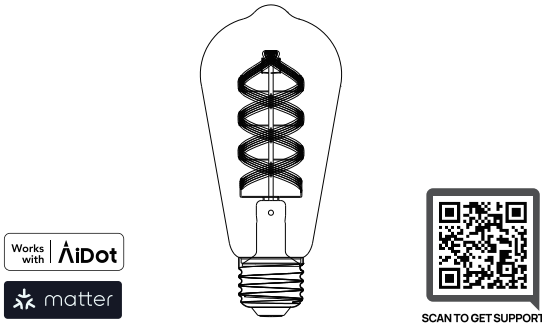


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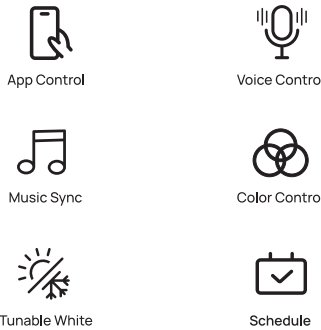
User Manual

Smart Filament Bulb

ST19 RGBTW



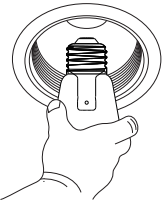
Features



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Initial Setup

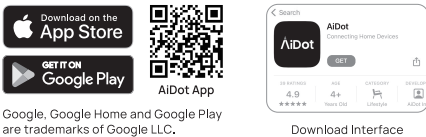
1. Unpackage your smart light bulb and install it in a light socket. Power on your smart light bulb.
2. When your smart light bulb is new or has been reset to factory settings, it will cycle through several colors when powered on, then settle on a warm white. This indicates your smart light bulb has entered connection mode.
3. You can connect your smart light bulb to the AiDot ecosystem as well as your choice of Matter ecosystems. Instructions for each appear in the following sections.



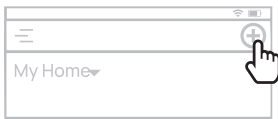
Quick Start Guide

1. Search "AiDot" on the App Store, Google Play, or simply scan the QR code.

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2. Sign in or create a new account.
3. Ensure Bluetooth and location services are enabled on your mobile device.
4. Tap '+' within the AiDot app and then select your smart light bulb from the list of devices shown.



5. Follow the remaining instructions in the AiDot app.

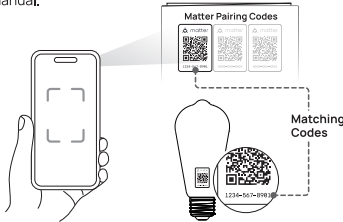
Connecting with Matter

To connect your smart light bulb to a Matter smart home ecosystem, a Matter Controller (hub) and the corresponding app are required. For example, to connect

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to Apple Home, a device such as a HomePod and the Home app are both necessary. Before you start ensure your Wi-Fi network is 2.4 GHz, and that your mobile device and Matter Controller are connected to the Wi-Fi network you will connect your smart light bulb to.

1. Ensure your Wi-Fi network is 2.4 GHz.
2. Ensure your mobile device and Matter Controller are connected to the Wi-Fi network you will connect your smart light bulb to.
3. Ensure Bluetooth is enabled on your mobile device.
4. Open the smart home app you want to connect your smart light bulb to.
5. Within that smart home app, locate and select the option to add a device.
6. Enter your smart light bulb's Matter pairing code manually or by scanning its QR code, both located on your smart light bulb and in the next section of this instruction manual.
7. Follow any remaining instructions in the smart home app.



One code will appear for each smart light bulb in the pack. Take care to scan the correct code when adding each smart light bulb. You can match the code on your smart light bulb to the one in this instruction manual as shown in the diagram.

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Matter Pairing Codes

Location:	Location:	Location:
Location:	Location:	Location:
Location:	Location:	Location:

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Space has been provided to document the installed location of each smart light bulb.

General Troubleshooting

Use these tips to resolve most general issues with your smart light bulb:

Power Cycle:

Turn your smart light bulb off, then on again.

Connection Mode Timeout:

Connection mode deactivates 15 minutes after powering on your smart light bulb. To reenale it, power cycle your smart light bulb.

Check Your Network:

During setup, make sure your mobile device and Matter Controller (hub) are connected to a stable 2.4 GHz Wi-Fi network with internet access.

Optimize Your Network:

If you experience slow responses or failed commands, check that your Wi-Fi network is outputting a strong signal where your smart light bulb is installed. A stronger signal will help solve these kinds of issues.

Matter Troubleshooting

Try these tips to resolve most Matter-specific issues with your smart devices.

Update Firmware:

Make sure both your Matter Controller's firmware and the smart

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home app are updated to the latest versions.

Keep App Open During Pairing:

Ensure the app remains open on your mobile device while you enter a Matter pairing code, scan a Matter QR code, and complete the pairing process.

New Pairing Code for Multiple Ecosystems:

If your smart light bulb is already connected to one Matter ecosystem, the original pairing code won't work with another. You can generate a new pairing code in the current ecosystem's app to connect your device to an additional Matter ecosystem. Be sure to use each generated code immediately, as unused codes are invalidated when a new one is generated and expire within a few minutes.

If Issues Persist:

Clear the cache for the smart home app on your mobile device, power cycle both your Matter Controller (hub) and mobile device, then attempt setup again.

Frequently Asked Questions

Can I use smart light bulbs with dimmer switches?

No, smart light bulbs are not compatible with dimmer switches or other power limiting devices. You can instead use the dimming feature in the AiDot app or your choice of Matter smart home apps.

What should I do if there's an error or no response when scanning the Matter pairing code?

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Confirm that the smart home app you are using is up to date.

What if I can't scan the QR code on my smart light bulb?

You can also scan your smart light bulb's QR code from the "Matter Pairing Codes" section of this instruction manual.

What should I do if my smart light bulb is not found during initial setup?

Ensure your smart light bulb is in its default mode, as when new or after a factory reset, and powered on. Complete setup within 15 minutes of powering the smart light bulb on, otherwise you will need to power cycle the smart light bulb to reenale connection mode.

What should I do if my smart light bulb is not found when adding it to an additional Matter ecosystem?

Make sure your Matter Controller (hub), mobile device and smart device are connected to the same 2.4 GHz Wi-Fi network and that pairing mode has been activated by generating an additional Matter pairing code in the existing Matter ecosystem's app.

What should I do if my smart light bulb fails to connect?

Make sure your Matter Controller (hub), mobile device, and smart light bulb are connected to the same 2.4 GHz Wi-Fi network. Power cycle each and then try connecting again.

What if my smart light bulb shows as offline?

Power cycle your smart light bulb and wait for 2 minutes to see if it reconnects. If it does not reconnect, check the status of your Wi-Fi network and Matter Controller, and power cycle them if necessary. If the issue persists, it may be necessary to reset your smart light bulb and perform setup again.

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How can I factory reset my smart light bulb?

Start with your smart light bulb powered on. Use the light switch to toggle your smart light bulb off and on six times, making sure each toggle is within 2 seconds of the previous one, and that the final toggle leaves your smart light bulb in the on position. After several moments, a successful factory reset will be confirmed by your smart light bulb cycling through several colors then settling on a warm white. This indicates the factory reset was successful and your smart light bulb has entered connection mode.

What if my smart light bulb's name is incorrect?

This could be caused by the smart light bulb being powered off during setup. You can wait to see if the updated name syncs or you can manually rename your smart light bulb in the AiDot app or your choice of Matter smart home apps.

Why does my smart light bulb appear offline after being added?

This may be caused by network instability. Check the status of your Wi-Fi network and power cycle it if necessary. It may also help to power cycle your Matter Controller (hub).

Warranty and Support

To extend your warranty visit www.linkind.com/registration

For product support visit www.linkind.com/support

You can also contact us by:

Email: service@linkind.com

Phone: 1-877-770-5727 (Mon. - Fri., 8:00 AM - 5:00 PM (PT))

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Warning

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

NOTE: The grantee is not responsible for any changes or modifications not expressly approved by the party responsible for compliance. Such modifications or changes could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician.
- To maintain compliance with FCC's RF Exposure guidelines, this equipment should be installed and operated with minimum 20cm distance between the radiator and your body. Use only the supplied antenna.

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Cautions

To avoid personal injury and/or possible product damage, the following cautions must be followed:

1. Risk of electrical shock. Disconnect power at fuse or circuit breaker before installing or servicing.
2. To prevent early lamp failure, lamp should only be installed in operating environments ranging between: -4°F and 104°F (-20°C and 40°C).
3. Suitable for use in damp locations.
4. Not suitable for use with dimmers.
5. Lamp dims via wireless control and will not operate with a dimmer switch.
6. Not for use in totally enclosed luminaires.
7. Not for use in emergency light fixtures or exit signs.
8. Ensure fixture can support the added weight of the lamp/bulb.

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Our goal is to bring you the best shopping experience.
If you have any questions about our product, please feel free to contact us. Our customer service is right here to resolve the case.

RoHS

Recycle Made in China

- ☎ 1 (877) 770-5727 (Mon. - Fri., 8:00 AM - 5:00 PM (PT))
- ✉ service@linkind.com
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