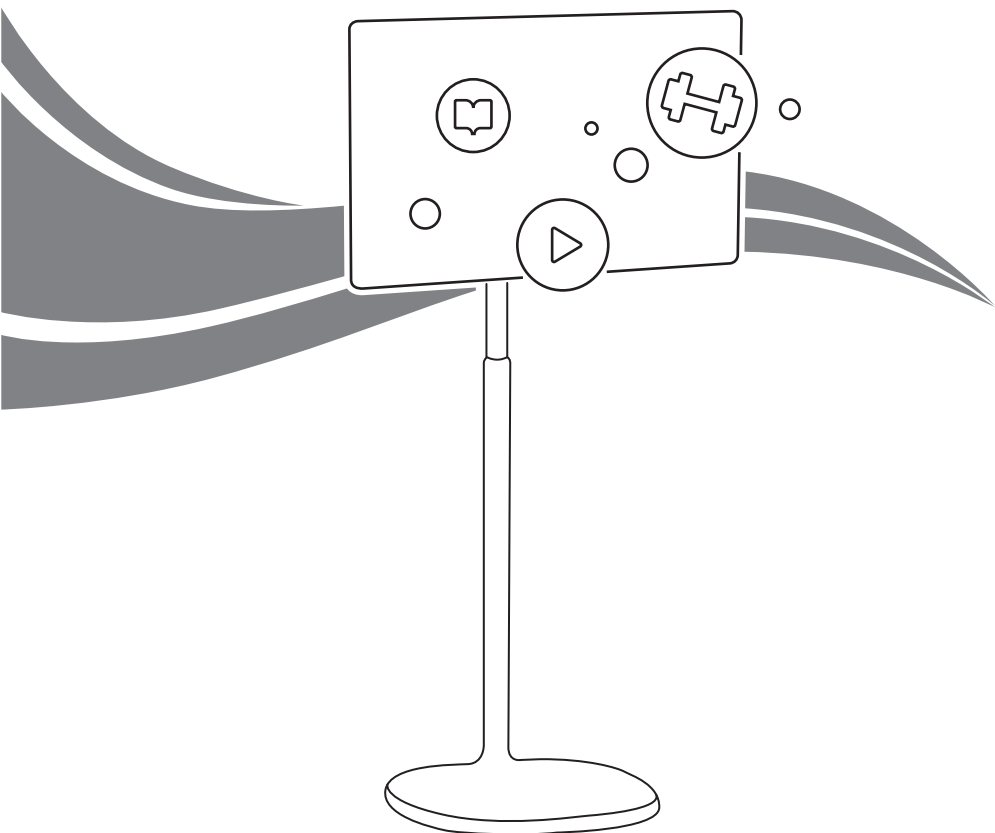


Hisense

QUICK SETUP GUIDE

Before using the device, please read this guide thoroughly and retain it for future reference.



English

Congratulations on the purchase of your Hisense product! If you would like to know 'all things Hisense', contact us using the support info:
The model and serial number of the device is located on the back and/or on one side of the display.
We recommend that you record this if you ever need service.

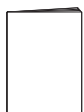
Country	U.S.A	CANADA	MEXICO
Customer Care Center	• Phone: 1-888-935-8880 • Hours of Operation: Monday - Friday: 9 AM to 9 PM EST Saturday - Sunday: 9 AM to 6 PM EST • Service Email: Service@hisense-usa.com USA: Hisense USA Corporation 105 Satellite BLVD Suite I, Suwanee, GA 30024	• Phone: 1-855-344-7367 • Hours of Operation: Monday - Friday: 8 AM to 8 PM EST Saturday - Sunday: 9 AM to 6 PM EST, Federal holidays excluded • Service Email: canadasupport@hisense.com CANADA: Hisense Canada Co., Ltd 2550 Meadowvale Boulevard, Unit 1 Mississauga, ON, Canada L5N 8C2	• Phone: 800-008-8880 • Hours of Operation: Monday - Friday: 9 AM to 9 PM Saturday: 9 AM to 3 PM • Service Email: mxservicio@hisense.com MEXICO IMPORTER: Hisense Mexico S. de R.L. de C.V. Blvd. Miguel de Cervantes Saavedra No 301 Torre Norte Piso 2, Col. Ampliación Granada Miguel Hidalgo, Ciudad de México, C.P. 11520
Hisense Support Page	http://www.hisense-usa.com/support/ 	http://www.hisense-canada.com/support/ 	https://hisense.com.mx/support/  *Scan to download user manual
Register your Device	http://www.hisense-usa.com/support/register 	http://www.hisense-canada.com/support/productReg.asp 	https://hisense.com.mx/support/register 

Disclaimer: This Quick Setup Guide is intended as a general guideline to help you set up your device. Images throughout this document are for illustrative purposes only and may differ from the actual product.

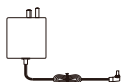
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This Quick Setup Guide supports the following models:
32S60S

What's in the box



User Manual × 1



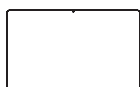
Power adapter × 1



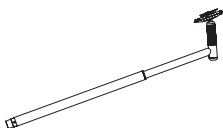
Screwdriver × 1



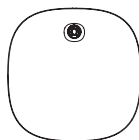
Screw × 4
(M4×16)



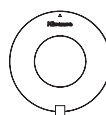
Display × 1



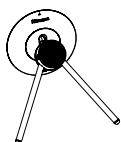
Column × 1



Base × 1



Ring Cover Plate × 1
(inside the column packaging)



Stand bracket × 1



Remote control × 1



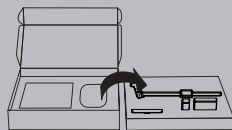
Battery × 2

NOTE:

- The accessories may be different from the list above due to different models, countries/regions, please refer to the actual accessory bag.

IMPORTANT:

To prevent accidentally discarding items that came with your device, be sure to **check ALL of the foam** in the carton box.



- Please check foam for accessories before discarding.
- Veuillez vérifier la mousse pour qu'il n'y ait pas d'accessoires avant de la jeter.
- Antes de desechar la espuma, asegúrese de retirar todos los accesorios.

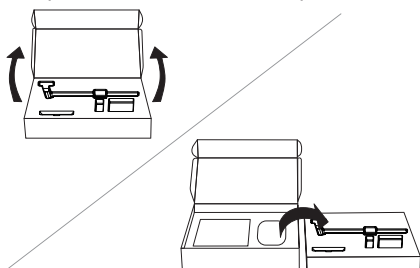
Installation

CAUTION

- Please protect the screen during installation. Do not apply pressure to the screen surface or rub/poke it with sharp objects to avoid damaging the screen.
- The stand of this unit is relatively heavy. Before taking it out of the packaging after you have finished installing the stand, make sure there are no other people within the operating area. Then remove it slowly and steadily and place it upright on a level surface to avoid injury.
- When you need to remove the display, first raise it to the highest position, then proceed with the removal to prevent the lift mechanism from springing up and causing injury.
- Use this unit together with the stand supplied with the unit and its accessories. Using a non-designated stand may cause instability and result in injury. Product defects caused by unauthorized installers who do not follow this unit's installation instructions are not covered by the warranty.
- If you do not follow this unit's installation instructions or use unauthorized installation services or accessories, there may be safety hazards (including but not limited to product falling, detachment, electrical faults, etc.) that could cause personal injury or property damage. Such damage or loss is not caused by our company and should be borne by the responsible party at fault.
- For safety reasons, the device is shipped with a low battery charge, which may result in the battery being depleted when the user powers it on for the first time. When powering on for the first time, please connect the device to the power adapter and charge the battery.

► Base Stand Installation

- 1 Follow the unpacking instructions on the carton to open the package, remove the top foam panel, and check whether all components are intact and complete.



- 2 Take out and inspect the following items from the accessory bag in the package, and prepare for installation.

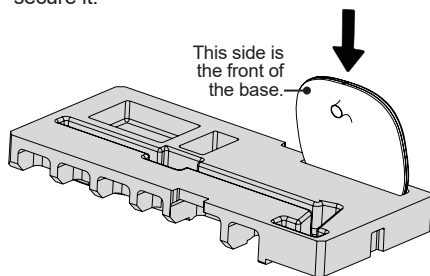


Screwdriver



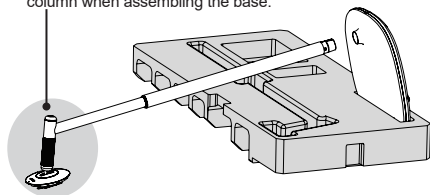
Screw × 4

- 3 Position the base with the socket end facing up as shown, stand it vertically in the mounting slot of the upper foam panel, and secure it.

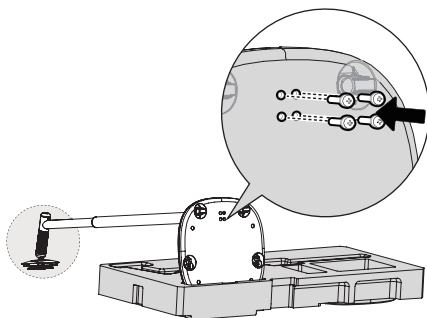


- 4 Take out the column and take off the silicone protective cover at the bottom; with support from the floor, insert it into the base socket in the direction shown.

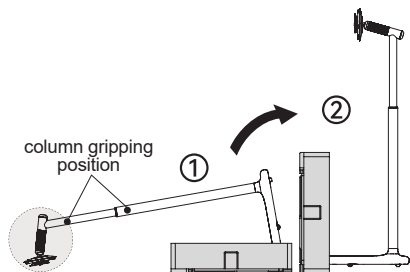
To avoid damaging the top of the column or floor, it is recommended to keep the protective bag on the top of the column when assembling the base.



- 5 Use a screwdriver to fasten the 4 screws into the holes on the bottom of the base, and make sure they are securely tightened.



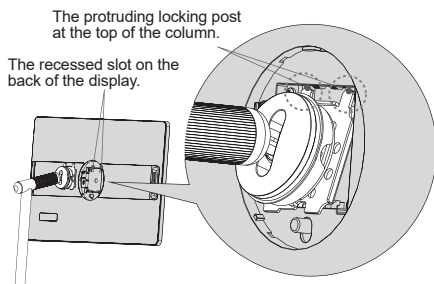
- 6 Using both hands, grasp the column at the positions shown in the diagram. With the foam board and the floor as support points, lift the column and then set the base upright on a horizontal floor.



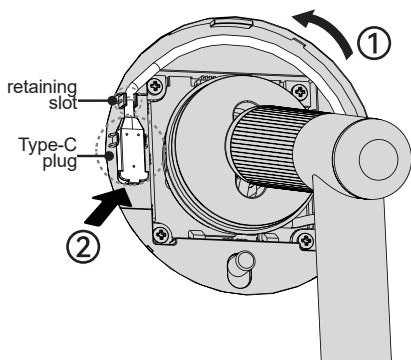
- 7** Take out the display, securely hang its back onto the metal plate at the top of the column, and lock it in place.

① Tilt the screen slightly so that the back of the display faces the metal plate at the top of the column.

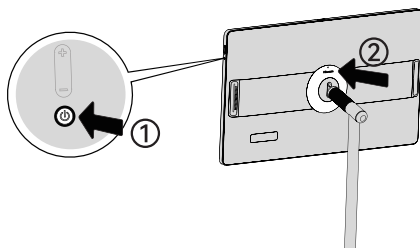
② Align the recessed slots on the back of the display with the two raised locking posts at the top of the column and hang it securely. Press the back against the metal plate until you hear a "click," confirming the latch is firmly engaged.



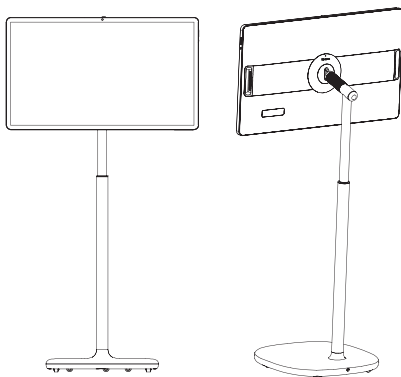
- 8** Route the wiring harness counterclockwise, and tuck the end of the harness into the retaining slot. Firmly insert the Type-C plug into the corresponding port on the back of the display, and keep the harness free to move.



- 9** After properly connecting the power adapter to the power input port on the back of the base, press and hold the power button on the side of the unit for 1 second, then release to check that it powers on normally. After that, install the ring cover with the logo facing up onto the rear shell.

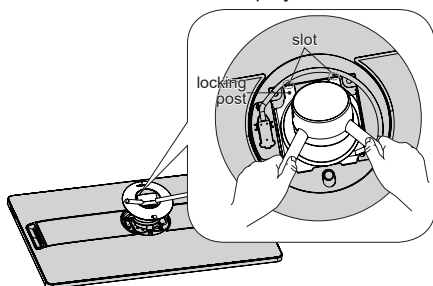
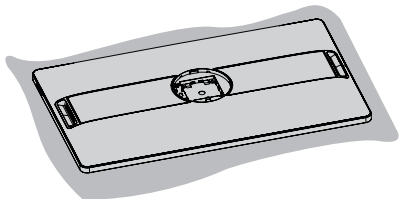


- 10** Installation complete. Start your journey of exploration.

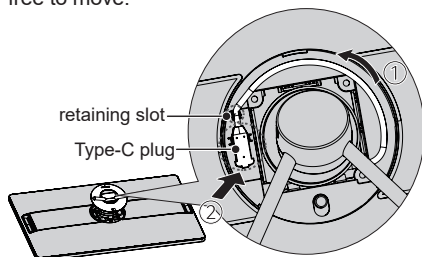
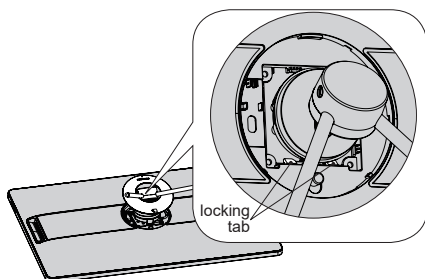


► Stand Bracket Installation

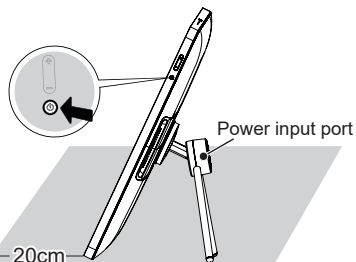
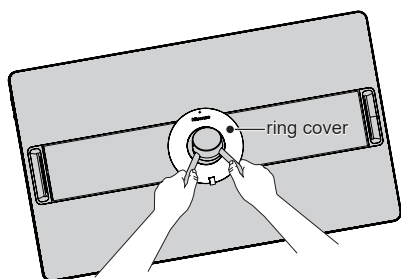
- 1 Place the display face down on a level tabletop. Make sure to lay a soft material on the table to avoid scratching the screen.
- 2 Remove the stand bracket from the packaging. Insert the raised locking post at the top of the bracket into the corresponding slot on the back of the display.



- 3 Then press the bracket downward so that the metal plate fits flush against the back of the display until you hear a "click." Confirm that the locking tabs are securely fastened.
- 4 Route the wire harness counterclockwise, insert the end of the harness into the retaining slot, then firmly plug the Type-C connector into the corresponding port on the back of the display, and keep the harness free to move.



- 5 Install the ring cover with the logo facing up onto the back shell, then use both hands to hold the support leg and adjust it up and down to a suitable angle.
- 6 After installation, place the unit upright on a level desktop, connect the standard power adapter of the display to the power input port correctly, and press the power button on the side of the unit to turn it on.

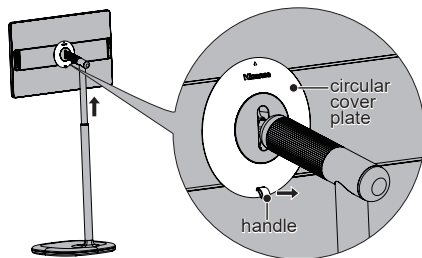


NOTE: To prevent slipping, keep the display's bottom edge at least 20 cm from the desk's edge.

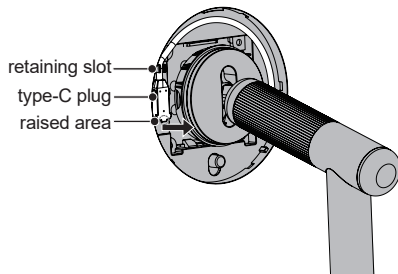
► **Disassembly**

If you need to remove the display, please follow the steps below and take proper protective measures to avoid damaging the screen.

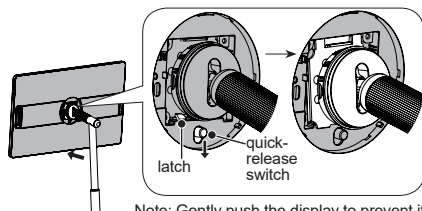
- 1** Raise the display to its highest position in landscape orientation, pull the handle, and remove the circular cover plate.



- 2** Use your fingers or a screwdriver to hook the raised area on the underside of the Type-C plug and pry the plug outward. Then remove the Type-C cable from the retaining slot.

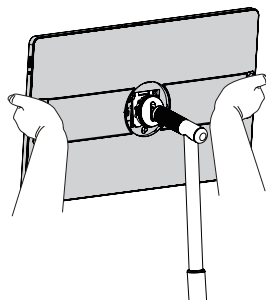


- 3** On the back of the unit, use one hand to push the quick-release switch downward. With your other hand, gently support the middle of the bottom of the display and push it forward to disengage it from the latch.



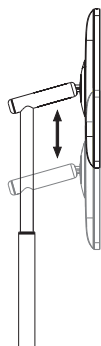
Note: Gently push the display to prevent it from falling and getting damaged.

- 4** Then hold both sides of the display and lift it forward and upward to remove the unit, placing it in a safe location.

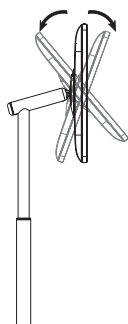
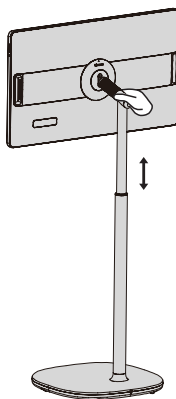


► Orientation Adjustment

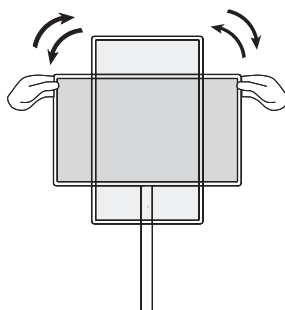
This product allows the display to rotate clockwise and counterclockwise, adjust tilt angle and height, and can be moved on a level surface (when moving, please operate at the positions shown in the diagram).



Supports height adjustment of 30 cm.



Supports 62° tilt adjustment.
(40° upward tilt and 22° downward tilt)



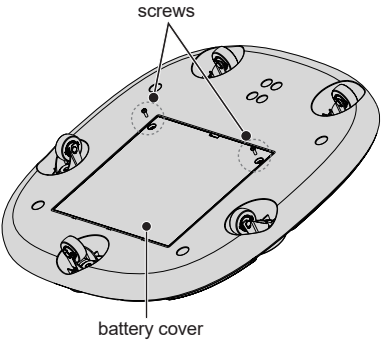
Supports 180° rotation adjustment.
(rotate 90° to the left or 90° to the right when in landscape orientation)

📌 NOTE:

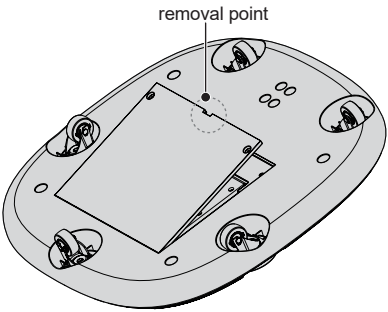
- When adjusting the display, hold it by the edges. Do not apply pressure to the screen surface to avoid damaging the screen.
- Please be careful not to use excessive force during operation to avoid damaging the mechanical components.
- Some apps do not support both portrait and landscape orientations; please refer to each app's own properties for details.
- Actual adjustable height and angle may vary due to external factors.

► **Battery Replacement**

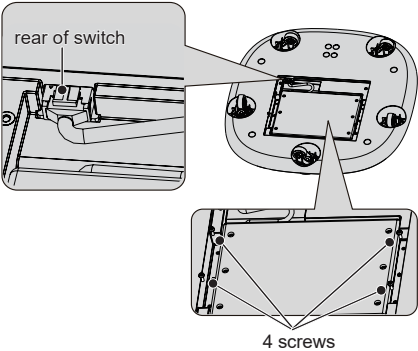
1 Remove the screws on the battery cover.



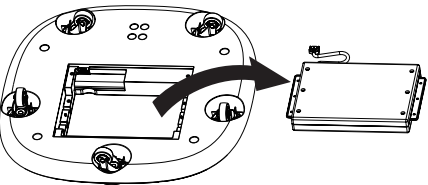
2 Remove the battery cover from the indicated removal point in the diagram.



3 Press the rear of the switch and pull out the connector. And unscrew the four battery screws.



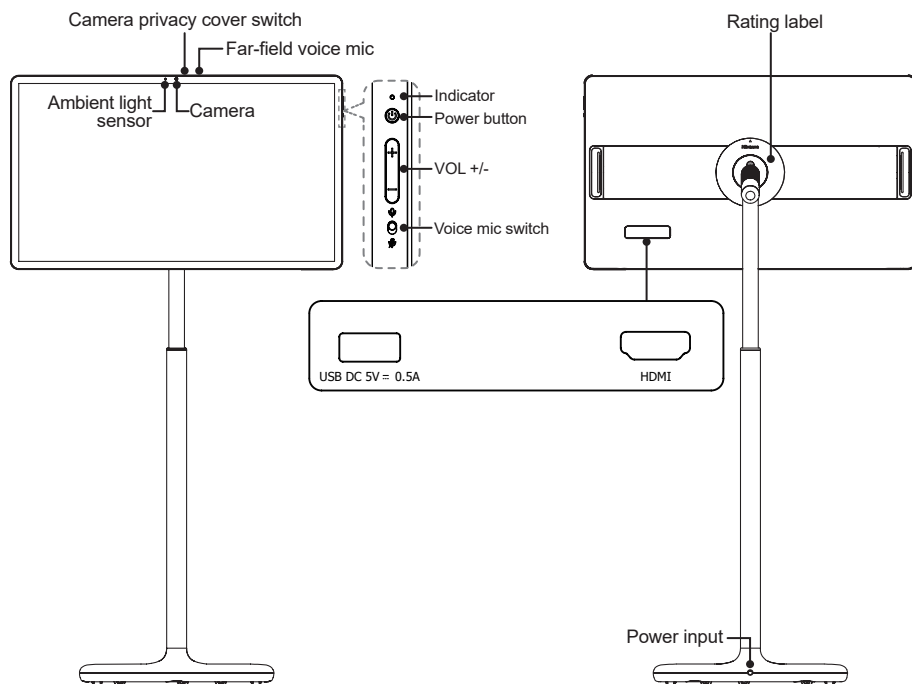
4 Remove the battery.



Appearance and Connection

⚠ CAUTION

- In special circumstances, you can force a power-off by pressing and holding the power button on the side of the device for 5 seconds.
- Please use the standard power adapter; otherwise, the device may sustain unforeseeable damage.



➡ NOTE:

- Some external devices may fail to connect to this unit due to individual differences. If this occurs, please replace the cable with a suitable one or add an adapter that matches the port.
- Keep the camera area clean to prevent blurriness and halos that could affect your experience. If smudges occur from touching, wipe them off with a lens cloth.
- This device supports far-field voice functionality, to use this function, connect your device to the network first. This function and some of its features are available on limited country/region/language.
- Powering on the device requires several seconds to load contents. Do not rapidly turn it off as it may cause the device work abnormally.
- The Picture is Only for Reference.

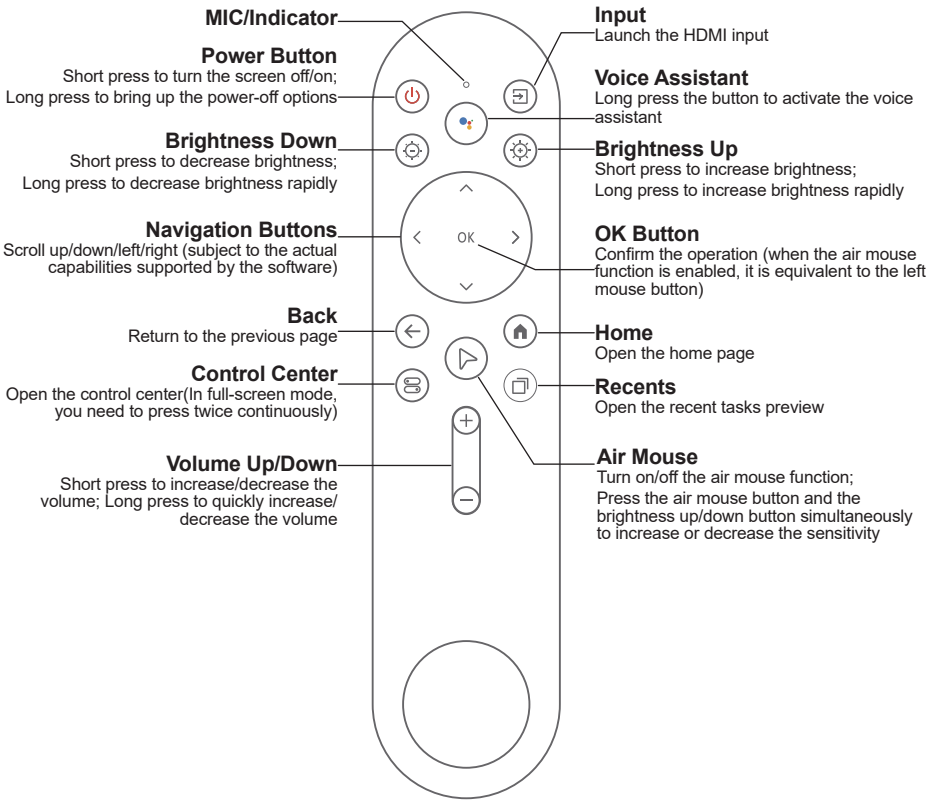
Item	Description
Indicator	- Without adapter plugged in: White light on when powered on; light off in standby/off. - With adapter plugged in: (1) Indicator breathes while charging; (2) When fully charged, white light on when powered on; light off in standby/off.
Power button	- Power on: Press and hold the power button on the side of the device for more than 1 second, then release it to power on. On first startup, follow the on-screen guidance to complete the setup wizard. - Screen off: When the device is powered on, press the power button on the side of the device to enter screen-off mode; press the power button again to exit screen-off mode. - Power off: When the device is powered on, press and hold the power button for about 2 seconds to bring up the power options menu and select the power off option.
VOL +/-	Press to increase/decrease the volume.
Voice mic switch	Switch on the far-field voice mic to use the built-in microphone.
HDMI	Connect an HDMI cable from an external equipment.
USB	Connect a USB device for browsing photos, listening to music and watching movies.

NOTE

- Check the jacks for position and type before making any connections. Loose connections can result in image or colour problems. Make sure that all connections are tight and secure.
- Not all devices have the ability to connect to the display, please refer to the user's manual of your device for compatibility and connections procedure.
- Before connecting external equipment, remove the mains plug from the wall socket. Otherwise, it may cause electric shock.

Remote Control

► Buttons

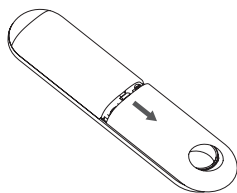


NOTE

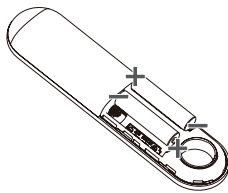
- The appearance and functions of the remote control may change due to product upgrades. Please refer to the actual product.

► Installing Batteries

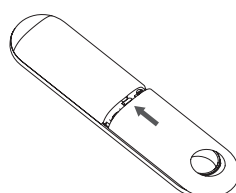
1. Slide down to open the cover.



2. Install the batteries.



3. Slide to latch it closed.



NOTE

- Discard batteries in a designated disposal area. Do not throw them into a fire.
- Remove old batteries immediately to prevent them from leaking into the battery compartment.
- If you do not intend to use the remote control for a long time, then remove the batteries.
- Battery chemicals can cause a rash. If the batteries leak, clean the battery compartment with a cloth. If chemicals touch your skin then wash it immediately.
- Do not mix old and new batteries.
- Do not mix alkaline, standard (carbon-zinc) or rechargeable (NiCd, NiMH, etc.) batteries.
- Do not continue using the remote if it gets warm or hot.
- Call our Support Center immediately on the support website.

► Pairing the Remote Control

Pair the remote to the display after you power it on. Keep the remote control within 3 metres from the display and point the remote control at the screen. Press any button (except power button) to pair.

NOTE

- In special cases, press and hold the [←] and [⬆] button at the same time for at least 3 seconds to start manual pairing or clear remote pairing information.
- If an unknown error occurred with the remote, then it could have been caused by interference. Try to remove what's causing the interference and pair it again.
- If an unknown error occurred in the remote control while the battery power is normal, you can take out the batteries, press any key for 1~2 seconds, and insert them back. Then the remote control will work normally.
- The remote cannot be paired to the display while the display is in standby mode.

► Remote Control Operation Range

- The remote control can work at a distance of up to 26 feet (792.5 cm) in front of the device.
- It can work at a 30 degree horizontal or vertical angle.

Disposal of this unit

Product should not be damaged, dismantled or thrown in municipal waste. It should be packed and handed over to authorised re-cycler.

Troubleshooting

Before arranging repairs, please check the table below to see if you can identify the cause of the issue you're experiencing.

If you are certain that you have followed this manual exactly and still cannot resolve the malfunction, you may consider contacting professional service personnel for repair.

Symptoms	Solutions
No sound or picture.	· Check whether the power adapter is plugged into the wall outlet and whether the wall outlet has power. · Check whether the Type-C plug on the back of the device is firmly inserted. · Check whether the column and base are firmly inserted, and confirm that the four screws on the base are tightened. · Check whether the power button was pressed during startup. · Check the volume settings or whether it is muted.
Sound and picture are being interfered with.	· Try to identify any electrical appliances affecting the unit and keep them away from it. · Try plugging the unit's power adapter into a different outlet.
The screen remains static for a long time with no response, or touch control is unresponsive.	· Press and hold the device's power button for 5 seconds to force shutdown, wait 3 minutes, then manually power it on again.
Unable to display the camera image.	· Slide the camera privacy cover to the open position. · Restart the device.

Product Specifications

Model		32S60S
Dimension (W × H × D)(mm)	Without Stand	735×430×39
	With Stand	735×1354×430
Weight (kg)	Without Stand	7.7
	With Stand	23.0
Active Screen Size (cm)		80
Screen Resolution		3840×2160
Audio Power		8W+8W
Power Supply		19V $\pm$ 9.47A
Power adapter	input	100-240V~ 50/60 Hz
	output	19V $\pm$ 9.47A
Lithium battery pack	rated capacity	203.04Wh
	nominal voltage	14.4V
	charge cutoff voltage	16.8V
Wireless LAN Module specifications	Frequency Range	2.4-2.4835GHz 5.15-5.85GHz
	Output Power (Max.)	2.4-2.4835GHz 17dBm
		5.15-5.25GHz 14dBm
		5.25-5.35GHz(DFS Band) 14dBm
		5.49-5.71GHz(DFS/TPC Band) 14dBm
		5.725-5.85GHz(for Non EU) 14dBm
	Standards	IEEE 802.11 a/b/g/n/ac/ax
Bluetooth Module specifications	Version/Profiles	Bluetooth 5.3
	Frequency Range	2.4-2.4835 GHz
	Output Power (Max.)	2.4-2.4835 GHz,Class1,6 dBm
	Modulation Type	GFSK, π /4-DQPSK and 8-DPSK
Environmental Condition		Operating Temperature: 41 °F - 95 °F(5 °C - 35 °C)
		Operating Humidity: 20%RH ~ 80%RH
		Atmospheric Pressure: 86kPa ~ 106kPa
		Storage Temperature: 5 °F to 113 °F(-15 °C to 45 °C)
		Storage Humidity: ≤80%RH

Disclaimer: All products, product specifications, and data are subject to change without notice to improve reliability, function, design or otherwise.

Technique Characteristics

Remote control: ERF3G73

Item	Specification
Dimension(W × H × D)(mm)	167.5*40*16.5
Weight (g)	50±5
Protocol	BLE
Frequency Range	2.400GHz -2.4835GHz
Number of keys	17
Power	Two AAA batteries
Operation Voltage Range	2.4-3.3V
Peak Irradiance of Infrared Light	$\geq 60 \mu\text{W}/\text{cm}^2$
Directivity	$\geq 30 \mu\text{W}/\text{cm}^2$ ($\pm 15^\circ$)
RF output power	-6dBm~+3dBm
Frequency offset	$\pm 30\text{kHz}$
Center Frequency	2.442GHz
Wake Up Time by Key	<100ms
Key Operation Distance (Paired)	>12m
Voice Operation Distance	$\geq 8 \text{ m}$
Average Static Standby Current(Paired)	<100uA
Average Key Working Current (Paired)	<20mA
Static Standby Current (Before Pairing)	<10uA
Average Key Working Current(Before Pairing)	<30mA
Voice Working Current	<25mA
Operating Temperature	-10°C ~ +45°C
Storage Temperature	-20°C ~ +60°C
Required Operating Relative Humidity	$\leq 85\%$

Certification and compliance

NOTE: The following warnings only apply to products with such certification.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

This equipment complies with radio frequency exposure limits set forth by the Innovation, Science and Economic Development Canada for an uncontrolled environment. This device must not be co-located or operating in conjunction with any other antenna or transmitter.

Declaration of conformity

Trade Name: Hisense

Model:

ERF3G73

Responsible Party: Hisense USA Corporation

Service Address: 105 Satellite BLVD Suite I, Suwanee, GA 30024

Service Phone Number: 1-888-935-8880



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Environmental Protection

This mark indicates that this product should not be disposed together with other domestic garbage, to avoid damage to the environment or human health due to the disposal of uncontrolled waste. Recycle it responsibly for promoting the sustainable reuse of material resources. To return your used device, please use the return systems available in your location or contact the vendor where you purchased your product they could take this product for recycling and protection of the environment.

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