Where should you bring them in the US?

1. Best Buy has a recycling program. Just take the broken earbuds with you next time you visit a Best Buy store. This link will help you to find a location:
https: //www.bestbuy.com/site/store-locator/

2. Check for other possible locations next to you on these websites (just enter your ZIP to find a location):
https: //search.earth911.com
https: //recyclenation.com/find
https: //www.cta.tech/Consumer-Resources/Green-er-Gadgets

If for any reason you are not completely satisfied with your purchase or have any questions, please visit **www.strockaudio.com** and click **Support → Contact Us.**

We care about our customers more than anything and are always here to serve you!

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits aredesigned to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.