

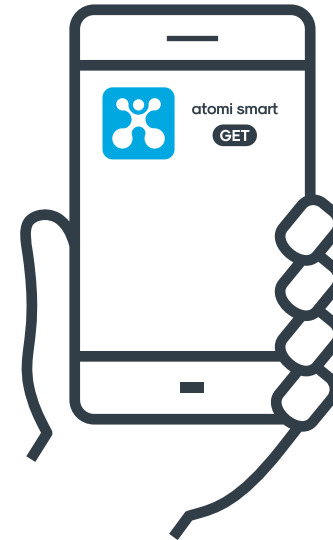


Let's get started!

Smart Plug
Quick Start Guide

v1.02/20

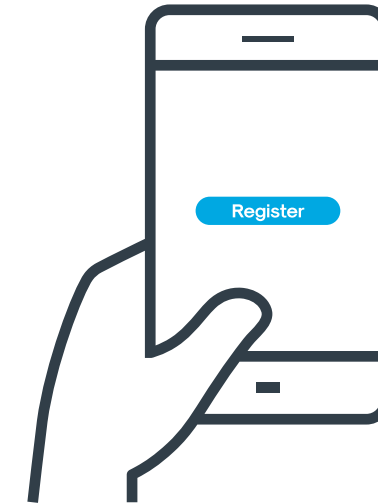
1



Get the app

Download the atomi smart app from the App Store or Google Play

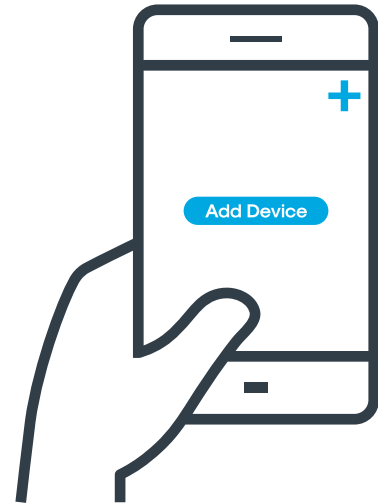
2



Register

Follow the on-screen instructions and register an account.

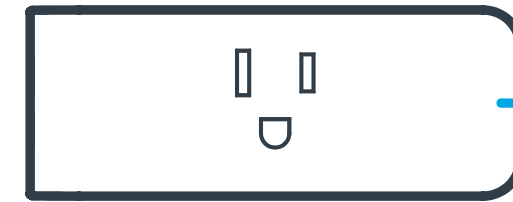
3



Add your smart device

Press "Add Device" or the "+" sign and choose the smart device to install from the device list.

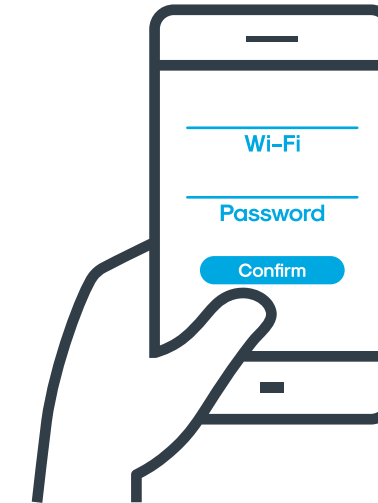
4



Plug your smart device in

And press "Continue" on the atomi smart app.

5



Selecting the right network

Enter your Wi-Fi password and "Confirm".

Make sure you're connected to a 2.4GHz Wi-Fi network (atomi Smart can't connect to 5GHz networks).

6



Connecting to the network

Press "Go to Connect" and follow the instructions on the screen.

7



Connecting your smart device

Select "atomi-smart-XXXX" on the network list to connect.

If you are not automatically directed to the Wi-Fi list, go to SETTINGS on your smartphone and press Wi-Fi.

Troubleshooting

Smart Plug

I can't find the atomi.smart.XXXX network in my Wi-Fi list.

Make sure your atomi smart device is plugged in and the Wi-Fi light is blinking quickly. If not, unplug your atomi smart device and plug it back in to reboot.

My Wi-Fi network doesn't appear in the atomi smart app.

Use your smartphone to confirm that you have at least two Wi-Fi bars in the vicinity of your atomi smart device. If not, move your atomi smart device closer to your router. (The list will refresh every 10 seconds).

Cannot connect to my Wi-Fi network.

Make sure that you have entered the correct Wi-Fi password during the Wi-Fi setup. Check if there are problems with your internet connection. If the Wi-Fi signal is too weak, reset your Wi-Fi router and try again.

My atomi smart device appears as "Unavailable" in the app.

Refresh the device list.

My atomi smart app is frozen.

Force quit and re-launch the atomi smart app.

I just replaced my router.

To reset the Wi-Fi without losing your atomi smart devices settings, hold down the power button and wait for the LED to change from amber to blinking white, then release. When the LED begins to alternate white and amber, follow steps 3-5 to associate your atomi smart device with your new network.

I'm still having trouble!

Wi-Fi networks come in a lot of shapes and sizes with many quirks of their own. It doesn't mean your atomi smart device is malfunctioning. If problems persist, please try these steps, in this order:

1. Force quit and re-launch the atomi smart app. Check to see if this fixes the issue.
2. Unplug your atomi smart device and plug it back in. Check to see if this fixes the issue.
3. Unplug your router and plug it back in. Check to see if this fixes the issue.
4. Delete and reinstall the atomi smart app. Check to see if this fixes the issue.
5. If all else fails, restore your atomi smart device to factory defaults: First, unplug your atomi smart device. Press and hold the power button while you plug it back in. Keep holding until the Wi-Fi light starts blinking, then release. Wait for your atomi smart device to reboot (about 20 seconds). When the Wi-Fi light starts blinking, repeat steps 3-6 of the setup process.

For more troubleshooting tips go to www.atomismart.com/helpPlugs

Still can't connect? Need assistance?

Our friendly customer service team will work hard to put a smile back on your face. Here's how we can connect.



1-800-757-1440
Mon-Fri 9:00-5:00 EST (US)



or support@atomiusa.com

Welcome to the atomi smart family!

We know you will love our products so much that we are giving you an exclusive **15% off your next purchase on atomismart.com.**



Log onto
<https://atomismart.com/shop-now/>



Add to Cart



Enter promo code **ATOMI15OFF**



Proceed to checkout



Free shipping on orders over \$50
within the contiguous US only

Terms and conditions apply.

- The following terms and conditions apply to the promo code:
1. Coupon is only valid on the atomi smart website www.atomismart.com.
 2. A valid code must be entered at the checkout page in order to redeem the promotion.
 3. Customers can only redeem one time at checkout.
 4. Customers can only use the promo code once.
 5. atomi smart reserves the right to cancel or modify any order, or revoke the use of the promo code for any reason.
 6. Unless otherwise stated, promo codes are not valid in conjunction with other promotions or discounts.
 7. Additional terms and conditions may be specified in relation to specific promo code (for example, duration, eligibility, discount amount and products covered), and will govern the use and redemption of those vouchers.
 8. Promo code is not exchangeable for cash.
 9. atomi smart will not be liable and/or be required to offer replacement codes, discounts, credits, cash or otherwise compensate customers for:
 - a. discontinued or cancelled promo code;
 - b. improper use of, or inability to redeem, a promo code; or
 - c. the inability to redeem promo code due to technical issues.

FCC Notice:
This device complies with Part 15 of the FCC Rules. Operation is subject to the two following conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Note:
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

Warning
This product can expose you to chemicals including Lead, which is known to the State of California to cause birth defects or other reproductive harm. For more information, go to www.P65Warnings.ca.gov.

- FCC Warning**
- This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
 - Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
 - **NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
 - a. Reorient or relocate the receiving antenna.
 - b. Increase the separation between the equipment and receiver.
 - c. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - d. Consult the dealer or an experienced radio/TV technician for help.
 - **Radiation Exposure Statement**
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.



For questions or concerns, email us at support@atomiusa.com
Manufactured and marketed by Atomi Inc.
10 West 33rd St., New York, NY 10001
atomi™ is a trademark of Atomi Inc.
atomi smart® is a registered trademark of Atomi Inc.
Designed by atomi in New York. Made in China.



Two-year limited warranty from the date of purchase against defects in material and workmanship.