Get Started with CAN Go™

User Manual

CAN

Step 1
Wake it up

Press the scroll button to turn on the smart cane

Step 2
Activate it

Visit the activation link below to set up an emergency contact that you can call directly from your smart cane

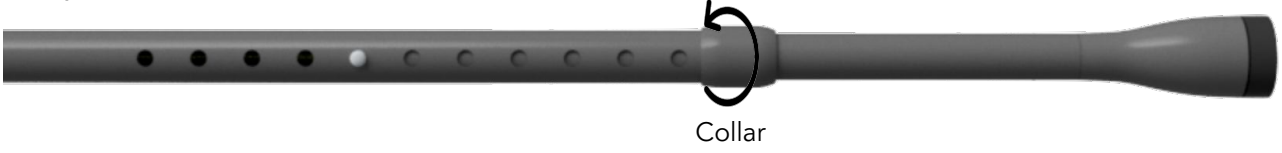
www.can.co/activate

Step 3
Adjust the height

Step 1: Twist the collar towards you to loosen, then push the button.

Step 2: Extend the shaft until the button snaps to the desired height.

Step 3: Twist the collar away from you to tighten and lock the cane.



Step 4
Set up the charger

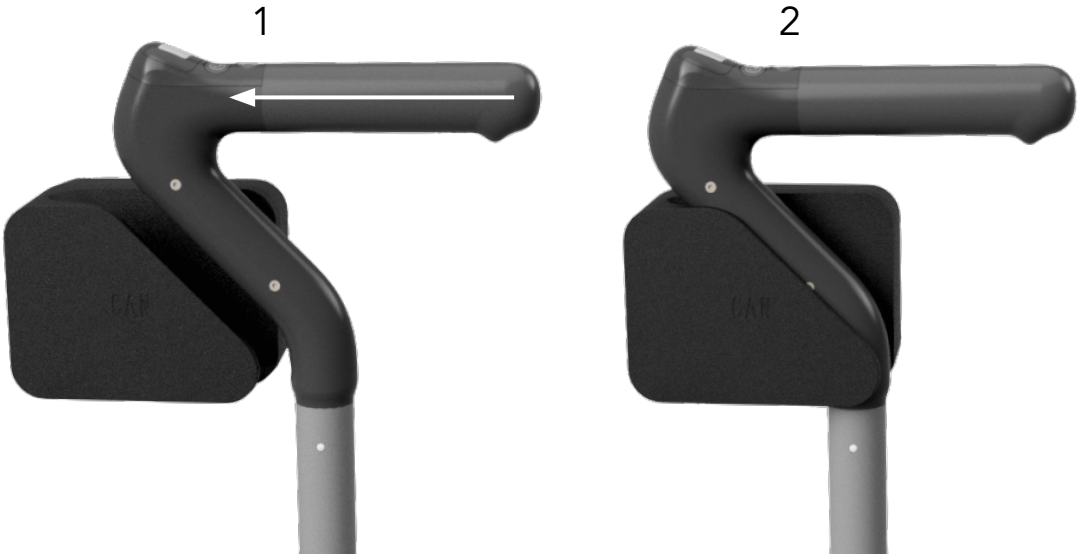
Step 1
Find a convenient location to charge your smart cane daily.

Step 2
Peel the tape strips from the back of the charger mount, then press it into the wall (at stomach height) for 30 seconds.

Step 3
Finally, plug the charger cord into the AC adapter, then into an electrical outlet (or extension cord).

Step 5
Charge it

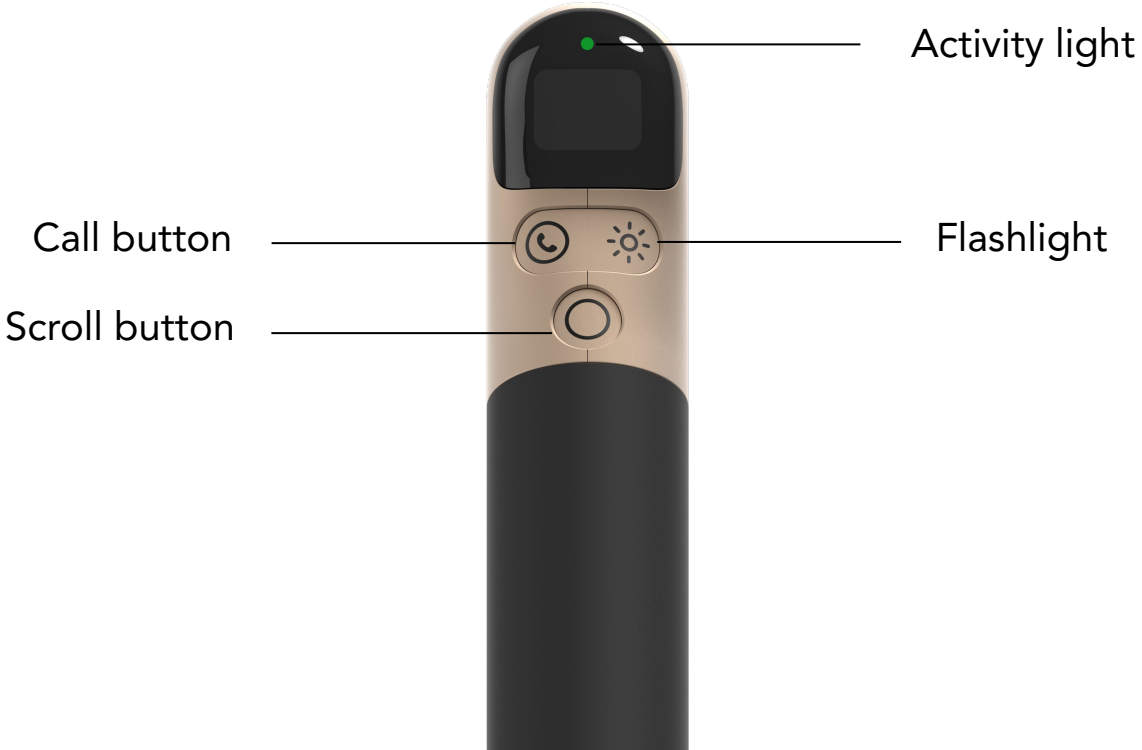
Place the smart cane securely onto the charger. It's charging when you see the battery charging icon on the screen and when you feel it vibrate.



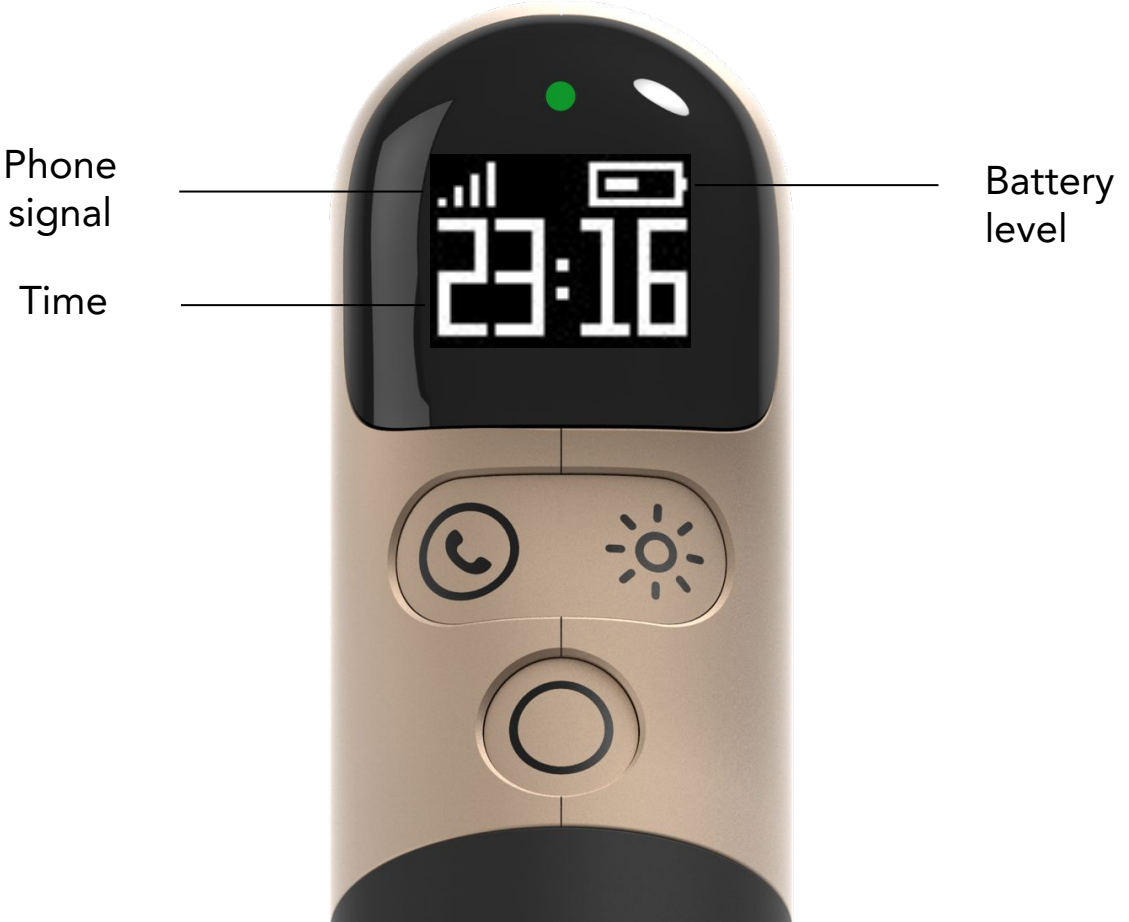
Get to know CAN Go™

CAN

Controls



Home screen



LED Flashlight

Make phone calls

Step 1
Push the call button
for 3 seconds.

Step 2
Initiate the call.

Step 3
Push the call button
to end the call.

Receive phone calls

Step 1
Press the call button to pick up.

Step 2
Press the call button to end the call.

Track activity

Push the scroll button ◯
to view steps, miles and minutes

Achieve activity goals

The light turns green when you've met your daily activity goals

Troubleshooting

CAN

What to do if the home screen freezes

Press the call and scroll button simultaneously for 17 seconds

How to remove the charger from the wall

Step 1
Pull the wall mount away from the wall.

Step 2
Pull the velcro tape attached to the wall down from the tip.

Safety and Regulatory Information

CAN

IMPORTANT PRODUCT SAFETY AND REGULATORY INFORMATION

CAN Mobilities Smart Cane
Trade Name: CAN Go ™

FCC ID: 2AVFA-YESWECAN
Model: CAN Go
Type: Smart Walking Cane

Location of the FCC ID and other regulatory information, and compliance marks on your device:

The FCC ID and other regulatory information can be found in the device with the following steps: 1) From the Home screen, long press the Flashlight button; 2) Select: Info 3) Select: Legal & Regulatory by clicking on the power (center) button.

FCC

This device complies with **Part 15** of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and
(2)this device must accept any interference received, including interference that may cause undesired operation.

Caution: The changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

•Reorient or relocate the receiving antenna.
•Increase the separation between the equipment and receiver.
•Connect the equipment into an outlet on a circuit different from that to which the
receiver is connected.
•Consult the dealer or an experienced radio/TV technician for help.

Exposure to radio frequency energy. The radiated output power of this device meets the limits of FCC radio frequency exposure limits.

RF Exposure.
CAN Go has been tested and meets applicable limits for radio frequency (RF) exposure. The highest SAR values are as follows (visit can.co/pages/rfexposure):
1.6 W/kg (over 1 g) SAR Limit
Body (over 1g): 1.44 W/kg
Extremity (over 10g): < 0.1 W/kg

Maximum RF Output Power of the Product:
BLE: 7 ±2 dBM
LTE: 15 ± 2

Working Frequency Range:
BLE: 2.402 - 2.480 GHz
LTE: Bank 2, 4 & 12

Responsible Party (contact for FCC matters):

CAN Mobilities, Inc.
119 Independence Drive | Menlo Park | CA 94025
United States
info@canmobilities.com

California Proposition 65
WARNING: This product may contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

Got questions?

contact hi@canmobilities.com

CAN