PathSpot™

MANUAL

PathSpot Hand Scanner

Model: A3441W03

Rated: 12V, 2A Max

ASTM STANDARDS

FCC ID: 2AVFWA3441W03

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules.
These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

The equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. The equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Reach PathSpot Support at support@pathspottech.com
or call (508) 964-3923

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1. Getting Started

Your PathSpot Hand Scanner is designed to help your team achieve your handwashing goals and protect from the threat of foodborne illness! To get started, follow the steps outlined in your installation guide to secure the device to the wall.

Before your Hand Scanner is ready to collect data, you must first connect it to your WiFi network. Follow the instructions below to finish setup:

Connecting Hand Scanner to WiFi

1. Tap the WiFi icon to view available networks
2. Choose your WiFi network by tapping on your network's name
3. If the WiFi is password-protected, you will be taken to a separate window to input your password
    - Type your password and tap "Enter" to connect
    - Wait to confirm you are connected
4. Complete one full scan by following the directions on the screen and then tap "Check for updates" in the app settings to complete device setup

Congratulations! You are ready to use the PathSpot Hand Scanner to protect your team and guests from the threat of foodborne illness.

2. Training & Supporting Your Team

Included with your PathSpot Hand Scanner are signs that you can use to draw attention to this new technology and help your team understand how to use it. You will also find video content and other resources at pathspottech.com/resources to support you in introducing the PathSpot Hand Scanners to your team members.

How to Use the Hand Scanner

After you have thoroughly washed and dried your hands, place them under the Hand Scanner, palms up. Your hands will trigger a light to shine on your hands and begin a scan. Follow the instructions on the screen to complete the scan.

Why Use the Hand Scanner

The PathSpot Hand Scanner detects invisible indicators of foodborne illness that could make your team or guests sick. By scanning every time you wash your hands, you can help protect against harmful foodborne illnesses.

How Often to Use the Hand Scanner

You should scan every time you wash your hands to confirm your hands are safe to handle food.

What the Hand Scanner Detects

The PathSpot Hand Scanner looks for specific signs of dangerous bacteria and viruses that could cause foodborne illness such as E-Coli, Norovirus, Salmonella, Listeria, and Hepatitis A. The PathSpot Hand Scanner is not designed to detect dirt, germs, food scraps or other contaminants.

How Long The Scan Takes

Only 2 seconds!

What to Do if a Sign of Foodborne Illness Is Detected

Do not panic if a sign of foodborne illness is detected. Immediately return to the handwashing sink, rewash your hands (using warm water and soap for a full 20 seconds), and scan again!

How to Onboard Your Team

Each person needs to register before they complete their first scan. During the 2 minute registration process, a photo will be captured that can be used to recognize each individual during future scans. The registration process will explain how to use the device.

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Tips for Helping your Team Develop a Hand Scanning Routine

Here are a few strategies to help your team develop a hand scanning habit after every hand wash:

- Working with shift managers to provide daily reminders during the first month of scanning
- Reminding shift managers to set an example by scanning consistently every time they wash their hands
- Requiring each team member to scan at the beginning of each shift
- Moving glove boxes and paper towel disposal station next to the Hand Scanner to encourage scanning directly after washing

3. Notifications & Reports

Email Notifications

A PathSpot representative will notify you at your location's email address when:

- The Hand Scanner appears to be disconnected from WiFi and needs to be reconnected
- A team member has scanned their hands, a sign of foodborne illness has been detected, and the team member has not rescanned within 2 minutes

Weekly Data Reports

PathSpot Support will also email your location's email address with weekly data reports to highlight trends and patterns in handwashing practices. PathSpot provides transparency to support your team in following your organization's best practices by tracking the number of hand scans and the effectiveness of each wash.

4. Hand Scanner Settings

On the screen of the Hand Scanner, you will see a settings icon in the upper righthand corner. You will be able to set the hours of business, the number of scans expected per hour, and other features. This information will help you set expectations on how often team members should be washing their hands and scanning. You will be able to see how well the team is meeting these expectations in "Today's Activity" section on the home screen.

5. Common Questions

Does it use UV rays that could be dangerous?	No, the light is not dangerous. The color of the light used during the scan is in the visible spectrum. The PathSpot Hand Scanner is not a UV light.
Why did I pass the scan if my hands are 'dirty'?	The PathSpot Hand Scanner looks for specific invisible indicators of dangerous foodborne illness contaminants that can lead to foodborne illness such as Salmonella, Norovirus, E. Coli, and Hepatitis A. It does not detect dirt, food scraps or other germs.
Does the Hand Scanner replace handwashing?	No. Team members must wash their hands even if the scan does not detect signs of foodborne illness. The scan does not look for germs, dirt, the flu, or other dangerous materials that could contaminate food.
Do I need to scan even if I wear gloves?	Yes. You should scan your hands every time you wash your hands, whether or not your team wears gloves.

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How does the technology work?	The PathSpot Hand Scanner uses a technology called "visible light fluorescent spectroscopy" to detect invisible indicators of dangerous foodborne illness contaminants that cause foodborne illnesses such as E-Coli, Norovirus, Salmonella, Listeria, and Hepatitis A. It measures the reflection of light off your hands to determine whether or not a set of proprietary markers are present. If you would like to learn more about the technology or have any questions, please do not hesitate to reach us at support@pathspottech.com.
Who sees the data from the Hand Scanner?	General Managers and other food safety stakeholders in your organization can access the data. Your team can use the data and PathSpot generated reports to ensure the proper frequency and effectiveness of handwashing. PathSpot Support will notify the General Manager if a team member fails to rewash and rescan their hands after a sign of foodborne illness is detected.

How do I see which team members have registered as new users and which have not?	Tap the settings icon in the top right corner of the PathSpot screen. You will see "Manage Employees" listed at the top of the Settings screen. Tap "Manage Employees" to display a list of all the users who registered on this Hand Scanner.
If my location has more than one Hand Scanner, do I need to register at each one?	No. If a team member has registered at one of your store's Hand Scanners, then they can scan at any of your location's devices.
What do I do if the device is not functioning properly?	Please see the Troubleshooting section of this manual, and if the problem is not addressed, email PathSpot Support at support@pathspottech.com.

6. Troubleshooting

If the PathSpot team notices an issue with your Hand Scanner, you will receive an email from PathSpot Support at support@pathspottech.com.

Hand Scanner is unplugged	The Hand Scanner will automatically turn off when unplugged. Confirm the device is plugged into the wall and into the device by testing if the lights turn on by placing hands beneath the device. Once plugged in, wait for the device screen to turn on. The screen will illuminate and display the PathSpot logo before automatically launching the PathSpot app.
Screen is black or locked	If the screen is black or locked, it probably means that the device was unplugged. First, check the outlets to make sure the device is still plugged in. Once it's plugged in the screen will illuminate and display the PathSpot logo before automatically launching the PathSpot app. If the app does not launch, tap the PathSpot logo on the home screen. If the device does not turn back on, leave it plugged in to charge. After charging an hour, unplug and then plug in

	the device to turn it on. If it still does not turn on, contact support@pathspottech.com.
Screen does not display PathSpot screen	The PathSpot screen is a tablet, and the PathSpot software runs on an app on the tablet. If the screen exits the app, tap the PathSpot icon present on the device's home screen to relaunch the PathSpot screen.
The light under the Hand Scanner is not turning on	If the light under the Hand Scanner does not turn on during scans, the device may be unplugged. Check that the hand scanner is plugged in. If the lights still do not turn on during scans, please contact PathSpot Support at support@pathspottech.com.
Tablet screen response time slow	This is most likely the result of accumulated oil and dirt on the screen. Regularly wipe your device down to keep the screen clean and the touch capabilities responsive.

7. Contact PathSpot Support

If you have a question or concern, do not hesitate to reach to the PathSpot support team by emailing support@pathspottech.com or calling (508) 964-3923.