AGERA AIR

BODYFRIEND
Massage Chair
AGERA AIR
User Manual

※ Product images or content descriptions may change without prior notice due to product improvements.
※ Product images and content descriptions are provided to enhance understanding about the product.
※ Color of the product images may differ from the model selected by the customer.

BODYFRIEND

IMPORTANT SAFETY INSTRUCTIONS

Read all instructions before using this device.

⚠ DANGER – To reduce the risk of electric shock :

1) Always unplug this device from the electrical outlet immediately after using and before cleaning.

⚠ WARNING – To reduce the risk of burns, fire, electric shock or injury to persons :

1) Device should never be left unattended when plugged in. Unplug from outlet when not in use and before assembling or disassembling parts.
2) Do not operate under blanket or pillow. Excessive heating can occur and cause fire, electric shock or injury to persons.
3) Close supervision is necessary when this device is used by, on or near children or disabled persons. Keep children away from the extended leg rest.
4) Use this device only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
5) Never operate this device if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged or dropped into water. Return the device to a service center for examination and repair.
6) Do not carry this device by the supply cord or use the cord as a handle.
7) Keep the cord away from heated surfaces.
8) Never operate the device with the air openings blocked. Keep the air openings free of lint, hair, and the like.
9) Never drop or insert any objects into any openings.
10) Do not use outdoors.
11) Do not operate where aerosol (spray) products are being used.
12) To disconnect, turn all controls off, then remove the plug from the outlet.
13) Connect this device to a properly grounded outlet only. See Grounding Instructions.
14) Do not use device in a close proximity to loose clothing or jewelry.
15) Keep long hair away from device while in use.

* SAVE THESE INSTRUCTIONS

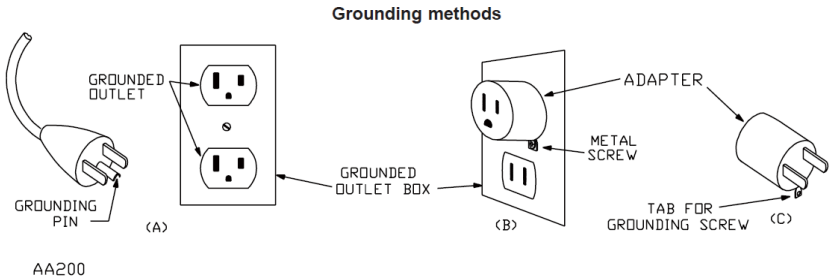
GROUNDING INSTRUCTIONS

This product must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

⚠ DANGER

Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product – if it does not fit the outlet, have a proper outlet installed by a qualified electrician.

This product is for use on a nominal 120-V circuit and has a grounding plug that looks like the plug illustrated in sketch A below. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.



Earthing

This massage chair is a a Level One Electrical Appliance. To guarantee the ground wire that is connected to the power supply socket has obtained good ground connection, make sure to use a three-core power supply socket to avoid leakage, electric shock or other negative effects during use.

※ This product is designed for personal in-home use. Commercial use will void warranty.

Introduction

Thank you for purchasing BODYFRIEND Massage Chair [AGERA]. Before using our product, please read through the safety precautions and operation instructions carefully. We kindly ask users to understand that there may be slight differences in image and content descriptions presented throughout this manual due to product quality improvements. Thank you.

Product Features

Zero Gravity

Distributing gravitational pressure by a weightless positioning of the body, recline angles can further be adjusted to optimize the massage experience.

6 Matic

6 massage balls are available to massage the wide area of the back / shoulder massage area and the curved part of the waist.

Air quality measurement

Check the temperature and humidity and indoor air quality information by measuring the air quality through the smart phone App.

⚠ WARNING - Be careful not to bring children or pets near the product during operation.

⚠ WARNING - Do not install massage chair under direct sunlight or where high temperature fluctuations can occur.

※ IMPORTANT - Product image or content descriptions may slightly differ due to product quality improvements.

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Checklist Before Installation

Before using, please carefully read the "Safety Precautions" section for proper installation and operation.

⚠ WARNING - Please do not try to install or repair massage chairs without the assistance of technicians.

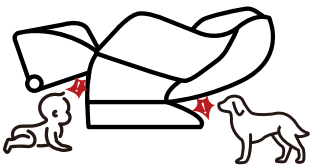
BODYFRIEND is not responsible for replacement costs if the product is damaged or breaks due to self-troubleshooting.

⚠ CAUTION - Please Do Not Install Outside the Home.

This product is for non-commercial household use only. Warranty is subject to cancellation if the product is used for commercial purposes.

⚠ Be careful not to bring children or pets near the product during operation.

Especially do not allow Children or Pets to get under the chair, rear end or leg unit.



Prohibited

To reduce injury and risk of fire :

01 Do not install in bathrooms or areas with high humidity levels. Could result in electric shock.

02 Avoid using in areas with dust or areas prone to rust.

03 Do not operate this device in settings with temperatures exceeding 104F°.

04 Do not use outdoors.

05 Do not use near heaters or anything radiating heat.

06 Install and use only when properly grounded on flat surfaces.

07 Use in areas with ample space and reasonable air circulation.

08 Do not use after disassembling parts. Can result in product malfunctions.

09 Do not use concurrently with other electronic or medical devices.

10 Do not use aerosol (spray) products.

11 Do not place heavy objects on top of this product.

12 Please take precautionary measures to ensure toddlers, pets, and small beings Do not crawl under the body of the chair, leg rest, etc. to prevent any injuries or damage.

13 Do not stand on the legrest before, after, or while the device is sliding forward or back to its original resting position.

Important Safety Instructions

Users with the following are not advised to use this device or should consult a medical professional before using this device.

Do not use if

01 Suffering from thrombosis, embolism, a serious or an acute form of varicose veins or when advised by a healthcare professional not to use this device.
02 Within the first trimester and the beginning of the third trimester of pregnancy.
03 Suffering from acute organ diseases or chronic heart illnesses.
04 Probable to experience seizure, stroke, or have any sensory illnesses or disorders.
05 Diagnosed with peripheral neuropathy due to diabetes.
06 Suffering from osteomyelitis or have concerns regarding osteomyelitis.

Please consult a medical professional before using if

01 User is pregnant or has probability of experiencing negative side effects after using device.
02 User shows signs of inflammation and experiences higher than normal body temperatures.
03 User suffers from skin disease, malignant tumors, or any skin related illnesses.
04 User is experiencing muscle loss due to various reasons.
05 User is currently being treated by a doctor or needs stable environment conditions.
06 Suffering from cervical sprains, herniated cervical discs, or any form of acute whiplash.
07 Suffering from severe osteoporosis.
08 Using a pacemaker or any implantable medical device.
09 Experiencing difficulty expressing or moving parts of the body.
10 User is experiencing any other health concerns.

※ Health concerns may occur if the precautions listed above are not followed.

Heating Function Usage Reminders

01 Skin irritation might occur if device is used repeatedly used without rest.
02 Do not let areas of the device that heat up come in direct contact with the skin.
03 Do not fall asleep with the heating function on.
04 Please supervise young children, seniors and medical patients when they are using this device.

Important Safety Instructions

Before Use

01 Consult a doctor before using if suffering from a medical condition listed under the “not advised to use” section or if medical condition worsens after using device.
02 Refer to operation guide and review situations of negative side effects of using device.
03 Make sure that children and pets are not near before using the product.
04 Start massage at a low intensity and build up for safe operation practices.
05 Locate the “Pause” and “End” button in case of emergencies.
06 Check the time setting for each massage cycle.
07 Check for any damaged areas or tears in the cover where loose clothing, hair, or accessories may get caught and cause serious injury.
08 Do not connect or disconnect the power cord with wet hands.
09 Do not use the device if the body is still wet.
10 Check the power status of the device before using.

During Use

01 Stop using immediately if you experience any pain or discomfort and consult a doctor.
02 Do not let the heating unit or motor come in direct contact with bare skin.
03 Be aware of the time remaining for the massage cycle.
04 Do not use concurrently with another electronic device or heating pad.
05 Always leave the controller in an easily accessible place.
06 Do not let more than 2 people operate device concurrently.
07 Be aware of accessories worn on areas of the body getting massaged (hair accessories, necklaces, watches, and etc.).
08 Operate device for intended use and on intended areas of the body.
09 Do not pull aggressively on the controller cord.
10 Make sure parts of the body do not get caught in crevices of the device.
11 Be careful not to let infants or pets get caught in the product during usage.
12 Be aware that your phone or belongings may fall into the gap.
13 Be aware of individual’s body temperature when using device, especially if individual falls asleep.
14 Wait for the device to stop moving before getting up from the device.
15 If user steps on the leg unit to get up from the device, the leg unit will beep.
16 Adjust speaker volumes before using the brain massage function.

Side Effects

Be aware of the following side effects which may occur during use.

01 Minor bruising, abrasions, scrapes and etc.
02 Soreness, tired muscles, and discomfort may occur due to overuse.
03 Skin diseases or burns.
04 Fractures, dislocated joints, etc.

Components and Descriptions

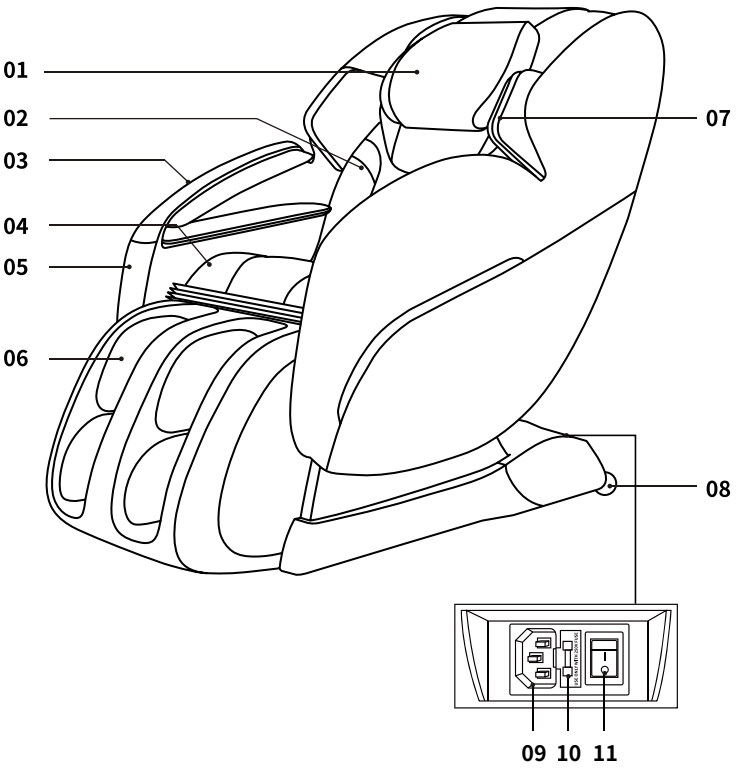
Undo Packaging

This product is packaged in three separate boxes.
Please check that you have received all necessary parts.

- **Main Box** : Backrest, Headrest, Shoulder Massage Unit, Leg Massage Unit, and Accessories (controller, cables and manual)

External configuration

01 Headrest
02 Back Seat
03 Side Panel
04 Hip Seat
05 Remote Control Storage
06 Leg Massage Unit
07 Shoulder Massage unit
08 Moving Wheels
09 Power Source Terminal
10 Fuse Terminal
11 Power Switch

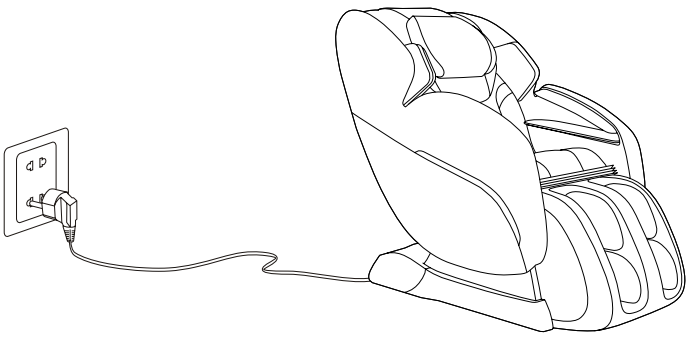


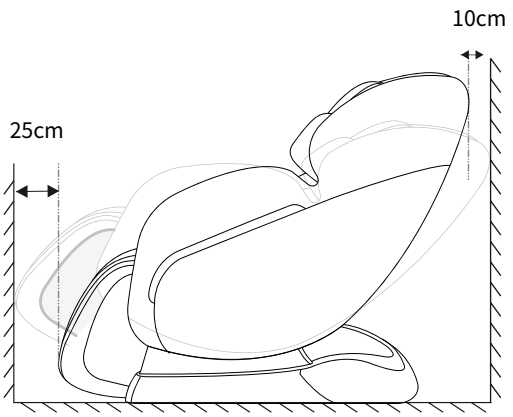
Move / Installation Space

Check how to move and installation space

01 Make sure you have enough space before installing this product.
02 Make sure there are no obstacles or accessories around the product.
03 Lay back massage chair at a convenient angle to move and move it to the desired place, then slowly lower it and install it.
04 Be careful not to lay the power cable or remote control cable under the massage chair when installing the product.

※ Please note that the weight of the product may cause scratches on the floor. When moving the product, please move more than 2 people.

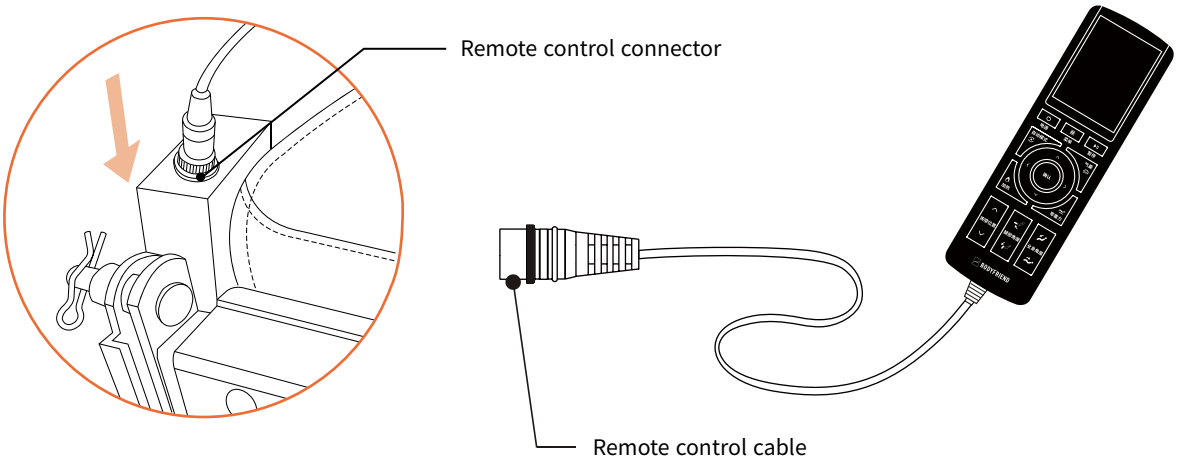




How to connect your product

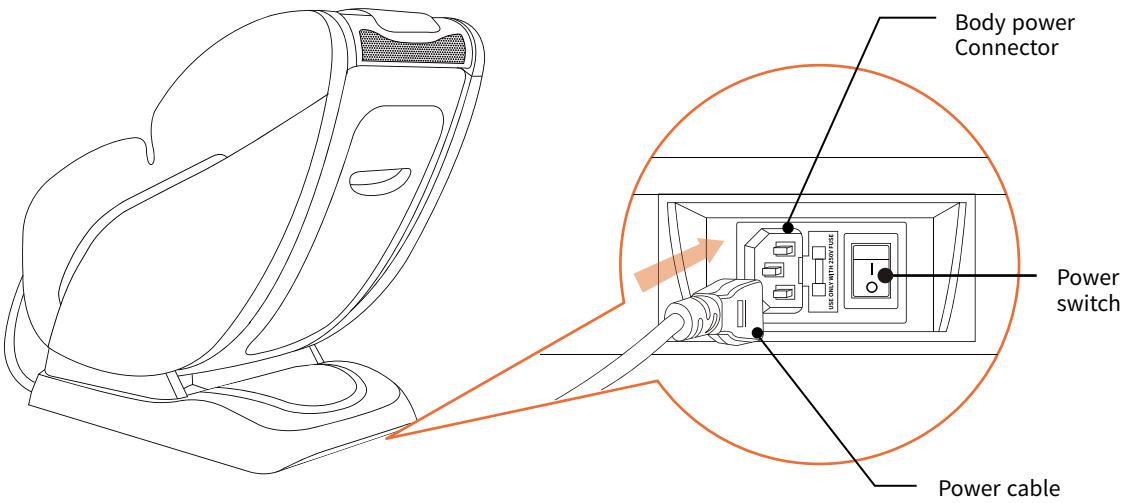
Connecting the remote

Connect the remote control connector on the right side of the product butt sheet with the groove of the remote control cable.

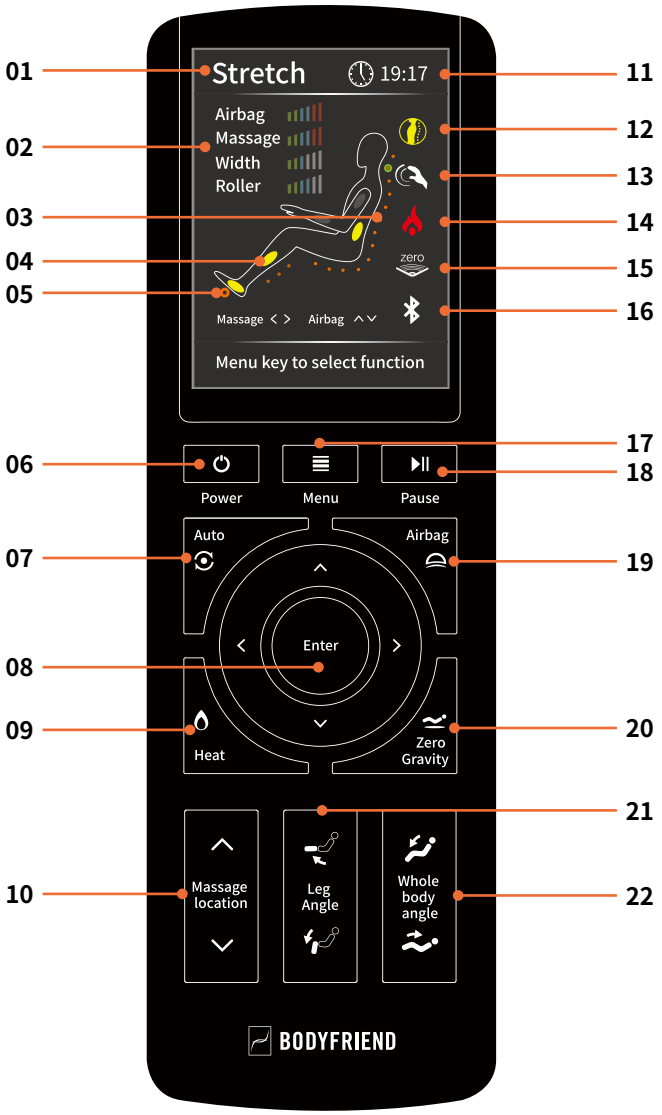


Connecting the power

Connect the power connector on the bottom of the product with the groove of the power cable. After connecting the power, turn on the power switch.



Control Button Description



Remote Control Configuration

01 Current Massage Mode Display
02 Airbag Intensity Display
Massage speed display
Back spacing interval indication
Sole roller speed display
03 Massage position display
04 Airbag position indication
05 Sole Roller Display
06 Power On / Off
07 Auto Mode
08 Run after selecting the function
09 Heat function control
10 Massage Position Adjustment
11 Massage Time Display
12 Massage range display
(full / partial / fixed)
13 Massage method
14 Heat indication
15 Zero Gravity Display
16 Bluetooth Settings Display
17 Menu Selection
18 Pause Setting
19 Airbag Control
20 Zero Gravity
21 Leg Angle Adjustment
22 Whole body angle control

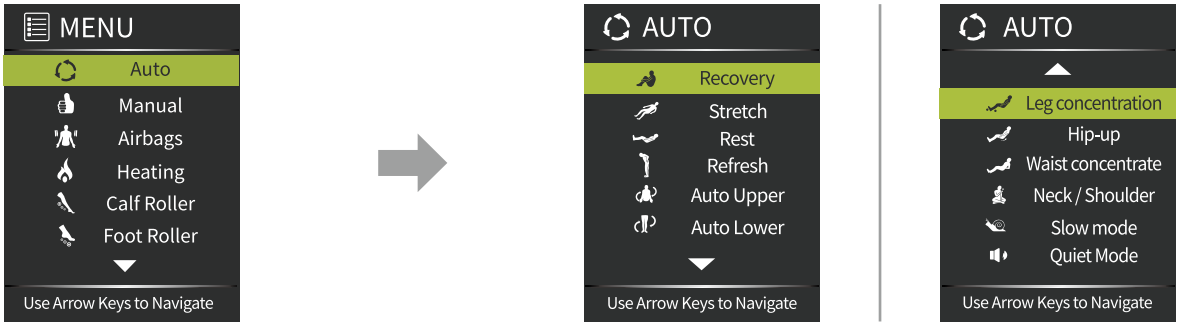
Control Button Description

	Power	This button turns the massage chair on and off. Pressing the power button during use will stop all movements and the massage ball and massage chair will return to normal.
	Menu	If you press the [Menu] button during use, the menu screen appears and you can change the settings as you want.
	Pause	This button allows you to pause the massage chair while it is in operation.
Enter	**Enter**	You can select the function by selecting [Up / Down / Left / Right] and press the [OK] button. When using the [Manual] mode, adjust the air strength with the [Up / Down] buttons. Massage speed can be adjusted with the [Left / Right] button.
	Auto mode	If you want to change to other automatic mode while using, Press [AUTO MODE] button for quick setting.
	Airbag	This button allows you to select a massage location on the airbag to receive a massage. Pressing the airbag button on the remote control in sequence, airbag massage position [Whole, shoulder, arm, hip, leg] can be changed sequentially. ※ Adjustment is not possible in auto mode.
	Heat	You can adjust the heat function. You can change the heat [On / Off] by pressing the Heat button on the remote control in sequence.
	Zero gravity	The angle is adjusted as Zero Gravity position, which is the best position to receive a massage.
	Massage location	Adjust the upper and lower position of the back massage part. After selecting a massage, you can select the whole, partial, or fixed selection with the massage position button. When you receive massage only one place, you can move the position of the massage part up and down. ※ Massage position can be adjusted only in body recognition and manual mode.
	Leg angle	This button is used to adjust the leg angle up and down. ※ Auto mode-It is not possible to adjust in stretching.
	Whole body angle	This button adjusts the whole body angle up and down. ※ Auto mode-It is not possible to adjust in stretching mode.

Controller Function Descriptions

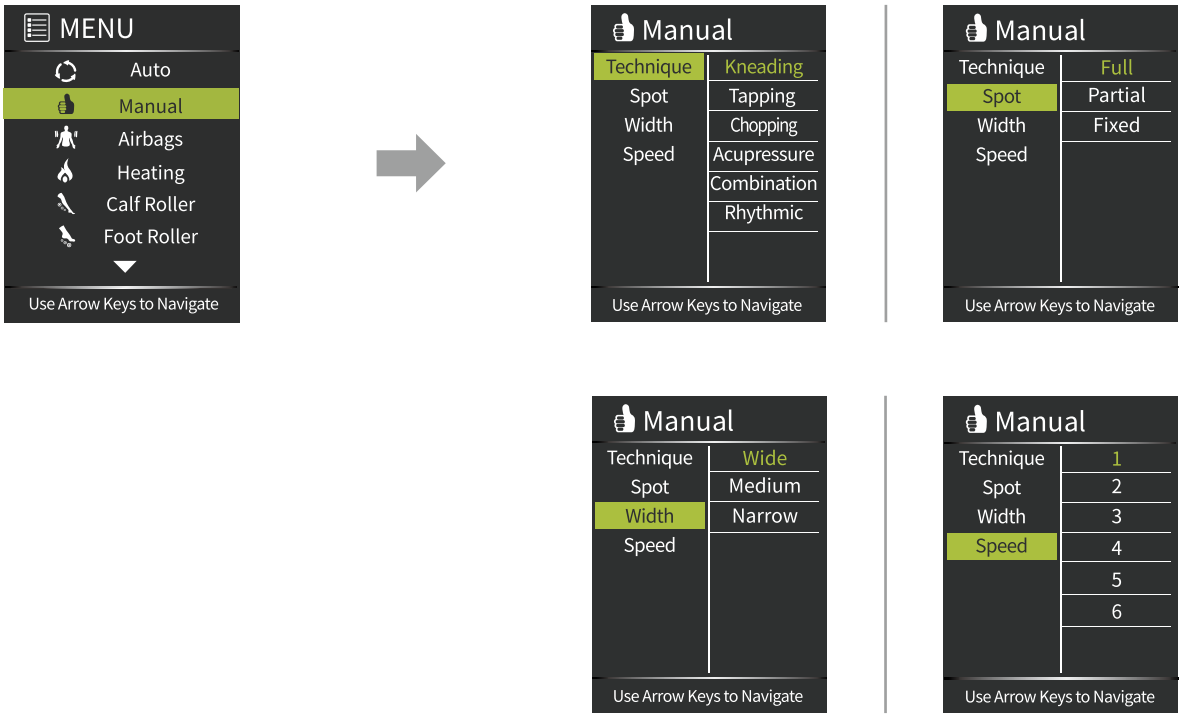
Auto Mode

Auto Mode > Select Auto Mode > Enter, The Auto Body Scanning feature allows for customized massages by locating where the user's shoulders are before the start of an Auto Mode.



Manual Mode

Manual Mode > Select Preferred Settings. Massage will start according to the selected settings.



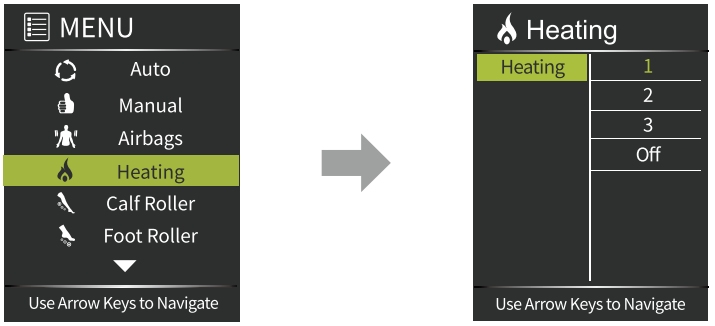
Controller Function Descriptions

Airbags

Select the area of the body and intensity of the airbag massage.
Select the preferred airbag massage through manual mode.

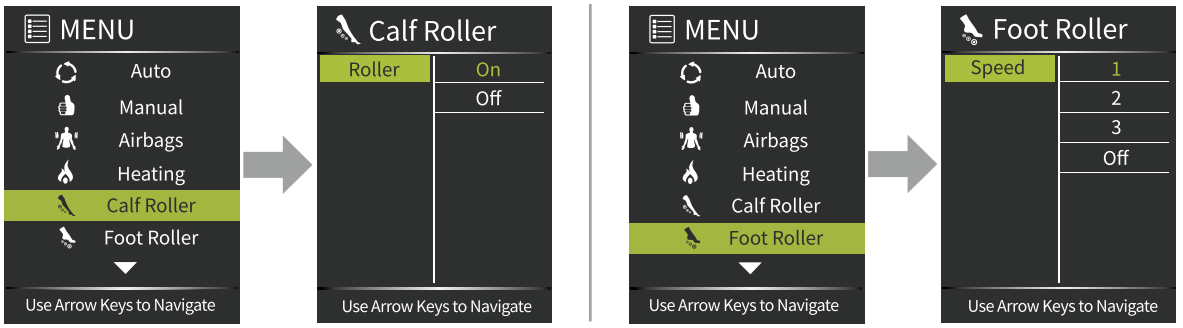
Heating

Select from three heating levels up to 140°F.



Rollers

Select the roller intensity for the feet and calves.



Controller Function Descriptions

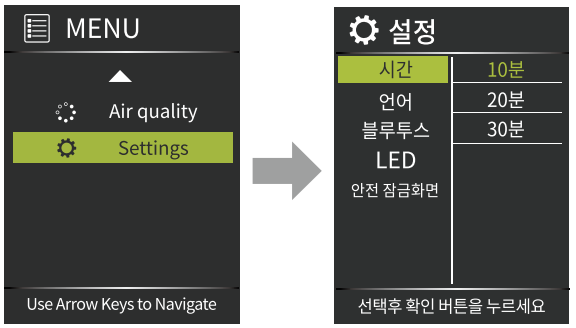
Air quality measurement

You can check the temperature / humidity and air quality analysis data by measuring indoor air quality through the smartphone app.

시간

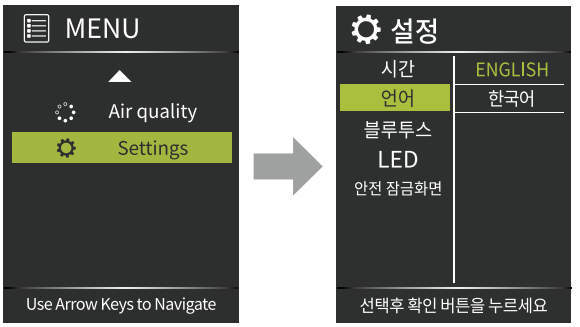
Massage end time can be adjusted to 10/20/30 minutes.

※ Massage end time can be adjusted to 10/20/30 minutes.



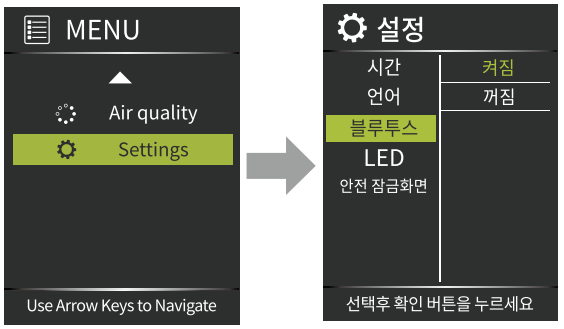
Language

Language supports Korean / English.



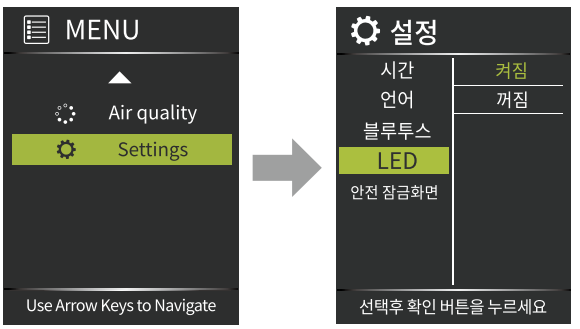
Bluetooth

Connecting to Bluetooth speaker, you can play your own music.



LED

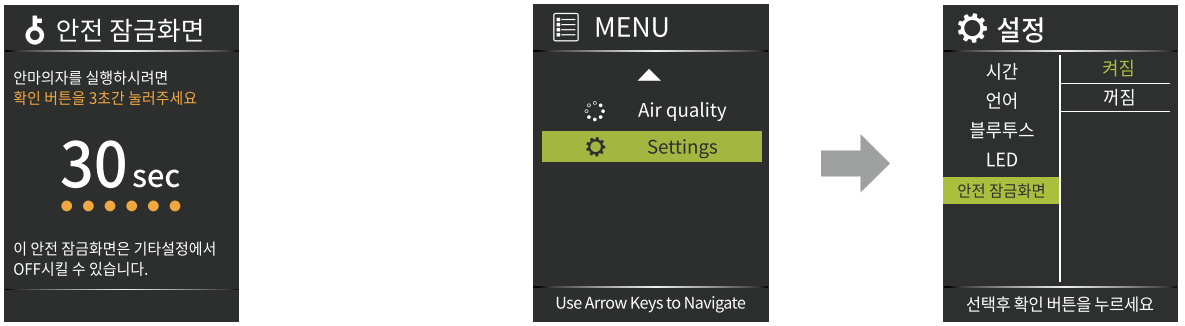
LED on / off function of the side panel.



Controller Function Descriptions

안전 잠금화면

안전상의 이유로 어린이가 함부로 안마의자 동작을 할 수 없도록 안전 잠금 기능을 제공합니다.
리모컨 전원을 켜고 안전 잠금 화면이 나타나면 확인 버튼을 3초동안 눌러 해제 후, 사용할 수 있습니다.
기타설정에서 해당기능의 사용여부를 결정할 수 있습니다.



Sync Bluetooth

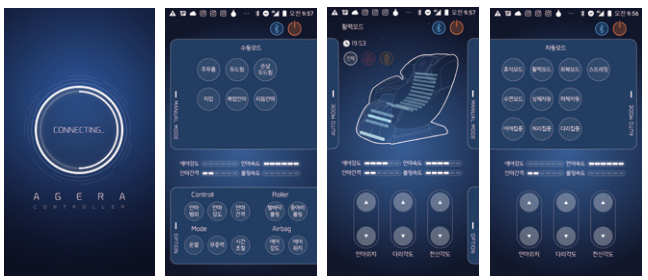
01 Use the controller to turn the Bluetooth function on under the settings menu.

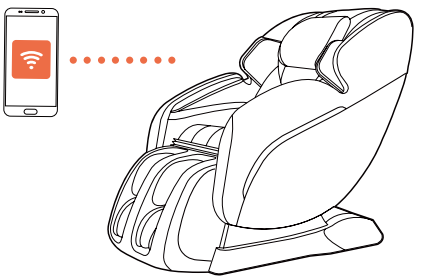
02 Turn Bluetooth ON on mobile device.

03 Search for the devices on your Android Phone or iphone.
To connect Bluetooth, press pairing (connect) once the name of device is displayed.

How to use the App Remote

You can easily adjust the massage chair by smartphone.
You can download the Azera Air App from the Google [Play Store] or Bodyfriend homepage.





※ This image and contents are subject to change without prior notice for performance improvement.

Program Descriptions - Auto Mode

Auto Mode

Auto Mode > Select Auto Mode > Enter, The Auto Body Scanning feature allows for customized massages by locating where the user's shoulders are before the start of an Auto Mode.

Recovery	Massage mode concentrated on kneading the entire back for 30 min.
Stretch	Massage mode using tapping and kneading techniques while fully reclining the body at different angles to gently stretch the legs and body separately.
Rest	Thirty minute concentrated kneading for the entire back.
Refresh	Simultaneously uses kneading and tapping techniques on targeted shoulder area.
Auto Upper	Alternating tapping and acupressure massaging techniques throughout the upper body.
Auto Lower	Concentrates on relieving tension for the lower half of the body by massaging the legs and feet.
Leg concentration	A course in which the calf roller, sole roller, and leg massage airbags operate to focus on the legs.
Hip-Up	Alternates acupressure and kneading on the hips and buttocks.
Waist concentration	Intensive complex massage course in the waist area.
Neck/ Shoulder	Acupressure massage & Tapping massage targeting neck and shoulders.
Slow mode	Slow massage course that back massage roller and airbag moves slowly.
Quiet Mode	A course where you can massage with low noise because it operates with minimal noise.

⚠ Please do not try Stretching mode for elderly and pregnant women.

Program Descriptions - Manual Mode

Manual Mode

Manual Mode > Select Preferred Settings. Massage will start according to the selected settings.

Massage technique

Kneading	Massage technique when the massage balls gather and diverge kneading and relaxing tensed back muscles.
Tapping	Massage technique when the massage balls gently tap the body starting from the shoulders downward deeply relaxing back and shoulder area.
Chopping	Massage technique when the massage balls move up and down with quick-light taps facilitating blood circulation.
Acupressure	Massage technique when the massage balls move up and down delicately acupuncturing tensed and tired muscles.
Combination/ Rhythmic	Massage technique in combination with kneading and tapping moves at once.

Massage Spot

Full	Massages up and down all areas of the body.
Partial	Massages up and down for a selected area of the body. Set the program for full body massage and then press [Partial] button to start Partial Massage. ※ During Partial Massage Mode, massage spot cannot be adjusted using [Up & Down] Button.
Fixed	Massage targets a specific area of the body. Set the program for Fixed massage mode and then press [Up & Down] Button to adjust massage spot. ※ Massage won't be effective if fixed spot is selected during acupressure mode.

Massage Width

Massage module width can be adjusted to be narrow, medium, or wide.
※ Not adjustable during kneading, combination and rhythmic modes

Massage Speed

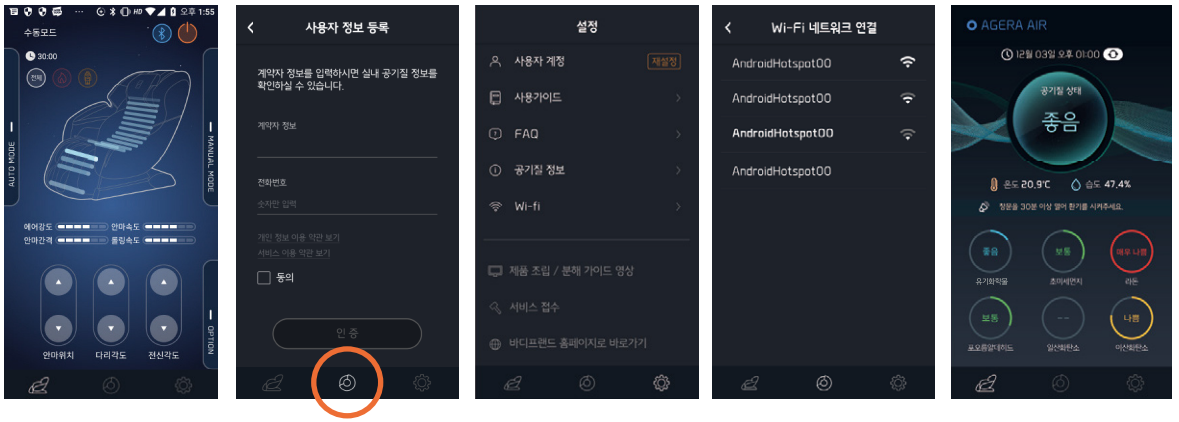
Massage speed can be adjusted if you select preferable massage intensity. You can also adjust angle for back and legs to experience even more effective massage ※ Not adjustable during acupressure mode.

※ While using the automatic mode program, the manual massage mode, massage position, massage interval and massage speed cannot be adjusted.

Description of air quality measurement function

Air quality measurement

You can check the temperature and humidity and indoor air quality information by measuring the air quality through the Smart phone App.
Air quality can be identified by subdividing into odor / ultrafine dust / radon / formaldehyde / carbon monoxide / carbon dioxide.
Each item is measured in four steps: Good> Medium> Bad> Very bad.



How to use

Download and run the Azera Air App from the Google Play Store or Bodyfriend homepage.

Touch the Air Quality icon in the center of the bottom bar to go to the Air Quality Analysis page.
You can check the air quality in your home anywhere by pressing Refresh.

※ If the current air quality is not uploaded even after pressing Refresh,
check the power status of the massage chair or the Wi-Fi connection status.

Initial setup method

- User information registration is required for initial use.
  Enter the contractor's name and the telephone number you registered at the time of the contract to be authenticated.
  To change the massage chair contractor information, go to the Settings tab on the right side of the bottom bar and proceed with user account reset.

- Wi-Fi connection is required for initial use.
  Please connect the Wi-Fi you wish to use. If the air quality analysis does not load even after the Wi-Fi connection is completed, please check your Wi-Fi password and try again.

Description of air quality measurement function

공기질 측정 표시

01 구글 [플레이 스토어] 또는 바디프랜드 홈페이지에서 아제라에어 App을 다운로드 후 실행합니다.

02 안마의자 리모컨에서는 4단계로만 표시되며, App 에서는 상세페이지로 이동하여 누적 데이터를 확인할 수 있습니다.

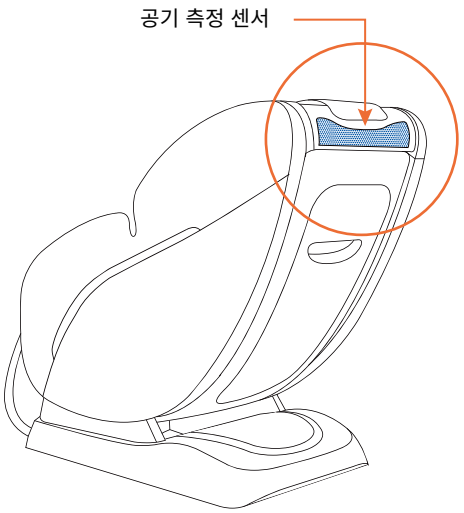
03 공기질 측정은 안마의자 메인전원 스위치를 off 할 시 측정 되지 않습니다.

04 공기질 측정은 1분간 측정 값의 평균 값으로 측정하기 때문에 검출 / 환기에 따른 값이 즉각 반응하지 않을 수 있습니다.

05 일산화탄소는 사람의 생명과 직결되는 기체이기 때문에 기준치 70ppm 이상 검출 시 경보음이 울리게 됩니다.

06 전원을 켜면 센서별 작동 준비 시간이 있어, 최소 5분 후에 데이터를 확인할 수 있습니다.
라돈 센서는 작동 준비 시간이 24시간 입니다.

사용 중 참고사항



- 다음과 같은 경우에는 초미세먼지 농도가 높게 표시될 수 있습니다.
  - 털이 있는 카펫 또는 커튼, 습도가 높은 곳, 연기가 많은 곳 등에서 사용할 경우
  - 가습기, 전기 압력밥솥, 스프레이, 분무기 등을 사용할 경우
  - 황사 발생 및 외부 공기가 유입되는 환경에서 사용할 경우
- 방향제, 냄새탈취제, 세정제 등 냄새를 유발하는 용품에 의해 측정도가 변화될 수 있습니다.
- 겨울철 초기 가동 시 실내/외 온도 차이에 의해 센서 내부에 이슬맺힘 현상이 발생되어 일시적으로 먼지농도가 측정 될 수 있습니다.
- 센서에 먼지나 이물이 낄 경우 먼지 농도가 높게 감지될 수 있으니 센서 주변부를 깨끗하게 관리해 주시기 바랍니다.

Description of air quality measurement function

Detailed description of air quality

VOCs	The term refers to a hydrocarbon compound that volatilizes to the atmosphere and generates odors and ozone, Carcinogen that causes disorders in the nervous system through skin contact or respiratory inhalation.
Ultrafine dust	It is a sensor that can detect dust less than 2.5um. Excessive ultrafine dust can affect the human body such as stroke and cardiovascular disease.
Radon	Radon, a first-class carcinogen, can enter the room between the floor and the cracked wall and cause lung cancer.
Formaldehyde	Formaldehyde, which can produce a pungent odor at room temperature, is caused by new furniture, building materials, etc., and can affect the eyes, bronchus, and lungs.
carbon monoxide	Carbon monoxide, which is contained in the combustion gas of briquettes and the exhaust of automobiles, can enter the human lungs and block the oxygen supply, which can affect the human body such as hypoxia.
carbon dioxide	The carbon dioxide that a person breathes in a room can get very high if not ventilated. Even with 20 minutes of ventilation, 90% or more can be discharged.

Air quality detailed reference table

유치원/의료기관/산후조리원 기준

No	구분	수치	단위
1	미세먼지	70	ug/m3
2	포름알데히드	100	ug/m3
3	VOCs	400	ug/m3
4	일산화탄소	10	ppm
5	이산화탄소	1000	ppm
6	라돈	148	Bq/m3

※ 본 제품은 공기질 측정 계측기가 아닌 참고용으로 사용할 수 있는 기기 입니다.

지수구간별 개요

지수구간	지수구분	구간의미
A	좋음 (0~30%이하)	대기오염 관련 질환자군에서도 영향이 유발되지 않을 수준
B	보통 (30%초과 66%미만)	환자군에게 만성 노출시 경미한 영향이 유발될 수 있는 수준
C	나쁨(66%초과 100%미만)	환자군 및 민감군에게 유해한 영향이 유발될 수 있는 수준 환자군 및 민감군(어린이, 노약자 등)에게 유해한 영향 유발, 일반인도 건강상 불쾌감을 경험할 수 있는 수준
D	매우나쁨(100%)	환자군 및 민감군에게 급성 노출 시 심각한 영향 유발, 일반인도 약한 영향이 유발될 수 있는 수준
E		환자군 및 민감군에게 응급 조치가 발생되거나, 일반인에게 유해한 영향이 유발될 수 있는 수준

Product Specification

Product specifications are subject to change without previous notifications due to product improvements.

Model	BFJ-7010
Reclining Angle	126°- 153°
Lower Body Angle	0°-90°
Kneading Speed	19-32 kneads per minute
Kneading Width	6~20cm
Tapping	최저 188회~650회 / 분당
Power Supply	220V
Rated Current	200W
Power Frequency	60Hz
Auto Timer	10min/20min/30min
Airbags	Shoulder / Arm / Hip / Leg
Rollers	Calves/Feet Soles
Massage Balls	Back/Buttocks (Spot&Range)
Product Weight	95Kg
Dimensions Reclined	162(길이) x 78(폭) x 95(높이)
Dimensions Upright	140(길이) x 78(폭) x 112(높이)
Product Name	Massage chair

Troubleshooting

If you encounter minor malfunctions or errors, please refer below before contacting Customer Support.

Problem	Causes	Solutions
Massage chair does not operate.	[Power] button on controller was not pressed.	Press the [Power] button to turn controller on.
	Auto Mode was not selected.	Press [Enter] to select an Auto mode.
	Power cord is not properly plugged in.	Properly plug power cord into socket.
	Dead power cord.	Please contact Customer Support.
	Burnt fuse.	Please contact Customer Support.
	Non-electrical problem.	Please contact Customer Support.
Beeping during activation.	Machine noises occur.	Not a problem. Machines generate noise.
Right and left shoulder massage balls do not align.	Massage balls are manufactured with about 0.8”(2cm) difference in alignment.	Not a malfunction. Purposely manufactured to created alternating massage effects.
Noises get louder during use.	May occur after extended hours of operation.	Turn off machine for 30 min.
	Worn out after years of use.	Please contact Customer Support.
Machine suddenly stops during massage.	Accidently pressed the OFF button.	Press the [Power] to restart the machine.
	Massage time has finished.	Restart machine after 30 min.
Back motor and leg angle motor does not operate.	Check for any stuck objects.	Remove stuck objects.
	Excessive pressure applied.	Turn off machine for 30 min.
Does not go back to original resting state.	Aggressive use.	Please contact Customer Support.
Controller overheating.	Overuse.	Please contact Customer Support.
Power cord and controller cord overheating.	Excessive use.	Turn off machine for 30 min.
	Other miscellaneous causes.	Please contact Customer Support.
Airbags do not activate.	Air hose disconnected.	Connect the air hose.
	Air related power cord disconnected.	Please contact Customer Support.

Customer Support Guidelines

Customer Service 1-855-200-3524

Warranty Guidelines	Massage chair interior parts
	Mainboard, board parts, motors, air pump
	Interior electrical wiring/airhose
Fees Applied	Cover sheet Any fading or deterioration of fabric, product parts, exterior cover sheet, etc. caused by personal use.
	Controller Broken screens, damaged controller, etc. caused by personal use.

※ Noises do not imply broken device.

Fees Applied

Fees apply for the following.

01 Problems due to liquids spilled within interior of product.

02 Broken or disabled parts due to excessive pressure.

03 Problems due to deformation or external defects caused by personal actions.

04 Problems due to not using parts or cords provided by BODYFRIEND.

05 Problems due to incorrect use of product.

06 Problems caused by user disabling parts of the machine.

07 Problems caused by repairs conducted by non-BODYFRIEND technicians/employees.

08 Problems caused by natural disasters.

09 Failure to follow safety precautions listed in User Manual.

10 Problems caused by user's personal mistakes.

11 Problems caused by user's reckless behavior, inability to follow guidelines, and etc.

※ If after evaluation results conclude problems are not user's fault, warranty will be issued.

FIVE YEAR LIMITED WARRANTY TERMS AND CONDITIONS

Covered:

- All parts, labor, and framework of the chair
- Labor and parts covered for the first three years at no cost to Purchaser
- Structural Framework covered at no cost to Purchaser for all five years
- Defects in materials and workmanship

All goods sold hereunder, except accompanying accessories, documentations, or enhancements, are warranted to be free from defects in material and workmanship at the time of delivery to Purchaser and covered for the above, for a period of five (5) years from the date of delivery. Defective material may be returned to BODYFRIEND after inspection by an agent of BODYFRIEND and upon receipt from BODYFRIEND of shipping instructions specific to the defective goods authorized by BODYFRIEND to be returned. Goods returned in accordance with the foregoing procedure will be replaced or repaired, at the option of BODYFRIEND, and returned to Purchaser without charge. This warranty is subject to the following LIMITATIONS AND EXCLUSIONS:

Limitations:

- This express warranty applies to massage chairs ONLY, and not to accompanying accessories, documentation or enhancements;
- This warranty is non-transferable;
- This warranty is valid only within the continental US;
- BODYFRIEND's responsibility and Purchaser's exclusive remedy under this warranty is limited to the repair or replacement of defects in material and workmanship, as set forth above. BODYFRIEND is not responsible for any consequential damages resulting from the breach of this or any other express or implied warranty with respect to the goods;
- This express warranty is the only warranty applicable to this transaction. It excludes all other express oral or written warranties and all warranties implied by law with respect to the goods, including any warranties of merchantability or fitness for a particular purpose;
- This warranty does not extend to any of BODYFRIEND's products which have been subject to misuse, accident or improper installation or storage, maintenance or application, nor does it extend to products which have been repaired or altered outside of BODYFRIEND or its authorized agents, nor does this warranty extend to any labor charges for removal and/or replacement of the nonconforming or defective product or part thereof;
- Every claim under this warranty or related to this purchase order shall be deemed waived by Purchaser unless made in writing within five (5) years of the receipt of the goods to which such claim relates; AND
- This warranty is void in the event that repairs are made by anyone other than BODYFRIEND without prior authorization from BODYFRIEND. The terms of this warranty shall be governed by the laws of the state of California.

Exclusions:

This express warranty is void without this warranty card and requested information (date of purchase, installation, RMA, and etc.).
This express warranty does not cover damages resulting from improper installation or use, neglect, dropped product, unreasonable maintenance, failure to follow instructions, unauthorized repairs, alterations, modifications of original condition, and cosmetic alternations. Furthermore, warranty does not cover damage resulting from improper use of electrical/power supply; loss of power; electrical disturbances, power surges.
Also, damage or cracked screen because of personal misuse, excessive force, transportation damage, theft, abuse, misuse, vandalism, or natural disasters (fires, floods, rust, corrosion, sand, dirt, windstorms, hail, earthquakes, or any exposure to weather conditions) are not covered under stated warranty. BODYFRIEND does not honor warranty for products purchased by or through unauthorized dealers, product used commercially or for commercial purposes, and time lost by owner during the time the product is being replaced, at a repair facility, and etc. Natural occurrences such as, but not limited to softening/hardening of foams and composites, fading, wear, pilling of fabrics, natural markings, grain and dye variations in leather, and failure of attach points does not validate issue of warranty, as well as items intended to be periodically replaced by Purchaser during the normal lifetime of a product including, but not limited to batteries, light bulbs, and etc. Seat cover replacement and other accessories are not covered under the warranty.

Labor:

Only for the first three years of the warranty period ("Labor Service Period"), BODYFRIEND will provide labor services for the repair or replacement of defective parts at no cost to Purchaser. However, Purchaser is responsible for all shipping, duties, and brokerage fees.
Upon expiration of the Labor Service Period, Purchaser shall pay for any labor service charges. Labor services are limited to the replacement of the defective product or parts with similar product of equal or less value. If replacement is not accepted by Purchaser, BODYFRIEND or its labor service provider is no longer responsible for further service under this labor warranty. If and only when deemed necessary at its sole discretion, BODYFRIEND will send a service provider at no cost. Field service is only available within the continental US and under the Labor Service Period. If no problem is found upon diagnosis, Purchaser may be charged with standard rate for unnecessary service calls.

BODYFRIEND INC.
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service@bodyfriend.com

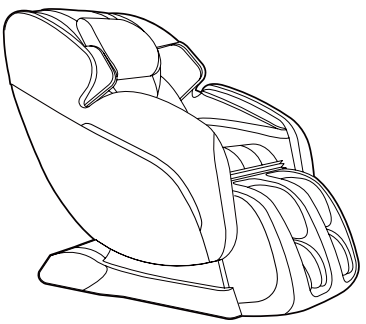
BODYFRIEND

FCC Caution.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-Reorient or relocate the receiving antenna.
-Increase the separation between the equipment and receiver.
-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-Consult the dealer or an experienced radio/TV technician for help.

AGERA AIR

Product	Massage Chair
Model	BFJ-7010
A/S	02)3448-8980
Manual No.	191219