

# RM25



## **MARKPHONE RM25:**

LEA SU: Manual de Usuario

## Before You Start:

- ◆ Please read this manual before using your mobile phone and keep it for future reference.
- ◆ The descriptions in this manual are based on default settings.
- ◆ The images and screenshots used in this manual may differ from the actual product.
- ◆ Available features and additional services may vary depending on the device, software, or service provider.
- ◆ Our company is not responsible for performance issues caused by third-party applications.

The operation of this equipment is subject to the following 2 conditions:

1. This equipment or device may not cause harmful interference.
2. This equipment or device must accept any interference, including that which may cause undesired operation.

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## **1. ASSEMBLY**

### **1.1 UNPACKING**

CHECK THAT THE FOLLOWING ITEMS ARE IN THE PRODUCT BOX:

1. Mobile phone
2. User manual
3. Power adapter for charging your device

You can purchase additional accessories from your local distributor.

### **1.2 CHARGING THE BATTERY**

Before using the device for the first time, you must charge the battery.

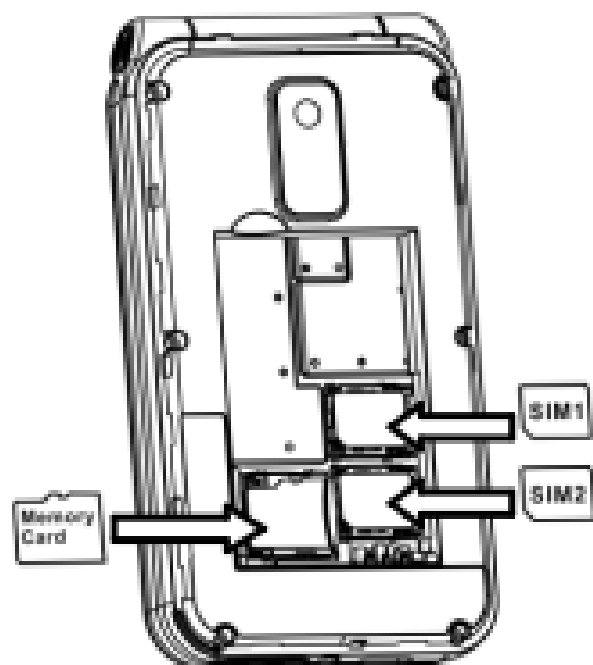
1. Connecting the charger incorrectly may cause serious damage to the device.

Any damage caused by improper use is not covered by the warranty.

2. The full battery icon is displayed when charging is complete, if the device is turned off.

3. Warning: Use only original batteries and chargers. Unapproved chargers or cables may cause batteries to explode or damage the device.

### HOW TO INSTALL SIM AND MEMORY CARDS:

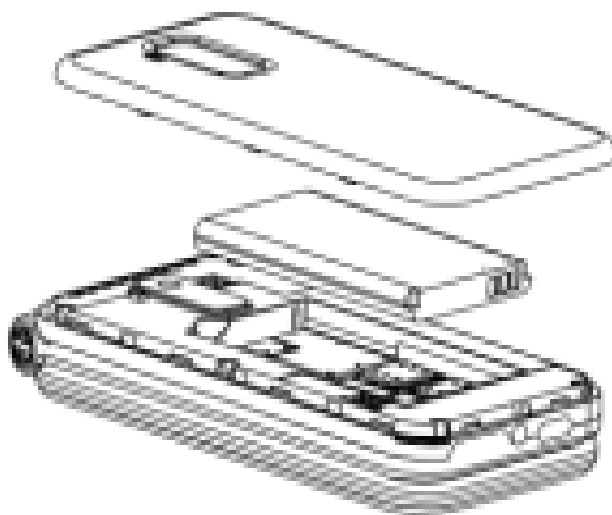


- Inserte la una de su dedo

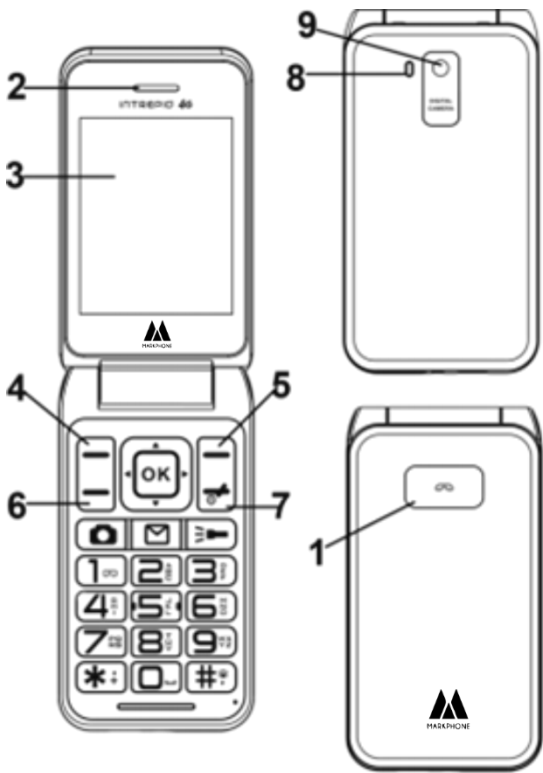
En la ranura de la parte trasera inferior y levante con fuerza hacia arriba.

- Remover la batería e insertar las SIM card y tarjeta de memoria

En las ranuras indicados



Getting to Know Your Device



| MENU |                                                     |
|------|-----------------------------------------------------|
| 1.   | <u>Indicador LED</u>                                |
| 2.   | Receiver                                            |
| 3.   | <u>Pantalla LCD</u>                                 |
| 4.   | Tecla de Lado Izquierdo                             |
| 5.   | Tecla de Lado derecho                               |
| 6.   | Tecla de <u>Llamada</u>                             |
| 7.   | Tecla Finaliza Llamada/Tecle de encendido y apagado |
| 8.   | Luz de flash de <u>camara</u>                       |
| 9.   | Camara                                              |



## Main Applications Menu



|    |                      |
|----|----------------------|
| 1  | Archivo              |
| 2  | Contactos            |
| 3  | Registro de llamadas |
| 4  | Perfiles             |
| 5  | Mensaje              |
| 6  | Juegos               |
| 7  | Multimedia           |
| 8  | Audio                |
| 9  | Cámara               |
| 10 | Configuración        |
| 11 | Internet             |
| 12 | Calculadora          |

### TURNING THE DEVICE ON AND OFF

To turn on the device, press and hold the power button (red button).

To turn off the device, press and hold the power button and select "turn off."

### SMS:

Click on the SMS Key to access the messaging menu, where you can read, create, and send messages.

### CAMERA:

Click the central navigation key to activate the camera or press the camera key directly.

In the camera options, you can choose and change settings for taking photos or saving images.

### FACTORY RESET:

Go to Settings - Phone menu and select "Restore factory settings." Enter the code "1234."

*Note: The RM25 must be charged with the main adapter included in the box to avoid any risk of fire or accidents. Using a different type of charger will void the warranty provided for the device.*

## **SAFETY**

Read the following guidelines:

- Use batteries, chargers, accessories, and supplies approved by the manufacturer to avoid the risk of injury, fire, or explosion.
- For plug-in equipment, the power outlet should be installed near the equipment and must be easily accessible.
- There is a risk of explosion if the battery is replaced with an incorrect type. Dispose of used batteries according to these instructions.
- Do not expose the device to impacts or physical damage.
- Avoid allowing the charging connector and battery terminals to come into contact with conductive elements such as metals and liquids.
- Do not store the device in very hot or cold areas. It is recommended to use the device at temperatures between 5 to 50 °C.
- Do not keep your device near or inside heaters, microwaves, cooking equipment, or high-pressure containers.
- Do not touch the charger or the device with wet hands while the device is charging.
- Do not use your device outdoors during a lightning storm.
- Turn off the device in potentially explosive environments.
- Comply with all warnings and safety regulations regarding the use of mobile devices while driving a vehicle.
- If the device is cracked, broken, or overheats, stop using it immediately. If the device has a camera with flash or light, do not use it near the eyes of people or animals.
- Your phone may cause interference with aircraft equipment. Therefore, it is

essential to follow airline regulations.

- Never disassemble your phone. Unauthorized repairs could void your warranty.
- GSM:850/900/1800/1900, WCDMA:850/1900,4G:B2/B4/B5/B7/B8/B17/B28ab



Para evitar posibles daños auditivos al usar un auricular, audífonos o manos libres, no escuche el sonido a un volumen alto durante largos periodos de tiempo.

### En caso de desechar el Dispositivo



(Residuos de equipos electrónicos) Esta marca en el dispositivo, accesorios, el manual o embalaje indica que por regulaciones ambientales este producto y sus accesorios tales como (cargador, audífonos, cable USB y batería) no deben ser desechados o eliminados juntos con los desechos domésticos.



Esta marca en la batería, el manual o el embalaje indica que las baterías de este producto no deben desecharse junto con otros residuos domésticos.

## PHONE

To use the calling features, tap Phone in the applications list.

### ◆ Making Calls

To make calls, you can use any of the three methods:

- Enter numbers using the numeric keypad; the numbers will be displayed on the screen.
- Make a call from the call log.

- Make a call from contacts.

### ◆ Answering a Call

To answer a call, press the green key in the upper left corner of the numeric keypad.

### ◆ Rejecting or Ending a Call

To reject a call, press the key with the phone icon inside a circle in the upper right corner of the numeric keypad.

### ◆ Call Center

To change call settings, access the menu, go to Call Center, and press the central key to display options.

#### 1. Call Logs

You can view: Missed calls, outgoing calls, incoming calls, all calls, and delete logs.

#### 2. Call Settings

You can configure the following call settings: redial, call time alert, reject by SMS, connection alert, and response mode.

## 3.2 CONTACTS

Select Contacts from the applications list to access your contacts.

**All:** Displays all your saved contacts in the device memory and SIM cards.

**Favorites:** Displays the contacts you have marked as favorites or those you have messaged or called.

### ◆ Add New Contact

1. Enter the contact number.
2. Click .
3. Enter the contact name.
4. Click ✓.

### ◆ Editing a Contact

1. To edit a contact, select and click on the contact you wish to change.
2. Click the edit icon in the bottom right corner.
3. Change the necessary fields.
4. Click Save.

### ◆ Importing/Exporting Contacts

#### 1. Import from SIM Card

To copy contacts from the SIM card, click the option button in the upper left corner, then select **Settings > Import > COPY CONTACTS FROM the SIM card or phone**.

#### 2. Import from Memory Card

To import contact files (in .vcf format) from a memory card to your device, tap the option button in the upper left corner, then select **Import > COPY CONTACTS FROM the MEMORY card or phone contacts**.

#### 3. Export to Memory Card

To export contacts from your device to a memory card, tap the option button in the upper left corner, then select **Export > Export contacts > select Export to .vcf file > select MEMORY card > then click SAVE to export to the MEMORY card**.

### ◆ Searching for Contacts

1. Click on the contacts list screen, enter the desired information, and your device will display the results.

## 3.3 MESSAGING

Learn how to create and send a text or multimedia message, and view or manage messages you have sent or received.

### ◆ Viewing Messages

1. Click on Messages from the applications list.
2. Click on the message to view detailed information.

### ◆ Creating and Sending an SMS

1. Click on Start Chat and enter NEW MESSAGE.
2. In the Enter name or number field, manually input the recipient's mobile phone numbers.  
If entering more than one number, separate them with a comma.
3. In the Text message field, enter the message text.
4. Click on the send message icon to send the message.

### ◆ Default SMS

There is a list of default messages available as SMS templates; the messages are:

Call me now, how about we have lunch, I'll be back, I'm busy now, I'm sorry, thank you.

## 3.4 FILE MANAGER / CALENDAR

In the File Manager function, you can store and find files received from other users.

With the Calendar function, you can view the calendar by day, week, or month, create events, and set an alarm as a reminder if needed. To access the calendar, tap Calendar from the applications list.

1. To create an event, tap the option button in the bottom right corner and select **New Event**.

Fill in the fields and set the category, date, time, and alarm. After finishing, select Save.

2. You can view the calendar in different views: Day, Week, Month, and All.
3. To delete an event, tap the event to open it, tap the option button in the upper right corner, then select Delete to remove the event.

### **3.5 CALCULATOR**

With this function, you can use the device as a calculator. The calculator provides basic arithmetic functions. Tap the numeric and calculation keys to perform a calculation.

### **3.6 FM RADIO**

You can use the FM Radio by entering the menu and selecting the FM Radio icon.

To start listening to the FM Radio, it is necessary to connect the headphones, as they act as an antenna. Press the play button to begin tuning into available stations.

### **3.7 MULTIMEDIA**

**IMAGE VIEWER:** This is the first function in the multimedia menu, allowing access to images taken with the phone's main camera.

**Audio Player:** Allows you to play MP3s stored in the phone's memory or in the inserted expandable memory.

**Video Recording:** This is the third function in the multimedia menu. Before attempting to record a video, an expandable memory must be inserted.

**Video Player:** From this function, you can play videos that have been recorded and stored.

**Voice Recorder:** From this function, you can activate the voice and sound recorder.

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## **4. Safety Precautions**

Read these simple instructions before using your device. Failure to follow them may be dangerous.

### **◆ Vehicles**

Never use your mobile device while driving. Place it in a safe location. Keep your device within reach, allowing access without taking your eyes off the road.

### **◆ Electronic Devices**

In certain circumstances, your device may cause interference with other devices.

### **◆ Potentially Explosive Environments**

Turn off your device when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in these areas can cause an explosion or fire, leading to bodily injury or even death.

### **◆ Pacemakers and Other Medical Devices**

Manufacturers of pacemakers recommend maintaining a minimum distance of 8 inches between a wireless device and a pacemaker to avoid possible interference.

The operation of any radio transmission equipment, including wireless phones, may interfere with the functionality of inadequately protected medical devices. Consult a doctor or the manufacturer of the medical device to determine if they are adequately protected from external RF energy or if you have any questions.

Turn off your device in healthcare facilities when regulations in these areas require you to do so.

### **EMERGENCY ALERT SYSTEM:**

This device supports the emergency alert system, which is a system of messages and sounds that alerts the user about an emergency event in the area where the device is used. Upon receiving this notification with sound, you will be able to access the message sent in the alert. Make sure to have this function activated on your device.

To do this, follow these steps:

- Go to the settings menu
- Select to enable "Alerts" / Click
- Option to turn off and on (select ON by pressing the OK key)

Here's the translation:

### **◆ Operating Environment**

When connecting to another device, read its user guide for detailed safety instructions. Do not connect incompatible products.

Do not place your device in the deployment area of the airbag.

Use the device only in its normal operating positions, as explained in the product documentation.

Always turn off your device when its use is prohibited or when it may cause interference and danger.

### **◆ Areas with Public Regulations**

Turn off your device when any published regulations in these areas instruct you to do so.

### **Troubleshooting**

The Mobile Kingdom brand has legal representation at the following address: SEXTA AVENIDA SUR # 70 COLONIA CENTRO – TAPACHULA – CHIAPAS,

CP 30700,

MEXICO

We certify that the Markphone RM25 model complies with NOM and FCC regulations.

## 5. CARE AND MAINTENANCE

- ◆ Use only accessories approved by the manufacturer. The use of generic accessories may shorten the lifespan of your device or cause malfunctions.
- ◆ Keep your device dry. Moisture and all types of liquids can damage the device's parts or electronic circuits.
- ◆ Do not use or store the device in dirty or dusty areas.
- ◆ Do not store the device in hot or cold areas.
- ◆ Do not keep your device near magnetic fields.
- ◆ Do not store your device with metallic objects such as coins, keys, and necklaces.
- ◆ Do not drop your device or subject it to impacts.

### Warnings:

- ◆ Hold the phone as you would any other phone, with the antenna pointing upwards and over your shoulder.
- ◆ NOTE: The manufacturer is not responsible for any radio or television interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.
- ◆ - Reorient or relocate the receiving antenna.
- ◆ - Increase the separation between the equipment and the receiver.

◆ - Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.

◆ - Consult the dealer or an experienced radio/TV technician for assistance.

◆ Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

◆ The Ad Hoc function is compatible but may not work on non-U.S. frequencies.

### **1. IMEI Number Information**

The IMEI number of the device is a 15-digit number that identifies it.

To find the IMEI number of the device, tap '**Phone**' in the applications list and dial the code **\*#06#**. The IMEI will automatically display on the screen.

### **FCC Warning:**

Any change or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

**Note:** This equipment has been tested and meets the limits for a Class B digital device, according to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not

installed and used according to the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment on and off, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for assistance.

#### RF Exposure Information

SAR tests are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands, although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. Before a new device is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the exposure limit established by the FCC. Tests for each device are performed in positions and locations as required by the FCC. For body worn operation, this device has been tested and meets the FCC RF exposure guidelines when used with an accessory designated for this product or when used with an accessory that contains no metal and that positions the handset a minimum of 5mm from the body.

Non-compliance with the above restrictions may result in violation of RF exposure guidelines