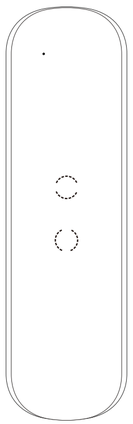
AI Translator
User Guide Handbook



Android User

Scan QR code or Search "Wooask" in Google Play Store to Download Android application to use with AI Translator

Apple iOS User

Scan QR code or Search "Wooask" in Apple App Store to Download iOS application to use with AI Translator

AI Translation User Guide

Thank you for using AI Translator.
Please read this guide thoroughly before using.

About Wooask

Wooask business networking service mobile application lets people to know and meet people from around the world and communicate without language barrier.

Features

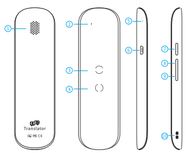
- ▲ Long usage time, high capacity battery and can be used as portable charger.
- ▲ Loud & high sound quality speakers, adapted to open and noisy environment.
- ▲ Support multi-languages translation, high correct rates with rapid response time.
- ▲ User friendly interface, simple to use.

Preparation Guide

Please follow the following steps before using the AI Translator

- ▲ AI Translator must connected to a smart-phone with Bluetooth.
- ▲ Install Wooask mobile application.
- ▲ Download iOS application from Apple App Store.
- ▲ Download Android application from Google Play Store.
- ▲ Register in the Wooask application.
- ▲ Complete your information during registration or tap "Save" directly into homepage.
- ▲ Tap "Translator" on the mid-bottom of the navigation bar of application's homepage.
- ▲ Hold power key for 2 seconds to turn device power on/off.

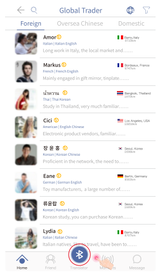
Device Guide



1. Speaker
2. Indication LED
3. Button A
4. Button B
5. Microphone
6. USB
7. Power on Off Key
8. Volume +
9. Volume -
10. Lanyard

Charging Guide

- ▲ Red indicating light will be on consistently while being charged.
- ▲ Yellow indicating light will be on consistently when charge is completed.
- ▲ Tone will be played when battery low.
- ▲ A complete charge takes normally 2 hours approximately.



1. Open Wooask mobile application, tap on "Translator" on the bottom center to go into Connect interface.

2. Turn on Bluetooth on your phone & Turn on AI Translator. Connect to Translator through Bluetooth setting.

3. When AI Translator is Bluetooth connected to phone, back to Wooask application and wait to be connected to Wooask application. When it is shown "Connected", interface will auto close in 2 second or can be closed manually. (Restart Translator if connection has been unsuccessful to Wooask application.)

User Guide

1. Press and hold power key to turn device power on. (Power on tone will be played)
2. Download and install Wooask Application, Sign-in or Create Account. (Refer to App Guide on next page)
3. After Sign-in, tap "Translator" on the mid-bottom of the navigation bar of application's homepage and then tap "Connect Bluetooth" switch and will switch to the Bluetooth setting.
4. Turn on the Bluetooth of your phone and connect to device named "WooAsk". (When device is connected a tone will be played and white indicating light will be on)
5. Return to Wooask application, "Connected" should be shown. (Indicating light turned green) If connection fails, go over and repeat steps and check device status.
6. It will enter to Translation dialog UI when Translator and Wooask application are connected. Make sure internet network is available. (4G or LTE network is preferred)
7. Choose Translator Key A and Key B language on the top of the translation dialog UI. (Choose Key A language on the left and Key B language on the left. Key A is on the metal side of the Translator and Key B is on the opposite side)
8. Press and hold Translator Key (A or B) for one second before speech. (Indicating lights will turns teal when Key is held down)
9. For better correction of speech recognition, speak closely and directly into the microphone, slower the speech pace and keep it within 60 seconds.
10. Make sure speech is completed before releasing the Key button or else incomplete sentence would occurred. (Indicating lights will return green when key is released)
11. It will automatically translate and read out the result. (Delay may occurred if internet network is not good)
12. Repeat again by tapping on the dialog record. (It cannot be repeat if Translator is disconnected)
13. Volume can be adjusted on both the phone and the Translator.
14. Translator can still be in use even when Wooask application is not opened at current on phone as long as the application progress is running in behind of the phone system. (After Translator is connected to the phone and connected to the application, it will be still available when the screen of phone is locked)
15. Translator will not be available for use if phone is in sleep mode even the Translator is connected and application is still running on phone. Simply wake up phone and Translator will be able to be in service again.

Wooask Mobile Application Guide

Scan QR code on the first page of this user guide or Search "Wooask" in Apple App Store or Google Play Store to Download. Sign-in to your existing account or Create Account with Mobile number or Email.

List of Packaging:

1 X AI Translator (Battery built-in), 1 X USB Charging Cable, 1 X User Guide Handbook with Guarantee Certificate.

Reminder:

Please speak closely and directly into the microphone for better recognition.

CAUTION:Held Key for 1 second time or morebefore Speech, otherwise Recognition might be incorrect.

- ▲ When Translator is connected light will turn Green. Translator can only be use when it is lit in Green.
- ▲ For iOS user, after connected to Wooask iOS application user has to stay on the translator dialog interface while using Translator or else it will not be in serivice. For Android user, Translator is in service once Wooask is connected to Wooask mobile application.

Indication Light

Red light constantly	Charging
Yellow light constantly	Charge Complete
Blue light flashing	Bluetooth ready to pair
White light constantly	Bluetooth connected
Purple light breathing	sound is being play currently
Green light constantly	AI Translator is connected to Wooask application
Teal light constantly	Talking/ Speech being record/ input for translation

Technical Specification

General	Bluetooth version	BT4.2
	Battery	800mA.h
	Charging	1A Charging current at approximately 2 hours
	Speaker	8Ω1W
	Range	Within 10 meter
	Duration	6 hours continuous usage, 1 month standby time
External	Microphone	Located at the up left side
	Charging Port	Located at the Left side
	Indication LED	Located at the front up left corner
Key/ Button	Power on /off Key	Located at the top. Hold to turn power on/off
	Key A	Hold to speech and to be translated in language A
	B Key	Hold to speech and to be translated in language B
	Volume+	Press to increase volume
	Volume-	Press to decrease volume

Frequently asked questions

1. AI Translator does not work?
(1) Make sure AI Translator is powered on and battery is not empty.
(2) Make sure AI Translator is connected properly to your smart-phone.
(3) Make sure AI Translator is connected to global translator. If not, please follow the instructions above and re-connect it.
2. AI Translator can't be connected to app?
(1) Make sure AI Translator is within 10m from your smart-phone and there are no physical obstacles. (walls or other electronic devices etc.) between AI Translator and smart-phone.
(2) Make sure AI Translator is not connected to other smart-phones. If yes, please disconnect.
3. sound is noisy?
(1) The effective coverage of Bluetooth signal is 10m with no physical obstacles between devices. To get adequate sound quality, please keep AI Translator as close as possible to your smart-phone.
4. why can't I hear anything?
(1) Make sure AI Translator is properly connected to your phone, then adjust your speaker volume.
5. if problem still exists, try as following
(1) Recharge your device.
(2) Turn off the Translator and Bluetooth on your phone. Turn them both back on. Reconnect them again.
(3) Delete all existing Bluetooth connections on your phone and reconnect Translator.

Guarantee policy

We will provide our product with following warranty services in accordance with laws related to protection of the rights and interests of consumers and product qualify
1. Within 7 days from the date you received our product, if any performance fault listed in the "Performance Failure Table" occurs on your device, the consumer can claim for a return or replacement.
2. Within 8 to 15 days from the date you received our product, if any performance fault listed in the "Performance Failure Table"occurs on your device, the consumer can claim for a replacement or maintenance free of charge.
3. Within 12 months from the date you received our product. If any performance fault listed in "Performance Failure Table"occurs on your device, the consumer can claim for maintenance free of charge.

Performance failure table

Product name	Performance failure
WooAsk AI Translator	Cracks or other damages caused due to product structure or material
	New product does not operate properly with battery charged fresh and full
	Battery cannot be charged
	Bluetooth translator cannot be connected to smartphone
	Device doss not function despite successful settings and connection

Cases not covered under guarantee policy

Cases listed below (but not limited to these cases) are not covered under our guarantee policy and services provided will be charged accordingly
1. Faults or damages caused by unauthorized disassembly, repair, alteration misuse, abuse, liquid infiltration, accident and use of unauthorized product parts.
2. The guarantee period has expired.
3. Faults not included in "performance failure table".
4. When malicious and deliberate alteration or falsification of information on guarantee certificate is verified.
5. The guarantee for products sold to Chinese mainland is only valid within PRC mainland.

Guarantee Certificate

This card is to be filled by distributors and be kept by customers

Name: (Mr./Ms.)

Tel:

Customer Address:

Zip Code:

Product Model:

Manufactured in:

Dealer:

Dealer Address:

Tel:

Zip Code:

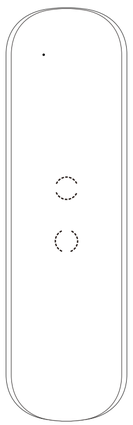
Purchase Date:

Receipt Number:

Attachment:

Signature/Stamp by purchaser

智能语音翻译机
使用说明书



扫一扫 下载咨寻APP

翻译机操作说明书

欢迎使用智能翻译机，建议您使用翻译机之前，请仔细阅读说明书。

关于Wooask

智能翻译机不仅仅是语言翻译机，商务翻译机，旅游万能机，通过智能翻译机您可以认识全球的朋友，和全球的老外无语言障碍交友、聊天、更是儿童多国语言学习机，帮助儿童学习多国语言，增强儿童的语言能力。

产品特色

- ▲ 大容量电池、待机时间长。
- ▲ 大功率喇叭、高保真音质、声音洪亮，可适应嘈杂的环境。
- ▲ 支持多语种翻译，翻译准确、响应迅速。
- ▲ 界面简洁，操作简单。
- ▲ 后续会增加语言种类和照片翻译功能，请关注APP更新。

使用前说明

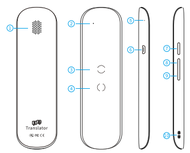
在使用翻译机前，请按照以下几个简单的步骤操作:

- ▲ 确保翻译机的电力充足，在手机上下载安装APP
- ▲ 请扫描包装盒底部或说明书下面的二维码下载APP，您也可以在各大应用市场搜索"咨寻"下载。
- ▲ APP下载后需要进行注册方可使用，由于APP是一个无语言障碍全球交友平台，注册的时候您可以完善资料，方便结交全球的朋友。您也可以不完善资料，点击"保存"直接进入到APP内。
- ▲ 进入到APP后，点击界面底部中间的圆圈（翻译机）按钮，进入翻译机界面。
- ▲ 翻译机必须通过蓝牙连接APP使用。
- ▲ 开机或关机长按电源键2秒。

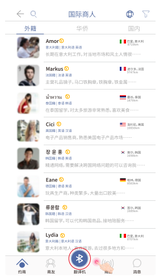
充电说明

正常充电时间约2小时。充电时会常亮红色灯，充电完成则常亮黄色灯，当低电量时有提示音。

按键说明



1. 喇叭
2. LED指示灯
3. 语音翻译A键
4. 语音翻译B键
5. 麦克风
6. USB
7. 开机/关机
8. 音量 +
9. 音量 -
10. 挂绳孔



1. 打开APP 点击下方导航列中间点"翻译机"按键，进入蓝牙连接页面。

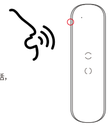
2. 在连接页面打开蓝牙，并打开翻译机，开始连接翻译机。

3. 在蓝牙页面连接成功后，返回APP看到此页面，翻译机连接成功，可手动关闭页面，也可等待2秒页面自动关闭。

使用及蓝牙配对说明

1. 长按翻译机电源键开机。(有提示音)
2. 下载或打开App并登录或注册。(请参考APP注册说明)
3. 登录后在APP首页下方导航列中间点"翻译机"，进入到翻译连接界面后，在上方中间点"蓝牙连接"将会转跳到手机系统的蓝牙设置或蓝牙设备列表。
4. 打开手机的蓝牙找出并连接到"Wooask"。(设备连接后有提示音并亮起白色灯)
5. 返回APP将显示"成功连接"（翻译机成功连接APP后将亮起绿灯），如未成功请重复操作或检查翻译机状态。
6. 进入到翻译机对话记录界面务必确保网络速度处于正常状态。(建议手机4G网络环境)
7. 在APP选择对应翻译机上A键和B键的翻译语言。(APP显示左边为A键语言，右边为B键语言)
8. 在翻译机按下翻译按键（A键或B键）后请过1秒再说话。(绿灯会转为白色灯)
9. 为了更精确的语音识别，说话时请贴近翻译机麦克风，说话时语速不要太快并控制在15秒内。
10. 请确保说完后才释放按键否则可能出现识别不完整。(释放按键后转回绿色灯)
11. 说完释放按键后会自动进行翻译并自动朗读翻译结果。(如果网络不佳响应时间会变慢)
12. 在APP点击翻译对话记录会重新朗读结果。(非连接翻译机状态下只能查看不能朗读)
13. 音量大小可以通过手机和翻译机分别调整。(当翻译机达到最大音量会有提示音，但最小音量则没有任何提示音)
14. 只要确保APP进程没有被手机关闭，即使不是保持APP在当前打开的状态，翻译也能正常使用（打开并连接翻译后使用其它APP或锁屏状态下仍然可以使用）
15. APP仍在后台运行，但手机进入了休眠将不能正常使用，只要重新唤醒手机即可继续正常使用。

注意：



请对准麦克风说话，
识别更清楚

注意：
翻译机一定要按下一秒钟后再说话，不然会识别准确率会不高呢！

- ▲ 只有翻译机的翻译按键灯显示绿色，才表示翻译机连接成功，才可以正常使用。
- ▲ 使用翻译机时，苹果iOS手机请确保一直打开了APP上的翻译机对话记录界面，否则不能正常翻译。ANDROID手机可以打开也可以不打开翻译机对话记录界面。

APP注册说明

扫说明书上的二维码或在你手机上的应用市场搜索并找到"Wooask"下载安装后通过手机号或电子邮箱注册，建议注册同时完善个人信息从而可以更好体验App的其他功能，如果希望以后再完善信息直接点"保存"即可。

包装清单

翻译机（含内置电池）× 1、USB数据线 × 1、说明书 × 1

指示灯说明

红色常亮	充电中
黄色常亮	充电完成
蓝色闪烁	等待连接蓝牙
白色常亮	蓝牙已连接
紫色呼吸	播放状态
绿色常亮	翻译机成功连接App
白色常亮	连接后按住说话时

产品规格

主要规格	蓝牙规格	BT4.2
	电池	800mA.h
	充电	1A充电， 额定充电时间：约2小时
	喇叭单元	8Ω1W
	操作范围	请在10M以内范围进行操作
	使用时长	不间断使用6小时 超长待机1个月
外部接口	MIC孔	设备左部
	充电孔	设备左部
	电源输出	设备左部
按键设计	电源键	设备右部，长按开/关机
	功能A键	按住说A语言翻译为B语言播放
	功能B键	按住说B语言翻译为A语言播放
	音量加	短按增加音量
	音量减	短按减小音量

设备使用常见问题

1、设备无法使用
（1）请确保设备已启动并完全充电。
（2）请确保设备与手机妥善配接。
（3）应用与设备连接，若未能连接，请参考操作指南。
（4）如问题还没解决，按住电源键8秒复位设备。
2、应用与设备连接不上？
（1）请确保设备位于手机10米范围之内，没有任何障碍物，例如墙壁或其他电子器材等。
（2）请确保设备并没有与其他手机连接，如果有，请断开连接；如果没有其他手机连接的话请点击手机的设置——蓝牙菜单里面的已配对设备，并取消配对，重新按照说明书的方式连接。
3、设备有杂音的声响？
（1）因蓝牙的协议距离是空旷地段，无障碍情况下可以达到10M，为了您的使用效果，我们建议您使用设备的同时手机尽可能的离设备近。
4、为什么我听不到任何声音？
（1）您可能需要调高扬声器音量或者确保设备已连接到手机。
5、为什么连接成功却翻译不出声？
（1）网络信号不佳时可能会出现翻译不顺畅的情况，建议您开启飞行模式重启网络。

如以上未能解决您的问题，请尝试如下操作：
（1）重新把设备充电。
（2）重新开启手机的蓝牙开关，并把设备重启。
启动手机蓝牙功能并且删除以上所有配对历史记录。

保修政策

此翻译机产品售后服务严格依据《中华人民共和国消费者权益保护法》《中华人民共和国产品质量法》实行售后三包服务，服务内容如下：
1. 自您签收日起7日内，本产品出现《产品性能故障表》所列性能故障的情况，与经销商沟通后，可免费享受退货或换货服务。
2. 自您签收日起8日至15日内，本产品出现《产品性能故障表》所列性能故障情况，与经销商沟通后可免费享受换货或者维修服务。
3. 自您签收日起12月内，本产品出现《产品性能故障表》所列性能故障的情况，与经销商沟通后，可免费享受维修服务。

产品性能故障表

名称	性能故障
Wooask翻译机	因结构或材料问题造成壳体断裂破损
	新产品充电无法正常开机或无法正常使用
	无法正常充电 按键无效
	蓝牙翻译机无法正常与手机进行连接
	设备正常与连接正常后无法使用

非保修政策

产生以下情况的（但不仅限于下列情况），属于非保修范围，需要付费维修：
1. 未经出授权私自拆动、修理、改装、误用、滥用、进液、事故、使用非原装的配件所认为造成的故障或损坏。
2. 已超过三包有效期或者因不可抗力造成的损坏。
3. 不符合《产品性能故障表》所列性能故障的情况。
4. 恶意损坏保修卡内容机体信息或模糊破坏、自行撕毁、篡改等。

产品三包凭证

经销商用/用户保存

客户姓名（先生/小姐）

联系电话

客户地址

邮政编码

产品型号

产　地

购机商店

商店地址

商店联系电话

邮政编码

购机日期

发票号码

附　件

购机单位签章

FCC Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.