SOS Features

The SOS button on your ezFlip is located on the back side of your device. When the SOS button is held down for 3 seconds it will initiate sos sequence. The SOS sequence is; siren to alert those near, calling your preprogrammed emergency contact, and sending out emergency SMS text message to your preprogrammed contacts list that says,

"Help me. I'm having an emergency and have activated my phone's SOS alert button."

This message can be changed in your SOS settings.

sosPlus®
Mobile Monitoring Service

Maximize the safety features of your ezFlip 4G with sosPlus® Mobile Monitoring Service from Snapfōn®. With sosPlus® the SOS button on your device will contact a 24 hour sosPlus® Mobile Response Agent. Our agents can access your submitted medical information through your Snapfōn® User Account. sosPlus® agents can provide your medical information to first-responders during an emergency. Agents can also contact your approved contact list and stay on the line with you through your situation.

Learn more at snapfon.com/sos-plus/.

External Functions

- **SOS Button**
  Press for 3 seconds to activate SOS Alarm and SOS features. Learn more in SOS Section.
- **Main Camera Lens**
  5mp Camera
- **Selfie Camera Lens**
  2mp Selfie Camera
- **Touch Screen**
  Use your fingers to perform operations directly on icons, buttons, and the optional on-screen keypad.
- **Menu**
  Press to display menu options.
- **Navigation Pad**
  Up, Down, Left, Right, and Enter for navigating on screen activity.
- **Call**
  Answer an incoming call or press once to open call application, twice to dial last outgoing call.
- **Calculator**
  Press to launch Calculator Application.
- **Voicemail**
  Hold down to launch Voicemail.
- **Silent/Volume On**
  Hold down to mute or turn on volume.
- **Flashlight**
  Press to turn Flashlight on or off.
- **Camera**
  Press to open Camera application.
- **End/Power**
  End call or application and power off.
- **Back**
  Return to previous screen.
- **Micro-USB Charging Port**
  For charging the ezFlip.
- **Headphone Jack**
  For use with any 3.5mm standard headphone.
- **Volume (+/-)**
  Adjust the ringer, in-call, speaker, media, and alarm volume. Ringer volume may be adjusted any time but in-call volume must be adjusted during a call.

Activating your ezFlip

If you've purchased your ezFlip from Snapfon directly your phone service may already be activated. If you purchased your ezFlip from another retailer you may still need to activate your device and an activation guide will be included in the box. Follow that activation guide to get started.

If you need any assistance contact our U.S. Based customer service department.

Call: 800-937-1532

or

Email: customerservice@snapfon.com

Basic Operations

▶ Messaging

Select the Message application through the menu or on the home screen to create and send an SMS or MMS.

New Message: Tap the Add icon on the upper right of the Message page. The message creating page is displayed. Enter the name or phone number of the target contact into the Recipient bar. The phone will automatically search among the list of contacts for one that best matches the entered info. (You can also select the contact from the list of contacts or groups.)

Input method: Tap the text editing zone to invoke the keypad. Short press the # key to switch your input method.

Send: After an SMS is complete, tap Send.