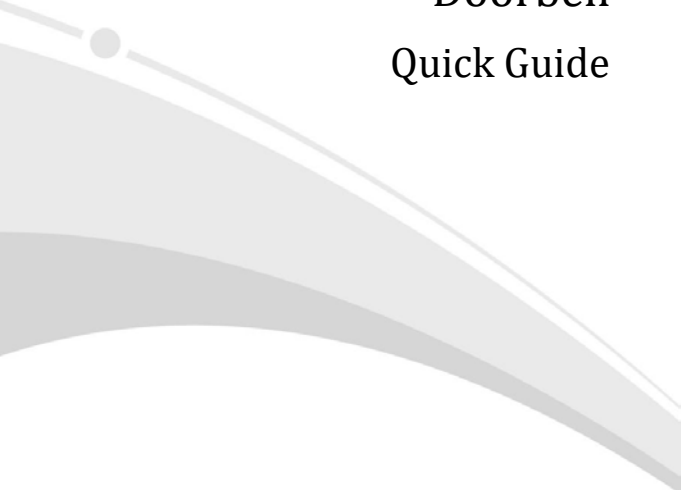




Dual-Lens Video Doorbell Quick Guide

V1.07

Preface

The content of this section is designed to ensure that users use the product correctly to prevent dangers or property loss caused by improper operation. Before using this product, be sure to read this manual carefully. Please keep this manual properly for future reference.

About This Manual

- We recommend that you use this manual under the guidance of a professional.
- This manual is designed for use with multiple product models, and it is not possible to list the appearance and functions of each product individually. Please refer to the actual product for use.
- This manual is intended for multiple software versions, and the illustrations and descriptions in this manual may be different from the actual GUI and functions of the software.
- Despite our best efforts, technical or typographical errors may exist in this manual. Our company cannot be held responsible for any such errors and reserves the right to change the manual without prior notice.
- Users are fully responsible for the damages and losses that arise due to improper operation.
- Our company reserves the right to change any information in this manual without any prior notice or indication. Due to such reasons as product version upgrade or regulatory requirement of relevant regions, this manual will be periodically updated.
- This manual will be updated in real time according to the laws and regulations of the relevant regions. For specific details, please refer to the product's paper copy, QR code, or official website. In case of any discrepancy between the paper copy and the electronic version, the electronic version shall prevail.

About This Product

If the product you have chosen is a video product, please strictly adhere to the applicable laws and regulations. You can visit our official website to inquire about the relevant content.

Instructions for Use

- This document serves as a guide for use only. All statements, information, and suggestions contained in this document do not constitute any express or implied warranty.
- We assume no responsibility for any special, incidental, consequential, or indirect damages resulting from the use of this manual or the use of our products, including but not limited to losses due to loss of business profits, data or document loss, and product malfunction or information leakage caused by cyber-attack, hacker attack, and virus infections.
- Due to uncertain factors such as the physical environment, there may be discrepancies between the actual values of some data and the reference values provided in the manual. In case of any questions or disputes, the company's final interpretation shall prevail.

Formatting Conventions

The UI formatting conventions used in this document are as follows:

Format	Meaning
Bold	Bold means UI elements (button names, menu names, window names, etc.), e.g., Click Save .
>	Indicate a sequence of actions, e.g., click Device Management > Add Device, which means first click Device Management, and then click Add Device.

Symbol Conventions

This document uses various distinctive symbols to highlight areas that require special attention during the operation process. The meanings of these symbols are as follows:

Symbol	Meaning
	NOTE: Provides tips and additional information related to the operation

Symbol	Meaning
	and use of the product.
	CAUTION: Alerts to matters that requires attention during operation, as improper handling may lead to product damage, data loss, or functional abnormalities.
	WARNING: The annotations following this symbol demand extra attention, as improper handling could potentially cause personal injury.

Legal Statement

Copyright Statement

All parts of this document, including but not limited to text, images, and graphics, are copyrighted and belong to our company (hereinafter referred to as "we" "us"). Without our written permission, no organization or individual may excerpt, copy, translate, modify, or disseminate any part or all of the content of this manual in any form.

The products described in this manual may contain software copyrighted by us and any potential licensors. Without the permission of the relevant rights holders, no one may copy, distribute, modify, excerpt, decompile, disassemble, decrypt, reverse engineer, rent, transfer, sublicense, or engage in any other actions that infringe upon the software copyright in any form.

Export Compliance Statement

Our company complies with applicable export control laws and regulations worldwide, including that of the People's Republic of China and the United States, and abides by relevant regulations relating to the export, re-export and transfer of hardware, software and technology. Regarding the product described in this manual, our company asks you to fully understand and strictly abide by the applicable export laws and regulations worldwide.

Disclaimer of Liability

- We assume no responsibility and offer no compensation for any special, incidental, consequential, or indirect damages resulting from the use of this manual or our products, including but not limited to losses related to lost business profits, data, or document loss.
- The product described in this manual is provided on an "as is" basis. Unless required by applicable law, this manual is only for informational purpose, and all statements, information, and recommendations in this manual are presented without warranty of any kind, expressed or implied, including, but not limited to, merchantability, satisfaction with quality, fitness for a particular purpose, and noninfringement.
- Users must assume total responsibility and all risks for connecting the product to the Internet, including, but not limited to, network attack, hacking, and virus. We strongly recommend that users take all necessary measures to enhance the protection of network, device, data and personal information. Our company disclaims any liability related thereto but will readily provide necessary security related support.
- To the extent not prohibited by applicable law, in no event will our company and its employees, licensors, subsidiary, affiliates be liable for results arising out of using or inability to use the product or service, including, not limited to, loss of profits and any other commercial damages or losses, loss of data, procurement of substitute goods or services; property damage, personal injury, business interruption, loss of business information, or any special, direct, indirect, incidental, consequential, pecuniary, coverage, exemplary, subsidiary losses, however caused and on any theory of liability, whether in contract, strict liability or tort (including negligence or otherwise) in any way out of the use of the product, even if our company has been advised of the possibility of such damages (other than as may be required by applicable law in cases involving personal injury, incidental or subsidiary damage).

- To the extent allowed by applicable law, in no event shall our total liability to you for all damages for the product described in this manual (other than as may be required by applicable law in cases involving personal injury) exceed the amount of money that you have paid for the product.
- When using this product, please strictly adhere to the applicable laws and regulations to avoid infringing upon the rights of third parties, including but not limited to intellectual property rights, data rights, or other privacy rights. You must also not use this product for the purposes of developing or facilitating the use of weapons of mass destruction, biological or chemical weapons, nuclear weapons, or for any other purposes that violate international norms and regulations.

Privacy Protection Reminder

Our company complies with appropriate privacy protection laws and is committed to protecting user privacy. You may want to read our full privacy policy at our website and get to know the ways we process your personal information. Please be aware, using the product described in this manual may involve the collection of personal information such as face, fingerprint, license plate number, email, phone number, GPS. Please abide by your local laws and regulations while using the product.

Safety Precautions

The device must be installed, serviced and maintained by a trained professional with necessary safety knowledge and skills. Before you start using the device, please read through this guide carefully and make sure all applicable requirements are met to avoid danger and loss of property.

Storage, Transportation, and Use

- Store or use the device in a proper environment that meets environmental requirements, including and not limited to, temperature, humidity, dust, corrosive gases, electromagnetic radiation, etc.
- Make sure the device is securely installed or placed on a flat surface to prevent falling.
- Unless otherwise specified, do not stack devices.
- Ensure good ventilation in the operating environment. Do not cover the vents on the device. Allow adequate space for ventilation.
- Protect the device from liquid of any kind.
- Make sure the power supply provides a stable voltage that meets the power requirements of the device. Make sure the power supply's output power exceeds the total maximum power of all the connected devices.
- Verify that the device is properly installed before connecting it to power.
- Do not remove the seal from the device body without consulting our company first. Do not attempt to service the product yourself. Contact a trained professional for maintenance.
- Always disconnect the device from power before attempting to move the device.
- Take proper waterproof measures in accordance with requirements before using the device outdoors.

Power Requirements

- Install and use the device in strict accordance with your local electrical safety regulations.
- Use a UL certified power supply that meets LPS requirements if an adapter is used.
- Use the recommended cordset (power cord) in accordance with the specified ratings.
- Only use the power adapter supplied with your device.
- Use a mains socket outlet with a protective earthing (grounding) connection.
- Ground your device properly if the device is intended to be grounded.

Battery Safety

Please use batteries properly; otherwise, there is a risk of fire or explosion.

- Warning: Using incorrect battery models can lead to explosion.
- If you need to replace the battery, it is recommended that you go to an authorized service center or have it replaced under professional supervision. We shall not be held responsible for any issues arising from unauthorized battery replacement.

- When replacing the battery, be sure to use a battery of the same type as the original! Using the wrong model for replacement (such as certain types of lithium batteries) may cause safety protection to fail.
- Batteries must not be exposed to overheat environments such as sunlight, fire, as this may lead to fire, explosion, or combustion.
- Do not dispose of batteries in fire or heating appliances. Do not squeeze, bend, or cut batteries, as it may cause explosion.
- Do not expose batteries to extremely high or low temperatures, or to very low-pressure environments, as this may cause explosion or leakage of flammable liquid/gas.
- Dispose of the used battery according to your local regulations or the battery manufacturer's instructions.
- For products or the included remote control containing a button cell battery: Do not ingest the battery - chemical burn hazard! If swallowed, a button cell battery can cause severe internal burns within 2 hours and may be fatal. Precautions (including but not limited to):
 - Keep new and used batteries away from children.
 - Stop using the product and keep it away from children if the battery compartment is not securely closed.
 - If you suspect that a battery may have been swallowed or inserted inside any part of the body, seek immediate medical attention.

Network Security

Please take all necessary measures to enhance network security for your device.

The following are necessary measures for the network security of your device:

- **Change default password and set strong password:** You are strongly recommended to change the default password after your first login and set a strong password of at least nine characters including all three elements: digits, letters and special characters.
 - Do not include the account name or the reverse of the account name.
 - Avoid using consecutive characters, such as 123, abc, etc.
 - Do not use overlapping characters, such as 111, aaa, etc.
- **Keep firmware up to date:** It is recommended that your device is always upgraded to the latest version for the latest functions and better security. Visit our official website or contact your local dealer for the latest firmware.

The following are recommendations for enhancing network security of your device:

- **Change password regularly:** Change your device password on a regular basis and keep the password safe. Make sure only the authorized user can log in to the device.
- **Enable HTTPS/SSL:** Use SSL certificate to encrypt HTTP communications and ensure data security.
- **Enable IP address filtering:** Allow access only from the specified IP addresses.
- **Minimum port mapping:** Configure your router or firewall to open a minimum set of ports to the WAN and keep only the necessary port mappings. Never set the device as the DMZ host or configure a full cone NAT.
- **Disable the automatic login and save password features:** If multiple users have access to your computer, it is recommended that you disable these features to prevent unauthorized access.
- **Choose username and password discretely:** Avoid using the username and password of your social media, bank, email account, etc., as the username and password of your device, in case your social media, bank and email account information is leaked.
- **Restrict user permissions:** If more than one user needs access to your system, make sure each user is granted only the necessary permissions.
- **Disable UPnP:** When UPnP is enabled, the router will automatically map internal ports, and the system will automatically forward port data, which results in the risks of data leakage. Therefore, it is recommended to disable UPnP if HTTP and TCP port mapping have been enabled manually on your router.
- **Multicast:** Multicast is intended to transmit video to multiple devices. If you do not use this function, it is recommended you disable multicast on your network.
- **Check logs:** Check your device logs regularly to detect unauthorized access or abnormal operations.

- **Isolate video surveillance network:** Isolating your video surveillance network with other service networks helps prevent unauthorized access to devices in your security system from other service networks.
- **Physical protection:** Keep the device in a locked room or cabinet to prevent unauthorized physical access.
- **SNMP:** Disable SNMP if you do not use it. If you do use it, then SNMPv3 is recommended.

Avertissement de l'utilisation de la batterie

- Lorsque utiliser la batterie, évitez:
 - Température et pression d'air extrêmement élevées ou basses pendant l'utilisation, le stockage et le transport.
 - Remplacement de la batterie.
- Utilisez la batterie correctement. Mauvaise utilisation de la batterie comme celles mentionnées ici, peut entraîner des risques d'incendie, d'explosion ou de fuite liquide de gaz inflammables.
 - Remplacer la batterie par un type incorrect;
 - Disposer d'une batterie dans le feu ou un four chaud, écraser mécaniquement ou couper la batterie;
- Disposer la batterie utilisée conformément à vos règlements locaux ou aux instructions du fabricant de la batterie.
- Personal safety warnings:
 - Chemical Burn Hazard. This product contains a coin cell battery. Do NOT ingest the battery. It can cause severe internal burns and lead to death.
 - Keep new and used batteries away from children.
 - If the battery compartment does not close securely, stop using the product and keep it away from children.
 - If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.
- Avertissements de sécurité personnelle:
 - Risque de brûlure chimique. Ce produit contient une batterie de cellules. N'ingérer pas la batterie. Si la batterie de cellule est avalée, elle peut causer de graves brûlures internes en seulement 2 heures et peut entraîner la mort.
 - Gardez les batteries nouvelles ou utilisées à l'écart des enfants.
 - Si le compartiment de la batterie ne se ferme pas en toute sécurité, cessez d'utiliser le produit et gardez-le à l'écart des enfants.
 - Si vous pensez que des piles ont pu être avalées ou placées à l'intérieur d'une partie du corps, consultez immédiatement un médecin.

Regulatory Compliance

FCC Statements

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution: The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

LVD/EMC Directive



This product complies with the European Low Voltage Directive 2014/35/EU and EMC Directive 2014/30/EU.

WEEE Directive-2012/19/EU



The product this manual refers to is covered by the Waste Electrical & Electronic Equipment (WEEE) Directive and must be disposed of in a responsible manner.

Battery Regulation- (EU) 2023/1542



Battery in the product complies with the European Battery Regulation (EU) 2023/1542. For proper recycling, return the battery to your supplier or to a designated collection point.

1 Packing List

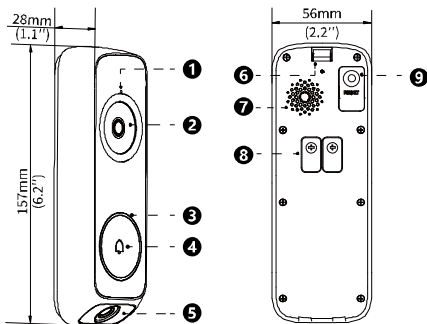
Contact your local dealer if the package is damaged or incomplete. The package contents may vary with device model.

No.	Name	Qty	Unit
1	Dual-lens video doorbell	1	PCS
2	Power kit	1	PCS
3	Fuse kit	1	Set
4	Power cable kit	1	Set
5	Power kit connection cable	1	Set
6	Flat mount bracket	1	PCS
7	Inclined mount bracket	1	PCS
8	Detaching pin	1	PCS
9	Screw components	1	Set
10	Drill template	1	PCS
11	Installation foam	1	PCS
12	Product documents	1	Set

2 Product Introduction

The appearance, dimensions, and structure may vary with device model.

2.1 Dimensions and Structure



1. Microphone	2. Main camera
3. LED indicator	4. Doorbell button • When the doorbell is powered on, press and hold the button for 2 seconds to configure the network. • Press to make a call.
5. Sub camera (with illuminators on both sides)	6. Disassembly clip: After the doorbell is installed, you can press the clip using the detaching pin to remove the doorbell from the bracket.
7. Speaker	8. Power connection terminal
9. Reset button Press and hold the button until you hear a beep, then release the button, and the device will begin to restore the factory defaults. Wait until the indicator flashes red, which means that the reset is successful.	

2.2 Indicator and Audio Prompt

Indicator Status	Audio Prompt	Description
Steady red	Two beeps	The doorbell is restoring factory defaults.
Blinking red (once per second)	Wi-Fi connection failed.	The doorbell failed to connect to Wi-Fi.
	-	The doorbell failed to connect to P2P.
Blinking green (once per second)	Please connect the device to the network with the app	The network configuration automatically starts upon the first startup (to configure the network later, press and hold the doorbell button for 2 seconds).
	-	• The doorbell is connecting to Bluetooth. • The call is hung up on the app.
Blinking green (twice per second)	Ding-dong	The doorbell is connected to P2P.
	Wi-Fi connected.	The doorbell is connected to Wi-Fi.
Blinking green slowly	Dudu	The doorbell is making a call.
Steady green	-	The call is answered on the app.
-	Added successfully.	The doorbell has been added to the app.

3 Doorbell Installation

3.1 Installation Preparation



WARNING!

Be sure to disconnect the doorbell from power before installation.

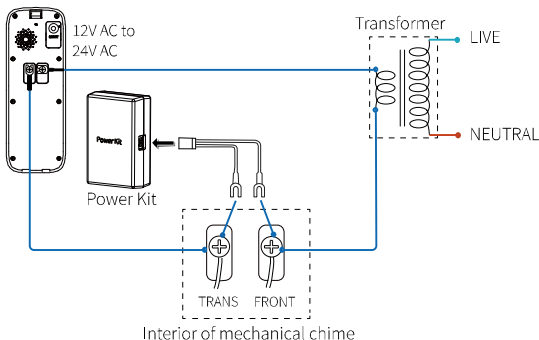
1 Installation Position

- It is recommended to install the doorbell on the wall next to the main gate.
- It is recommended to install the doorbell as close to the router as possible, and avoid too many walls in between; otherwise, Wi-Fi signals may be weakened.

2 Wiring

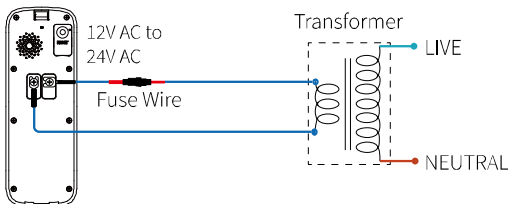
- If the doorbell uses a mechanical chime, choose **Mechanical Chime** when adding the doorbell on the app.

Doorbell



- If the doorbell uses a wireless chime, choose **Wireless Chime** when adding the doorbell on the app.

Doorbell



3 Tools

Please prepare antistatic wrist strap or gloves, electric drill, hammer, #1 Phillips screwdriver, and #2 Phillips screwdriver.

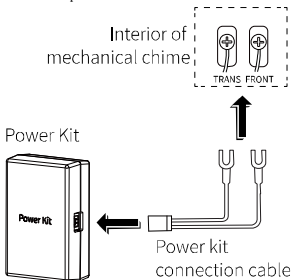
3.2 (Optional) Power Kit Installation



NOTE

The power kit is required when the doorbell is used with a mechanical chime.

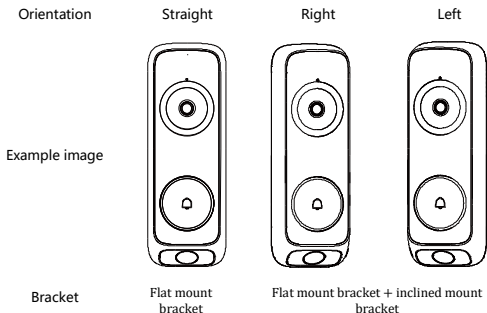
1. Plug the connector of the power kit connection cables into the power kit.
2. Remove the cover of the mechanical chime, and connect the two U-shaped connectors to the TRANS and FRONT terminals on the mechanical chime.
3. Place the power kit inside the mechanical chime and reinstall the cover.



3.3 Doorbell Installation

1. Choose the mount bracket according to the desired viewing angle.

The viewing angle of main camera and sub camera may vary with the used bracket.

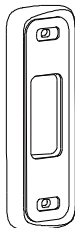


2. (Optional) If the wall is uneven, remove the release paper from the installation foam, and then attach the foam to the back of the bracket.

Attach to Flat Mount Bracket

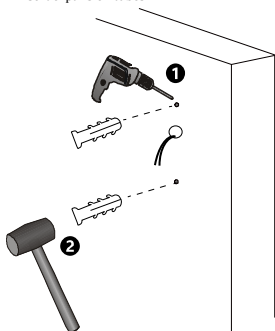


Attach to Inclined Mount Bracket

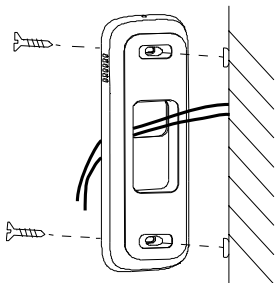


3. Attach the drill template to the wall in the correct direction (see the arrow), at the recommended height of 1.2m from the center of the template to the ground.

4. Drill two holes (depth: at least 25mm; diameter: 6mm to 6.5mm) on the wall, and then insert expansion tubes.



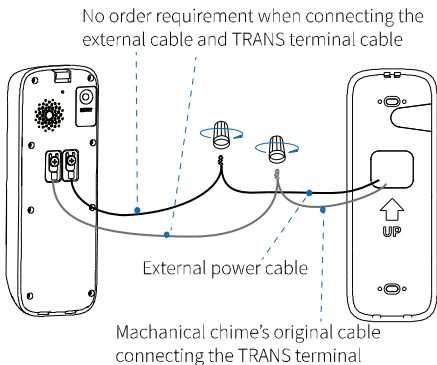
5. Place the flat mount bracket in the correct direction (see the arrow), and lead the cables inside the wall through the bracket hole (if inclined mount is required, place the inclined mount bracket behind the flat mount bracket).
6. Insert the short screws (for the flat mount bracket) or long screws (for the inclined mount bracket) into the expansion tubes using a #2 Phillips screwdriver to secure the bracket to the wall.



7. Connect cables. The steps may vary with the chime model.

● Mechanical Chime

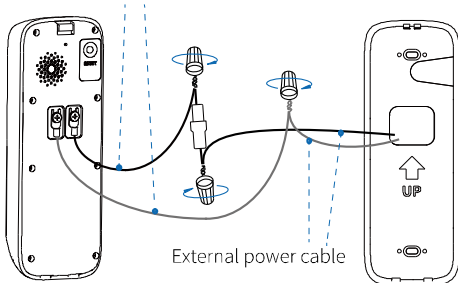
- (1) Loosen the two screws on the back of the doorbell using a #1 Phillips screwdriver, insert the U-shaped connectors of the two supplied power cables under the two terminal screws respectively, and tighten the screws.
- (2) Connect a power cable on the doorbell to an external power cable by twisting them together and inserting into the wire connector.
- (3) Repeat the step above to connect the other cables.



● Wireless Chime

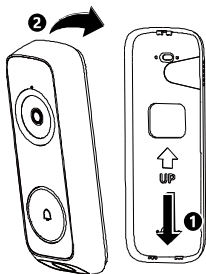
- (1) Repeat the first two steps of the mechanical chime cable connection.
- (2) Connect the two ends of the fuse wire with the doorbell cable and external power cable respectively, and then insert them into the wire connectors one by one.

No order requirement when connecting the external cables



8. Secure the doorbell to the flat mount bracket.

- (1) Align the two notches at the bottom of the doorbell with the protruding parts of the bracket and press the doorbell until it clicks into place.
- (2) Press the top of the doorbell until you hear a click, which indicates that the doorbell has been secured to the bracket.



4 Doorbell Startup

Reconnect the doorbell to the power to start it up.

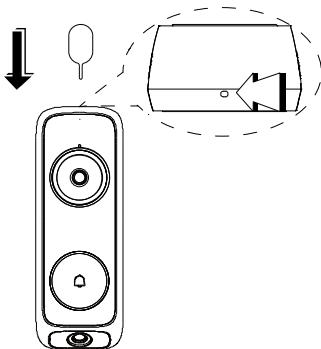
5 Doorbell Detaching



WARNING!

Be sure to disconnect the doorbell from power before detaching it from the bracket.

Use the supplied tool to detach the doorbell from the bracket.



6 Web Login

Default IP address:

192.168.1.13

Default username/password:

admin / 123456

Note:

For security, please set a strong password of at least nine characters including uppercase and lowercase letters, digits, and special characters. You are strongly recommended to regularly change the device password and keep it secure to ensure that only authorized users can log in.