PROZIS

airia

soundpods

User Manual
Warranty statement

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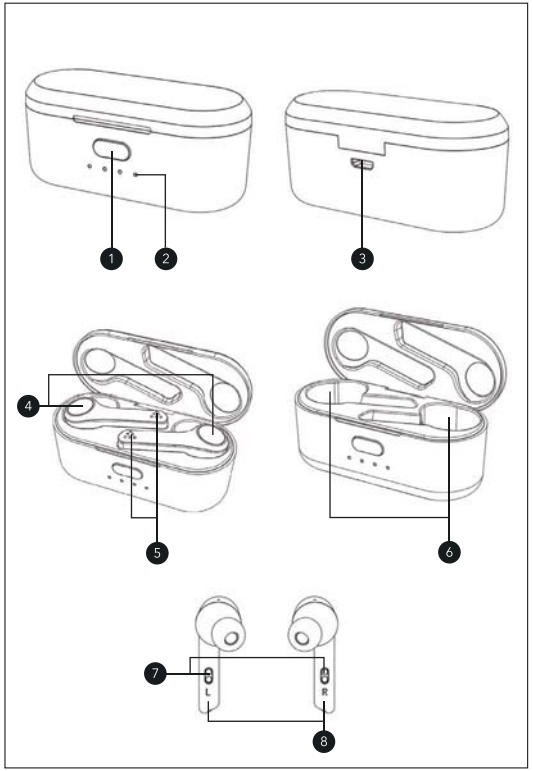

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Prozis reserves the right to adjust or modify the product or any of the associated documentation in order to ensure its suitability for use, at any time and without prior notice.

The most recent version of this document, which may contain such adjustments or modifications, is available for reference at www.prozis.com/user-manuals

Legal compliance declaration

By means of this document, PROZIS declares that the Airia Soundpods are fully compliant with all the standards specified in the applicable legislation as well as other relevant clauses.

Prozis will always be available for any additional clarification through our customer support communication channels, available at www.prozis.com/support

To avoid any impact on the environment or human health due to dangerous substances present in electrical and electronic devices, the end users of such devices are expected to understand the meaning of the symbol consisting of a crossed-out waste container. Do not dispose of electrical and electronic equipment along with unsorted household waste. Instead, dispose of it separately and properly.

The packaging that protects the device against transport damage is made from non-polluting materials that can be disposed of via local recycle bins.

FCC ID: 2AW22-AIRIAL
2AW22-AIRIAR
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Safety warnings

DANGER! This symbol, when combined with the note **Danger**, highlights a dangerous situation. Failure to observe this warning may lead to injury to life and limb.

WARNING STATEMENT
To prevent possible permanent hearing damage, do not listen at high volume for long periods of time.

CAUTION! This symbol highlights dangerous situations that can lead to light injuries, or damage, malfunction, and/or destruction of the device.

- Do not leave the soundpods unattended during charging.
- When charging the device, ensure good ventilation and always place it on non-flammable surfaces. Do not use the soundpods while charging.
- Use only the supplied accessories and do not attempt to modify, assemble or disassemble the product in any way. Doing will void the warranty.
- Do not allow children or pets to play with the device. It is not a toy and contains small parts that may present a choking hazard.
- Do not use or charge the device during a thunderstorm.
- Never use the soundpods in situations that require your full attention, such as when driving or operating machinery.
- Do not use abrasive detergents nor chemical products to clean the soundpods.
- Protect the product from dirt, moisture and overheating, and only use it in a dry environment.
- Do not expose the device to direct sunlight or extreme temperatures (above 40°C/104°F).
- Do not drop the product and do not expose it to any major shocks. Press the device's buttons carefully.
- Do not continue to operate if it gets damaged.

User Manual

PACKAGE CONTENTS

- 1 × Prozis Airia Soundpods (pair)
- 1 × Charging case
- 1 × USB charging cable
- 3 × Ear tips (S/M/L)
- 1 × User manual

PRODUCT OVERVIEW (SEE PAGE 2)

1. Charging case button
2. Charging case LED indicator light
3. Micro USB port for charging
4. Soundpod multi-function button
5. Soundpod LED indicator light
6. Soundpod storage location
7. Soundpod charging pins
8. Soundpod built-in microphone

MAINTENANCE AND CLEANING

- Switch off the soundpods and unplug all electric outlets before cleaning.
- To prevent possible damage, make sure no moisture enters the device while cleaning. Never use chemical products or aggressive detergents.

STORAGE

- Switch off the soundpods when not in use.
- Store the device in a dry environment, away from direct sunlight and humidity.
- Avoid storage at extreme temperatures (above 65°C/149°F or below -10°C/14°).

INSTRUCTIONS FOR USE

Charging the Soundpods
1. Place the soundpods inside the case.
2. They will switch off automatically and start charging.
3. The LED indicator light will remain red while charging. It will turn off when the soundpods are fully charged. The charging process usually takes 2.5 hours.

Low battery alarm
When the battery is low (less than 10%) and its voltage is lower than 3.3 V, a prompt beeping sound will be played every 3 minutes and the red LED indicator light will flash 3 times every 3 minutes.

When the battery voltage is lower than 3.1 V, a prompt beeping sound will be played again and the BT connection will be automatically switched off.

Charging the Soundpod Case
1. Locate the connector on the case.
2. Use the Micro USB charing cable that comes with the device.
3. Plug the small end of the USB cable to the case and connect the large end to either a power USB port or to a USB power adapter that connects to a power outlet.
4. The battery charging indicator will flash while charging. When the case is fully charged, a solid white light will remain on.

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Press the button on the front of the case. The LED light indicators glow according to the battery level as follow:

- If all four indicators glow solid, the battery is fully charged.
- If only one indicator is glowing, the battery is low and needs charging.

Please note: When stored for a long time, batteries should be charged regularly (at least once every 30 days).

POWER ON AND OFF

Manual Power ON

Press and hold the soundpod multi-function button for about 2 seconds. Once the soundpods have been switched on, you will hear a `Power on` message, and the green LED indicator light will flash for 1 second.

Manual Power OFF

Press and hold both multi-function buttons for about 3 seconds. Once the soundpods have been switched off, you will hear a `Power off` message, and the red LED indicator light will flash for 1 second. This only works if audio playback is stopped or paused.

Auto Power ON

The soundpods switch on automatically as soon as you take them out from the charging case. You will hear a `Power On` message and the green indicator light will flash for 1 second.

Auto Power OFF

The soundpods switch off automatically when placed back in the charging case. You will hear a `Power Off` message and the red indicator light will flash for 1 second.

PAIRING

Pairing the right and left soundpod

When you use the soundpods for the first time, follow the pairing procedure below:

- The sounpods switch on automatically as soon as you take them out of the charging case, or you can also switch them on manually by pressing and holding both multi-function buttons for 2 seconds.
- The left and right soundpods are automatically paired after 20 seconds. The LED indicator light will flash red/green automatically.

Pairing with smartphone

- Make sure the soundpods are switched off before entering pairing mode.
- Press and hold both multi-function buttons for about 4 seconds. The soundpods will be search for a BT connection. You will hear `Pairing mode` and the LED indicator light will flash red/green automatically.
- Turn on the BT settings on your smartphone and wait until Prozis Airia appears in the list of BT devices found.

- Select Prozis Airia and wait until the soundpods are listed as connected in the BT settings of your smartphone. Enter `0000` if a PIN code is requested.
- Once the connection has been established, you will hear `BT connected`.
- If the connection attempt takes longer than 3 minutes to complete, the soundpods will switch off automatically.

Pairing with computer or other devices

- You should use a BT adapter if your computer does not support a BT connection.
- Plug the BT adapter into the computer's USB port and make sure the BT function of the adapter is activated.
- Make sure the soundpods are off before initiating pairing mode.
- Press and hold both multi-function buttons for about 4 seconds. The soundpods will search for a BT connection.
- Open the BT software installed in your computer and select "Search for BT devices" (check the BT software user manual if needed) and wait until Prozis Airia appears in the list of BT devices found.
- Select Prozis Airia and wait until the soundpods are listed as connected in your computer's BT settings. The LED indicator light will flash red/green automatically.
- Switch on the media player to play music, watch TV or movies, or play games.

Subsequent pairing

The soundpods switch on automatically when you take them out from the charging case, or you can also switch them on manually by pressing and holding both of the multi-function buttons for 2 seconds.

After 20 seconds, the soundpods will automatically start pairing with the last paired device.

Clear the paired device list stored in the soundpods

- Place the soundpods inside the case.
- Short press both multifunction buttons simultaneously and then press and hold them until the indicator light flashes yellow.
- The indicator light will then change to red automatically, indicating the list of paired devices has been cleared.

PHONE CALL FUNCTIONS

Answering a call

A beeping sound is played when receiving a call. To answer an incoming call, press the multi-function button once. You can use the soundpods as speakerphones.

Rejecting a call

To reject a call, press and hold the multi-function button for about 2 seconds. An audio sound is played when you reject a call.

Ending a call

To end a call, press the multi-function button once.

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AUDIO PLAYBACK FUNCTIONS

Play/Pause
To pause, press the multi-function button once. To resume playing, press the button once again.

Next/previous track
To move to the next track, press the right multi-function button twice quickly.

To move to the previous track, press the left multi-function button twice quickly.

Voice assistant
Press and hold the multi-function button for about 1.5 seconds to switch the voice assistant on. Make sure the soundpods are paired with your smartphone before initiating voice assistant mode.

An audio sound will be played when the voice assistant is switched on.

TROUBLESHOOTING

Some issues that may arise can be solved by the user. If the problem persists after having tried the following solutions, please contact Prozis customer service.

TECHNICAL PROBLEM	CAUSE	SOLUTION
Right and left soundpods are not paired automatically when removed from the charging case.	Normally, the right and left soundpods should pair automatically as soon as you take them out of the charging case.	Clear Airia soundpod's connected list. Place the right and left soundpods inside the charging case. Follow the instructions provided in the "Clear the paired device list stored in the soundpods" section. Take the Airia out of the charging case and put them. You should hear "pairing mode" on one of the soundpods. The left soundpod indicator light should flash green slowly and the right light indicator should alternate between green and red. Access your BT device's listand "Prozis Airia" should be available for pairing.

TECHNICAL PROBLEM	CAUSE	SOLUTION
There is no sound.	Connected device's volume level is set at a low level.	Adjust the volume level of the connected device (smartphone, computer, television etc.).
The soundpods don't work.	Battery is empty.	Charge the battery.
Soundpods work with my smartphone but not with my computer.	Your computer's BT drivers are not updated.	You should use a BT adapter if your computer does not support a BT connection. To ensure the BT adapter is functioning properly, update the drivers to the latest version. In addition, you may need to verify if your computer's BT adapter supports HSP, HFP, A2DP, AVRCP, SPP1.2.

Warranty statement

All electrical and electronic items commercialized by Prozis, via www.prozis.com, are covered by the warranty applicable to the purchase and sale of consumer goods.

GENERAL CONSIDERATIONS

This document contains the terms and conditions of Prozis' warranty for final consumers.

The warranty is valid exclusively for the consumer who purchase the product for non-professional purposes.

WARRANTY PERIOD

Prozis guarantees that the product is to remain free from material and production defects for a 2-year period, counting from the date of initial purchase by a consumer and the respective delivery, or for longer if legally established by the applicable national law.

In the event that repair is required, this 2-year period is suspended during repair time.

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CONSUMABLES

The gradual performance decrease caused by prolonged use of the product's consumable components, such as batteries, is not covered by this warranty unless the malfunction is caused by faulty design, materials or production.

HOW TO MAKE A CLAIM

If the need rises to exercise the rights conceded to you through this warranty, contact the Prozis customer service via the communication channels provided on the Prozis website, and follow the provided instructions or recommendations. Contact and technical assistance information is also provided at the end of this warranty.

Any claims made regarding this warranty will only be valid if proof of purchase is presented by the original customer. This proof of purchase may be original invoice or receipt, as long as it includes information regarding the date of purchase and the product's model name.

WARRANTY REPAIRS

Any repairs made under this warranty cannot be made by third parties. This warranty does not apply to any repairs, or damage caused directly by such repairs, that have impacted or caused the damage that is the subject of the respective warranty claim.

EXCLUSIONS

The following situations are not covered by this warranty:

1. Any wear and tear of parts and components resulting from normal product use.
2. Cracks, dents, scratches, and other types of superficial damage that only affect the product's appearance.
3. Any malfunction caused by inappropriate use of the product that does not comply with user manual instructions.
4. Use and storage of the product not complying with user manual instructions.
5. Opening of the product by a third party who is not authorized to proceed to its repair.
6. Altering or changing parts or components, whether internal or external.
7. Damage caused by battery leakage resulting from the breaking of any of its components, or from product misuse.
8. Malfunction or damage due to reasons that cannot be ascribed to the production or design of the product.
9. Use of the product in the context of a business, occupation or commerce.
10. Malfunction due to use that does not comply with the technical or security norms in force, or with user manual instructions.

The services provided by Prozis in order to repair or fix any fault or malfunction resulting from the verification of any of the aforementioned excluded situations will be subject to payment of labor, transport and component costs.

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The customer shall bear all risks of loss and damage to the product during transportation to Prozis. This warranty will be void if the returned product arrives with labels or stickers that have been removed, damaged, tampered with or modified in any way.

LIMITED RESPONSIBILITY

Prozis cannot be held responsible for indirect damage or loss due to usage of the product.

WHAT TO DO?

To request warranty service, you must first contact Prozis customer service via the communication channels provided on the Prozis website, and follow the provided instructions and recommendations.

Send back the product inside its original packaging, including all accessories and documentation, to the following address:

PROZIS
Rua do Cais nº 198
4830-345 Póvoa de Lanhoso
Braga - Portugal

CONTACTS

Prozis is always available for additional clarification through their customer service communication channel at www.prozis.com/support

FR

Prozis est une marque déposée de PROZIS.COM, S.A.

Prozis se réserve le droit, à tout moment et sans préavis, d'ajuster ou de modifier le produit ou toute documentation associée afin de s'assurer de l'adéquation pour l'utilisation prévue.

La version la plus récente du présent document, qui peut contenir de tels ajustements ou modifications, peut être consultée sur www.prozis.com/user-manuals

Déclaration de conformité légale

CE Par le présent document, Prozis déclare que les Écouteurs sans Fil Airia sont entièrement conformes à toutes les normes spécifiées dans la législation applicable ainsi qu'aux autres clauses pertinentes.

Prozis sera toujours disponible pour toute explication supplémentaire par le biais des canaux de communication du service clients, disponibles sur www.prozis.com/support

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This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.
This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.
If this equipment does cause harmful interference to radio or television reception,
which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-- Reorient or relocate the receiving antenna.
-- Increase the separation between the equipment and receiver.
-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-- Consult the dealer or an experienced radio/TV technician for help. The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction
Due to the product material, the FCC ID number cannot be marked, and the FCC ID number is printed on the charging box

PROZIS

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