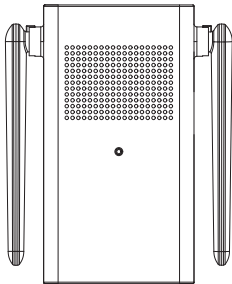


imou

Enjoy Smart Life

Doorbell Chime Quick Start Guide

V1.0.0



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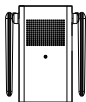
Welcome

Thank you for choosing IMOU.

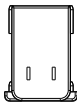
We are devoted to providing you easy smart home products. If you have problems using the product, please contact our service team at ***service.global@imoulife.com*** before returning your product.



Package Contents



Doorbell Chime x1



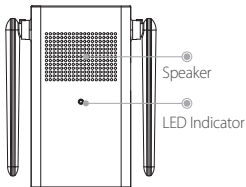
Power Pin x1



Quick Start Guide x1

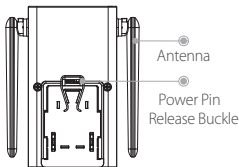
Overview

Front View

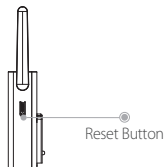


LED Status	Device Status
Solid green	• Operating correctly • Setup successful
Flashing green	Ready to set up the device
Solid red	• Booting/Restarting • Resetting to factory default
Flashing red	Network disconnected
Flashing green and red	Updating firmware
Off	Power disconnected

Back View



Side View



i How to reset the camera

Press and hold the reset button for 10 s until the LED turns solid red.

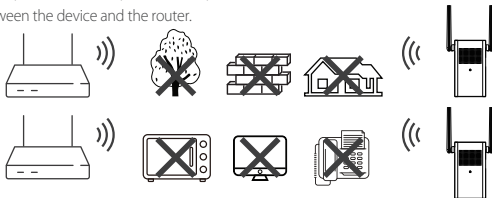
Set Up the Device

Scan the QR code below, search for "Imou Life" in the app store, or navigate to **Support > Download Center** in our official website to download and install the app.

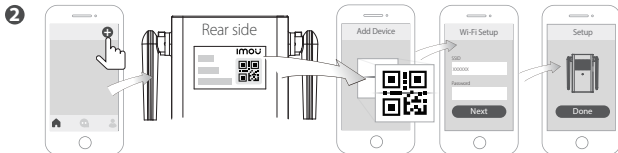


i If you already use the app, make sure that you are using the latest version.

To ensure the best possible wireless performance, please make sure there are no obstacles and electromagnetic interference between the device and the router.



The app will guide you through the setup process.



Install the Chime

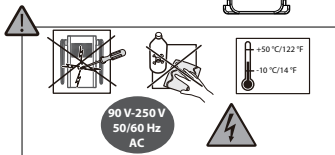
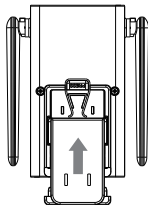
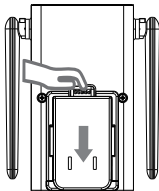
⚠ The chime needs high voltage power supplies that might cause injury or damage. Before getting started, turn off the power at the breaker, and make sure that no power is going to your doorbell system.

Step 1 Place the power pin onto the rear side of the chime, and then press it down to fit the two parts together.

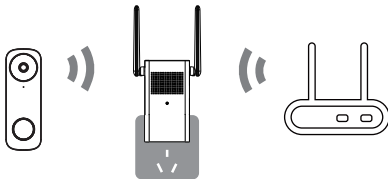
Step 2 Slide the power pin upwards to secure it. A click sound will indicate that it is locked in.

i How to detach the power pin from the chime

Press the release button and meanwhile slide down the power pin to remove it.



Step 3 Plug your chime into the power outlet where you can hear the ringtone easily. It is recommended that the chime is located between the Wi-Fi router and the doorbell. Place them as close to each other as possible for optimal performance.



Step 4 (optional) Install the video doorbell. For details, please refer to the doorbell guide.

- i** Please link the chime to your doorbell on the device setting page of the doorbell; otherwise, your chime cannot work.

Troubleshooting

► Q: Failed to set up the device?

- Ensure your smart phone and the device are within range of your Wi-Fi router (recommended to be no more than 5 m (16 ft). If the location where the chime is installed has a weak signal, consider adding a Wi-Fi extender between your router and the doorbell.
 - Ensure the LED on the device is flashing green before setup.
 - Reset the device, and then set it up again.
-

► Q: The chime does not ring after I press the doorbell?

- Ensure the chime has been linked to the doorbell. On the device setting page of the doorbell, tap **Link Chime**, select the correct chime type, and then follow on-screen instructions.
 - Ensure the chime is online and **Audio Alert** toggles on. On the device setting page of the chime, tap **Chime Sound** to find **Audio Alert**.
 - If **Snooze Alert** (in **Chime Sound**) toggles on, the chime ringing within the snooze schedule will be silenced.
-

► **Q: How to pair the doorbell to the chime?**

- After setting up the chime, on its setting page, tap **Quick Setup**, and then follow on-screen instructions.
 - Switch the **WLAN** of the doorbell to the one from the chime.
-

► **Q: My chime has been linked to the doorbell, but live streaming of the doorbell is poor?**

- Install the chime between the doorbell and the router, such as the hallway.
 - Check if your network is stable and at least 2 Mbps of the bandwidth is required.
-

► **Q: The device is offline?**

If the LED is flashing red, check whether the router can connect to the Internet. If the network is connected, restart the device. If the device is still offline, reset it.

► **Q: How to update the firmware?**

You can update the firmware through the "Imou Life" app in **Devices Settings > Firmware**. It shows a red dot when an update is available. The chime will restart automatically when it finishes update.

For more questions, please scan the QR code or visit: www.imoulife.com/support/help



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